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Compensation and Pension Entitlement June 30, 2012	# Pending	# Pending Over 125	% Over 125
	909,782	594,738	65.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	873,439	572,243	65.5%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		835,795	560,025	67.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,354	1,983	84.2%
Initial entitlement for service-connected disability (=>8)	010	73,206	52,090	71.2%
Initial entitlement for service-connected disability (<=7)	110	233,472	156,873	67.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,538	5,477	40.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	250	141	56.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	493,085	325,493	66.0%
Increased entitlement due to hospitalization or surgery	320	2,067	757	36.6%
Spina bifida and/or birth defects reconsideration	420	109	63	57.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	371	248	66.8%
Nehmer review cases based upon new Agent Orange presumptives	687	1,810	1,799	99.4%
Reopened or new Agent Orange claims prior to After 9/01/10	405	14,062	14,053	99.9%
Agent Orange claims where an interim decision was provided	409	1,471	1,048	71.2%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		234,290	124,817	53.3%
Dependency	130	127,337	69,735	54.8%
Survivor restored entitlement	133	20	13	65.0%
Hospitalization adjustment (non-rating)	135	183	132	72.1%
Misc determinations	290	58,058	33,793	58.2%
Spina bifida and/or birth defects adjustments	450	6	5	83.3%
Future examination for disabilities	310	13,094	5,561	42.5%
Due process	600	35,592	15,578	43.8%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		41,796	26,875	64.3%
Income verification for unemployability	314	3,883	1,141	29.4%
Review of Hemodialysis related cases/conditions	680	37	33	89.2%
Review of Radiation related cases/conditions	682	943	838	88.9%
Review of Misc cases referred to central office	684	35	34	97.1%
Review of effective date related to herbicide exposure	685	148	143	96.6%
Cost of Living Adjustments (COLAs) and other reviews	690	8,102	4,464	55.1%
Social Security number verification	690 Group	28,648	20,222	70.6%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		168,128	71,921	42.8%
Pre-decisional hearings	173	1,914	1,328	69.4%
Correspondence	400	114,260	39,818	34.8%
Congressional correspondence	500	862	347	40.3%
Freedom of Information Act (FOIA) requests	510	24,121	8,908	36.9%
Review, including quality assurance	930	26,378	21,328	80.9%
Correction of errors	960	593	192	32.4%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,987	34,713	46.9%
Increased entitlement and/or reconsideration	120	15,000	5,140	34.3%
Initial entitlement - Veteran	180	12,263	3,704	30.2%
Initial entitlement - Survivor	190	46,724	25,869	55.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		130,921	63,588	48.6%
Hospitalization adjustment (non-rating)	135	2,698	1,556	57.7%
Dependency	137	11,102	6,127	55.2%
Income adjustments	150	54,049	35,363	65.4%
Annual eligibility verification reporting (EVRs)	155	23,273	5,186	22.3%
Misc determinations	297	23,127	10,743	46.5%
Due process	607	16,672	4,613	27.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		36,438	14,165	38.9%
Income Verification Match	154	35,751	13,708	38.3%
Cost of Living Adjustments	696	98	82	83.7%
Non-entitlement reviews	697	589	375	63.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,029	5,743	47.7%
Correspondence	407	6,997	2,919	41.7%
Congressional correspondence	507	2,337	747	32.0%
Internal quality reviews	937	2,695	2,077	77.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	66,754

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	10,807

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,803

As Of July 2, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	18,335
	All	202,382

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

June 30, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	909,781	594,738 65.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	835,794	560,025	67.0%	234,290	124,817	53.3%	41,796	26,875	64.3%	168,128	71,921	42.8%	47,870	1,371	253,223
EASTERN AREA	169,332	115,714	68.3%	47,602	26,241	55.1%	9,312	5,595	60.1%	17,058	12,371	72.5%	17,691	239	43,214
Baltimore	18,980	15,272	80.5%	4,487	3,192	71.1%	480	418	87.1%	1,797	1,315	73.2%	-	1	3,363
Boston	10,491	7,597	72.4%	2,684	1,314	49.0%	594	414	69.7%	927	744	80.3%	-	1	4,170
Buffalo	7,709	4,530	58.8%	3,243	1,600	49.3%	220	167	75.9%	827	503	60.8%	-	2	916
Cleveland	26,088	18,400	70.5%	4,988	2,250	45.1%	1,254	871	69.5%	2,052	1,465	71.4%	11	134	7,281
Detroit	17,799	11,016	61.9%	5,855	2,574	44.0%	636	251	39.5%	1,886	1,626	86.2%	3	33	5,834
Hartford	3,141	1,360	43.3%	1,027	170	16.6%	35	10	28.6%	296	142	48.0%	-	0	850
Indianapolis	20,426	16,349	80.0%	4,788	3,298	68.9%	423	315	74.5%	2,453	1,802	73.5%	4	58	4,453
Manchester	2,319	1,466	63.2%	883	396	44.8%	78	45	57.7%	157	125	79.6%	-	0	814
New York	15,553	12,017	77.3%	4,318	2,184	50.6%	186	91	48.9%	1,303	976	74.9%	3	4	4,226
Newark	4,559	2,377	52.1%	1,693	855	50.5%	81	72	88.9%	492	249	50.6%	4	1	2,159
Philadelphia	23,414	14,382	61.4%	6,097	3,947	64.7%	4,134	2,216	53.6%	3,157	2,234	70.8%	17,664	-	3,484
Pittsburgh	10,909	7,790	71.4%	4,190	3,126	74.6%	405	284	70.1%	999	700	70.1%	1	4	3,036
Providence	3,743	1,532	40.9%	837	173	20.7%	300	196	65.3%	244	173	70.9%	-	0	1,038
Togus	2,038	462	22.7%	1,684	822	48.8%	427	207	48.5%	157	115	73.2%	1	1	655
White River J.	1,014	573	56.5%	360	107	29.7%	52	31	59.6%	113	82	72.6%	-	0	388
Wilmington	1,149	591	51.4%	468	233	49.8%	7	7	100.0%	198	120	60.6%	-	0	547
SOUTHERN AREA	247,816	155,469	62.7%	75,690	40,005	52.9%	13,348	9,270	69.4%	108,286	29,355	27.1%	83	232	85,355
Atlanta	32,672	19,503	59.7%	9,959	4,627	46.5%	448	264	58.9%	5,054	2,819	55.8%	1	3	11,473
Columbia	24,182	15,682	64.8%	3,973	1,051	26.5%	645	405	62.8%	1,442	950	65.9%	-	3	5,429
Huntington	6,654	3,177	47.7%	1,362	341	25.0%	150	70	46.7%	676	303	44.8%	1	7	3,239
Jackson	10,875	7,696	70.8%	2,044	404	19.8%	1,128	929	82.4%	707	529	74.8%	34	5	3,871
Louisville	10,781	6,539	60.7%	4,189	2,274	54.3%	1,167	780	66.8%	1,304	966	74.1%	13	33	3,175
Montgomery	15,091	8,629	57.2%	5,781	2,628	45.5%	1,810	778	43.0%	1,244	837	67.3%	5	60	10,551
Nashville	11,201	4,447	39.7%	4,981	1,572	31.6%	440	299	68.0%	1,268	518	40.9%	7	40	5,926
Roanoke	27,088	18,942	69.9%	8,735	5,229	59.9%	434	248	57.1%	1,979	1,134	57.3%	8	10	7,016
San Juan	5,900	3,525	59.7%	2,370	988	41.7%	158	102	64.6%	721	530	73.5%	-	0	4,799
St. Petersburg	47,326	29,138	61.6%	11,587	5,036	43.5%	897	352	39.2%	3,470	1,917	55.2%	11	66	20,253
Washington	41	26	63.4%	58	48	82.8%	28	28	100.0%	86,856	16,763	19.3%	-	0	11
Winston-Salem	56,005	38,165	68.1%	20,651	15,807	76.5%	6,043	5,015	83.0%	3,565	2,089	58.6%	3	5	9,612

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,233	132,901	64.4%	54,308	27,654	50.9%	8,888	4,529	51.0%	20,982	14,905	71.0%	29,464	312	60,650
Chicago	21,413	17,042	79.6%	5,162	3,831	74.2%	949	860	90.6%	3,056	2,479	81.1%	9	100	5,742
Des Moines	7,548	5,223	69.2%	2,232	1,163	52.1%	142	80	56.3%	487	362	74.3%	-	3	1,479
Fargo	1,160	352	30.3%	255	33	12.9%	52	9	17.3%	66	48	72.7%	-	0	300
Houston	38,066	27,780	73.0%	13,648	9,202	67.4%	1,013	766	75.6%	5,899	4,496	76.2%	5	6	13,673
Lincoln	4,133	807	19.5%	881	68	7.7%	163	22	13.5%	642	233	36.3%	2	0	1,534
Little Rock	8,273	5,125	61.9%	3,782	2,129	56.3%	1,322	1,074	81.2%	1,406	967	68.8%	2	28	4,842
Milwaukee	10,838	3,946	36.4%	3,165	571	18.0%	878	108	12.3%	519	232	44.7%	11,197	-	3,069
Muskogee	14,631	6,314	43.2%	3,592	685	19.1%	552	231	41.8%	690	475	68.8%	6	6	3,546
New Orleans	13,396	9,024	67.4%	4,430	2,620	59.1%	397	234	58.9%	1,829	1,258	68.8%	7	67	5,181
Sioux Falls	1,204	309	25.7%	353	23	6.5%	164	18	11.0%	145	44	30.3%	-	1	213
St. Louis	18,429	12,127	65.8%	5,036	2,285	45.4%	900	564	62.7%	1,456	1,009	69.3%	12	62	6,078
St. Paul	11,361	2,799	24.6%	1,463	265	18.1%	1,458	173	11.9%	449	216	48.1%	18,206	-	1,401
Waco	51,212	39,643	77.4%	8,650	4,247	49.1%	835	349	41.8%	3,893	2,742	70.4%	18	39	12,776
Wichita	4,569	2,410	52.7%	1,659	532	32.1%	63	41	65.1%	445	344	77.3%	-	0	816
WESTERN AREA	212,412	155,940	73.4%	56,645	30,912	54.6%	10,244	7,477	73.0%	21,699	15,191	70.0%	627	586	47,026
Albuquerque	5,282	2,864	54.2%	1,794	747	41.6%	234	156	66.7%	619	318	51.4%	-	1	1,835
Anchorage	2,206	1,221	55.3%	1,677	992	59.2%	664	560	84.3%	352	273	77.6%	-	0	151
Boise	2,331	1,069	45.9%	850	214	25.2%	114	68	59.6%	324	189	58.3%	1	1	891
Denver	12,563	7,173	57.1%	3,959	1,566	39.6%	784	293	37.4%	1,274	592	46.5%	4	2	3,999
Cheyenne	1,049	303	28.9%	578	243	42.0%	16	12	75.0%	162	69	42.6%	1	3	336
Fort Harrison	1,754	499	28.4%	799	218	27.3%	128	56	43.8%	335	178	53.1%	1	0	305
Honolulu	6,435	4,991	77.6%	854	178	20.8%	63	24	38.1%	851	722	84.8%	2	1	738
Los Angeles	24,571	20,818	84.7%	4,891	2,803	57.3%	1,313	1,182	90.0%	1,935	1,676	86.6%	-	5	6,281
Manila	3,655	2,462	67.4%	1,383	637	46.1%	118	97	82.2%	743	558	75.1%	412	77	2,121
Oakland	33,639	29,607	88.0%	8,551	5,956	69.7%	954	709	74.3%	4,336	3,854	88.9%	9	6	7,648
Phoenix	22,060	16,677	75.6%	3,934	1,518	38.6%	810	552	68.1%	1,965	800	40.7%	1	1	5,078
Portland	12,475	8,103	65.0%	4,872	2,547	52.3%	1,252	832	66.5%	791	498	63.0%	2	17	5,164
Reno	8,941	6,683	74.7%	2,028	972	47.9%	137	68	49.6%	794	588	74.1%	-	1	1,083
Salt Lake City	17,318	11,010	63.6%	5,648	3,773	66.8%	1,287	1,174	91.2%	2,154	1,610	74.7%	1	2	1,827
San Diego	31,641	20,631	65.2%	5,066	1,870	36.9%	1,423	910	63.9%	1,947	1,118	57.4%	-	0	3,490
Seattle	26,492	21,829	82.4%	9,761	6,678	68.4%	947	784	82.8%	3,117	2,148	68.9%	193	469	6,079
Other	1	1	100.0%	45	5	11.1%	4	4	100.0%	103	99	96.1%	5	2	16,978

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,987	34,713	46.9%	130,921	63,588	48.6%	36,438	14,165	38.9%	12,054	5,758	47.8%	18,884	9,436	2,580
Philadelphia	33,279	19,624	59.0%	63,121	34,343	54.4%	14,422	6,097	42.3%	7,240	3,073	42.4%	7,786	4,256	1,019
Milwaukee	18,429	5,310	28.8%	25,025	8,375	33.5%	9,647	2,927	30.3%	545	244	44.8%	2,263	1,541	660
St. Paul	21,854	9,578	43.8%	40,913	19,849	48.5%	12,188	4,992	41.0%	3,985	2,217	55.6%	8,769	3,639	901
Other (in transit)	425	201	47.3%	1,862	1,021	54.8%	181	149	82.3%	284	224	78.9%	66	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending Last Week	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending Last Week	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	18,335	20,971	(2,636)	-12.6%	202,382	202,012	370	0.2%
Buffalo	4,359	4,682	(323)	-6.9%	44,615	45,448	(833)	-1.8%
Atlanta	5,231	5,493	(262)	-4.8%	47,157	45,039	2,118	4.7%
St. Louis	3,252	3,826	(574)	-15.0%	42,478	41,625	853	2.0%
Muskogee	5,493	6,970	(1,477)	-21.2%	68,132	69,900	(1,768)	-2.5%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.