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Compensation and Pension Entitlement June 9, 2012	# Pending	# Pending Over 125	% Over 125
	911,450	597,237	65.5%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	873,374	573,434	65.7%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		836,654	561,629	67.1%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,457	2,005	81.6%
Initial entitlement for service-connected disability (=>8)	010	74,284	53,362	71.8%
Initial entitlement for service-connected disability (<=7)	110	231,962	155,367	67.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,676	5,571	40.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	220	138	62.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	491,318	324,517	66.1%
Increased entitlement due to hospitalization or surgery	320	2,234	821	36.8%
Spina bifida and/or birth defects reconsideration	420	85	60	70.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	423	307	72.6%
Nehmer review cases based upon new Agent Orange presumptives	687	2,748	2,723	99.1%
Reopened or new Agent Orange claims prior to After 9/01/10	405	15,636	15,625	99.9%
Agent Orange claims where an interim decision was provided	409	1,611	1,133	70.3%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		226,968	118,577	52.2%
Dependency	130	120,731	64,450	53.4%
Survivor restored entitlement	133	17	13	76.5%
Hospitalization adjustment (non-rating)	135	181	124	68.5%
Misc determinations	290	57,077	33,177	58.1%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	13,251	5,627	42.5%
Due process	600	35,705	15,180	42.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		41,782	26,299	62.9%
Income verification for unemployability	314	3,886	1,143	29.4%
Review of Hemodialysis related cases/conditions	680	40	35	87.5%
Review of Radiation related cases/conditions	682	961	860	89.5%
Review of Misc cases referred to central office	684	35	33	94.3%
Review of effective date related to herbicide exposure	685	145	143	98.6%
Cost of Living Adjustments (COLAs) and other reviews	690	8,031	4,336	54.0%
Social Security number verification	690 Group	28,684	19,749	68.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		164,312	60,892	37.1%
Pre-decisional hearings	173	1,869	1,288	68.9%
Correspondence	400	111,782	29,629	26.5%
Congressional correspondence	500	1,089	351	32.2%
Freedom of Information Act (FOIA) requests	510	22,859	8,302	36.3%
Review, including quality assurance	930	26,207	21,139	80.7%
Correction of errors	960	506	183	36.2%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,796	35,608	47.6%
Increased entitlement and/or reconsideration	120	14,505	5,045	34.8%
Initial entitlement - Veteran	180	11,726	3,336	28.4%
Initial entitlement - Survivor	190	48,565	27,227	56.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		133,507	54,806	41.1%
Hospitalization adjustment (non-rating)	135	2,712	1,523	56.2%
Dependency	137	10,861	5,935	54.6%
Income adjustments	150	55,131	32,044	58.1%
Annual eligibility verification reporting (EVRs)	155	25,644	710	2.8%
Misc determinations	297	22,875	10,170	44.5%
Due process	607	16,284	4,424	27.2%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		36,953	14,528	39.3%
Income Verification Match	154	36,275	14,088	38.8%
Cost of Living Adjustments	696	97	72	74.2%
Non-entitlement reviews	697	581	368	63.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		10,886	5,272	48.4%
Correspondence	407	6,084	2,487	40.9%
Congressional correspondence	507	2,144	753	35.1%
Internal quality reviews	937	2,658	2,032	76.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	68,439

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	10,670

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,967

As Of June 11, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	26,475
	All	182,034

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

June 9, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	911,450	597,237 65.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	836,654	561,629	67.1%	226,968	118,577	52.2%	41,782	26,299	62.9%	164,312	60,892	37.1%	47,621	1,527	253,309
EASTERN AREA	169,648	116,159	68.5%	46,911	25,145	53.6%	9,438	5,430	57.5%	17,015	12,493	73.4%	17,720	215	43,082
Baltimore	18,763	14,990	79.9%	4,309	2,989	69.4%	523	433	82.8%	1,700	1,293	76.1%	-	1	3,283
Boston	10,327	7,420	71.9%	2,595	1,229	47.4%	557	405	72.7%	941	742	78.9%	1	1	4,155
Buffalo	7,818	4,700	60.1%	3,255	1,542	47.4%	268	198	73.9%	928	539	58.1%	2	2	899
Cleveland	25,779	17,988	69.8%	4,764	1,957	41.1%	1,245	845	67.9%	2,136	1,484	69.5%	10	119	7,097
Detroit	18,167	11,348	62.5%	5,704	2,512	44.0%	613	243	39.6%	1,974	1,649	83.5%	2	30	5,823
Hartford	3,265	1,507	46.2%	1,045	144	13.8%	23	10	43.5%	295	161	54.6%	-	1	890
Indianapolis	20,597	16,549	80.3%	4,752	3,173	66.8%	422	298	70.6%	2,460	1,820	74.0%	5	52	4,474
Manchester	2,314	1,445	62.4%	821	340	41.4%	56	28	50.0%	157	125	79.6%	-	0	831
New York	15,919	12,424	78.0%	4,467	2,299	51.5%	286	108	37.8%	1,020	959	94.0%	4	3	4,254
Newark	4,593	2,428	52.9%	1,655	825	49.8%	93	82	88.2%	463	244	52.7%	4	0	2,168
Philadelphia	23,592	14,456	61.3%	6,058	3,914	64.6%	4,187	2,130	50.9%	3,163	2,239	70.8%	17,689	-	3,526
Pittsburgh	10,641	7,609	71.5%	4,278	2,997	70.1%	398	246	61.8%	1,024	746	72.9%	2	6	3,010
Providence	3,603	1,624	45.1%	736	159	21.6%	318	174	54.7%	259	190	73.4%	-	0	1,032
Togus	2,061	487	23.6%	1,616	745	46.1%	380	191	50.3%	159	97	61.0%	1	0	697
White River J.	1,020	568	55.7%	385	96	24.9%	61	32	52.5%	122	83	68.0%	-	0	391
Wilmington	1,189	616	51.8%	471	224	47.6%	8	7	87.5%	214	122	57.0%	-	0	552
SOUTHERN AREA	248,199	157,158	63.3%	72,937	38,295	52.5%	13,261	8,985	67.8%	104,437	17,974	17.2%	72	227	84,603
Atlanta	32,742	20,138	61.5%	9,461	4,310	45.6%	427	272	63.7%	5,125	2,823	55.1%	1	2	11,285
Columbia	24,646	16,082	65.3%	4,010	1,018	25.4%	667	399	59.8%	1,538	971	63.1%	-	4	5,312
Huntington	6,164	3,125	50.7%	1,350	336	24.9%	122	60	49.2%	667	322	48.3%	-	6	3,171
Jackson	10,944	7,907	72.2%	1,761	409	23.2%	1,117	962	86.1%	705	557	79.0%	32	5	3,869
Louisville	10,704	6,491	60.6%	4,166	2,158	51.8%	1,235	794	64.3%	1,283	955	74.4%	14	29	3,063
Montgomery	15,182	8,640	56.9%	5,870	2,710	46.2%	1,702	705	41.4%	1,316	891	67.7%	2	69	10,604
Nashville	11,334	4,525	39.9%	4,808	1,493	31.1%	473	347	73.4%	1,317	570	43.3%	4	35	5,960
Roanoke	26,487	18,702	70.6%	7,725	4,826	62.5%	422	251	59.5%	1,938	1,080	55.7%	6	9	6,884
San Juan	5,884	3,324	56.5%	2,340	973	41.6%	145	94	64.8%	727	530	72.9%	-	1	4,746
St. Petersburg	46,991	28,908	61.5%	11,280	4,688	41.6%	842	333	39.5%	3,557	2,000	56.2%	10	61	20,221
Washington	53	29	54.7%	67	50	74.6%	29	28	96.6%	82,665	4,991	6.0%	-	0	11
Winston-Salem	57,068	39,287	68.8%	20,099	15,324	76.2%	6,080	4,740	78.0%	3,599	2,284	63.5%	3	6	9,477

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,141	133,600	64.8%	52,345	26,404	50.4%	8,609	4,434	51.5%	21,011	15,036	71.6%	29,155	361	60,840
Chicago	21,004	17,133	81.6%	5,100	3,697	72.5%	964	847	87.9%	2,918	2,547	87.3%	7	94	5,764
Des Moines	7,604	5,224	68.7%	2,220	1,198	54.0%	116	71	61.2%	544	424	77.9%	1	3	1,520
Fargo	1,194	391	32.7%	258	32	12.4%	55	9	16.4%	86	57	66.3%	-	0	315
Houston	38,097	27,716	72.8%	13,235	9,050	68.4%	1,048	751	71.7%	5,899	4,464	75.7%	5	7	13,719
Lincoln	4,019	716	17.8%	856	40	4.7%	133	24	18.0%	678	254	37.5%	1	0	1,586
Little Rock	8,343	5,156	61.8%	3,646	2,111	57.9%	1,311	1,117	85.2%	1,401	925	66.0%	2	31	4,823
Milwaukee	10,990	3,973	36.2%	3,113	472	15.2%	864	110	12.7%	460	204	44.3%	12,267	-	3,006
Muskogee	14,449	6,411	44.4%	3,026	586	19.4%	485	185	38.1%	728	536	73.6%	6	7	3,522
New Orleans	13,082	8,834	67.5%	4,297	2,454	57.1%	402	193	48.0%	1,811	1,248	68.9%	6	61	5,240
Sioux Falls	1,236	308	24.9%	353	18	5.1%	144	17	11.8%	145	46	31.7%	-	2	207
St. Louis	18,514	12,238	66.1%	4,911	2,121	43.2%	916	583	63.6%	1,525	1,014	66.5%	6	51	6,174
St. Paul	11,453	3,075	26.8%	1,512	276	18.3%	1,408	175	12.4%	453	207	45.7%	16,793	-	1,430
Waco	51,470	39,869	77.5%	8,268	3,889	47.0%	696	310	44.5%	3,907	2,765	70.8%	61	105	12,721
Wichita	4,686	2,556	54.5%	1,550	460	29.7%	67	42	62.7%	456	345	75.7%	-	0	813
WESTERN AREA	212,665	154,711	72.7%	54,727	28,730	52.5%	10,470	7,448	71.1%	21,733	15,293	70.4%	672	722	47,430
Albuquerque	5,300	2,902	54.8%	1,779	647	36.4%	240	154	64.2%	600	319	53.2%	-	1	1,844
Anchorage	2,137	1,119	52.4%	1,663	903	54.3%	645	529	82.0%	331	259	78.2%	-	0	157
Boise	2,336	1,094	46.8%	805	184	22.9%	126	67	53.2%	327	205	62.7%	-	0	884
Denver	12,393	7,035	56.8%	3,844	1,421	37.0%	810	237	29.3%	1,314	607	46.2%	4	2	4,034
Cheyenne	1,032	346	33.5%	573	250	43.6%	17	9	52.9%	165	75	45.5%	1	3	343
Fort Harrison	1,669	401	24.0%	787	198	25.2%	125	53	42.4%	315	156	49.5%	-	0	310
Honolulu	6,471	4,934	76.2%	818	161	19.7%	66	25	37.9%	821	724	88.2%	1	1	753
Los Angeles	25,569	20,893	81.7%	4,809	2,780	57.8%	1,437	1,281	89.1%	2,077	1,757	84.6%	-	4	6,404
Manila	3,621	2,363	65.3%	1,315	522	39.7%	125	105	84.0%	777	546	70.3%	367	69	2,189
Oakland	34,079	28,944	84.9%	8,487	5,581	65.8%	939	685	72.9%	4,390	3,815	86.9%	9	6	7,565
Phoenix	21,690	16,369	75.5%	3,854	1,388	36.0%	817	531	65.0%	1,919	864	45.0%	1	1	5,139
Portland	12,535	8,220	65.6%	4,704	2,441	51.9%	1,215	820	67.5%	768	523	68.1%	2	15	5,153
Reno	8,740	6,536	74.8%	1,995	926	46.4%	144	66	45.8%	798	587	73.6%	-	0	1,112
Salt Lake City	17,245	11,111	64.4%	5,120	3,580	69.9%	1,353	1,263	93.3%	2,133	1,600	75.0%	1	2	1,818
San Diego	31,466	20,596	65.5%	4,839	1,426	29.5%	1,478	861	58.3%	1,808	1,105	61.1%	4	2	3,626
Seattle	26,382	21,848	82.8%	9,335	6,322	67.7%	933	762	81.7%	3,190	2,151	67.4%	282	616	6,099
Other	1	1	100.0%	48	3	6.3%	4	2	50.0%	116	96	82.8%	2	2	17,354

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,796	35,608	47.6%	133,507	54,806	41.1%	36,953	14,528	39.3%	10,908	5,285	48.5%	20,818	9,143	2,658
Philadelphia	34,016	19,906	58.5%	63,865	29,605	46.4%	14,493	6,119	42.2%	6,623	2,761	41.7%	7,709	4,222	1,098
Milwaukee	18,685	5,693	30.5%	27,436	7,493	27.3%	9,808	3,036	31.0%	532	237	44.5%	2,117	1,590	700
St. Paul	21,684	9,846	45.4%	40,160	17,212	42.9%	12,481	5,235	41.9%	3,453	2,047	59.3%	10,928	3,331	860
Other (in transit)	411	163	39.7%	2,046	496	24.2%	171	138	80.7%	300	240	80.0%	64	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	26,475	24,947	1,528	6.1%	182,034	189,477	(7,443)	-3.9%
Buffalo	5,097	4,406	691	15.7%	41,343	40,704	639	1.6%
Atlanta	6,384	5,721	663	11.6%	43,564	44,364	(800)	-1.8%
St Louis	5,844	5,885	(41)	-0.7%	38,231	43,094	(4,863)	-11.3%
Muskogee	9,150	8,935	215	2.4%	58,896	61,315	(2,419)	-3.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.