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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	May 31, 2011	828,994	472,428

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		804,047	463,722

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			765,362	453,518
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	595	100	16.8%
Initial entitlement for service-connected disability (=>8)	010	47,276	28,616	60.5%
Initial entitlement for service-connected disability (<=7)	110	182,980	103,088	56.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,955	3,941	33.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	62	11	17.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	427,943	247,584	57.9%
Increased entitlement due to hospitalization or surgery	320	2,540	846	33.3%
Spina bifida and/or birth defects reconsideration	420	17	3	17.6%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	2,554	2,394	93.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	57,217	54,426	95.1%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	29,162	11,943	41.0%
Agent Orange claims where an interim decision was provided*	409	3,061	566	18.5%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			151,431	33,281
Dependency	130	56,668	16,025	28.3%
Survivor restored entitlement	133	14	7	50.0%
Hospitalization adjustment (non-rating)	135	121	77	63.6%
Misc determinations	290	60,031	10,553	17.6%
Spina bifida and/or birth defects adjustments	450	4	2	50.0%
Future examination for disabilities	310	9,230	3,270	35.4%
Due process	600	25,363	3,347	13.2%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			27,995	11,934
Income verification for unemployability	314	246	243	98.8%
Review of Hemodialysis related cases/conditions	680	106	102	96.2%
Review of Radiation related cases/conditions	682	587	506	86.2%
Review of Misc cases referred to central office	684	35	31	88.6%
Review of effective date related to herbicide exposure	685	101	42	41.6%
Cost of Living Adjustments (COLAs) and other reviews	690	5,197	1,761	33.9%
Social Security number verification	690 Group	21,723	9,249	42.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			79,840	38,015
Pre-decisional hearings	173	1,347	925	68.7%
Correspondence	400	39,228	16,088	41.0%
Congressional correspondence	500	716	142	19.8%
Freedom of Information Act (FOIA) requests	510	18,957	5,275	27.8%
Review, including quality assurance	930	19,329	15,425	79.8%
Correction of errors	960	263	160	60.8%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>63,632</b>	<b>18,910</b>	<b>29.7%</b>
Increased entitlement and/or reconsideration	120	18,807	5,276	28.1%
Initial entitlement - Veteran	180	11,322	2,338	20.7%
Initial entitlement - Survivor	190	33,503	11,296	33.7%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>118,794</b>	<b>31,178</b>	<b>26.2%</b>
Hospitalization adjustment (non-rating)	135	1,649	640	38.8%
Dependency	137	8,973	4,192	46.7%
Income adjustments	150	48,174	16,193	33.6%
Annual eligibility verification reporting (EVRs)	155	30,593	412	1.3%
Misc determinations	297	12,822	4,938	38.5%
Due process	607	16,583	4,803	29.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>4,005</b>	<b>3,731</b>	<b>93.2%</b>
Income Verification Match	154	3,348	3,348	100.0%
Cost of Living Adjustments	696	60	27	45.0%
Non-entitlement reviews	697	597	356	59.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,727</b>	<b>2,309</b>	<b>62.0%</b>
Correspondence	407	785	553	70.4%
Congressional correspondence	507	481	23	4.8%
Internal quality reviews	937	2,461	1,733	70.4%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	48,231
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	5,561
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of May 31, 2011	NA	236,141
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	9,542
	All	75,266
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

May 31, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	828,994	472,428 57.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>765,362</b>	<b>453,518</b>	<b>59.3%</b>	<b>151,431</b>	<b>33,282</b>	<b>22.0%</b>	<b>27,995</b>	<b>11,934</b>	<b>42.6%</b>	<b>79,840</b>	<b>38,015</b>	<b>47.6%</b>	<b>23,825</b>	<b>366</b>	<b>231,592</b>
<b>EASTERN AREA</b>	155,389	94,965	61.1%	30,208	8,939	29.6%	7,250	3,758	51.8%	17,750	9,125	51.4%	14,268	19	39,591
Baltimore	13,282	9,184	69.1%	3,213	1,382	43.0%	397	279	70.3%	1,164	816	70.1%	10	1	2,836
Boston	7,211	4,301	59.6%	1,057	288	27.2%	259	217	83.8%	800	501	62.6%	-	-	3,558
Buffalo	6,309	3,250	51.5%	2,572	540	21.0%	151	87	57.6%	645	293	45.4%	3	2	762
Cleveland	21,334	12,439	58.3%	3,384	944	27.9%	789	515	65.3%	3,325	1,271	38.2%	3	2	6,446
Detroit	18,161	11,450	63.0%	4,027	884	22.0%	499	179	35.9%	2,529	1,182	46.7%	1	1	5,550
Hartford	2,664	767	28.8%	649	92	14.2%	331	44	13.3%	337	91	27.0%	1	1	877
Indianapolis	18,549	12,713	68.5%	2,911	1,022	35.1%	374	257	68.7%	2,518	1,421	56.4%	5	2	4,414
Manchester	2,044	1,169	57.2%	596	71	11.9%	28	8	28.6%	305	131	43.0%	-	2	776
New York	13,964	9,551	68.4%	2,353	664	28.2%	188	78	41.5%	997	567	56.9%	2	3	3,744
Newark	4,847	2,468	50.9%	923	201	21.8%	149	109	73.2%	483	226	46.8%	4	3	1,578
Philadelphia	25,406	14,122	55.6%	3,443	768	22.3%	2,745	1,056	38.5%	1,739	1,086	62.4%	14,239	-	3,529
Pittsburgh	8,328	4,972	59.7%	2,477	1,332	53.8%	608	492	80.9%	1,471	818	55.6%	-	1	3,009
Providence	2,711	1,169	43.1%	498	130	26.1%	211	154	73.0%	487	200	41.1%	-	-	1,183
Togus	8,231	6,266	76.1%	1,466	525	35.8%	471	238	50.5%	666	372	55.9%	-	1	659
White River J.	1,096	580	52.9%	256	41	16.0%	32	27	84.4%	142	91	64.1%	-	-	262
Wilmington	1,252	564	45.0%	383	55	14.4%	18	18	100.0%	142	59	41.5%	-	-	408
<b>SOUTHERN AREA</b>	238,249	137,376	57.7%	49,163	7,981	16.2%	8,681	4,007	46.2%	24,224	10,513	43.4%	32	39	70,603
Atlanta	33,013	20,992	63.6%	4,989	785	15.7%	620	341	55.0%	4,295	2,016	46.9%	-	1	9,212
Columbia	20,632	12,871	62.4%	3,891	696	17.9%	379	98	25.9%	1,004	617	61.5%	-	6	4,302
Huntington	11,927	8,118	68.1%	1,453	392	27.0%	145	73	50.3%	1,123	631	56.2%	2	1	2,678
Jackson	9,035	5,673	62.8%	2,348	461	19.6%	842	590	70.1%	896	501	55.9%	13	2	3,645
Louisville	7,917	2,818	35.6%	3,329	473	14.2%	758	205	27.0%	962	297	30.9%	7	4	1,961
Montgomery	12,984	6,680	51.4%	4,824	664	13.8%	914	460	50.3%	1,572	646	41.1%	-	5	9,670
Nashville	12,268	4,713	38.4%	3,119	121	3.9%	245	81	33.1%	1,927	719	37.3%	1	1	5,301
Roanoke	25,096	15,194	60.5%	3,672	256	7.0%	1,495	119	8.0%	2,333	945	40.5%	1	6	6,422
San Juan	5,633	3,218	57.1%	2,685	351	13.1%	47	33	70.2%	593	413	69.6%	-	-	4,297
St. Petersburg	51,081	29,298	57.4%	7,654	1,397	18.3%	1,328	969	73.0%	6,457	2,516	39.0%	5	13	15,388
Washington	37	27	73.0%	110	13	11.8%	62	30	48.4%	11	8	72.7%	-	-	6
Winston-Salem	48,626	27,774	57.1%	11,089	2,372	21.4%	1,846	1,008	54.6%	3,051	1,204	39.5%	3	-	7,721

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	191,137	111,253	58.2%	37,820	8,118	21.5%	4,686	1,756	37.5%	20,039	9,557	47.7%	9,111	186	54,963
Chicago	17,377	10,736	61.8%	3,463	759	21.9%	799	450	56.3%	1,863	685	36.8%	-	6	6,329
Des Moines	5,892	3,086	52.4%	1,580	187	11.8%	212	81	38.2%	790	365	46.2%	-	-	1,807
Fargo	1,531	450	29.4%	852	39	4.6%	88	33	37.5%	232	86	37.1%	2	-	296
Houston	32,202	20,681	64.2%	10,540	3,941	37.4%	709	268	37.8%	3,878	2,589	66.8%	9	1	12,941
Lincoln	5,746	3,195	55.6%	562	21	3.7%	147	5	3.4%	769	196	25.5%	-	-	1,504
Little Rock	7,877	4,231	53.7%	3,192	534	16.7%	395	202	51.1%	1,512	743	49.1%	2	1	3,534
Milwaukee	12,938	5,415	41.9%	2,494	126	5.1%	119	46	38.7%	1,551	481	31.0%	8,725	-	2,328
Muskogee	15,337	8,863	57.8%	2,614	340	13.0%	873	199	22.8%	1,129	518	45.9%	-	3	3,253
New Orleans	9,432	5,199	55.1%	1,650	460	27.9%	231	67	29.0%	935	463	49.5%	-	1	4,395
Sioux Falls	1,002	160	16.0%	567	11	1.9%	66	7	10.6%	161	40	24.8%	-	2	310
St. Louis	16,083	8,925	55.5%	3,305	1,069	32.3%	429	209	48.7%	2,108	882	41.8%	1	1	5,880
St. Paul	12,562	3,959	31.5%	2,833	97	3.4%	108	16	14.8%	1,136	437	38.5%	94	-	1,382
Waco	48,453	33,729	69.6%	3,043	458	15.1%	444	126	28.4%	3,528	1,868	52.9%	278	171	10,412
Wichita	4,705	2,624	55.8%	1,125	76	6.8%	66	47	71.2%	447	204	45.6%	-	-	592
<b>WESTERN AREA</b>	180,587	109,375	60.6%	34,209	8,241	24.1%	7,378	2,413	32.7%	17,792	8,800	49.5%	414	122	44,813
Albuquerque	5,078	2,539	50.0%	689	56	8.1%	76	36	47.4%	651	385	59.1%	2	-	1,977
Anchorage	1,395	550	39.4%	912	115	12.6%	222	47	21.2%	199	126	63.3%	-	-	215
Boise	1,993	598	30.0%	853	67	7.9%	134	42	31.3%	308	86	27.9%	-	-	759
Denver	9,069	3,919	43.2%	2,366	325	13.7%	486	121	24.9%	807	254	31.5%	2	2	3,556
Cheyenne	1,174	477	40.6%	418	89	21.3%	43	29	67.4%	223	106	47.5%	-	1	222
Fort Harrison	1,199	167	13.9%	747	14	1.9%	105	12	11.4%	272	31	11.4%	-	-	334
Honolulu	4,827	3,069	63.6%	497	47	9.5%	85	25	29.4%	749	526	70.2%	1	-	678
Los Angeles	17,061	10,018	58.7%	3,739	664	17.8%	1,494	106	7.1%	1,225	673	54.9%	-	-	6,783
Manila	2,063	359	17.4%	1,193	420	35.2%	62	19	30.6%	716	343	47.9%	186	41	2,817
Oakland	26,117	17,139	65.6%	4,781	1,081	22.6%	562	354	63.0%	2,467	1,554	63.0%	-	3	6,465
Phoenix	22,386	15,986	71.4%	1,831	165	9.0%	806	272	33.7%	2,547	1,232	48.4%	1	1	4,369
Portland	11,414	5,803	50.8%	2,806	900	32.1%	594	235	39.6%	1,538	608	39.5%	1	1	4,683
Reno	7,495	4,943	66.0%	902	204	22.6%	102	26	25.5%	801	327	40.8%	1	1	927
Salt Lake City	8,762	1,924	22.0%	3,550	124	3.5%	1,171	435	37.1%	1,261	387	30.7%	-	-	1,731
San Diego	27,235	15,422	56.6%	2,049	217	10.6%	812	301	37.1%	1,409	623	44.2%	-	-	3,793
Seattle	33,319	26,462	79.4%	6,876	3,753	54.6%	624	353	56.6%	2,619	1,539	58.8%	220	72	5,504
Other	-	549	-	31	3	9.7%	-	-	-	35	20	57.1%	-	-	21,622

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>63,632</b>	<b>18,910</b>	<b>29.7%</b>	<b>118,794</b>	<b>31,178</b>	<b>26.2%</b>	<b>4,005</b>	<b>3,731</b>	<b>93.2%</b>	<b>3,727</b>	<b>2,309</b>	<b>62.0%</b>	<b>24,406</b>	<b>5,195</b>	<b>2,831</b>
Philadelphia	30,306	10,080	33.3%	55,987	15,471	27.6%	30	23	76.7%	1,220	573	47.0%	5,774	2,752	1,002
Milwaukee	16,875	4,126	24.5%	25,620	5,084	19.8%	86	64	74.4%	708	369	52.1%	1,613	1,192	890
St. Paul	16,142	4,575	28.3%	36,093	10,346	28.7%	3,862	3,624	93.8%	1,614	1,216	75.3%	16,920	1,251	939
Other (in transit)	309	129	41.7%	1,094	277	25.3%	27	20	74.1%	185	151	81.6%	99	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>9,542</b>	<b>9,552</b>	<b>(10)</b>	<b>-0.1%</b>	<b>75,266</b>	<b>71,564</b>	<b>3,702</b>	<b>5.2%</b>
Buffalo	2,128	2,119	9	0.4%	20,405	19,475	930	4.8%
Atlanta	2,738	2,450	288	11.8%	18,937	17,437	1,500	8.6%
St Louis	2,032	2,384	(352)	-14.8%	17,761	17,529	232	1.3%
Muskogee	2,644	2,599	45	1.7%	18,163	17,123	1,040	6.1%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>