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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	May 23, 2011	830,163	475,588

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		805,762	467,157

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			767,075	456,741
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	770	115	14.9%
Initial entitlement for service-connected disability (=>8)	010	47,268	28,614	60.5%
Initial entitlement for service-connected disability (<=7)	110	182,589	103,260	56.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,901	3,915	32.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	71	15	21.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	427,830	248,719	58.1%
Increased entitlement due to hospitalization or surgery	320	2,626	858	32.7%
Spina bifida and/or birth defects reconsideration	420	21	6	28.6%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	2,894	2,721	94.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	59,209	56,399	95.3%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	28,872	11,586	40.1%
Agent Orange claims where an interim decision was provided*	409	3,024	533	17.6%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			150,087	33,633
Dependency	130	56,265	16,173	28.7%
Survivor restored entitlement	133	14	7	50.0%
Hospitalization adjustment (non-rating)	135	125	78	62.4%
Misc determinations	290	58,912	10,523	17.9%
Spina bifida and/or birth defects adjustments	450	4	2	50.0%
Future examination for disabilities	310	9,500	3,440	36.2%
Due process	600	25,267	3,410	13.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			27,493	11,830
Income verification for unemployability	314	247	244	98.8%
Review of Hemodialysis related cases/conditions	680	112	105	93.8%
Review of Radiation related cases/conditions	682	602	527	87.5%
Review of Misc cases referred to central office	684	35	31	88.6%
Review of effective date related to herbicide exposure	685	94	34	36.2%
Cost of Living Adjustments (COLAs) and other reviews	690	5,192	1,785	34.4%
Social Security number verification	690 Group	21,211	9,104	42.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			79,492	37,571
Pre-decisional hearings	173	1,339	908	67.8%
Correspondence	400	38,876	15,658	40.3%
Congressional correspondence	500	697	137	19.7%
Freedom of Information Act (FOIA) requests	510	18,958	5,284	27.9%
Review, including quality assurance	930	19,356	15,425	79.7%
Correction of errors	960	266	159	59.8%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		63,088	18,847	29.9%
Increased entitlement and/or reconsideration	120	18,685	5,244	28.1%
Initial entitlement - Veteran	180	11,364	2,401	21.1%
Initial entitlement - Survivor	190	33,039	11,202	33.9%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		120,513	30,098	25.0%
Hospitalization adjustment (non-rating)	135	1,626	633	38.9%
Dependency	137	8,958	4,134	46.1%
Income adjustments	150	48,384	15,019	31.0%
Annual eligibility verification reporting (EVRs)	155	32,334	227	0.7%
Misc determinations	297	12,560	4,928	39.2%
Due process	607	16,651	5,157	31.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		4,168	3,869	92.8%
Income Verification Match	154	3,494	3,494	100.0%
Cost of Living Adjustments	696	61	24	39.3%
Non-entitlement reviews	697	613	351	57.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,765	2,288	60.8%
Correspondence	407	768	537	69.9%
Congressional correspondence	507	522	25	4.8%
Internal quality reviews	937	2,475	1,726	69.7%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	47,462
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	5,495
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of May 23, 2011	NA	235,520
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	9,552
	All	71,564
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

May 23, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
830,163	475,588	57.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	767,075	456,741	59.5%	150,087	33,634	22.4%	27,493	11,830	43.0%	79,492	37,571	47.3%	23,420	371	231,592
EASTERN AREA	155,490	95,774	61.6%	29,813	8,972	30.1%	6,979	3,765	53.9%	17,677	9,042	51.2%	13,850	17	39,591
Baltimore	13,331	9,218	69.1%	3,211	1,393	43.4%	388	278	71.6%	1,157	809	69.9%	10	1	2,836
Boston	7,242	4,379	60.5%	1,052	284	27.0%	269	220	81.8%	793	485	61.2%	1	-	3,558
Buffalo	6,415	3,366	52.5%	2,549	536	21.0%	155	89	57.4%	642	294	45.8%	1	2	762
Cleveland	21,309	12,564	59.0%	3,286	934	28.4%	787	507	64.4%	3,310	1,273	38.5%	4	1	6,446
Detroit	18,202	11,470	63.0%	3,979	873	21.9%	504	184	36.5%	2,549	1,194	46.8%	2	1	5,550
Hartford	2,603	779	29.9%	662	91	13.7%	310	45	14.5%	325	89	27.4%	1	1	877
Indianapolis	18,203	12,625	69.4%	2,824	1,010	35.8%	370	259	70.0%	2,500	1,401	56.0%	5	2	4,414
Manchester	2,103	1,203	57.2%	596	71	11.9%	28	8	28.6%	330	138	41.8%	-	2	776
New York	13,866	9,606	69.3%	2,234	674	30.2%	183	77	42.1%	980	563	57.4%	1	2	3,744
Newark	4,899	2,522	51.5%	911	202	22.2%	151	110	72.8%	479	216	45.1%	4	3	1,578
Philadelphia	25,481	14,203	55.7%	3,449	767	22.2%	2,484	1,065	42.9%	1,704	1,060	62.2%	13,821	-	3,529
Pittsburgh	8,342	4,998	59.9%	2,457	1,354	55.1%	609	497	81.6%	1,483	812	54.8%	-	-	3,009
Providence	2,682	1,171	43.7%	561	165	29.4%	212	154	72.6%	479	194	40.5%	-	-	1,183
Togus	8,457	6,506	76.9%	1,471	525	35.7%	479	226	47.2%	666	362	54.4%	-	-	659
White River J.	1,087	579	53.3%	195	38	19.5%	32	28	87.5%	143	92	64.3%	-	-	262
Wilmington	1,268	585	46.1%	376	55	14.6%	18	18	100.0%	137	60	43.8%	-	-	408
SOUTHERN AREA	238,909	138,426	57.9%	48,993	8,156	16.6%	8,769	3,977	45.4%	24,103	10,430	43.3%	30	37	70,603
Atlanta	33,236	21,155	63.7%	4,749	798	16.8%	597	329	55.1%	4,192	1,975	47.1%	3	1	9,212
Columbia	20,387	12,839	63.0%	3,853	706	18.3%	372	97	26.1%	995	622	62.5%	-	6	4,302
Huntington	11,834	8,068	68.2%	1,514	397	26.2%	152	73	48.0%	1,096	619	56.5%	1	-	2,678
Jackson	9,265	5,777	62.4%	2,416	478	19.8%	890	619	69.6%	899	487	54.2%	12	2	3,645
Louisville	7,841	2,819	36.0%	3,210	434	13.5%	751	200	26.6%	953	290	30.4%	6	4	1,961
Montgomery	12,957	6,816	52.6%	4,879	719	14.7%	922	472	51.2%	1,556	667	42.9%	-	5	9,670
Nashville	12,324	4,812	39.0%	3,035	109	3.6%	236	79	33.5%	1,913	724	37.8%	2	1	5,301
Roanoke	25,114	15,277	60.8%	3,796	273	7.2%	1,615	133	8.2%	2,299	942	41.0%	1	7	6,422
San Juan	5,774	3,324	57.6%	2,651	351	13.2%	47	33	70.2%	581	407	70.1%	-	-	4,297
St. Petersburg	51,306	29,423	57.3%	7,614	1,439	18.9%	1,316	971	73.8%	6,491	2,499	38.5%	4	10	15,388
Washington	58	45	77.6%	82	11	13.4%	64	29	45.3%	11	8	72.7%	-	-	6
Winston-Salem	48,813	28,071	57.5%	11,194	2,441	21.8%	1,807	942	52.1%	3,117	1,190	38.2%	1	1	7,721

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	191,424	112,182	58.6%	37,258	8,195	22.0%	4,682	1,721	36.8%	19,892	9,463	47.6%	9,134	183	54,963
Chicago	17,209	10,745	62.4%	3,444	751	21.8%	806	454	56.3%	1,850	656	35.5%	1	6	6,329
Des Moines	5,882	3,087	52.5%	1,578	182	11.5%	198	81	40.9%	787	350	44.5%	-	-	1,807
Fargo	1,527	454	29.7%	858	44	5.1%	90	34	37.8%	238	84	35.3%	2	1	296
Houston	31,974	20,851	65.2%	10,035	3,949	39.4%	710	228	32.1%	3,829	2,574	67.2%	9	2	12,941
Lincoln	5,909	3,366	57.0%	606	27	4.5%	148	7	4.7%	763	197	25.8%	-	-	1,504
Little Rock	8,082	4,364	54.0%	3,281	583	17.8%	388	202	52.1%	1,492	738	49.5%	1	-	3,534
Milwaukee	12,970	5,452	42.0%	2,434	128	5.3%	116	46	39.7%	1,516	465	30.7%	8,755	-	2,328
Muskogee	15,638	9,163	58.6%	2,520	338	13.4%	895	204	22.8%	1,148	537	46.8%	-	1	3,253
New Orleans	9,402	5,159	54.9%	1,639	460	28.1%	244	66	27.0%	931	441	47.4%	-	1	4,395
Sioux Falls	1,021	168	16.5%	624	11	1.8%	74	8	10.8%	174	39	22.4%	-	2	310
St. Louis	16,135	9,045	56.1%	3,258	1,088	33.4%	414	203	49.0%	2,153	914	42.5%	2	1	5,880
St. Paul	12,730	4,142	32.5%	2,916	96	3.3%	88	16	18.2%	1,127	435	38.6%	87	-	1,382
Waco	48,186	33,528	69.6%	3,048	461	15.1%	447	125	28.0%	3,438	1,836	53.4%	277	169	10,412
Wichita	4,759	2,658	55.9%	1,017	77	7.6%	64	47	73.4%	446	197	44.2%	-	-	592
WESTERN AREA	181,251	109,840	60.6%	33,989	8,308	24.4%	7,063	2,367	33.5%	17,770	8,615	48.5%	406	134	44,813
Albuquerque	5,074	2,539	50.0%	647	56	8.7%	75	36	48.0%	640	366	57.2%	-	-	1,977
Anchorage	1,412	564	39.9%	927	101	10.9%	216	47	21.8%	202	123	60.9%	-	-	215
Boise	2,007	611	30.4%	898	70	7.8%	135	45	33.3%	295	82	27.8%	-	-	759
Denver	9,038	3,921	43.4%	2,394	316	13.2%	411	118	28.7%	807	255	31.6%	4	2	3,556
Cheyenne	1,181	481	40.7%	406	89	21.9%	41	28	68.3%	227	110	48.5%	-	1	222
Fort Harrison	1,191	165	13.9%	771	14	1.8%	105	11	10.5%	266	31	11.7%	-	-	334
Honolulu	4,875	3,075	63.1%	518	50	9.7%	88	25	28.4%	755	520	68.9%	3	-	678
Los Angeles	16,949	9,934	58.6%	3,792	718	18.9%	1,510	99	6.6%	1,293	660	51.0%	-	1	6,783
Manila	1,993	359	18.0%	1,240	440	35.5%	63	19	30.2%	734	345	47.0%	176	42	2,817
Oakland	25,931	17,101	65.9%	4,853	1,094	22.5%	575	358	62.3%	2,387	1,493	62.5%	1	2	6,465
Phoenix	22,432	16,050	71.5%	1,804	170	9.4%	769	248	32.2%	2,473	1,183	47.8%	1	1	4,369
Portland	11,401	5,791	50.8%	2,708	899	33.2%	524	231	44.1%	1,553	588	37.9%	1	1	4,683
Reno	7,563	5,023	66.4%	873	209	23.9%	100	26	26.0%	792	324	40.9%	1	1	927
Salt Lake City	9,120	2,025	22.2%	3,407	124	3.6%	1,101	429	39.0%	1,314	399	30.4%	1	-	1,731
San Diego	27,567	15,561	56.4%	2,028	217	10.7%	707	308	43.6%	1,375	616	44.8%	-	-	3,793
Seattle	33,517	26,640	79.5%	6,723	3,741	55.6%	643	339	52.7%	2,657	1,520	57.2%	218	83	5,504
Other	1	519	51900.0%	34	3	8.8%	-	-	-	50	21	42.0%	-	-	21,622

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	63,088	18,847	29.9%	120,513	30,098	25.0%	4,168	3,869	92.8%	3,765	2,288	60.8%	24,042	5,124	2,831
Philadelphia	29,654	9,863	33.3%	56,524	14,723	26.0%	31	22	71.0%	1,243	571	45.9%	5,615	2,721	1,002
Milwaukee	16,917	4,251	25.1%	26,477	5,052	19.1%	126	100	79.4%	726	363	50.0%	1,540	1,188	890
St. Paul	16,169	4,603	28.5%	36,387	10,039	27.6%	3,981	3,722	93.5%	1,612	1,197	74.3%	16,797	1,215	939
Other (in transit)	348	130	37.4%	1,125	284	25.2%	30	25	83.3%	184	157	85.3%	90	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	9,552	8,547	1,005	11.8%	71,564	61,775	9,789	15.8%
Buffalo	2,119	1,677	442	26.4%	19,475	17,407	2,068	11.9%
Atlanta	2,450	1,998	452	22.6%	17,437	12,879	4,558	35.4%
St Louis	2,384	2,553	(169)	-6.6%	17,529	16,361	1,168	7.1%
Muskogee	2,599	2,319	280	12.1%	17,123	15,128	1,995	13.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>