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Compensation and Pension Entitlement June 2, 2012	# Pending	# Pending Over 125	% Over 125
	903,672	586,363	64.9%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	867,683	564,973	65.1%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		829,478	551,433	66.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	539	111	20.6%
Initial entitlement for service-connected disability (=>8)	010	74,133	51,932	70.1%
Initial entitlement for service-connected disability (<=7)	110	230,074	152,980	66.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,516	5,426	40.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	104	62	59.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	487,558	319,420	65.5%
Increased entitlement due to hospitalization or surgery	320	2,206	821	37.2%
Spina bifida and/or birth defects reconsideration	420	41	33	80.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	427	317	74.2%
Nehmer review cases based upon new Agent Orange presumptives	687	3,070	3,041	99.1%
Reopened or new Agent Orange claims prior to After 9/01/10	405	16,147	16,135	99.9%
Agent Orange claims where an interim decision was provided	409	1,663	1,155	69.5%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		224,859	116,326	51.7%
Dependency	130	118,950	62,479	52.5%
Survivor restored entitlement	133	16	13	81.3%
Hospitalization adjustment (non-rating)	135	176	117	66.5%
Misc determinations	290	56,922	33,179	58.3%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	13,220	5,758	43.6%
Due process	600	35,569	14,774	41.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		38,901	26,055	67.0%
Income verification for unemployability	314	1,145	1,145	100.0%
Review of Hemodialysis related cases/conditions	680	39	34	87.2%
Review of Radiation related cases/conditions	682	1,010	878	86.9%
Review of Misc cases referred to central office	684	31	29	93.5%
Review of effective date related to herbicide exposure	685	147	145	98.6%
Cost of Living Adjustments (COLAs) and other reviews	690	8,060	4,324	53.6%
Social Security number verification	690 Group	28,469	19,500	68.5%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		164,026	60,882	37.1%
Pre-decisional hearings	173	1,842	1,273	69.1%
Correspondence	400	112,355	29,926	26.6%
Congressional correspondence	500	1,130	338	29.9%
Freedom of Information Act (FOIA) requests	510	22,778	8,107	35.6%
Review, including quality assurance	930	25,419	21,054	82.8%
Correction of errors	960	502	184	36.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,194	34,930	47.1%
Increased entitlement and/or reconsideration	120	14,371	4,973	34.6%
Initial entitlement - Veteran	180	11,298	3,015	26.7%
Initial entitlement - Survivor	190	48,525	26,942	55.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		134,509	52,092	38.7%
Hospitalization adjustment (non-rating)	135	2,741	1,508	55.0%
Dependency	137	10,752	5,778	53.7%
Income adjustments	150	55,234	30,374	55.0%
Annual eligibility verification reporting (EVRs)	155	27,074	368	1.4%
Misc determinations	297	22,610	9,860	43.6%
Due process	607	16,098	4,204	26.1%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		14,891	14,637	98.3%
Income Verification Match	154	14,222	14,220	100.0%
Cost of Living Adjustments	696	87	58	66.7%
Non-entitlement reviews	697	582	359	61.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		10,625	5,035	47.4%
Correspondence	407	5,796	2,354	40.6%
Congressional correspondence	507	2,196	714	32.5%
Internal quality reviews	937	2,633	1,967	74.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	66,388

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	10,455

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	256,089

As Of June 4, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	25,516
	All	184,342

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

June 2, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	903,672	586,363 64.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	829,478	551,433	66.5%	224,859	116,326	51.7%	38,901	26,055	67.0%	164,026	60,882	37.1%	45,492	1,462	253,439
EASTERN AREA	168,297	114,552	68.1%	46,572	24,798	53.2%	8,647	5,391	62.3%	17,176	12,603	73.4%	17,173	203	42,997
Baltimore	18,739	14,808	79.0%	4,255	2,892	68.0%	524	423	80.7%	1,707	1,306	76.5%	-	1	3,223
Boston	10,222	7,260	71.0%	2,600	1,217	46.8%	563	410	72.8%	951	754	79.3%	-	1	4,130
Buffalo	7,676	4,525	58.9%	3,224	1,538	47.7%	260	197	75.8%	820	536	65.4%	-	2	899
Cleveland	25,646	17,836	69.5%	4,670	1,845	39.5%	1,229	839	68.3%	2,173	1,531	70.5%	9	115	7,085
Detroit	18,029	11,111	61.6%	5,550	2,447	44.1%	588	239	40.6%	2,034	1,677	82.4%	2	28	5,821
Hartford	3,181	1,414	44.5%	1,048	135	12.9%	21	10	47.6%	293	151	51.5%	-	1	881
Indianapolis	20,412	16,466	80.7%	4,698	3,151	67.1%	421	289	68.6%	2,432	1,828	75.2%	4	50	4,482
Manchester	2,331	1,445	62.0%	862	345	40.0%	54	26	48.1%	158	126	79.7%	1	0	828
New York	15,899	12,359	77.7%	4,530	2,300	50.8%	259	85	32.8%	1,026	952	92.8%	3	1	4,254
Newark	4,608	2,365	51.3%	1,632	803	49.2%	93	81	87.1%	450	241	53.6%	5	0	2,150
Philadelphia	23,353	14,377	61.6%	5,978	3,879	64.9%	3,390	2,121	62.6%	3,366	2,249	66.8%	17,148	-	3,517
Pittsburgh	10,630	7,549	71.0%	4,273	3,011	70.5%	419	257	61.3%	1,038	761	73.3%	1	4	3,047
Providence	3,324	1,373	41.3%	793	165	20.8%	331	172	52.0%	246	186	75.6%	-	0	1,015
Togus	2,037	462	22.7%	1,627	753	46.3%	399	200	50.1%	140	95	67.9%	-	0	719
White River J.	994	560	56.3%	371	98	26.4%	88	35	39.8%	112	80	71.4%	-	0	396
Wilmington	1,216	642	52.8%	461	219	47.5%	8	7	87.5%	230	130	56.5%	-	0	550
SOUTHERN AREA	245,901	154,051	62.6%	72,532	37,568	51.8%	13,326	8,873	66.6%	104,226	17,692	17.0%	67	220	84,470
Atlanta	32,500	19,840	61.0%	9,426	4,199	44.5%	432	272	63.0%	5,164	2,827	54.7%	1	2	11,306
Columbia	24,547	15,900	64.8%	3,866	979	25.3%	680	394	57.9%	1,550	971	62.6%	1	5	5,285
Huntington	6,096	3,178	52.1%	1,315	300	22.8%	125	60	48.0%	663	327	49.3%	-	5	3,157
Jackson	10,781	7,913	73.4%	1,751	409	23.4%	1,157	990	85.6%	726	585	80.6%	31	1	3,857
Louisville	10,544	6,344	60.2%	4,141	2,112	51.0%	1,214	803	66.1%	1,257	968	77.0%	14	30	3,029
Montgomery	14,857	8,344	56.2%	5,880	2,720	46.3%	1,694	659	38.9%	1,340	901	67.2%	2	68	10,606
Nashville	11,044	4,324	39.2%	4,813	1,464	30.4%	480	340	70.8%	1,298	549	42.3%	5	37	5,835
Roanoke	26,211	18,219	69.5%	7,666	4,741	61.8%	424	252	59.4%	1,938	1,064	54.9%	7	9	6,920
San Juan	5,755	3,252	56.5%	2,297	916	39.9%	148	90	60.8%	690	502	72.8%	-	0	4,734
St. Petersburg	46,611	28,280	60.7%	11,287	4,519	40.0%	844	328	38.9%	3,522	1,999	56.8%	5	59	20,273
Washington	57	32	56.1%	65	50	76.9%	28	28	100.0%	82,431	4,678	5.7%	-	0	11
Winston-Salem	56,898	38,425	67.5%	20,025	15,159	75.7%	6,100	4,657	76.3%	3,647	2,321	63.6%	1	4	9,457

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	204,700	131,757	64.4%	52,079	25,906	49.7%	6,718	4,344	64.7%	21,052	15,134	71.9%	27,618	367	60,899
Chicago	20,949	16,996	81.1%	5,075	3,669	72.3%	966	841	87.1%	2,915	2,588	88.8%	7	91	5,756
Des Moines	7,576	5,141	67.9%	2,233	1,228	55.0%	132	67	50.8%	554	427	77.1%	1	2	1,536
Fargo	1,177	366	31.1%	266	32	12.0%	52	9	17.3%	79	53	67.1%	-	0	306
Houston	37,882	27,462	72.5%	13,323	8,956	67.2%	1,035	745	72.0%	5,899	4,467	75.7%	4	6	13,777
Lincoln	3,844	673	17.5%	876	37	4.2%	135	22	16.3%	636	255	40.1%	-	0	1,600
Little Rock	8,240	5,049	61.3%	3,592	2,109	58.7%	1,252	1,052	84.0%	1,408	934	66.3%	2	32	4,849
Milwaukee	11,062	3,874	35.0%	3,133	459	14.7%	180	113	62.8%	507	209	41.2%	11,783	-	2,987
Muskogee	14,180	6,209	43.8%	3,088	561	18.2%	508	187	36.8%	709	543	76.6%	6	7	3,497
New Orleans	12,913	8,642	66.9%	4,214	2,399	56.9%	433	190	43.9%	1,822	1,237	67.9%	6	57	5,276
Sioux Falls	1,221	300	24.6%	349	19	5.4%	154	17	11.0%	139	42	30.2%	-	2	210
St. Louis	18,360	11,983	65.3%	4,805	2,025	42.1%	884	566	64.0%	1,519	1,027	67.6%	5	52	6,182
St. Paul	11,383	2,921	25.7%	1,575	285	18.1%	232	180	77.6%	432	195	45.1%	15,748	-	1,445
Waco	51,270	39,653	77.3%	8,113	3,715	45.8%	686	315	45.9%	3,964	2,810	70.9%	55	118	12,657
Wichita	4,643	2,488	53.6%	1,437	412	28.7%	69	40	58.0%	469	347	74.0%	1	0	821
WESTERN AREA	210,579	151,072	71.7%	53,626	28,051	52.3%	10,205	7,445	73.0%	21,455	15,357	71.6%	634	667	47,599
Albuquerque	5,187	2,768	53.4%	1,738	623	35.8%	234	150	64.1%	605	335	55.4%	-	1	1,858
Anchorage	2,068	1,061	51.3%	1,646	921	56.0%	599	526	87.8%	326	257	78.8%	-	0	158
Boise	2,364	1,030	43.6%	806	172	21.3%	126	69	54.8%	334	203	60.8%	-	0	899
Denver	12,096	6,752	55.8%	3,788	1,353	35.7%	811	223	27.5%	1,221	606	49.6%	3	2	4,055
Cheyenne	975	322	33.0%	570	252	44.2%	17	9	52.9%	173	73	42.2%	1	3	348
Fort Harrison	1,658	374	22.6%	790	193	24.4%	125	56	44.8%	315	151	47.9%	-	0	319
Honolulu	6,361	4,793	75.3%	800	154	19.3%	66	24	36.4%	813	720	88.6%	1	2	760
Los Angeles	25,402	20,580	81.0%	4,648	2,733	58.8%	1,457	1,286	88.3%	2,150	1,762	82.0%	-	4	6,505
Manila	3,617	2,337	64.6%	1,306	505	38.7%	139	121	87.1%	814	546	67.1%	351	69	2,194
Oakland	33,953	28,518	84.0%	8,426	5,483	65.1%	933	675	72.3%	4,401	3,780	85.9%	9	6	7,548
Phoenix	21,507	16,011	74.4%	3,757	1,297	34.5%	808	502	62.1%	1,644	971	59.1%	1	1	5,126
Portland	12,464	8,056	64.6%	4,508	2,416	53.6%	1,162	830	71.4%	771	525	68.1%	2	14	5,144
Reno	8,605	6,384	74.2%	1,986	954	48.0%	138	69	50.0%	796	594	74.6%	-	0	1,121
Salt Lake City	16,961	10,271	60.6%	4,947	3,393	68.6%	1,356	1,260	92.9%	2,069	1,575	76.1%	1	2	1,796
San Diego	31,091	20,045	64.5%	4,612	1,348	29.2%	1,302	882	67.7%	1,797	1,090	60.7%	-	1	3,663
Seattle	26,270	21,770	82.9%	9,298	6,254	67.3%	932	763	81.9%	3,226	2,169	67.2%	265	562	6,105
Other	1	1	100.0%	50	3	6.0%	5	2	40.0%	117	96	82.1%	-	5	17,474

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,194	34,930	47.1%	134,509	52,092	38.7%	14,891	14,637	98.3%	10,647	5,049	47.4%	20,896	8,993	2,650
Philadelphia	33,568	19,576	58.3%	64,085	28,098	43.8%	6,127	6,124	100.0%	6,434	2,637	41.0%	7,536	4,171	1,122
Milwaukee	18,483	5,494	29.7%	27,868	6,951	24.9%	3,085	3,077	99.7%	550	231	42.0%	1,961	1,577	682
St. Paul	21,721	9,689	44.6%	40,398	16,569	41.0%	5,533	5,311	96.0%	3,372	1,947	57.7%	11,334	3,245	846
Other (in transit)	422	171	40.5%	2,158	474	22.0%	146	125	85.6%	291	234	80.4%	65	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	25,516	24,947	569	2.3%	184,342	189,477	(5,135)	-2.7%
Buffalo	5,129	4,406	723	16.4%	39,184	40,704	(1,520)	-3.7%
Atlanta	5,980	5,721	259	4.5%	45,207	44,364	843	1.9%
St Louis	5,764	5,885	(121)	-2.1%	38,936	43,094	(4,158)	-9.6%
Muskogee	8,643	8,935	(292)	-3.3%	61,015	61,315	(300)	-0.5%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.