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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	May 9, 2011	830,991	477,790

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		806,969	469,244

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			768,336	458,568
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	657	122	18.6%
Initial entitlement for service-connected disability (=>8)	010	47,473	28,842	60.8%
Initial entitlement for service-connected disability (<=7)	110	181,866	102,700	56.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,774	3,909	33.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	85	14	16.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	426,076	248,468	58.3%
Increased entitlement due to hospitalization or surgery	320	2,701	810	30.0%
Spina bifida and/or birth defects reconsideration	420	21	6	28.6%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	3,561	3,335	93.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	62,639	58,937	94.1%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	28,509	11,007	38.6%
Agent Orange claims where an interim decision was provided*	409	2,974	418	14.1%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			146,758	33,679
Dependency	130	56,563	16,325	28.9%
Survivor restored entitlement	133	14	7	50.0%
Hospitalization adjustment (non-rating)	135	140	80	57.1%
Misc determinations	290	56,086	10,666	19.0%
Spina bifida and/or birth defects adjustments	450	4	3	75.0%
Future examination for disabilities	310	8,837	3,111	35.2%
Due process	600	25,114	3,487	13.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			27,714	11,129
Income verification for unemployability	314	251	248	98.8%
Review of Hemodialysis related cases/conditions	680	128	122	95.3%
Review of Radiation related cases/conditions	682	619	544	87.9%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	82	22	26.8%
Cost of Living Adjustments (COLAs) and other reviews	690	5,160	1,775	34.4%
Social Security number verification	690 Group	21,441	8,387	39.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			78,854	36,826
Pre-decisional hearings	173	1,326	898	67.7%
Correspondence	400	38,203	14,892	39.0%
Congressional correspondence	500	754	156	20.7%
Freedom of Information Act (FOIA) requests	510	19,077	5,410	28.4%
Review, including quality assurance	930	19,224	15,312	79.7%
Correction of errors	960	270	158	58.5%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		62,655	19,222	30.7%
Increased entitlement and/or reconsideration	120	18,650	5,384	28.9%
Initial entitlement - Veteran	180	11,909	2,741	23.0%
Initial entitlement - Survivor	190	32,096	11,097	34.6%
<p>Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		124,078	29,041	23.4%
Hospitalization adjustment (non-rating)	135	1,608	619	38.5%
Dependency	137	9,008	3,994	44.3%
Income adjustments	150	48,699	14,161	29.1%
Annual eligibility verification reporting (EVRs)	155	36,686	104	0.3%
Misc determinations	297	12,046	4,886	40.6%
Due process	607	16,031	5,277	32.9%
<p>Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		4,482	4,191	93.5%
Income Verification Match	154	3,776	3,776	100.0%
Cost of Living Adjustments	696	48	30	62.5%
Non-entitlement reviews	697	658	385	58.5%
<p>These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,871	2,359	60.9%
Correspondence	407	821	561	68.3%
Congressional correspondence	507	532	42	7.9%
Internal quality reviews	937	2,518	1,756	69.7%
<p>Combination of workload received from Veterans, survivors and internal sources.</p>				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,152
<p>Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.</p>		

Accrued	EP	# Pending
	165	5,227
<p>Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.</p>		

Appeals	EP	# Pending
As Of May 9, 2011	NA	234,423
<p>Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).</p>		

Education	Type	# Pending
	Ch 33	8,346
	All	54,050
<p>Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.</p>		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

May 9, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
830,991	477,790	57.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	768,336	458,568	59.7%	146,758	33,680	22.9%	27,714	11,129	40.2%	78,854	36,826	46.7%	22,051	361	231,592
EASTERN AREA	155,763	96,016	61.6%	29,369	8,915	30.4%	7,172	3,683	51.4%	17,700	8,876	50.1%	12,641	17	39,591
Baltimore	13,216	9,114	69.0%	3,354	1,460	43.5%	426	270	63.4%	1,250	842	67.4%	10	1	2,836
Boston	7,204	4,354	60.4%	1,125	303	26.9%	291	243	83.5%	793	476	60.0%	1	-	3,558
Buffalo	6,424	3,410	53.1%	2,542	543	21.4%	157	94	59.9%	642	286	44.5%	1	2	762
Cleveland	21,773	12,688	58.3%	2,997	794	26.5%	777	453	58.3%	3,368	1,233	36.6%	-	-	6,446
Detroit	18,313	11,543	63.0%	3,781	769	20.3%	471	177	37.6%	2,597	1,212	46.7%	3	2	5,550
Hartford	2,523	751	29.8%	647	93	14.4%	267	45	16.9%	306	88	28.8%	1	1	877
Indianapolis	18,089	12,460	68.9%	2,664	1,026	38.5%	374	237	63.4%	2,404	1,298	54.0%	7	2	4,414
Manchester	2,099	1,207	57.5%	603	74	12.3%	25	10	40.0%	328	136	41.5%	-	1	776
New York	13,815	9,601	69.5%	2,202	723	32.8%	176	81	46.0%	1,001	564	56.3%	-	2	3,744
Newark	4,918	2,616	53.2%	916	211	23.0%	154	109	70.8%	470	209	44.5%	5	3	1,578
Philadelphia	25,227	14,041	55.7%	3,455	732	21.2%	2,675	1,061	39.7%	1,678	1,012	60.3%	12,613	-	3,529
Pittsburgh	8,364	4,987	59.6%	2,471	1,371	55.5%	608	500	82.2%	1,472	824	56.0%	-	2	3,009
Providence	2,595	1,152	44.4%	603	192	31.8%	223	156	70.0%	444	181	40.8%	-	1	1,183
Togus	8,878	6,920	77.9%	1,512	524	34.7%	500	203	40.6%	675	370	54.8%	-	-	659
White River J.	1,090	592	54.3%	183	43	23.5%	28	28	100.0%	144	91	63.2%	-	-	262
Wilmington	1,235	580	47.0%	314	57	18.2%	20	16	80.0%	128	54	42.2%	-	-	408
SOUTHERN AREA	238,879	139,722	58.5%	47,351	8,461	17.9%	8,766	3,694	42.1%	23,940	10,405	43.5%	30	36	70,603
Atlanta	33,294	21,518	64.6%	4,740	869	18.3%	594	323	54.4%	4,169	2,015	48.3%	-	1	9,212
Columbia	20,406	12,897	63.2%	3,144	718	22.8%	292	86	29.5%	988	609	61.6%	-	6	4,302
Huntington	11,730	7,997	68.2%	1,579	383	24.3%	158	66	41.8%	1,094	594	54.3%	1	-	2,678
Jackson	9,288	5,795	62.4%	2,565	496	19.3%	961	647	67.3%	894	466	52.1%	17	3	3,645
Louisville	7,701	2,665	34.6%	3,208	382	11.9%	722	219	30.3%	929	279	30.0%	3	4	1,961
Montgomery	12,994	7,025	54.1%	4,946	810	16.4%	901	539	59.8%	1,580	714	45.2%	-	7	9,670
Nashville	12,338	4,845	39.3%	3,021	95	3.1%	208	82	39.4%	1,959	703	35.9%	2	3	5,301
Roanoke	25,002	15,363	61.4%	3,833	264	6.9%	1,735	125	7.2%	2,256	927	41.1%	1	6	6,422
San Juan	5,758	3,416	59.3%	1,757	380	21.6%	54	37	68.5%	605	424	70.1%	-	-	4,297
St. Petersburg	51,365	29,696	57.8%	7,698	1,427	18.5%	1,328	960	72.3%	6,445	2,480	38.5%	6	4	15,388
Washington	56	41	73.2%	101	8	7.9%	66	15	22.7%	11	9	81.8%	-	-	6
Winston-Salem	48,947	28,464	58.2%	10,759	2,629	24.4%	1,747	595	34.1%	3,010	1,185	39.4%	-	2	7,721

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,078	112,094	58.4%	36,329	8,125	22.4%	4,797	1,716	35.8%	19,662	9,265	47.1%	8,957	179	54,963
Chicago	16,936	10,509	62.1%	3,202	726	22.7%	892	485	54.4%	1,792	619	34.5%	-	5	6,329
Des Moines	5,836	3,148	53.9%	1,615	154	9.5%	181	74	40.9%	760	347	45.7%	-	1	1,807
Fargo	1,545	465	30.1%	861	47	5.5%	96	31	32.3%	244	83	34.0%	2	1	296
Houston	31,854	20,727	65.1%	9,288	3,985	42.9%	714	222	31.1%	3,751	2,512	67.0%	12	2	12,941
Lincoln	5,998	3,461	57.7%	925	25	2.7%	191	5	2.6%	783	197	25.2%	-	1	1,504
Little Rock	8,075	4,372	54.1%	3,315	596	18.0%	363	213	58.7%	1,423	717	50.4%	-	-	3,534
Milwaukee	13,028	5,596	43.0%	2,388	124	5.2%	115	47	40.9%	1,537	431	28.0%	8,597	-	2,328
Muskogee	16,170	8,880	54.9%	2,515	331	13.2%	986	179	18.2%	1,158	502	43.4%	-	1	3,253
New Orleans	9,417	5,127	54.4%	1,597	432	27.1%	234	69	29.5%	918	402	43.8%	-	1	4,395
Sioux Falls	1,046	190	18.2%	649	9	1.4%	79	4	5.1%	167	35	21.0%	-	3	310
St. Louis	16,215	9,146	56.4%	3,054	1,088	35.6%	366	194	53.0%	2,122	953	44.9%	1	1	5,880
St. Paul	13,178	4,506	34.2%	3,094	94	3.0%	87	15	17.2%	1,102	432	39.2%	70	-	1,382
Waco	47,965	33,232	69.3%	3,032	440	14.5%	427	129	30.2%	3,483	1,844	52.9%	275	163	10,412
Wichita	4,815	2,735	56.8%	794	74	9.3%	66	49	74.2%	422	191	45.3%	-	-	592
WESTERN AREA	181,615	110,329	60.7%	33,679	8,176	24.3%	6,979	2,036	29.2%	17,508	8,248	47.1%	421	127	44,813
Albuquerque	5,057	2,516	49.8%	601	51	8.5%	71	35	49.3%	608	355	58.4%	1	-	1,977
Anchorage	1,510	606	40.1%	884	89	10.1%	184	21	11.4%	193	120	62.2%	-	1	215
Boise	2,012	614	30.5%	926	77	8.3%	145	49	33.8%	295	79	26.8%	-	-	759
Denver	9,081	3,880	42.7%	2,493	317	12.7%	449	117	26.1%	764	224	29.3%	2	1	3,556
Cheyenne	1,197	493	41.2%	326	89	27.3%	43	28	65.1%	230	108	47.0%	-	-	222
Fort Harrison	1,178	161	13.7%	809	14	1.7%	91	8	8.8%	260	30	11.5%	-	-	334
Honolulu	4,952	3,116	62.9%	521	37	7.1%	86	23	26.7%	738	498	67.5%	4	1	678
Los Angeles	16,748	9,887	59.0%	3,853	761	19.8%	1,514	70	4.6%	1,289	647	50.2%	-	-	6,783
Manila	1,800	377	20.9%	1,267	447	35.3%	57	18	31.6%	625	332	53.1%	176	45	2,817
Oakland	25,746	16,945	65.8%	4,777	1,009	21.1%	529	299	56.5%	2,338	1,451	62.1%	1	1	6,465
Phoenix	22,517	16,024	71.2%	1,814	163	9.0%	759	136	17.9%	2,400	1,082	45.1%	-	1	4,369
Portland	11,280	5,765	51.1%	2,787	905	32.5%	544	202	37.1%	1,469	577	39.3%	-	1	4,683
Reno	7,538	5,027	66.7%	890	222	24.9%	93	20	21.5%	754	299	39.7%	3	1	927
Salt Lake City	9,247	2,125	23.0%	3,108	140	4.5%	1,102	421	38.2%	1,306	386	29.6%	1	-	1,731
San Diego	27,808	15,953	57.4%	1,973	199	10.1%	745	305	40.9%	1,612	617	38.3%	-	-	3,793
Seattle	33,944	26,840	79.1%	6,650	3,656	55.0%	567	284	50.1%	2,627	1,443	54.9%	233	75	5,504
Other	1	407	40700.0%	30	3	10.0%	-	-	-	44	32	72.7%	2	2	21,622

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	62,655	19,222	30.7%	124,078	29,041	23.4%	4,482	4,191	93.5%	3,871	2,359	60.9%	23,101	4,866	2,831
Philadelphia	29,972	9,920	33.1%	57,679	14,246	24.7%	33	23	69.7%	1,249	591	47.3%	5,642	2,651	1,002
Milwaukee	16,728	4,453	26.6%	27,797	4,903	17.6%	274	272	99.3%	738	365	49.5%	1,460	1,080	890
St. Paul	15,575	4,710	30.2%	37,426	9,596	25.6%	4,142	3,867	93.4%	1,680	1,235	73.5%	15,895	1,135	939
Other (in transit)	380	139	36.6%	1,176	296	25.2%	33	29	87.9%	204	168	82.4%	104	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	8,346	8,525	(179)	-2.1%	54,050	50,091	3,959	7.9%
Buffalo	1,800	1,865	(65)	-3.5%	14,398	12,255	2,143	17.5%
Atlanta	1,835	1,881	(46)	-2.4%	11,875	11,149	726	6.5%
St Louis	2,211	2,195	16	0.7%	15,723	14,544	1,179	8.1%
Muskogee	2,500	2,584	(84)	-3.3%	12,054	12,143	(89)	-0.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>