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<b>Compensation and Pension Entitlement</b> July 5, 2011	# Pending	# Pending Over 125	% Over 125
	<b>833,606</b>	<b>481,034</b>	<b>57.7%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>806,036</b>	<b>470,469</b>	<b>58.4%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>766,698</b>	<b>458,699</b>	<b>59.8%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	703	104	14.8%
Initial entitlement for service-connected disability (=>8)	010	51,131	30,309	59.3%
Initial entitlement for service-connected disability (<=7)	110	187,312	107,520	57.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,422	4,108	36.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	64	14	21.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	430,418	253,856	59.0%
Increased entitlement due to hospitalization or surgery	320	2,360	914	38.7%
Spina bifida and/or birth defects reconsideration	420	64	4	6.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,846	1,765	95.6%
Nehmer review cases based upon new Agent Orange presumptives *	687	47,857	45,401	94.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	30,100	13,886	46.1%
Agent Orange claims where an interim decision was provided*	409	3,421	818	23.9%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>161,185</b>	<b>34,893</b>	<b>21.6%</b>
Dependency	130	60,036	16,533	27.5%
Survivor restored entitlement	133	15	7	46.7%
Hospitalization adjustment (non-rating)	135	114	68	59.6%
Misc determinations	290	65,782	11,402	17.3%
Spina bifida and/or birth defects adjustments	450	5	1	20.0%
Future examination for disabilities	310	9,209	3,237	35.2%
Due process	600	26,024	3,645	14.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>28,843</b>	<b>12,614</b>	<b>43.7%</b>
Income verification for unemployability	314	226	225	99.6%
Review of Hemodialysis related cases/conditions	680	99	90	90.9%
Review of Radiation related cases/conditions	682	545	466	85.5%
Review of Misc cases referred to central office	684	34	29	85.3%
Review of effective date related to herbicide exposure	685	112	80	71.4%
Cost of Living Adjustments (COLAs) and other reviews	690	5,048	1,784	35.3%
Social Security number verification	690 Group	22,779	9,940	43.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>81,768</b>	<b>40,277</b>	<b>49.3%</b>
Pre-decisional hearings	173	1,394	941	67.5%
Correspondence	400	39,922	18,036	45.2%
Congressional correspondence	500	791	188	23.8%
Freedom of Information Act (FOIA) requests	510	19,741	5,293	26.8%
Review, including quality assurance	930	19,655	15,658	79.7%
Correction of errors	960	265	161	60.8%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>66,908</b>	<b>22,335</b>	<b>33.4%</b>
Increased entitlement and/or reconsideration	120	19,446	6,096	31.3%
Initial entitlement - Veteran	180	11,514	2,559	22.2%
Initial entitlement - Survivor	190	35,948	13,680	38.1%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>110,743</b>	<b>42,099</b>	<b>38.0%</b>
Hospitalization adjustment (non-rating)	135	1,616	699	43.3%
Dependency	137	9,589	4,556	47.5%
Income adjustments	150	46,999	24,699	52.6%
Annual eligibility verification reporting (EVRs)	155	21,764	4,285	19.7%
Misc determinations	297	15,337	4,484	29.2%
Due process	607	15,438	3,376	21.9%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>3,114</b>	<b>2,866</b>	<b>92.0%</b>
Income Verification Match	154	2,550	2,550	100.0%
Cost of Living Adjustments	696	72	19	26.4%
Non-entitlement reviews	697	492	297	60.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,889</b>	<b>2,245</b>	<b>57.7%</b>
Correspondence	407	754	540	71.6%
Congressional correspondence	507	822	28	3.4%
Internal quality reviews	937	2,313	1,677	72.5%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	49,819
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,127
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of July 5, 2011	NA	239,852
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	14,975
	All	105,568
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

July 5, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	833,606	481,034 57.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>766,698</b>	<b>458,699</b>	<b>59.8%</b>	<b>161,185</b>	<b>34,894</b>	<b>21.6%</b>	<b>28,843</b>	<b>12,614</b>	<b>43.7%</b>	<b>81,768</b>	<b>40,277</b>	<b>49.3%</b>	<b>23,916</b>	<b>404</b>	<b>237,053</b>
<b>EASTERN AREA</b>	154,824	96,174	62.1%	32,700	9,575	29.3%	7,347	3,832	52.2%	17,886	9,655	54.0%	15,769	32	39,969
Baltimore	13,658	9,465	69.3%	3,334	1,421	42.6%	438	300	68.5%	1,085	788	72.6%	5	5	2,863
Boston	7,361	4,393	59.7%	1,075	300	27.9%	224	152	67.9%	842	518	61.5%	-	1	3,756
Buffalo	6,492	3,317	51.1%	3,623	748	20.6%	139	99	71.2%	616	279	45.3%	3	1	685
Cleveland	21,525	12,735	59.2%	3,811	1,197	31.4%	815	533	65.4%	3,390	1,406	41.5%	2	8	6,268
Detroit	18,031	11,460	63.6%	4,072	958	23.5%	454	186	41.0%	2,388	1,161	48.6%	-	1	5,576
Hartford	2,842	945	33.3%	675	75	11.1%	334	52	15.6%	403	116	28.8%	1	1	905
Indianapolis	18,185	13,036	71.7%	2,789	1,012	36.3%	355	284	80.0%	2,571	1,581	61.5%	3	6	4,514
Manchester	2,003	1,157	57.8%	723	85	11.8%	30	10	33.3%	297	138	46.5%	1	1	777
New York	14,058	9,788	69.6%	2,784	710	25.5%	188	76	40.4%	1,056	622	58.9%	2	5	3,768
Newark	4,660	2,352	50.5%	1,039	232	22.3%	145	118	81.4%	491	219	44.6%	2	2	1,787
Philadelphia	25,038	14,573	58.2%	3,439	803	23.3%	2,817	1,046	37.1%	1,838	1,199	65.2%	15,750	-	3,466
Pittsburgh	8,467	5,131	60.6%	2,453	1,287	52.5%	614	519	84.5%	1,476	866	58.7%	-	1	3,036
Providence	2,820	1,258	44.6%	465	130	28.0%	221	144	65.2%	489	220	45.0%	-	-	1,178
Togus	7,272	5,400	74.3%	1,741	500	28.7%	524	274	52.3%	672	390	58.0%	-	-	661
White River J.	1,120	593	52.9%	238	45	18.9%	33	26	78.8%	131	84	64.1%	-	-	311
Wilmington	1,292	571	44.2%	439	72	16.4%	16	13	81.3%	141	68	48.2%	-	-	418
<b>SOUTHERN AREA</b>	237,778	138,279	58.2%	49,969	8,535	17.1%	8,742	4,153	47.5%	24,771	11,535	46.6%	31	55	72,853
Atlanta	32,574	20,783	63.8%	5,116	943	18.4%	646	357	55.3%	4,458	2,072	46.5%	-	1	9,523
Columbia	20,725	12,987	62.7%	3,910	696	17.8%	414	113	27.3%	1,046	658	62.9%	2	5	4,449
Huntington	11,173	7,688	68.8%	1,769	540	30.5%	188	83	44.1%	1,194	712	59.6%	-	3	2,737
Jackson	9,153	5,798	63.3%	2,264	431	19.0%	783	558	71.3%	910	538	59.1%	10	5	3,878
Louisville	7,954	3,107	39.1%	3,334	596	17.9%	721	246	34.1%	1,019	360	35.3%	4	3	2,175
Montgomery	13,202	6,660	50.4%	4,803	628	13.1%	941	448	47.6%	1,508	662	43.9%	-	10	9,426
Nashville	12,159	4,684	38.5%	3,190	135	4.2%	235	55	23.4%	2,015	740	36.7%	-	6	5,536
Roanoke	24,301	15,254	62.8%	3,838	326	8.5%	1,355	170	12.5%	2,024	999	49.4%	2	6	6,624
San Juan	5,498	3,119	56.7%	2,638	330	12.5%	41	27	65.9%	620	446	71.9%	-	1	4,348
St. Petersburg	50,273	29,331	58.3%	7,630	1,566	20.5%	1,352	963	71.2%	6,805	2,919	42.9%	7	14	16,293
Washington	28	15	53.6%	98	51	52.0%	55	54	98.2%	10	8	80.0%	-	-	12
Winston-Salem	50,738	28,853	56.9%	11,379	2,293	20.2%	2,011	1,079	53.7%	3,162	1,421	44.9%	6	1	7,852

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	190,879	111,542	58.4%	41,043	8,336	20.3%	4,982	1,761	35.3%	20,269	9,708	47.9%	7,695	177	56,537
Chicago	18,175	11,474	63.1%	3,613	848	23.5%	748	444	59.4%	2,133	931	43.6%	1	12	6,351
Des Moines	5,867	3,171	54.0%	1,573	200	12.7%	211	102	48.3%	818	429	52.4%	-	1	1,804
Fargo	1,542	469	30.4%	1,169	32	2.7%	78	29	37.2%	217	87	40.1%	-	2	312
Houston	32,254	20,489	63.5%	11,147	3,972	35.6%	814	293	36.0%	3,542	2,233	63.0%	5	1	13,372
Lincoln	5,308	2,597	48.9%	1,144	26	2.3%	240	10	4.2%	729	170	23.3%	-	-	1,511
Little Rock	7,625	4,166	54.6%	3,157	434	13.7%	389	202	51.9%	1,602	753	47.0%	-	3	3,775
Milwaukee	12,747	5,417	42.5%	2,414	118	4.9%	103	31	30.1%	1,478	438	29.6%	7,311	-	2,356
Muskogee	14,384	7,949	55.3%	3,106	428	13.8%	1,023	222	21.7%	1,195	537	44.9%	1	1	3,289
New Orleans	9,762	5,447	55.8%	1,716	471	27.4%	244	58	23.8%	1,012	548	54.2%	-	1	4,607
Sioux Falls	982	181	18.4%	410	12	2.9%	106	11	10.4%	165	45	27.3%	-	3	298
St. Louis	15,815	9,030	57.1%	3,213	1,147	35.7%	421	212	50.4%	2,064	866	42.0%	1	1	6,173
St. Paul	12,067	3,714	30.8%	3,995	100	2.5%	130	14	10.8%	1,116	475	42.6%	114	-	1,407
Waco	49,714	34,978	70.4%	3,242	492	15.2%	413	85	20.6%	3,721	2,005	53.9%	259	154	10,624
Wichita	4,637	2,460	53.1%	1,144	56	4.9%	62	48	77.4%	477	191	40.0%	1	-	658
<b>WESTERN AREA</b>	183,217	111,941	61.1%	37,433	8,443	22.6%	7,772	2,868	36.9%	18,801	9,360	49.8%	417	140	46,217
Albuquerque	4,874	2,535	52.0%	715	72	10.1%	85	39	45.9%	600	371	61.8%	3	-	1,986
Anchorage	1,425	606	42.5%	1,060	186	17.5%	262	64	24.4%	211	130	61.6%	-	-	199
Boise	2,140	598	27.9%	734	77	10.5%	93	56	60.2%	324	100	30.9%	-	1	798
Denver	9,216	4,040	43.8%	2,427	375	15.5%	421	95	22.6%	936	280	29.9%	1	3	3,654
Cheyenne	1,178	514	43.6%	476	99	20.8%	40	25	62.5%	244	124	50.8%	-	2	228
Fort Harrison	1,160	141	12.2%	998	38	3.8%	95	17	17.9%	245	19	7.8%	1	1	349
Honolulu	4,775	3,093	64.8%	510	50	9.8%	65	23	35.4%	760	544	71.6%	1	-	691
Los Angeles	18,094	11,074	61.2%	4,277	729	17.0%	1,750	159	9.1%	1,300	692	53.2%	-	1	6,925
Manila	2,493	425	17.0%	1,150	392	34.1%	60	25	41.7%	794	363	45.7%	208	39	2,755
Oakland	27,176	17,756	65.3%	5,133	1,133	22.1%	584	369	63.2%	2,833	1,705	60.2%	2	4	6,796
Phoenix	22,512	16,418	72.9%	3,103	169	5.4%	870	337	38.7%	2,714	1,491	54.9%	-	1	4,583
Portland	11,442	6,188	54.1%	2,848	914	32.1%	600	243	40.5%	1,651	663	40.2%	3	4	4,769
Reno	7,486	4,983	66.6%	925	217	23.5%	79	24	30.4%	821	379	46.2%	1	1	943
Salt Lake City	9,239	2,070	22.4%	3,733	166	4.4%	1,379	690	50.0%	1,196	418	34.9%	-	-	1,907
San Diego	27,180	15,538	57.2%	2,405	228	9.5%	792	289	36.5%	1,566	679	43.4%	-	-	4,027
Seattle	32,827	25,962	79.1%	6,939	3,598	51.9%	597	413	69.2%	2,606	1,402	53.8%	197	83	5,607
Other	-	763	-	40	5	12.5%	-	-	-	41	19	46.3%	4	-	21,477

\* Revised to more accurately categorize the Agent Orange presumptive workload.

**PENSION INVENTORY**

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>66,908</b>	<b>22,335</b>	<b>33.4%</b>	<b>110,743</b>	<b>42,099</b>	<b>38.0%</b>	<b>3,114</b>	<b>2,866</b>	<b>92.0%</b>	<b>3,889</b>	<b>2,245</b>	<b>57.7%</b>	<b>25,903</b>	<b>5,723</b>	<b>2,799</b>
Philadelphia	32,021	12,496	39.0%	52,919	22,061	41.7%	29	24	82.8%	1,526	582	38.1%	5,606	2,918	1,057
Milwaukee	16,914	4,388	25.9%	23,137	6,711	29.0%	69	25	36.2%	671	352	52.5%	1,667	1,297	812
St. Paul	17,561	5,335	30.4%	33,668	13,025	38.7%	2,993	2,800	93.6%	1,495	1,143	76.5%	18,518	1,508	930
Other (in transit)	412	116	28.2%	1,019	302	29.6%	23	17	73.9%	197	168	85.3%	112	N/A	N/A

**EDUCATION INVENTORY**

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>14,975</b>	<b>13,324</b>	<b>1,651</b>	<b>12.4%</b>	<b>105,568</b>	<b>109,547</b>	<b>(3,979)</b>	<b>-3.6%</b>
Buffalo	2,729	2,359	370	15.7%	31,710	26,781	4,929	18.4%
Atlanta	4,773	3,495	1,278	36.6%	21,083	21,342	(259)	-1.2%
St Louis	2,622	3,032	(410)	-13.5%	14,012	21,099	(7,087)	-33.6%
Muskogee	4,851	4,438	413	9.3%	38,763	40,325	(1,562)	-3.9%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>