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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
May 19, 2012	904,853	586,856	64.9%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	869,221	566,131	65.1%

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>829,866</b>	<b>552,068</b>	<b>66.5%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	516	98	19.0%
Initial entitlement for service-connected disability (=>8)	010	72,939	52,518	72.0%
Initial entitlement for service-connected disability (<=7)	110	229,230	152,292	66.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,873	5,496	39.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	104	54	51.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	487,702	318,217	65.2%
Increased entitlement due to hospitalization or surgery	320	2,249	864	38.4%
Spina bifida and/or birth defects reconsideration	420	41	32	78.0%
Reopened or new Agent Orange claims prior to 8/30/10	681	451	341	75.6%
Nehmer review cases based upon new Agent Orange presumptives	687	3,658	3,616	98.9%
Reopened or new Agent Orange claims prior to After 9/01/10	405	17,336	17,323	99.9%
Agent Orange claims where an interim decision was provided	409	1,767	1,217	68.9%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>220,425</b>	<b>111,692</b>	<b>50.7%</b>
Dependency	130	115,166	58,831	51.1%
Survivor restored entitlement	133	16	12	75.0%
Hospitalization adjustment (non-rating)	135	176	116	65.9%
Misc determinations	290	55,401	32,312	58.3%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	14,038	6,404	45.6%
Due process	600	35,622	14,011	39.3%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>38,688</b>	<b>25,541</b>	<b>66.0%</b>
Income verification for unemployability	314	1,151	1,150	99.9%
Review of Hemodialysis related cases/conditions	680	44	35	79.5%
Review of Radiation related cases/conditions	682	1,072	909	84.8%
Review of Misc cases referred to central office	684	32	29	90.6%
Review of effective date related to herbicide exposure	685	156	152	97.4%
Cost of Living Adjustments (COLAs) and other reviews	690	8,052	4,135	51.4%
Social Security number verification	690 Group	28,181	19,131	67.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>158,231</b>	<b>58,814</b>	<b>37.2%</b>
Pre-decisional hearings	173	1,811	1,239	68.4%
Correspondence	400	107,089	28,236	26.4%
Congressional correspondence	500	1,200	303	25.3%
Freedom of Information Act (FOIA) requests	510	22,439	7,933	35.4%
Review, including quality assurance	930	25,221	20,931	83.0%
Correction of errors	960	471	172	36.5%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>74,987</b>	<b>34,788</b>	<b>46.4%</b>
Increased entitlement and/or reconsideration	120	14,792	5,005	33.8%
Initial entitlement - Veteran	180	11,186	2,838	25.4%
Initial entitlement - Survivor	190	49,009	26,945	55.0%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>136,428</b>	<b>46,843</b>	<b>34.3%</b>
Hospitalization adjustment (non-rating)	135	2,759	1,501	54.4%
Dependency	137	10,931	5,626	51.5%
Income adjustments	150	55,203	26,139	47.4%
Annual eligibility verification reporting (EVRs)	155	29,283	26	0.1%
Misc determinations	297	22,786	9,553	41.9%
Due process	607	15,466	3,998	25.9%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>15,064</b>	<b>14,804</b>	<b>98.3%</b>
Income Verification Match	154	14,401	14,399	100.0%
Cost of Living Adjustments	696	101	67	66.3%
Non-entitlement reviews	697	562	338	60.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>10,635</b>	<b>4,895</b>	<b>46.0%</b>
Correspondence	407	5,897	2,317	39.3%
Congressional correspondence	507	2,215	676	30.5%
Internal quality reviews	937	2,523	1,902	75.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>69,993</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>10,433</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>256,192</b>

As Of May 21, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>24,358</b>
	<b>All</b>	<b>172,118</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

# COMPENSATION AND PENSION INVENTORY

May 19, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
904,853	586,856	64.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>829,866</b>	<b>552,068</b>	<b>66.5%</b>	<b>220,425</b>	<b>111,692</b>	<b>50.7%</b>	<b>38,688</b>	<b>25,541</b>	<b>66.0%</b>	<b>158,231</b>	<b>58,814</b>	<b>37.2%</b>	<b>47,520</b>	<b>1,529</b>	<b>253,599</b>
<b>EASTERN AREA</b>	168,661	115,033	68.2%	45,534	23,917	52.5%	8,394	5,268	62.8%	17,570	12,917	73.5%	17,238	197	42,876
Baltimore	18,491	14,706	79.5%	4,160	2,770	66.6%	526	414	78.7%	1,597	1,272	79.6%	-	1	3,200
Boston	10,094	7,171	71.0%	2,589	1,190	46.0%	545	399	73.2%	978	775	79.2%	1	1	4,131
Buffalo	7,818	4,672	59.8%	3,152	1,481	47.0%	267	191	71.5%	846	587	69.4%	-	2	895
Cleveland	25,213	17,615	69.9%	4,508	1,687	37.4%	1,220	815	66.8%	2,203	1,571	71.3%	9	109	7,067
Detroit	18,126	11,280	62.2%	5,390	2,357	43.7%	586	251	42.8%	2,153	1,760	81.7%	2	24	5,705
Hartford	3,197	1,420	44.4%	1,038	131	12.6%	32	19	59.4%	286	141	49.3%	-	0	895
Indianapolis	20,745	16,703	80.5%	4,593	3,072	66.9%	415	281	67.7%	2,401	1,827	76.1%	5	54	4,472
Manchester	2,323	1,440	62.0%	822	315	38.3%	60	29	48.3%	159	123	77.4%	1	0	815
New York	16,069	12,460	77.5%	4,533	2,203	48.6%	253	72	28.5%	1,104	1,013	91.8%	3	1	4,248
Newark	4,545	2,289	50.4%	1,603	758	47.3%	94	78	83.0%	455	252	55.4%	4	1	2,167
Philadelphia	23,840	14,661	61.5%	5,952	3,908	65.7%	3,186	2,094	65.7%	3,547	2,313	65.2%	17,211	-	3,505
Pittsburgh	10,555	7,447	70.6%	4,088	2,806	68.6%	432	221	51.2%	1,097	777	70.8%	2	4	3,086
Providence	3,336	1,356	40.6%	671	164	24.4%	265	163	61.5%	255	192	75.3%	-	0	998
Togus	2,040	529	25.9%	1,637	754	46.1%	427	198	46.4%	145	102	70.3%	-	0	737
White River J.	1,020	609	59.7%	354	103	29.1%	78	36	46.2%	111	80	72.1%	-	0	403
Wilmington	1,249	675	54.0%	444	218	49.1%	8	7	87.5%	233	132	56.7%	-	0	552
<b>SOUTHERN AREA</b>	246,858	155,454	63.0%	70,706	35,684	50.5%	13,215	8,385	63.5%	97,548	15,067	15.4%	54	220	83,944
Atlanta	32,533	19,864	61.1%	9,201	4,010	43.6%	414	274	66.2%	4,861	2,817	58.0%	1	1	11,187
Columbia	23,810	15,330	64.4%	3,684	849	23.0%	718	376	52.4%	1,590	1,014	63.8%	1	6	5,269
Huntington	6,029	3,285	54.5%	1,281	277	21.6%	124	61	49.2%	655	337	51.5%	-	4	3,154
Jackson	11,022	8,029	72.8%	1,577	393	24.9%	1,214	1,015	83.6%	746	582	78.0%	26	8	3,863
Louisville	10,709	6,511	60.8%	3,965	1,958	49.4%	1,183	772	65.3%	1,291	979	75.8%	11	25	2,954
Montgomery	15,260	8,737	57.3%	5,820	2,623	45.1%	1,628	530	32.6%	1,393	923	66.3%	-	64	10,534
Nashville	11,048	4,481	40.6%	4,705	1,324	28.1%	476	332	69.7%	1,289	555	43.1%	4	38	5,803
Roanoke	26,421	18,242	69.0%	7,589	4,541	59.8%	406	254	62.6%	1,965	1,048	53.3%	5	9	6,895
San Juan	5,772	3,243	56.2%	2,218	836	37.7%	152	89	58.6%	639	466	72.9%	-	0	4,668
St. Petersburg	46,736	28,242	60.4%	10,945	4,232	38.7%	803	285	35.5%	3,715	2,087	56.2%	6	61	20,212
Washington	54	32	59.3%	66	51	77.3%	28	28	100.0%	75,679	1,797	2.4%	-	0	10
Winston-Salem	57,464	39,458	68.7%	19,655	14,590	74.2%	6,069	4,369	72.0%	3,725	2,462	66.1%	-	4	9,395

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	204,854	131,726	64.3%	51,532	25,005	48.5%	6,814	4,350	63.8%	21,428	15,397	71.9%	29,546	413	60,907
Chicago	21,190	17,029	80.4%	5,043	3,637	72.1%	982	856	87.2%	2,926	2,649	90.5%	5	83	5,760
Des Moines	7,627	5,218	68.4%	2,282	1,263	55.3%	160	87	54.4%	578	449	77.7%	-	2	1,561
Fargo	1,151	366	31.8%	264	29	11.0%	54	10	18.5%	89	63	70.8%	-	0	314
Houston	37,767	27,389	72.5%	13,475	8,793	65.3%	1,041	731	70.2%	5,891	4,436	75.3%	3	6	13,801
Lincoln	3,782	642	17.0%	864	35	4.1%	125	22	17.6%	673	268	39.8%	-	3	1,599
Little Rock	8,186	4,957	60.6%	3,559	2,054	57.7%	1,264	1,032	81.6%	1,511	992	65.7%	1	27	4,812
Milwaukee	11,013	3,860	35.0%	3,061	424	13.9%	188	115	61.2%	534	221	41.4%	11,963	-	2,992
Muskogee	14,274	6,322	44.3%	2,923	515	17.6%	573	211	36.8%	742	580	78.2%	6	4	3,477
New Orleans	12,922	8,526	66.0%	4,160	2,283	54.9%	411	182	44.3%	1,838	1,248	67.9%	6	57	5,338
Sioux Falls	1,198	287	24.0%	327	18	5.5%	155	24	15.5%	154	46	29.9%	-	2	217
St. Louis	18,265	11,787	64.5%	4,641	1,940	41.8%	854	575	67.3%	1,617	1,070	66.2%	5	48	6,271
St. Paul	11,401	3,052	26.8%	1,625	220	13.5%	239	178	74.5%	390	185	47.4%	17,473	-	1,442
Waco	51,248	39,590	77.3%	7,906	3,413	43.2%	696	290	41.7%	3,986	2,820	70.7%	84	181	12,497
Wichita	4,830	2,701	55.9%	1,402	381	27.2%	72	37	51.4%	499	370	74.1%	-	0	826
<b>WESTERN AREA</b>	209,493	149,855	71.5%	52,609	27,083	51.5%	10,260	7,536	73.5%	21,542	15,335	71.2%	680	695	48,031
Albuquerque	5,152	2,728	53.0%	1,638	587	35.8%	226	143	63.3%	570	340	59.6%	-	1	1,884
Anchorage	2,022	1,013	50.1%	1,704	935	54.9%	611	532	87.1%	319	253	79.3%	-	0	167
Boise	2,396	1,029	42.9%	800	167	20.9%	117	70	59.8%	333	191	57.4%	-	0	902
Denver	12,023	6,664	55.4%	3,784	1,292	34.1%	714	193	27.0%	1,195	614	51.4%	3	2	4,087
Cheyenne	962	331	34.4%	585	278	47.5%	18	8	44.4%	200	84	42.0%	1	4	347
Fort Harrison	1,650	378	22.9%	775	174	22.5%	117	47	40.2%	307	143	46.6%	-	0	366
Honolulu	6,278	4,709	75.0%	768	139	18.1%	68	25	36.8%	808	713	88.2%	1	2	765
Los Angeles	25,404	20,366	80.2%	4,605	2,574	55.9%	1,495	1,319	88.2%	2,214	1,757	79.4%	-	4	6,649
Manila	3,596	2,264	63.0%	1,254	500	39.9%	134	115	85.8%	1,042	538	51.6%	361	67	2,224
Oakland	33,974	28,149	82.9%	8,449	5,368	63.5%	910	668	73.4%	4,391	3,752	85.4%	9	5	7,580
Phoenix	21,207	15,695	74.0%	3,509	1,190	33.9%	868	545	62.8%	1,512	992	65.6%	1	1	5,101
Portland	12,459	8,098	65.0%	4,406	2,350	53.3%	1,153	844	73.2%	803	559	69.6%	2	14	5,169
Reno	8,529	6,256	73.3%	1,979	937	47.3%	174	103	59.2%	784	594	75.8%	-	1	1,145
Salt Lake City	16,498	10,294	62.4%	4,761	3,237	68.0%	1,364	1,265	92.7%	1,965	1,530	77.9%	1	2	1,777
San Diego	30,800	19,911	64.6%	4,419	1,203	27.2%	1,334	904	67.8%	1,857	1,080	58.2%	-	1	3,712
Seattle	26,543	21,970	82.8%	9,173	6,152	67.1%	957	755	78.9%	3,242	2,195	67.7%	301	591	6,156
Other	-	-	-	44	3	6.8%	5	2	40.0%	143	98	68.5%	2	4	17,841

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	74,987	34,788	46.4%	136,428	46,843	34.3%	15,064	14,804	98.3%	10,657	4,909	46.1%	22,473	8,904	2,593
Philadelphia	33,806	19,076	56.4%	64,425	25,156	39.0%	6,156	6,153	100.0%	6,455	2,654	41.1%	7,499	4,084	1,139
Milwaukee	18,716	5,786	30.9%	28,571	6,066	21.2%	3,131	3,123	99.7%	534	231	43.3%	1,804	1,595	669
St. Paul	22,039	9,751	44.2%	41,133	15,204	37.0%	5,624	5,401	96.0%	3,368	1,789	53.1%	13,102	3,225	785
Other (in transit)	426	175	41.1%	2,299	417	18.1%	153	127	83.0%	300	235	78.3%	68	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	24,358	25,339	(981)	-3.9%	172,118	165,778	6,340	3.8%
Buffalo	4,239	4,403	(164)	-3.7%	34,123	29,688	4,435	14.9%
Atlanta	5,575	5,564	11	0.2%	40,058	37,884	2,174	5.7%
St. Louis	5,481	5,661	(180)	-3.2%	40,981	40,898	83	0.2%
Muskogee	9,063	9,711	(648)	-6.7%	56,956	57,308	(352)	-0.6%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.