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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	899,684	587,725	65.3%

May 5, 2012

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	863,995	566,047	65.5%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		825,282	552,138	66.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	478	90	18.8%
Initial entitlement for service-connected disability (=>8)	010	72,950	52,726	72.3%
Initial entitlement for service-connected disability (<=7)	110	227,494	151,713	66.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	14,015	5,534	39.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	94	51	54.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,957	316,891	65.6%
Increased entitlement due to hospitalization or surgery	320	2,266	873	38.5%
Spina bifida and/or birth defects reconsideration	420	42	35	83.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	494	394	79.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	4,284	4,211	98.3%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	18,380	18,367	99.9%
Agent Orange claims where an interim decision was provided*	409	1,828	1,253	68.5%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		214,390	107,428	50.1%
Dependency	130	111,643	55,995	50.2%
Survivor restored entitlement	133	16	12	75.0%
Hospitalization adjustment (non-rating)	135	176	114	64.8%
Misc determinations	290	53,476	31,724	59.3%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	13,344	5,900	44.2%
Due process	600	35,729	13,677	38.3%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		38,294	25,130	65.6%
Income verification for unemployability	314	1,153	1,152	99.9%
Review of Hemodialysis related cases/conditions	680	44	36	81.8%
Review of Radiation related cases/conditions	682	1,037	890	85.8%
Review of Misc cases referred to central office	684	32	29	90.6%
Review of effective date related to herbicide exposure	685	160	153	95.6%
Cost of Living Adjustments (COLAs) and other reviews	690	7,837	3,999	51.0%
Social Security number verification	690 Group	28,031	18,871	67.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		150,273	58,243	38.8%
Pre-decisional hearings	173	1,789	1,222	68.3%
Correspondence	400	99,794	27,937	28.0%
Congressional correspondence	500	1,214	296	24.4%
Freedom of Information Act (FOIA) requests	510	22,026	7,858	35.7%
Review, including quality assurance	930	25,006	20,750	83.0%
Correction of errors	960	444	180	40.5%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,402	35,587	47.8%
Increased entitlement and/or reconsideration	120	14,882	5,278	35.5%
Initial entitlement - Veteran	180	11,101	2,907	26.2%
Initial entitlement - Survivor	190	48,419	27,402	56.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		139,296	43,189	31.0%
Hospitalization adjustment (non-rating)	135	2,877	1,490	51.8%
Dependency	137	11,140	5,582	50.1%
Income adjustments	150	54,674	22,231	40.7%
Annual eligibility verification reporting (EVRs)	155	32,006	6	0.0%
Misc determinations	297	23,071	9,742	42.2%
Due process	607	15,528	4,138	26.6%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		15,247	14,986	98.3%
Income Verification Match	154	14,592	14,590	100.0%
Cost of Living Adjustments	696	105	71	67.6%
Non-entitlement reviews	697	550	325	59.1%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		10,376	4,879	47.0%
Correspondence	407	5,593	2,192	39.2%
Congressional correspondence	507	2,140	686	32.1%
Internal quality reviews	937	2,643	2,001	75.7%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	68,866
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	10,478
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	256,120
As Of May 7, 2012		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education	Ch 33	25,170
	All	147,284
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

May 5, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	899,684	587,725 65.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	825,282	552,138	66.9%	214,390	107,428	50.1%	38,294	25,130	65.6%	150,273	58,243	38.8%	46,099	1,679	253,527
EASTERN AREA	168,036	115,519	68.7%	43,995	23,088	52.5%	8,008	5,164	64.5%	17,779	13,166	74.1%	17,085	187	42,702
Baltimore	18,307	14,561	79.5%	4,055	2,628	64.8%	520	403	77.5%	1,602	1,272	79.4%	-	2	3,115
Boston	9,960	7,008	70.4%	2,478	1,098	44.3%	536	375	70.0%	985	777	78.9%	1	1	4,131
Buffalo	7,658	4,668	61.0%	3,126	1,484	47.5%	259	189	73.0%	863	600	69.5%	-	2	857
Cleveland	25,227	17,699	70.2%	4,474	1,591	35.6%	904	753	83.3%	2,289	1,594	69.6%	7	108	7,000
Detroit	18,235	11,590	63.6%	5,189	2,282	44.0%	543	246	45.3%	2,239	1,877	83.8%	1	17	5,691
Hartford	3,088	1,478	47.9%	942	125	13.3%	48	32	66.7%	277	149	53.8%	-	1	871
Indianapolis	20,782	16,626	80.0%	4,272	3,005	70.3%	392	272	69.4%	2,408	1,860	77.2%	5	50	4,468
Manchester	2,236	1,405	62.8%	807	317	39.3%	62	30	48.4%	161	119	73.9%	1	0	814
New York	16,349	12,746	78.0%	4,460	2,207	49.5%	215	66	30.7%	1,126	1,024	90.9%	2	1	4,254
Newark	4,550	2,382	52.4%	1,538	709	46.1%	92	77	83.7%	460	278	60.4%	2	1	2,165
Philadelphia	23,852	14,746	61.8%	5,871	3,842	65.4%	3,301	2,090	63.3%	3,502	2,311	66.0%	17,066	-	3,509
Pittsburgh	10,425	7,361	70.6%	3,870	2,536	65.5%	426	224	52.6%	1,104	795	72.0%	-	4	3,106
Providence	3,191	1,403	44.0%	639	178	27.9%	289	172	59.5%	251	195	77.7%	-	0	993
Togus	1,908	528	27.7%	1,558	764	49.0%	353	198	56.1%	183	107	58.5%	-	0	761
White River J.	1,002	622	62.1%	288	99	34.4%	62	31	50.0%	99	81	81.8%	-	0	413
Wilmington	1,266	696	55.0%	428	223	52.1%	6	6	100.0%	230	127	55.2%	-	0	554
SOUTHERN AREA	245,477	155,797	63.5%	68,705	34,460	50.2%	13,095	8,178	62.5%	89,237	13,872	15.5%	52	182	83,349
Atlanta	32,245	19,901	61.7%	8,958	3,852	43.0%	384	278	72.4%	4,821	2,810	58.3%	-	0	11,027
Columbia	23,678	15,874	67.0%	3,535	752	21.3%	667	357	53.5%	1,578	1,052	66.7%	1	5	5,245
Huntington	5,881	3,389	57.6%	1,210	267	22.1%	134	67	50.0%	628	356	56.7%	-	4	3,125
Jackson	10,915	7,883	72.2%	1,684	386	22.9%	1,183	987	83.4%	760	590	77.6%	25	2	3,884
Louisville	10,332	6,339	61.4%	3,836	1,886	49.2%	1,180	762	64.6%	1,255	959	76.4%	9	20	2,900
Montgomery	14,839	8,280	55.8%	5,658	2,632	46.5%	1,503	499	33.2%	1,342	932	69.4%	-	60	10,496
Nashville	11,064	4,564	41.3%	4,372	1,223	28.0%	479	328	68.5%	1,316	558	42.4%	2	23	5,891
Roanoke	26,028	18,207	70.0%	7,571	4,405	58.2%	403	251	62.3%	1,950	1,008	51.7%	5	9	6,874
San Juan	5,809	3,345	57.6%	1,825	829	45.4%	144	90	62.5%	644	477	74.1%	-	0	4,673
St. Petersburg	46,274	28,251	61.1%	10,720	3,942	36.8%	914	306	33.5%	3,874	2,168	56.0%	10	54	20,073
Washington	56	36	64.3%	64	52	81.3%	28	28	100.0%	67,426	434	0.6%	-	0	7
Winston-Salem	58,356	39,728	68.1%	19,272	14,234	73.9%	6,076	4,225	69.5%	3,643	2,528	69.4%	-	5	9,154

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	203,400	131,698	64.7%	50,060	24,198	48.3%	6,707	4,257	63.5%	21,577	15,756	73.0%	28,230	450	60,963
Chicago	21,144	17,092	80.8%	4,993	3,596	72.0%	998	818	82.0%	2,937	2,758	93.9%	6	82	5,771
Des Moines	7,586	5,163	68.1%	2,248	1,255	55.8%	159	88	55.3%	601	465	77.4%	-	2	1,617
Fargo	1,133	368	32.5%	246	22	8.9%	71	10	14.1%	94	61	64.9%	-	0	333
Houston	37,519	27,290	72.7%	13,516	8,768	64.9%	1,038	736	70.9%	5,704	4,378	76.8%	5	6	13,834
Lincoln	3,549	609	17.2%	802	34	4.2%	132	23	17.4%	774	304	39.3%	-	2	1,601
Little Rock	8,099	4,886	60.3%	3,334	1,939	58.2%	1,270	1,041	82.0%	1,565	1,042	66.6%	1	27	4,782
Milwaukee	11,188	4,056	36.3%	2,894	388	13.4%	166	100	60.2%	598	245	41.0%	11,671	-	2,970
Muskogee	13,837	6,324	45.7%	2,929	517	17.7%	650	290	44.6%	713	597	83.7%	7	6	3,475
New Orleans	12,962	8,559	66.0%	3,871	2,167	56.0%	406	178	43.8%	1,851	1,269	68.6%	4	53	5,342
Sioux Falls	1,212	296	24.4%	339	17	5.0%	139	37	26.6%	169	53	31.4%	-	2	227
St. Louis	17,943	11,766	65.6%	4,144	1,808	43.6%	617	429	69.5%	1,586	1,079	68.0%	8	45	6,347
St. Paul	11,333	3,063	27.0%	1,740	145	8.3%	242	173	71.5%	468	222	47.4%	16,426	-	1,442
Waco	51,082	39,496	77.3%	7,629	3,191	41.8%	740	294	39.7%	4,027	2,903	72.1%	102	225	12,374
Wichita	4,813	2,730	56.7%	1,375	351	25.5%	79	40	50.6%	490	380	77.6%	-	0	848
WESTERN AREA	208,365	149,122	71.6%	51,588	25,680	49.8%	10,477	7,529	71.9%	21,557	15,350	71.2%	729	856	48,367
Albuquerque	5,104	2,682	52.5%	1,538	502	32.6%	191	113	59.2%	523	322	61.6%	-	1	1,897
Anchorage	1,960	951	48.5%	1,706	984	57.7%	608	492	80.9%	316	245	77.5%	-	0	163
Boise	2,440	1,066	43.7%	783	169	21.6%	129	72	55.8%	334	194	58.1%	-	0	911
Denver	11,781	6,605	56.1%	3,648	1,266	34.7%	777	182	23.4%	1,138	611	53.7%	3	3	4,140
Cheyenne	977	363	37.2%	582	301	51.7%	16	7	43.8%	221	101	45.7%	1	4	350
Fort Harrison	1,547	366	23.7%	718	150	20.9%	105	32	30.5%	304	144	47.4%	-	0	390
Honolulu	6,145	4,589	74.7%	696	143	20.5%	61	24	39.3%	838	724	86.4%	1	2	777
Los Angeles	25,294	20,171	79.7%	4,716	2,407	51.0%	1,591	1,361	85.5%	2,297	1,773	77.2%	-	4	6,650
Manila	3,592	2,254	62.8%	1,174	452	38.5%	136	116	85.3%	1,148	539	47.0%	354	70	2,283
Oakland	33,872	27,951	82.5%	8,322	5,143	61.8%	881	681	77.3%	4,380	3,740	85.4%	9	5	7,577
Phoenix	21,163	15,751	74.4%	3,353	1,068	31.9%	918	594	64.7%	1,570	1,064	67.8%	1	1	5,148
Portland	12,431	8,154	65.6%	4,331	2,218	51.2%	1,133	826	72.9%	878	576	65.6%	2	14	5,225
Reno	8,373	6,143	73.4%	1,921	930	48.4%	208	147	70.7%	802	590	73.6%	-	0	1,133
Salt Lake City	16,322	10,126	62.0%	4,899	3,178	64.9%	1,350	1,262	93.5%	1,862	1,464	78.6%	1	2	1,792
San Diego	30,423	19,816	65.1%	4,210	987	23.4%	1,385	845	61.0%	1,892	1,084	57.3%	-	0	3,761
Seattle	26,941	22,134	82.2%	8,991	5,782	64.3%	988	775	78.4%	3,054	2,179	71.3%	357	750	6,170
Other	4	2	50.0%	42	2	4.8%	7	2	28.6%	123	99	80.5%	3	4	18,146

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,402	35,587	47.8%	139,296	43,189	31.0%	15,247	14,986	98.3%	10,400	4,893	47.0%	22,767	8,799	2,593
Philadelphia	33,781	19,184	56.8%	65,100	23,406	36.0%	6,193	6,191	100.0%	6,055	2,555	42.2%	7,260	4,002	1,115
Milwaukee	18,645	6,116	32.8%	30,177	5,348	17.7%	3,174	3,164	99.7%	535	257	48.0%	1,610	1,664	685
St. Paul	21,556	10,129	47.0%	41,531	14,054	33.8%	5,719	5,496	96.1%	3,507	1,848	52.7%	13,815	3,133	793
Other (in transit)	420	158	37.6%	2,488	381	15.3%	161	135	83.9%	303	233	76.9%	82	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	25,170	24,612	558	2.3%	147,284	143,681	3,603	2.5%
Buffalo	3,787	3,642	145	4.0%	25,039	21,030	4,009	19.1%
Atlanta	5,276	4,774	502	10.5%	35,707	31,915	3,792	11.9%
St Louis	5,595	5,542	53	1.0%	38,044	37,408	636	1.7%
Muskogee	10,512	10,654	(142)	-1.3%	48,494	53,328	(4,834)	-9.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.