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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
	<b>903,575</b>	<b>595,296</b>	<b>65.9%</b>

April 14, 2012

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>867,702</b>	<b>573,195</b>	<b>66.1%</b>

**Compensation**

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>828,008</b>	<b>559,013</b>	<b>67.5%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	423	94	22.2%
Initial entitlement for service-connected disability (=>8)	010	72,649	52,631	72.4%
Initial entitlement for service-connected disability (<=7)	110	226,970	152,522	67.2%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	14,197	5,657	39.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	103	46	44.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,057	318,949	66.2%
Increased entitlement due to hospitalization or surgery	320	2,505	927	37.0%
Spina bifida and/or birth defects reconsideration	420	41	33	80.5%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	602	474	78.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	5,683	5,503	96.8%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	20,786	20,767	99.9%
Agent Orange claims where an interim decision was provided*	409	1,992	1,410	70.8%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>204,645</b>	<b>103,121</b>	<b>50.4%</b>
Dependency	130	106,191	52,957	49.9%
Survivor restored entitlement	133	20	11	55.0%
Hospitalization adjustment (non-rating)	135	183	116	63.4%
Misc determinations	290	49,033	31,061	63.3%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	13,553	5,737	42.3%
Due process	600	35,660	13,234	37.1%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>37,264</b>	<b>24,272</b>	<b>65.1%</b>
Income verification for unemployment	314	1,182	1,181	99.9%
Review of Hemodialysis related cases/conditions	680	48	40	83.3%
Review of Radiation related cases/conditions	682	1,060	890	84.0%
Review of Misc cases referred to central office	684	31	29	93.5%
Review of effective date related to herbicide exposure	685	166	157	94.6%
Cost of Living Adjustments (COLAs) and other reviews	690	7,625	3,918	51.4%
Social Security number verification	690 Group	27,152	18,057	66.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>139,766</b>	<b>59,986</b>	<b>42.9%</b>
Pre-decisional hearings	173	1,697	1,160	68.4%
Correspondence	400	90,217	30,118	33.4%
Congressional correspondence	500	1,297	285	22.0%
Freedom of Information Act (FOIA) requests	510	21,437	7,772	36.3%
Review, including quality assurance	930	24,722	20,459	82.8%
Correction of errors	960	396	192	48.5%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>75,567</b>	<b>36,283</b>	<b>48.0%</b>
Increased entitlement and/or reconsideration	120	15,612	5,640	36.1%
Initial entitlement - Veteran	180	11,096	2,978	26.8%
Initial entitlement - Survivor	190	48,859	27,665	56.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>142,211</b>	<b>42,033</b>	<b>29.6%</b>
Hospitalization adjustment (non-rating)	135	2,876	1,495	52.0%
Dependency	137	10,970	5,288	48.2%
Income adjustments	150	55,192	21,271	38.5%
Annual eligibility verification reporting (EVRs)	155	36,367	6	0.0%
Misc determinations	297	21,258	9,783	46.0%
Due process	607	15,548	4,190	26.9%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>15,590</b>	<b>15,310</b>	<b>98.2%</b>
Income Verification Match	154	14,934	14,932	100.0%
Cost of Living Adjustments	696	106	65	61.3%
Non-entitlement reviews	697	550	313	56.9%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>10,155</b>	<b>4,963</b>	<b>48.9%</b>
Correspondence	407	5,247	2,061	39.3%
Congressional correspondence	507	1,926	625	32.5%
Internal quality reviews	937	2,982	2,277	76.4%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>		
	160	67,115
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
<b>Accrued</b>		
	165	10,591
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
<b>Appeals</b>		
As Of April 16, 2012	NA	256,677
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
<b>Education</b>		
	Ch 33	22,965
	All	146,951
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

# COMPENSATION AND PENSION INVENTORY

April 14, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	903,575	595,296 65.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>828,008</b>	<b>559,013</b>	<b>67.5%</b>	<b>204,645</b>	<b>103,122</b>	<b>50.4%</b>	<b>37,264</b>	<b>24,272</b>	<b>65.1%</b>	<b>139,766</b>	<b>59,986</b>	<b>42.9%</b>	<b>43,415</b>	<b>1,856</b>	<b>254,089</b>
<b>EASTERN AREA</b>	169,761	118,139	69.6%	41,483	22,310	53.8%	7,673	4,964	64.7%	18,430	13,874	75.3%	16,714	198	42,517
Baltimore	18,057	14,371	79.6%	3,902	2,517	64.5%	512	386	75.4%	1,652	1,272	77.0%	2	2	3,065
Boston	9,768	6,931	71.0%	2,310	987	42.7%	501	361	72.1%	990	774	78.2%	1	1	4,110
Buffalo	7,828	4,851	62.0%	2,649	1,536	58.0%	236	180	76.3%	926	657	71.0%	-	1	871
Cleveland	25,109	17,842	71.1%	4,347	1,629	37.5%	907	769	84.8%	2,511	1,745	69.5%	5	103	6,958
Detroit	18,573	11,877	63.9%	4,623	2,194	47.5%	508	242	47.6%	2,377	1,955	82.2%	2	30	5,689
Hartford	3,325	1,773	53.3%	847	173	20.4%	46	32	69.6%	292	183	62.7%	1	1	847
Indianapolis	21,083	16,755	79.5%	4,131	2,893	70.0%	353	226	64.0%	2,423	1,919	79.2%	6	54	4,466
Manchester	2,224	1,405	63.2%	760	275	36.2%	60	29	48.3%	155	123	79.4%	1	0	802
New York	16,525	12,986	78.6%	4,424	2,113	47.8%	196	70	35.7%	1,176	1,053	89.5%	1	0	4,243
Newark	4,619	2,554	55.3%	1,291	703	54.5%	96	81	84.4%	512	318	62.1%	-	1	2,125
Philadelphia	24,780	15,651	63.2%	5,630	3,768	66.9%	2,923	1,875	64.1%	3,460	2,451	70.8%	16,694	-	3,535
Pittsburgh	10,246	7,410	72.3%	3,550	2,166	61.0%	430	218	50.7%	1,148	838	73.0%	-	4	3,094
Providence	3,340	1,729	51.8%	698	215	30.8%	425	232	54.6%	329	261	79.3%	-	1	983
Togus	1,938	649	33.5%	1,604	792	49.4%	409	226	55.3%	168	115	68.5%	1	0	753
White River J.	1,060	642	60.6%	323	124	38.4%	65	31	47.7%	100	87	87.0%	-	0	423
Wilmington	1,286	713	55.4%	394	225	57.1%	6	6	100.0%	211	123	58.3%	-	0	553
<b>SOUTHERN AREA</b>	247,618	159,463	64.4%	66,324	33,054	49.8%	12,989	7,899	60.8%	77,552	14,220	18.3%	36	194	82,677
Atlanta	32,444	20,511	63.2%	8,672	3,636	41.9%	371	272	73.3%	4,787	2,888	60.3%	-	0	10,913
Columbia	23,737	16,170	68.1%	3,245	695	21.4%	706	389	55.1%	1,603	1,128	70.4%	-	3	5,238
Huntington	5,939	3,645	61.4%	1,171	205	17.5%	133	67	50.4%	625	389	62.2%	-	4	3,064
Jackson	11,021	7,958	72.2%	1,553	428	27.6%	1,212	1,007	83.1%	750	610	81.3%	20	18	3,870
Louisville	10,432	6,517	62.5%	3,931	1,904	48.4%	1,197	817	68.3%	1,337	1,023	76.5%	7	21	2,772
Montgomery	14,807	8,266	55.8%	5,490	2,661	48.5%	1,349	441	32.7%	1,306	952	72.9%	-	60	10,323
Nashville	11,239	4,829	43.0%	3,910	1,113	28.5%	511	348	68.1%	1,410	630	44.7%	-	26	5,900
Roanoke	26,092	18,347	70.3%	7,570	4,194	55.4%	405	182	44.9%	1,914	1,045	54.6%	4	8	6,799
San Juan	5,648	3,255	57.6%	1,802	820	45.5%	127	87	68.5%	618	445	72.0%	-	0	4,666
St. Petersburg	46,868	29,230	62.4%	10,201	3,716	36.4%	950	337	35.5%	4,008	2,326	58.0%	4	47	19,987
Washington	58	42	72.4%	63	54	85.7%	28	27	96.4%	55,455	21	0.0%	-	0	7
Winston-Salem	59,333	40,693	68.6%	18,716	13,628	72.8%	6,000	3,925	65.4%	3,739	2,763	73.9%	1	7	9,138

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	202,223	132,985	65.8%	47,352	23,267	49.1%	6,634	4,280	64.5%	21,650	16,178	74.7%	25,893	516	61,347
Chicago	21,357	17,184	80.5%	4,943	3,554	71.9%	1,032	834	80.8%	2,940	2,812	95.6%	7	76	5,809
Des Moines	7,641	5,126	67.1%	2,193	1,199	54.7%	166	89	53.6%	643	500	77.8%	-	1	1,797
Fargo	1,189	393	33.1%	226	26	11.5%	69	8	11.6%	86	64	74.4%	-	0	355
Houston	37,161	27,348	73.6%	13,382	8,434	63.0%	1,026	724	70.6%	5,502	4,361	79.3%	3	6	13,919
Lincoln	3,222	575	17.8%	579	29	5.0%	116	27	23.3%	670	335	50.0%	-	0	1,664
Little Rock	8,160	4,993	61.2%	3,300	1,845	55.9%	1,265	1,037	82.0%	1,589	1,051	66.1%	1	25	4,754
Milwaukee	11,177	4,227	37.8%	2,480	483	19.5%	171	94	55.0%	689	253	36.7%	11,407	-	2,908
Muskogee	13,466	8,895	51.2%	2,647	550	20.8%	686	326	47.5%	838	666	79.5%	6	6	3,495
New Orleans	12,901	8,602	66.7%	3,676	2,116	57.6%	387	179	46.3%	1,857	1,338	72.1%	4	50	5,368
Sioux Falls	1,160	294	25.3%	246	19	7.7%	144	42	29.2%	162	43	26.5%	-	1	226
St. Louis	17,378	11,720	67.4%	3,663	1,668	45.5%	533	366	68.7%	1,586	1,121	70.7%	3	36	6,468
St. Paul	11,397	3,016	26.5%	1,673	150	9.0%	336	254	75.6%	424	212	50.0%	14,356	-	1,441
Waco	51,070	39,783	77.9%	7,081	2,872	40.6%	639	271	42.4%	4,142	3,024	73.0%	106	315	12,313
Wichita	4,944	2,829	57.2%	1,263	322	25.5%	64	29	45.3%	522	398	76.2%	-	0	830
<b>WESTERN AREA</b>	208,405	148,425	71.2%	49,450	24,486	49.5%	9,954	7,127	71.6%	21,995	15,618	71.0%	771	945	48,588
Albuquerque	5,191	2,855	55.0%	1,399	477	34.1%	97	44	45.4%	531	329	62.0%	-	1	1,934
Anchorage	1,929	958	49.7%	1,684	908	53.9%	629	500	79.5%	318	243	76.4%	-	0	167
Boise	2,430	1,066	43.9%	785	217	27.6%	146	81	55.5%	353	198	56.1%	-	0	910
Denver	11,690	6,577	56.3%	3,516	1,254	35.7%	740	187	25.3%	1,080	627	58.1%	3	2	4,170
Cheyenne	1,007	396	39.3%	578	344	59.5%	18	9	50.0%	290	153	52.8%	17	4	352
Fort Harrison	1,492	338	22.7%	600	154	25.7%	135	43	31.9%	290	124	42.8%	-	0	403
Honolulu	5,993	4,492	75.0%	582	145	24.9%	61	34	55.7%	836	729	87.2%	1	1	769
Los Angeles	25,113	19,861	79.1%	4,632	2,438	52.6%	1,657	1,419	85.6%	2,345	1,778	75.8%	-	4	6,619
Manila	3,636	2,230	61.3%	1,177	413	35.1%	149	123	82.6%	1,349	631	46.8%	323	63	2,243
Oakland	34,159	27,587	80.8%	7,974	5,058	63.4%	849	703	82.8%	4,376	3,780	86.4%	8	6	7,564
Phoenix	21,054	15,689	74.5%	3,143	832	26.5%	909	586	64.5%	1,816	1,217	67.0%	-	0	5,294
Portland	12,452	8,174	65.6%	4,181	2,207	52.8%	1,107	737	66.6%	1,017	604	59.4%	2	13	5,251
Reno	8,325	6,101	73.3%	1,854	914	49.3%	235	168	71.5%	815	607	74.5%	1	0	1,106
Salt Lake City	16,290	9,823	60.3%	4,734	2,879	60.8%	1,376	1,287	93.5%	1,706	1,334	78.2%	-	1	1,845
San Diego	29,667	19,581	66.0%	3,768	865	23.0%	897	521	58.1%	1,882	1,075	57.1%	1	2	3,836
Seattle	27,977	22,697	81.1%	8,843	5,381	60.9%	949	685	72.2%	2,991	2,189	73.2%	415	848	6,125
Other	1	1	100.0%	36	5	13.9%	14	2	14.3%	139	96	69.1%	1	0	18,960

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	75,567	36,283	48.0%	142,211	42,033	29.6%	15,590	15,310	98.2%	10,179	4,978	48.9%	23,700	8,735	2,588
Philadelphia	33,802	19,055	56.4%	64,786	22,947	35.4%	6,229	6,223	99.9%	5,582	2,435	43.6%	6,998	3,990	1,118
Milwaukee	19,047	6,588	34.6%	32,113	4,571	14.2%	3,222	3,210	99.6%	484	248	51.2%	1,554	1,669	638
St. Paul	22,340	10,493	47.0%	42,724	14,102	33.0%	5,985	5,750	96.1%	3,805	2,056	54.0%	15,066	3,076	832
Other (in transit)	378	147	38.9%	2,588	413	16.0%	154	127	82.5%	308	239	77.6%	82	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	22,965	22,968	(3)	0.0%	146,951	153,461	(6,510)	-4.2%
Buffalo	4,427	5,186	(759)	-14.6%	18,342	18,044	298	1.7%
Atlanta	3,862	3,360	502	14.9%	30,253	29,725	528	1.8%
St Louis	4,035	3,611	424	11.7%	39,102	39,780	(678)	-1.7%
Muskogee	10,641	10,811	(170)	-1.6%	59,254	65,912	(6,658)	-10.1%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.