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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	April 11, 2011	819,998	475,904

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		797,801	468,241

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			760,589	457,163
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	694	137	19.7%
Initial entitlement for service-connected disability (=>8)	010	46,110	27,566	59.8%
Initial entitlement for service-connected disability (<=7)	110	177,384	99,990	56.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,731	3,912	33.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	115	20	17.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	417,687	244,642	58.6%
Increased entitlement due to hospitalization or surgery	320	2,726	765	28.1%
Spina bifida and/or birth defects reconsideration	420	28	8	28.6%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	5,014	4,724	94.2%
Nehmer review cases based upon new Agent Orange presumptives *	687	69,644	65,976	94.7%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	26,933	9,258	34.4%
Agent Orange claims where an interim decision was provided*	409	2,523	165	6.5%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			122,055	35,696
Dependency	130	56,072	17,480	31.2%
Survivor restored entitlement	133	15	8	53.3%
Hospitalization adjustment (non-rating)	135	157	78	49.7%
Misc determinations	290	33,552	11,127	33.2%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	8,150	2,964	36.4%
Due process	600	24,105	4,035	16.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			26,637	10,307
Income verification for unemployability	314	256	253	98.8%
Review of Hemodialysis related cases/conditions	680	161	143	88.8%
Review of Radiation related cases/conditions	682	646	555	85.9%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	59	14	23.7%
Cost of Living Adjustments (COLAs) and other reviews	690	4,588	1,730	37.7%
Social Security number verification	690 Group	20,894	7,581	36.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			76,102	35,219
Pre-decisional hearings	173	1,378	954	69.2%
Correspondence	400	36,069	12,698	35.2%
Congressional correspondence	500	779	159	20.4%
Freedom of Information Act (FOIA) requests	510	18,467	6,056	32.8%
Review, including quality assurance	930	19,153	15,183	79.3%
Correction of errors	960	256	169	66.0%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		59,409	18,741	31.5%
Increased entitlement and/or reconsideration	120	18,184	5,518	30.3%
Initial entitlement - Veteran	180	11,715	2,926	25.0%
Initial entitlement - Survivor	190	29,510	10,297	34.9%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		129,183	28,891	22.4%
Hospitalization adjustment (non-rating)	135	1,399	569	40.7%
Dependency	137	8,765	3,939	44.9%
Income adjustments	150	49,322	13,556	27.5%
Annual eligibility verification reporting (EVRs)	155	41,793	182	0.4%
Misc determinations	297	12,061	5,065	42.0%
Due process	607	15,843	5,580	35.2%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		5,527	5,168	93.5%
Income Verification Match	154	4,713	4,713	100.0%
Cost of Living Adjustments	696	47	12	25.5%
Non-entitlement reviews	697	767	443	57.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,980	2,382	59.8%
Correspondence	407	910	662	72.7%
Congressional correspondence	507	572	33	5.8%
Internal quality reviews	937	2,498	1,687	67.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	39,211
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	4,705
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of April 11, 2011	NA	232,963
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	11,232
	All	62,407
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

April 11, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	819,998	475,904 58.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	760,589	457,163	60.1%	122,055	35,697	29.2%	26,637	10,307	38.7%	76,102	35,219	46.3%	18,145	362	230,059
EASTERN AREA	155,051	96,199	62.0%	24,919	9,052	36.3%	6,612	3,516	53.2%	17,622	8,546	48.5%	9,956	15	39,618
Baltimore	12,914	8,848	68.5%	3,305	1,593	48.2%	406	217	53.4%	1,343	930	69.2%	11	1	2,849
Boston	7,195	4,424	61.5%	1,063	349	32.8%	363	298	82.1%	837	454	54.2%	1	-	3,445
Buffalo	6,455	3,448	53.4%	2,468	587	23.8%	158	95	60.1%	657	268	40.8%	3	4	772
Cleveland	21,503	12,604	58.6%	2,643	708	26.8%	735	398	54.1%	3,268	1,096	33.5%	1	-	6,617
Detroit	18,590	11,739	63.1%	2,512	614	24.4%	356	128	36.0%	2,708	1,237	45.7%	5	1	5,509
Hartford	2,432	717	29.5%	534	91	17.0%	297	51	17.2%	317	76	24.0%	1	-	851
Indianapolis	17,733	12,180	68.7%	2,279	938	41.2%	384	239	62.2%	2,249	1,239	55.1%	7	5	4,349
Manchester	2,109	1,203	57.0%	449	98	21.8%	13	11	84.6%	283	119	42.0%	-	2	775
New York	13,408	9,342	69.7%	2,227	838	37.6%	170	94	55.3%	953	553	58.0%	-	-	3,744
Newark	4,998	2,743	54.9%	708	210	29.7%	147	112	76.2%	594	260	43.8%	9	-	1,605
Philadelphia	24,907	13,860	55.6%	1,860	708	38.1%	2,244	1,004	44.7%	1,617	899	55.6%	9,917	-	3,539
Pittsburgh	8,243	4,966	60.2%	2,385	1,445	60.6%	599	511	85.3%	1,450	778	53.7%	-	2	3,023
Providence	2,625	1,214	46.2%	635	239	37.6%	242	133	55.0%	395	156	39.5%	-	-	1,186
Togus	9,613	7,713	80.2%	1,437	516	35.9%	449	182	40.5%	675	356	52.7%	-	-	691
White River J.	1,067	597	56.0%	166	44	26.5%	28	28	100.0%	139	79	56.8%	1	-	255
Wilmington	1,259	601	47.7%	248	74	29.8%	21	15	71.4%	137	46	33.6%	-	-	408
SOUTHERN AREA	235,919	139,150	59.0%	38,223	9,568	25.0%	9,131	3,243	35.5%	23,161	10,280	44.4%	30	27	69,072
Atlanta	31,780	20,415	64.2%	4,026	903	22.4%	510	310	60.8%	3,630	2,078	57.2%	-	2	9,082
Columbia	20,610	13,375	64.9%	2,537	734	28.9%	267	75	28.1%	950	613	64.5%	2	5	4,230
Huntington	11,803	8,226	69.7%	1,587	416	26.2%	154	67	43.5%	1,047	539	51.5%	3	1	2,633
Jackson	9,339	5,867	62.8%	1,816	534	29.4%	898	646	71.9%	918	476	51.9%	12	1	3,611
Louisville	7,360	2,651	36.0%	2,280	345	15.1%	564	264	46.8%	853	246	28.8%	2	-	1,816
Montgomery	13,306	7,395	55.6%	3,597	1,020	28.4%	932	555	59.5%	1,643	774	47.1%	1	7	9,717
Nashville	12,739	5,049	39.6%	1,353	106	7.8%	385	124	32.2%	1,950	610	31.3%	1	1	5,252
Roanoke	24,471	15,166	62.0%	3,779	262	6.9%	2,283	122	5.3%	1,992	825	41.4%	1	6	6,314
San Juan	5,732	3,506	61.2%	1,126	404	35.9%	49	36	73.5%	602	420	69.8%	-	-	4,161
St. Petersburg	50,941	29,587	58.1%	7,229	1,574	21.8%	1,302	902	69.3%	6,732	2,632	39.1%	8	4	15,049
Washington	37	26	70.3%	112	10	8.9%	74	12	16.2%	12	11	91.7%	-	-	3
Winston-Salem	47,801	27,887	58.3%	8,781	3,260	37.1%	1,713	130	7.6%	2,832	1,056	37.3%	-	-	7,204

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	190,593	112,089	58.8%	30,651	8,644	28.2%	4,473	1,706	38.1%	18,597	8,588	46.2%	7,686	188	54,614
Chicago	16,211	10,015	61.8%	2,216	776	35.0%	945	507	53.7%	1,536	549	35.7%	-	4	6,455
Des Moines	5,792	3,216	55.5%	631	179	28.4%	173	72	41.6%	785	355	45.2%	-	-	1,811
Fargo	1,593	495	31.1%	875	56	6.4%	94	30	31.9%	227	73	32.2%	2	1	318
Houston	31,768	20,628	64.9%	8,456	4,257	50.3%	587	218	37.1%	3,551	2,314	65.2%	11	3	12,808
Lincoln	5,973	3,563	59.7%	1,350	31	2.3%	235	9	3.8%	790	193	24.4%	-	1	1,477
Little Rock	8,209	4,436	54.0%	2,016	673	33.4%	390	225	57.7%	1,344	710	52.8%	1	1	3,423
Milwaukee	12,969	5,720	44.1%	2,235	119	5.3%	98	40	40.8%	1,486	365	24.6%	7,318	-	2,284
Muskogee	16,222	9,187	56.6%	1,901	277	14.6%	722	148	20.5%	1,038	439	42.3%	3	3	3,260
New Orleans	9,296	5,038	54.2%	1,414	441	31.2%	192	70	36.5%	858	341	39.7%	1	1	4,304
Sioux Falls	1,087	237	21.8%	323	6	1.9%	64	6	9.4%	188	43	22.9%	-	2	286
St. Louis	16,373	9,409	57.5%	2,891	1,235	42.7%	387	203	52.5%	2,038	967	47.4%	1	1	5,775
St. Paul	13,248	4,966	37.5%	2,963	125	4.2%	84	31	36.9%	958	387	40.4%	69	-	1,339
Waco	47,065	32,355	68.7%	2,890	388	13.4%	425	99	23.3%	3,370	1,653	49.1%	280	171	10,468
Wichita	4,787	2,824	59.0%	490	81	16.5%	77	48	62.3%	428	199	46.5%	-	-	606
WESTERN AREA	179,025	109,572	61.2%	28,229	8,429	29.9%	6,421	1,842	28.7%	16,669	7,765	46.6%	473	131	44,888
Albuquerque	4,945	2,498	50.5%	567	47	8.3%	79	40	50.6%	633	349	55.1%	1	-	1,948
Anchorage	1,489	621	41.7%	409	68	16.6%	134	6	4.5%	204	120	58.8%	1	-	225
Boise	1,966	583	29.7%	954	65	6.8%	153	37	24.2%	324	93	28.7%	-	-	754
Denver	8,865	3,957	44.6%	2,103	296	14.1%	446	115	25.8%	726	173	23.8%	1	-	3,520
Cheyenne	1,219	494	40.5%	279	92	33.0%	47	34	72.3%	242	114	47.1%	-	-	221
Fort Harrison	1,207	242	20.0%	788	12	1.5%	68	7	10.3%	204	29	14.2%	-	-	322
Honolulu	4,908	3,116	63.5%	494	48	9.7%	54	27	50.0%	686	440	64.1%	3	-	699
Los Angeles	15,994	9,440	59.0%	3,559	771	21.7%	1,243	38	3.1%	1,283	626	48.8%	2	2	6,782
Manila	1,481	407	27.5%	1,371	528	38.5%	42	15	35.7%	757	413	54.6%	181	47	2,941
Oakland	25,002	16,324	65.3%	3,039	1,017	33.5%	496	202	40.7%	2,152	1,408	65.4%	-	-	6,501
Phoenix	22,433	15,884	70.8%	1,188	177	14.9%	672	147	21.9%	2,093	883	42.2%	1	1	4,332
Portland	10,659	5,243	49.2%	2,509	954	38.0%	458	175	38.2%	1,484	579	39.0%	-	-	4,657
Reno	7,409	4,981	67.2%	931	246	26.4%	95	19	20.0%	688	248	36.0%	1	-	999
Salt Lake City	8,814	2,033	23.1%	1,756	161	9.2%	1,139	398	34.9%	1,293	364	28.2%	-	-	1,799
San Diego	28,217	16,433	58.2%	1,809	253	14.0%	753	306	40.6%	1,406	574	40.8%	1	-	3,731
Seattle	34,417	27,316	79.4%	6,473	3,694	57.1%	542	276	50.9%	2,494	1,352	54.2%	281	81	5,457
Other	1	153	15300.0%	33	4	12.1%	-	-	-	53	40	75.5%	-	1	21,867

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	59,409	18,741	31.5%	129,183	28,891	22.4%	5,527	5,168	93.5%	3,980	2,382	59.8%	21,066	4,343	2,904
Philadelphia	27,665	9,476	34.3%	58,651	14,188	24.2%	31	21	67.7%	1,318	622	47.2%	5,602	2,454	962
Milwaukee	15,944	4,268	26.8%	30,446	4,943	16.2%	569	548	96.3%	761	354	46.5%	1,403	921	925
St. Paul	15,465	4,829	31.2%	38,869	9,476	24.4%	4,891	4,569	93.4%	1,696	1,232	72.6%	13,965	968	1,017
Other (in transit)	335	168	50.1%	1,217	284	23.3%	36	30	83.3%	205	174	84.9%	96	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	11,232	14,926	(3,694)	-24.7%	62,407	66,128	(3,721)	-5.6%
Buffalo	2,823	3,928	(1,105)	-28.1%	11,969	12,441	(472)	-3.8%
Atlanta	2,101	1,992	109	5.5%	12,184	10,392	1,792	17.2%
St Louis	3,098	4,549	(1,451)	-31.9%	17,392	21,120	(3,728)	-17.7%
Muskogee	3,210	4,457	(1,247)	-28.0%	20,862	22,175	(1,313)	-5.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>