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Compensation and Pension Entitlement April 18, 2011	# Pending	# Pending Over 125	% Over 125
	824,588	479,205	58.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	802,365	471,811	58.8%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		764,090	460,357	60.2%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	669	148	22.1%
Initial entitlement for service-connected disability (=>8)	010	46,086	27,602	59.9%
Initial entitlement for service-connected disability (<=7)	110	178,699	101,236	56.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,814	3,994	33.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	108	20	18.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	421,078	247,733	58.8%
Increased entitlement due to hospitalization or surgery	320	2,760	803	29.1%
Spina bifida and/or birth defects reconsideration	420	26	8	30.8%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	4,547	4,276	94.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	68,216	64,447	94.5%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	27,451	9,848	35.9%
Agent Orange claims where an interim decision was provided*	409	2,636	242	9.2%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/11/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		125,490	36,232	28.9%
Dependency	130	56,523	17,764	31.4%
Survivor restored entitlement	133	15	8	53.3%
Hospitalization adjustment (non-rating)	135	138	81	58.7%
Misc determinations	290	35,814	10,989	30.7%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	8,492	3,425	40.3%
Due process	600	24,504	3,961	16.2%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		27,576	10,898	39.5%
Income verification for unemployability	314	255	252	98.8%
Review of Hemodialysis related cases/conditions	680	160	144	90.0%
Review of Radiation related cases/conditions	682	646	559	86.5%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	64	16	25.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,787	1,767	36.9%
Social Security number verification	690 Group	21,631	8,129	37.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		77,196	35,924	46.5%
Pre-decisional hearings	173	1,364	930	68.2%
Correspondence	400	36,693	13,384	36.5%
Congressional correspondence	500	868	164	18.9%
Freedom of Information Act (FOIA) requests	510	18,713	5,934	31.7%
Review, including quality assurance	930	19,301	15,343	79.5%
Correction of errors	960	257	169	65.8%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		60,498	18,848	31.2%
Increased entitlement and/or reconsideration	120	18,533	5,562	30.0%
Initial entitlement - Veteran	180	12,053	2,885	23.9%
Initial entitlement - Survivor	190	29,912	10,401	34.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		128,853	28,824	22.4%
Hospitalization adjustment (non-rating)	135	1,422	581	40.9%
Dependency	137	8,681	3,934	45.3%
Income adjustments	150	49,719	13,639	27.4%
Annual eligibility verification reporting (EVRs)	155	41,632	161	0.4%
Misc determinations	297	11,916	5,136	43.1%
Due process	607	15,483	5,373	34.7%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		5,340	5,014	93.9%
Income Verification Match	154	4,544	4,544	100.0%
Cost of Living Adjustments	696	50	17	34.0%
Non-entitlement reviews	697	746	453	60.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,979	2,387	60.0%
Correspondence	407	906	616	68.0%
Congressional correspondence	507	559	34	6.1%
Internal quality reviews	937	2,514	1,737	69.1%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	40,427
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	4,754
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of April 18, 2011	NA	233,436
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	9,039
	All	60,827
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

April 18, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	824,588	479,205 58.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	764,090	460,357	60.2%	125,490	36,233	28.9%	27,576	10,898	39.5%	77,196	35,924	46.5%	18,830	352	230,599
EASTERN AREA	155,774	96,986	62.3%	25,748	9,173	35.6%	6,974	3,637	52.2%	17,709	8,766	49.5%	10,661	13	39,650
Baltimore	12,893	8,915	69.1%	3,320	1,598	48.1%	409	259	63.3%	1,296	900	69.4%	10	1	2,846
Boston	7,299	4,524	62.0%	1,100	352	32.0%	349	294	84.2%	816	464	56.9%	2	-	3,468
Buffalo	6,433	3,421	53.2%	2,554	591	23.1%	159	95	59.7%	655	271	41.4%	1	2	756
Cleveland	21,658	12,762	58.9%	2,743	764	27.9%	737	422	57.3%	3,344	1,169	35.0%	1	-	6,623
Detroit	18,634	11,804	63.3%	2,660	621	23.3%	382	127	33.2%	2,697	1,258	46.6%	6	1	5,495
Hartford	2,454	739	30.1%	559	90	16.1%	263	51	19.4%	311	82	26.4%	1	-	873
Indianapolis	17,833	12,294	68.9%	2,405	948	39.4%	382	240	62.8%	2,272	1,257	55.3%	7	4	4,350
Manchester	2,104	1,208	57.4%	461	107	23.2%	12	10	83.3%	296	120	40.5%	-	1	776
New York	13,600	9,453	69.5%	2,202	800	36.3%	173	93	53.8%	989	572	57.8%	-	1	3,742
Newark	5,001	2,763	55.2%	777	229	29.5%	149	116	77.9%	579	265	45.8%	8	1	1,596
Philadelphia	25,126	14,110	56.2%	2,001	736	36.8%	2,618	1,009	38.5%	1,615	941	58.3%	10,624	-	3,545
Pittsburgh	8,304	5,046	60.8%	2,444	1,456	59.6%	610	515	84.4%	1,464	799	54.6%	-	2	3,022
Providence	2,604	1,182	45.4%	656	237	36.1%	229	160	69.9%	415	163	39.3%	-	-	1,201
Togus	9,475	7,556	79.7%	1,444	519	35.9%	454	203	44.7%	667	367	55.0%	-	-	683
White River J.	1,081	602	55.7%	164	56	34.1%	27	27	100.0%	150	90	60.0%	1	-	263
Wilmington	1,275	607	47.6%	258	69	26.7%	21	16	76.2%	143	48	33.6%	-	-	411
SOUTHERN AREA	237,201	140,097	59.1%	38,899	9,671	24.9%	9,219	3,489	37.8%	23,465	10,379	44.2%	32	31	69,420
Atlanta	32,134	20,737	64.5%	4,099	908	22.2%	514	302	58.8%	3,759	2,071	55.1%	-	1	9,140
Columbia	20,627	13,402	65.0%	2,625	753	28.7%	284	88	31.0%	953	611	64.1%	2	5	4,245
Huntington	11,829	8,215	69.4%	1,633	415	25.4%	159	69	43.4%	1,075	560	52.1%	1	1	2,675
Jackson	9,388	5,939	63.3%	1,880	533	28.4%	948	653	68.9%	916	472	51.5%	13	2	3,630
Louisville	7,518	2,713	36.1%	2,308	351	15.2%	557	255	45.8%	859	255	29.7%	6	3	1,876
Montgomery	13,344	7,419	55.6%	3,695	1,016	27.5%	934	550	58.9%	1,624	774	47.7%	-	8	9,729
Nashville	12,798	5,127	40.1%	1,577	109	6.9%	327	113	34.6%	2,011	662	32.9%	1	2	5,255
Roanoke	24,553	15,329	62.4%	3,795	274	7.2%	2,321	149	6.4%	2,073	852	41.1%	1	5	6,349
San Juan	5,748	3,498	60.9%	1,125	381	33.9%	47	34	72.3%	602	425	70.6%	-	-	4,195
St. Petersburg	50,981	29,759	58.4%	7,413	1,607	21.7%	1,322	949	71.8%	6,697	2,613	39.0%	7	4	15,107
Washington	53	42	79.2%	98	9	9.2%	71	18	25.4%	11	10	90.9%	-	-	3
Winston-Salem	48,228	27,917	57.9%	8,651	3,315	38.3%	1,735	309	17.8%	2,885	1,074	37.2%	1	-	7,216

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	191,655	112,917	58.9%	31,725	8,726	27.5%	4,611	1,764	38.3%	18,919	8,854	46.8%	7,696	178	54,762
Chicago	16,408	10,125	61.7%	2,404	783	32.6%	945	502	53.1%	1,618	574	35.5%	-	4	6,416
Des Moines	5,794	3,215	55.5%	694	176	25.4%	171	71	41.5%	788	353	44.8%	-	1	1,822
Fargo	1,566	488	31.2%	885	62	7.0%	100	30	30.0%	223	77	34.5%	3	1	310
Houston	31,874	20,782	65.2%	8,599	4,289	49.9%	606	222	36.6%	3,618	2,395	66.2%	11	3	12,785
Lincoln	5,956	3,482	58.5%	1,407	28	2.0%	243	9	3.7%	786	195	24.8%	-	1	1,481
Little Rock	8,272	4,550	55.0%	1,970	650	33.0%	387	232	59.9%	1,354	721	53.2%	-	-	3,449
Milwaukee	12,889	5,634	43.7%	2,412	120	5.0%	117	43	36.8%	1,547	389	25.1%	7,346	-	2,311
Muskogee	16,374	9,310	56.9%	2,101	307	14.6%	824	192	23.3%	1,068	475	44.5%	1	2	3,287
New Orleans	9,316	5,058	54.3%	1,502	447	29.8%	198	76	38.4%	868	350	40.3%	1	1	4,338
Sioux Falls	1,075	210	19.5%	429	7	1.6%	105	8	7.6%	173	41	23.7%	-	2	291
St. Louis	16,664	9,554	57.3%	2,940	1,236	42.0%	370	195	52.7%	2,076	968	46.6%	1	1	5,799
St. Paul	13,288	4,937	37.2%	2,977	133	4.5%	75	26	34.7%	982	408	41.5%	68	-	1,347
Waco	47,336	32,709	69.1%	2,908	405	13.9%	396	110	27.8%	3,375	1,699	50.3%	265	162	10,532
Wichita	4,843	2,863	59.1%	497	83	16.7%	74	48	64.9%	443	209	47.2%	-	-	594
WESTERN AREA	179,459	110,126	61.4%	29,084	8,659	29.8%	6,772	2,008	29.7%	17,034	7,877	46.2%	441	129	44,893
Albuquerque	5,010	2,548	50.9%	540	52	9.6%	80	40	50.0%	629	356	56.6%	1	-	1,964
Anchorage	1,468	606	41.3%	470	78	16.6%	168	20	11.9%	210	126	60.0%	1	-	220
Boise	1,973	592	30.0%	948	67	7.1%	156	40	25.6%	322	90	28.0%	-	-	770
Denver	8,899	3,963	44.5%	2,218	313	14.1%	426	110	25.8%	759	180	23.7%	1	-	3,518
Cheyenne	1,241	512	41.3%	299	93	31.1%	46	33	71.7%	245	113	46.1%	-	-	224
Fort Harrison	1,122	210	18.7%	827	13	1.6%	77	8	10.4%	208	33	15.9%	-	-	327
Honolulu	4,867	3,096	63.6%	523	46	8.8%	53	26	49.1%	688	447	65.0%	3	-	692
Los Angeles	16,143	9,596	59.4%	3,899	789	20.2%	1,517	57	3.8%	1,269	649	51.1%	-	1	6,795
Manila	1,546	413	26.7%	1,387	496	35.8%	52	16	30.8%	703	369	52.5%	167	47	2,920
Oakland	25,138	16,474	65.5%	3,153	1,104	35.0%	492	294	59.8%	2,231	1,417	63.5%	-	-	6,492
Phoenix	22,551	16,041	71.1%	1,196	205	17.1%	688	141	20.5%	2,268	925	40.8%	1	1	4,340
Portland	10,710	5,335	49.8%	2,624	955	36.4%	522	190	36.4%	1,493	570	38.2%	-	-	4,676
Reno	7,466	5,039	67.5%	952	257	27.0%	97	21	21.6%	699	259	37.1%	1	-	974
Salt Lake City	8,795	2,033	23.1%	1,785	179	10.0%	1,142	400	35.0%	1,323	366	27.7%	-	-	1,757
San Diego	28,070	16,346	58.2%	1,768	261	14.8%	725	331	45.7%	1,467	597	40.7%	1	-	3,735
Seattle	34,460	27,322	79.3%	6,495	3,751	57.8%	531	281	52.9%	2,520	1,380	54.8%	265	80	5,489
Other	1	231	23100.0%	34	4	11.8%	-	-	-	69	48	69.6%	-	1	21,874

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	60,498	18,848	31.2%	128,853	28,824	22.4%	5,340	5,014	93.9%	3,979	2,387	60.0%	21,597	4,402	2,837
Philadelphia	28,366	9,546	33.7%	58,388	14,113	24.2%	31	21	67.7%	1,338	621	46.4%	5,666	2,492	962
Milwaukee	16,030	4,323	27.0%	30,353	4,912	16.2%	519	502	96.7%	780	388	49.7%	1,368	931	910
St. Paul	15,764	4,815	30.5%	38,891	9,508	24.4%	4,755	4,461	93.8%	1,656	1,204	72.7%	14,465	979	965
Other (in transit)	338	164	48.5%	1,221	291	23.8%	35	30	85.7%	205	174	84.9%	98	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	9,039	11,232	(2,193)	-19.5%	60,827	62,407	(1,580)	-2.5%
Buffalo	2,210	2,823	(613)	-21.7%	12,646	11,969	677	5.7%
Atlanta	2,095	2,101	(6)	-0.3%	12,579	12,184	395	3.2%
St Louis	1,827	3,098	(1,271)	-41.0%	15,934	17,392	(1,458)	-8.4%
Muskogee	2,907	3,210	(303)	-9.4%	19,668	20,862	(1,194)	-5.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>