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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	June 13, 2011	833,658	481,649

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		807,267	472,163

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			767,665	460,980
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	645	93	14.4%
Initial entitlement for service-connected disability (=>8)	010	49,163	30,369	61.8%
Initial entitlement for service-connected disability (<=7)	110	185,090	106,068	57.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,894	4,179	35.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	83	12	14.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	429,419	252,409	58.8%
Increased entitlement due to hospitalization or surgery	320	2,477	873	35.2%
Spina bifida and/or birth defects reconsideration	420	25	3	12.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	2,194	2,084	95.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	53,992	51,352	95.1%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	29,499	12,857	43.6%
Agent Orange claims where an interim decision was provided*	409	3,184	681	21.4%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			151,650	34,120
Dependency	130	57,323	16,106	28.1%
Survivor restored entitlement	133	16	7	43.8%
Hospitalization adjustment (non-rating)	135	128	77	60.2%
Misc determinations	290	59,956	10,772	18.0%
Spina bifida and/or birth defects adjustments	450	4	2	50.0%
Future examination for disabilities	310	9,300	3,746	40.3%
Due process	600	24,923	3,410	13.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			28,075	12,360
Income verification for unemployability	314	242	242	100.0%
Review of Hemodialysis related cases/conditions	680	102	96	94.1%
Review of Radiation related cases/conditions	682	554	482	87.0%
Review of Misc cases referred to central office	684	35	31	88.6%
Review of effective date related to herbicide exposure	685	105	50	47.6%
Cost of Living Adjustments (COLAs) and other reviews	690	5,140	1,770	34.4%
Social Security number verification	690 Group	21,897	9,689	44.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			81,142	39,280
Pre-decisional hearings	173	1,378	939	68.1%
Correspondence	400	39,518	17,156	43.4%
Congressional correspondence	500	723	149	20.6%
Freedom of Information Act (FOIA) requests	510	19,350	5,337	27.6%
Review, including quality assurance	930	19,915	15,542	78.0%
Correction of errors	960	258	157	60.9%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>65,993</b>	<b>20,669</b>	<b>31.3%</b>
Increased entitlement and/or reconsideration	120	19,311	5,730	29.7%
Initial entitlement - Veteran	180	11,744	2,496	21.3%
Initial entitlement - Survivor	190	34,938	12,443	35.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>115,925</b>	<b>35,798</b>	<b>30.9%</b>
Hospitalization adjustment (non-rating)	135	1,676	676	40.3%
Dependency	137	9,400	4,280	45.5%
Income adjustments	150	47,916	20,208	42.2%
Annual eligibility verification reporting (EVRs)	155	26,868	1,828	6.8%
Misc determinations	297	14,336	4,778	33.3%
Due process	607	15,729	4,028	25.6%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>3,748</b>	<b>3,498</b>	<b>93.3%</b>
Income Verification Match	154	3,142	3,142	100.0%
Cost of Living Adjustments	696	78	21	26.9%
Non-entitlement reviews	697	528	335	63.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,823</b>	<b>2,328</b>	<b>60.9%</b>
Correspondence	407	746	546	73.2%
Congressional correspondence	507	626	24	3.8%
Internal quality reviews	937	2,451	1,758	71.7%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	50,096
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	5,766
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of June 13, 2011	NA	237,662
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	12,437
	All	96,605
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

June 13, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	833,658	481,649 57.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>767,665</b>	<b>460,980</b>	<b>60.0%</b>	<b>151,650</b>	<b>34,121</b>	<b>22.5%</b>	<b>28,075</b>	<b>12,360</b>	<b>44.0%</b>	<b>81,142</b>	<b>39,280</b>	<b>48.4%</b>	<b>24,464</b>	<b>367</b>	<b>234,846</b>
<b>EASTERN AREA</b>	155,336	95,944	61.8%	30,754	9,331	30.3%	7,025	3,757	53.5%	17,881	9,371	52.4%	14,820	18	39,831
Baltimore	13,454	9,264	68.9%	3,184	1,350	42.4%	421	281	66.7%	1,141	783	68.6%	10	2	2,858
Boston	7,301	4,352	59.6%	1,021	313	30.7%	253	210	83.0%	836	522	62.4%	-	-	3,680
Buffalo	6,453	3,302	51.2%	2,844	740	26.0%	144	91	63.2%	651	284	43.6%	3	2	720
Cleveland	21,445	12,691	59.2%	3,545	1,065	30.0%	770	514	66.8%	3,352	1,311	39.1%	2	-	6,285
Detroit	18,009	11,544	64.1%	4,015	928	23.1%	482	183	38.0%	2,473	1,204	48.7%	-	2	5,577
Hartford	2,667	807	30.3%	625	93	14.9%	321	54	16.8%	341	105	30.8%	1	1	896
Indianapolis	18,466	12,770	69.2%	2,863	981	34.3%	376	266	70.7%	2,569	1,489	58.0%	3	1	4,530
Manchester	2,034	1,147	56.4%	596	77	12.9%	29	8	27.6%	288	129	44.8%	-	2	762
New York	13,993	9,711	69.4%	2,594	686	26.4%	191	75	39.3%	1,021	589	57.7%	3	4	3,783
Newark	4,731	2,400	50.7%	971	213	21.9%	146	118	80.8%	491	219	44.6%	5	2	1,713
Philadelphia	25,451	14,470	56.9%	3,481	807	23.2%	2,535	1,002	39.5%	1,781	1,135	63.7%	14,792	-	3,471
Pittsburgh	8,348	5,143	61.6%	2,444	1,302	53.3%	613	498	81.2%	1,475	859	58.2%	-	1	3,013
Providence	2,679	1,145	42.7%	489	138	28.2%	219	160	73.1%	488	202	41.4%	-	-	1,184
Togus	7,939	6,042	76.1%	1,436	535	37.3%	477	255	53.5%	683	385	56.4%	1	1	663
White River J.	1,089	577	53.0%	256	43	16.8%	32	27	84.4%	148	92	62.2%	-	-	284
Wilmington	1,277	579	45.3%	390	60	15.4%	16	15	93.8%	143	63	44.1%	-	-	412
<b>SOUTHERN AREA</b>	239,298	140,173	58.6%	48,716	8,139	16.7%	8,701	4,128	47.4%	24,483	10,956	44.7%	28	44	71,719
Atlanta	32,908	21,106	64.1%	4,929	855	17.3%	629	342	54.4%	4,461	2,025	45.4%	-	2	9,347
Columbia	20,715	13,100	63.2%	3,865	702	18.2%	392	113	28.8%	1,027	624	60.8%	-	5	4,428
Huntington	11,631	8,021	69.0%	1,340	440	32.8%	159	75	47.2%	1,154	658	57.0%	-	-	2,731
Jackson	9,081	5,790	63.8%	2,250	456	20.3%	790	565	71.5%	889	509	57.3%	14	5	3,791
Louisville	7,853	2,966	37.8%	3,280	487	14.8%	701	170	24.3%	990	330	33.3%	3	4	2,069
Montgomery	13,095	6,737	51.4%	4,729	577	12.2%	901	450	49.9%	1,477	616	41.7%	-	6	9,443
Nashville	12,204	4,752	38.9%	3,044	130	4.3%	238	80	33.6%	1,962	745	38.0%	-	4	5,446
Roanoke	24,906	15,340	61.6%	3,595	310	8.6%	1,406	198	14.1%	2,224	969	43.6%	1	6	6,549
San Juan	5,679	3,292	58.0%	2,680	345	12.9%	42	28	66.7%	600	417	69.5%	-	-	4,306
St. Petersburg	51,186	30,105	58.8%	7,601	1,532	20.2%	1,325	966	72.9%	6,584	2,720	41.3%	6	10	15,881
Washington	30	18	60.0%	108	14	13.0%	59	35	59.3%	9	6	66.7%	-	-	10
Winston-Salem	50,010	28,946	57.9%	11,295	2,291	20.3%	2,059	1,106	53.7%	3,106	1,337	43.0%	4	2	7,718

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	191,066	112,234	58.7%	37,775	8,090	21.4%	4,812	1,749	36.3%	20,468	9,791	47.8%	9,212	176	55,978
Chicago	17,714	11,163	63.0%	3,558	805	22.6%	786	448	57.0%	2,019	778	38.5%	1	7	6,284
Des Moines	5,856	3,096	52.9%	1,554	196	12.6%	212	86	40.6%	821	393	47.9%	-	-	1,792
Fargo	1,538	468	30.4%	769	34	4.4%	87	32	36.8%	226	90	39.8%	2	1	287
Houston	32,178	20,848	64.8%	10,900	3,808	34.9%	676	274	40.5%	4,012	2,609	65.0%	9	1	13,330
Lincoln	5,614	3,000	53.4%	534	24	4.5%	211	5	2.4%	754	179	23.7%	1	-	1,484
Little Rock	7,864	4,272	54.3%	3,197	491	15.4%	386	200	51.8%	1,550	743	47.9%	-	1	3,709
Milwaukee	12,843	5,540	43.1%	2,418	128	5.3%	121	47	38.8%	1,485	482	32.5%	8,816	-	2,343
Muskogee	14,994	8,588	57.3%	2,684	349	13.0%	1,044	215	20.6%	1,110	525	47.3%	-	1	3,276
New Orleans	9,502	5,361	56.4%	1,551	468	30.2%	242	62	25.6%	951	493	51.8%	-	1	4,525
Sioux Falls	1,025	174	17.0%	538	15	2.8%	72	11	15.3%	171	42	24.6%	1	2	311
St. Louis	16,106	9,018	56.0%	3,429	1,157	33.7%	438	209	47.7%	2,149	882	41.0%	2	2	6,088
St. Paul	12,228	3,804	31.1%	2,372	82	3.5%	98	15	15.3%	1,163	452	38.9%	112	-	1,429
Waco	48,906	34,308	70.2%	3,124	476	15.2%	376	97	25.8%	3,590	1,909	53.2%	268	160	10,524
Wichita	4,698	2,594	55.2%	1,147	57	5.0%	63	48	76.2%	467	214	45.8%	-	-	596
<b>WESTERN AREA</b>	181,965	111,997	61.5%	34,377	8,558	24.9%	7,537	2,726	36.2%	18,284	9,144	50.0%	400	129	45,621
Albuquerque	5,013	2,560	51.1%	721	73	10.1%	77	38	49.4%	679	391	57.6%	2	-	1,987
Anchorage	1,397	595	42.6%	942	140	14.9%	224	62	27.7%	201	132	65.7%	-	-	199
Boise	2,072	621	30.0%	754	69	9.2%	105	41	39.0%	301	89	29.6%	-	-	775
Denver	9,289	4,107	44.2%	2,435	391	16.1%	492	116	23.6%	871	280	32.1%	2	2	3,632
Cheyenne	1,192	529	44.4%	416	92	22.1%	40	27	67.5%	233	118	50.6%	-	1	229
Fort Harrison	1,125	157	14.0%	705	19	2.7%	101	16	15.8%	267	26	9.7%	-	-	339
Honolulu	4,868	3,110	63.9%	477	48	10.1%	79	27	34.2%	747	532	71.2%	1	-	705
Los Angeles	17,420	10,513	60.4%	3,843	712	18.5%	1,489	116	7.8%	1,316	697	53.0%	-	-	6,853
Manila	2,182	371	17.0%	1,206	421	34.9%	62	20	32.3%	755	355	47.0%	184	41	2,835
Oakland	26,587	17,473	65.7%	4,864	1,147	23.6%	556	363	65.3%	2,622	1,648	62.9%	3	3	6,614
Phoenix	22,429	16,270	72.5%	1,901	181	9.5%	876	288	32.9%	2,623	1,356	51.7%	-	1	4,505
Portland	11,447	6,031	52.7%	2,740	928	33.9%	563	245	43.5%	1,580	649	41.1%	2	1	4,714
Reno	7,497	5,014	66.9%	921	209	22.7%	92	22	23.9%	836	368	44.0%	2	2	925
Salt Lake City	8,973	2,282	25.4%	3,486	138	4.0%	1,396	643	46.1%	1,244	423	34.0%	1	-	1,799
San Diego	27,181	15,867	58.4%	2,104	259	12.3%	764	310	40.6%	1,495	664	44.4%	-	1	3,959
Seattle	33,293	26,497	79.6%	6,862	3,731	54.4%	621	392	63.1%	2,514	1,416	56.3%	203	77	5,551
Other	-	632	-	28	3	10.7%	-	-	-	26	18	69.2%	4	-	21,697

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>65,993</b>	<b>20,669</b>	<b>31.3%</b>	<b>115,925</b>	<b>35,798</b>	<b>30.9%</b>	<b>3,748</b>	<b>3,498</b>	<b>93.3%</b>	<b>3,823</b>	<b>2,328</b>	<b>60.9%</b>	<b>25,632</b>	<b>5,399</b>	<b>2,816</b>
Philadelphia	31,221	11,193	35.9%	55,279	18,539	33.5%	30	24	80.0%	1,341	581	43.3%	5,698	2,806	1,042
Milwaukee	17,096	4,477	26.2%	24,344	5,573	22.9%	96	48	50.0%	684	370	54.1%	1,646	1,250	867
St. Paul	17,372	4,870	28.0%	35,222	11,399	32.4%	3,596	3,406	94.7%	1,606	1,214	75.6%	18,187	1,343	907
Other (in transit)	304	129	42.4%	1,080	287	26.6%	26	20	76.9%	192	163	84.9%	101	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>12,437</b>	<b>9,159</b>	<b>3,278</b>	<b>35.8%</b>	<b>96,605</b>	<b>79,672</b>	<b>16,933</b>	<b>21.3%</b>
Buffalo	2,331	1,801	530	29.4%	22,882	21,475	1,407	6.6%
Atlanta	3,136	2,815	321	11.4%	22,701	21,221	1,480	7.0%
St Louis	2,804	1,670	1,134	67.9%	22,382	17,868	4,514	25.3%
Muskogee	4,166	2,873	1,293	45.0%	28,640	19,108	9,532	49.9%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>