



Uploaded to VFC Website

▶▶▶ February 2013 ◀◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](http://Veterans-For-Change.com)

*Veterans-For-Change is a 501(c)(3) Non-Profit Corporation
Tax ID #27-3820181*

If Veteran's don't help Veteran's, who will?

We appreciate all donations to continue to provide information and services to Veterans and their families.

https://www.paypal.com/cgi-bin/webscr?cmd=_s-xclick&hosted_button_id=WGT2M5UTB9A78

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members.



Monday Morning Workload Report

As of: July 04, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	412,218	82,023	19.9%	219,031	30,082	13.7%	728,598	147,361	20.2%	12,951	192,774	20,525	172,249	15,718	147,383	0	22-Jun-09
Last Week	408,362	82,057	20.1%	218,854	29,407	13.4%	723,924	131,378	18.6%	14,730	196,395	24,143	172,252	15,791	138,961	0	15-Jun-09
Change from Last Week	3,856	-34	-0.2%	177	675	0.3%	20,465	15,983	1.7%	-1,779	-3,621	-3,618	(3)	-73	8,422	0	
Percent Change	0.9%	0.0%	-1.0%	0.1%	2.3%	2.2%	2.9%	12.2%	9.0%	-12.1%	-1.8%	-15.0%	0.0%	-0.5%	6.1%		
Last Year	396,922	88,955	22.4%	168,251	41,411	24.6%	637,056	149,363	23.4%	14,176	172,494	16,353	156,141	14,709	24,585	0	25-Jun-08
EASTERN AREA																	
Baltimore	7,788	2,263	29.1%	2,843	1,084	38.1%	12,770	4,264	33.4%	256	2,264	175	2,089	5			
Boston	4,100	505	12.3%	1,049	67	6.4%	5,738	759	13.2%	62	2,451	361	2,090	0			
Buffalo	5,181	1,029	19.9%	1,236	191	15.5%	6,960	1,389	20.0%	119	1,093	265	828	1	30,359		
Cleveland	10,714	2,255	21.0%	2,128	91	4.3%	14,238	2,423	17.0%	98	6,772	519	6,253	0		0	
Detroit	11,560	3,459	29.9%	1,886	238	12.6%	14,884	4,299	28.9%	56	4,328	472	3,856	1			
Hartford	1,703	167	9.8%	503	25	5.0%	2,967	369	12.4%	43	1,238	226	1,012	0			
Indianapolis	10,520	2,694	25.6%	3,705	765	20.6%	15,136	3,809	25.2%	28	3,222	372	2,850	1			
Manchester	1,234	202	16.4%	206	7	3.4%	1,598	234	14.6%	13	715	78	637	0		0	
New York	7,727	2,294	29.7%	1,887	880	46.6%	11,042	3,610	32.7%	51	2,506	309	2,197	6			
Newark	3,160	588	18.6%	463	124	26.8%	3,995	817	20.5%	77	1,812	283	1,529	0			
Philadelphia	18,861	2,365	12.5%	46,136	8,155	17.7%	85,192	19,688	23.1%	91	3,573	523	3,050	7,302			
Pittsburgh	4,917	1,238	25.2%	2,848	553	19.4%	8,082	1,865	23.1%	407	2,196	283	1,913	2			
Providence	1,475	139	9.4%	164	3	1.8%	1,998	226	11.3%	11	1,304	211	1,093	2			
Togus	1,836	294	16.0%	726	14	1.9%	2,828	332	11.7%	28	734	82	652	0			
White River Junction	650	151	23.2%	133	1	0.8%	823	153	18.6%	5	390	47	343	0			
Wilmington	616	41	6.7%	129	3	2.3%	846	49	5.8%	12	477	46	431	0			
SOUTHERN AREA																	
Atlanta	18,782	4,809	25.6%	5,712	1,466	25.7%	31,235	9,776	31.3%	290	6,591	703	5,888	3	37,588	0	
Columbia	8,120	1,375	16.9%	1,685	224	13.3%	11,132	1,991	17.9%	111	3,524	572	2,952	3			
Huntington	2,054	179	8.7%	704	54	7.7%	3,699	621	16.8%	11	2,428	276	2,152	2			
Jackson	5,702	1,744	30.6%	1,588	112	7.1%	8,086	2,056	25.4%	40	2,637	159	2,478	2			
Louisville	5,036	757	15.0%	1,371	112	8.2%	7,416	991	13.4%	135	1,995	272	1,723	3			
Montgomery	11,021	3,236	29.4%	4,900	874	17.8%	20,876	6,210	29.7%	83	8,457	645	7,812	0			
Nashville	7,455	760	10.2%	915	6	0.7%	9,467	977	10.3%	151	4,375	552	3,823	0			
Roanoke	12,709	2,755	21.7%	1,466	66	4.5%	15,344	2,874	18.7%	854	4,914	880	4,034	18		0	
San Juan	3,044	482	15.8%	531	25	4.7%	4,180	617	14.8%	5	3,619	388	3,231	4			
St. Petersburg	27,832	6,067	21.8%	8,606	1,373	16.0%	41,428	8,758	21.1%	490	8,416	1,129	7,287	175		0	
Washington	14	5	35.7%	38	22	57.9%	289	76	26.3%	1	7	0	7	0			
Winston-Salem	21,466	4,368	20.3%	6,171	277	4.5%	28,753	4,683	16.3%	3,155	6,119	615	5,504	4			22-Jun-09

Monday Morning Workload Report

As of: July 04, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	412,218	82,023	19.9%	219,031	30,082	13.7%	728,598	147,361	20.2%	12,951	192,774	20,525	172,249	15,718	147,383	0	22-Jun-09
Last Week	408,362	82,057	20.1%	218,854	29,407	13.4%	723,924	131,378	18.6%	14,730	196,395	24,143	172,252	15,791	138,961	0	15-Jun-09
Change from Last Week	3,856	-34	-0.2%	177	675	0.3%	20,465	15,983	1.7%	-1,779	-3,621	-3,618	(3)	-73	8,422	0	
Percent Change	0.9%	0.0%	-1.0%	0.1%	2.3%	2.2%	2.9%	12.2%	9.0%	-12.1%	-1.8%	-15.0%	0.0%	-0.5%	6.1%		
Last Year	396,922	88,955	22.4%	168,251	41,411	24.6%	637,056	149,363	23.4%	14,176	172,494	16,353	156,141	14,709	24,585	0	25-Jun-08
CENTRAL AREA																	
Chicago	9,748	2,250	23.1%	2,716	549	20.2%	13,137	2,983	22.7%	131	6,217	415	5,802	0			
Des Moines	3,673	846	23.0%	686	35	5.1%	5,418	1,458	26.9%	19	1,493	164	1,329	0			
Fargo	1,246	131	10.5%	149	5	3.4%	1,482	148	10.0%	26	327	99	228	0			
Houston	17,700	4,500	25.4%	3,650	658	18.0%	23,463	5,599	23.9%	555	11,366	776	10,590	15		0	
Lincoln	2,223	147	6.6%	264	4	1.5%	2,834	178	6.3%	55	1,468	374	1,094	1			
Little Rock	5,692	1,112	19.5%	1,085	78	7.2%	8,773	1,814	20.7%	33	2,371	271	2,100	0			
Milwaukee	12,718	980	7.7%	29,090	4,226	14.5%	48,184	8,207	17.0%	35	2,533	354	2,179	2,702			
Muskogee	6,957	798	11.5%	964	26	2.7%	8,701	938	10.8%	250	3,373	543	2,830	3	49,711		
New Orleans	5,694	1,209	21.2%	572	54	9.4%	7,544	1,919	25.4%	95	3,099	221	2,878	4			
Sioux Falls	917	69	7.5%	199	2	1.0%	1,286	75	5.8%	31	261	85	176	0			
St. Louis	8,475	1,756	20.7%	1,229	213	17.3%	10,625	2,106	19.8%	65	4,031	473	3,558	0	29,725		
St. Paul	15,605	1,330	8.5%	24,105	2,930	12.2%	50,447	10,375	20.6%	34	2,443	698	1,745	5,441		0	
Waco	19,886	3,990	20.1%	3,179	130	4.1%	25,162	4,517	18.0%	383	8,226	1,233	6,993	1			
Wichita	2,672	422	15.8%	791	16	2.0%	3,683	494	13.4%	167	1,128	209	919	1			
WESTERN AREA																	
Albuquerque	3,031	462	15.2%	668	57	8.5%	4,009	580	14.5%	86	1,832	128	1,704	0			
Anchorage	1,401	315	22.5%	524	52	9.9%	2,163	389	18.0%	66	418	177	241	0			
Boise	1,406	82	5.8%	438	20	4.6%	2,072	134	6.5%	32	660	143	517	0			
Denver	6,670	1,086	16.3%	1,751	174	9.9%	9,381	1,406	15.0%	458	4,059	393	3,666	3		0	
Fort Harrison	1,737	223	12.8%	377	3	0.8%	2,230	232	10.4%	23	329	57	272	1			
Honolulu	2,295	351	15.3%	387	26	6.7%	2,864	404	14.1%	124	689	33	656	1			
Los Angeles	8,337	1,621	19.4%	1,059	115	10.9%	10,356	1,872	18.1%	154	5,329	576	4,753	3			
Manila	1,658	240	14.5%	27,639	57	0.2%	29,685	387	1.3%	0	981	192	789	0			
Oakland	15,607	4,635	29.7%	4,334	1,511	34.9%	22,657	7,055	31.1%	87	4,417	571	3,846	0			
Phoenix	8,408	1,495	17.8%	1,350	66	4.9%	10,247	1,595	15.6%	135	3,221	321	2,900	3		0	
Portland	6,654	1,371	20.6%	3,734	946	25.3%	11,156	2,410	21.6%	31	4,130	314	3,816	2			
Reno	4,266	1,023	24.0%	300	14	4.7%	5,253	1,188	22.6%	38	1,102	124	978	0			
Salt Lake City	4,439	439	9.9%	1,363	94	6.9%	6,146	572	9.3%	1,756	1,227	340	887	0			
San Diego	8,731	1,191	13.6%	857	5	0.6%	11,494	1,311	11.4%	1,010	3,022	310	2,712	0			
Seattle	9,095	1,728	19.0%	5,820	1,196	20.5%	16,965	3,044	17.9%	389	3,790	488	3,302	3			
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	8	100.0%	51	51	100.0%	0	0	0	0	0			
AMC	0	0	0.0%	3	0	0.0%	128	4	3.1%	0	21,075	0	21,075	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 027.

Monday Morning Workload Report

As of: July 11, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	414,269	82,385	19.9%	221,513	31,142	14.1%	732,955	148,247	20.2%	13,415	194,266	21,874	172,392	15,460	155,216	0	29-Jun-09
Last Week	412,218	82,023	19.9%	219,031	30,082	13.7%	728,598	147,361	20.2%	12,951	192,774	20,525	172,249	15,718	147,383	0	22-Jun-09
Change from Last Week	2,051	362	0.0%	2,482	1,060	0.3%	4,357	886	0.0%	464	1,492	1,349	143	-258	7,833	0	
Percent Change	0.5%	0.4%	-0.1%	1.1%	3.5%	2.4%	0.6%	0.6%	0.0%	3.6%	0.8%	6.6%	0.1%	-1.6%	5.3%		
Last Year	396,390	88,830	22.4%	165,708	39,725	24.0%	633,579	147,456	23.3%	14,646	173,846	17,147	156,699	13,456	25,430	7	2-Jul-08
EASTERN AREA																	
Baltimore	7,832	2,307	29.5%	2,805	1,091	38.9%	12,880	4,354	33.8%	271	2,262	181	2,081	5			
Boston	4,121	497	12.1%	1,007	65	6.5%	5,709	741	13.0%	55	2,535	373	2,162	0			
Buffalo	5,266	1,059	20.1%	1,221	189	15.5%	7,021	1,411	20.1%	119	1,094	287	807	1	34,183		
Cleveland	10,781	2,290	21.2%	3,126	83	2.7%	15,299	2,443	16.0%	106	6,794	558	6,236	0		0	
Detroit	11,587	3,433	29.6%	1,989	254	12.8%	14,992	4,295	28.6%	79	4,387	523	3,864	1			
Hartford	1,721	169	9.8%	484	27	5.6%	2,945	366	12.4%	18	1,249	223	1,026	0			
Indianapolis	10,467	2,722	26.0%	3,616	797	22.0%	14,929	3,854	25.8%	37	3,226	398	2,828	1			
Manchester	1,243	203	16.3%	249	8	3.2%	1,642	236	14.4%	14	723	84	639	0		0	
New York	7,699	2,275	29.5%	1,862	851	45.7%	10,938	3,586	32.8%	51	2,522	327	2,195	6			
Newark	3,158	590	18.7%	469	122	26.0%	3,979	813	20.4%	67	1,826	296	1,530	0			
Philadelphia	19,427	2,445	12.6%	46,756	8,547	18.3%	86,619	20,143	23.3%	78	3,595	535	3,060	7,292			
Pittsburgh	5,019	1,277	25.4%	2,905	625	21.5%	8,285	1,959	23.6%	428	2,259	302	1,957	2			
Providence	1,518	148	9.7%	147	3	2.0%	2,023	236	11.7%	10	1,316	261	1,055	3			
Togus	1,897	305	16.1%	701	13	1.9%	2,866	344	12.0%	32	745	86	659	0			
White River Junction	681	161	23.6%	111	2	1.8%	832	164	19.7%	4	390	46	344	0			
Wilmington	605	45	7.4%	114	5	4.4%	817	56	6.9%	10	479	45	434	0			
SOUTHERN AREA																	
Atlanta	18,837	4,805	25.5%	5,824	1,503	25.8%	31,614	9,798	31.0%	256	6,644	763	5,881	3	40,626	0	
Columbia	8,251	1,412	17.1%	1,643	229	13.9%	11,247	2,033	18.1%	124	3,644	676	2,968	3			
Huntington	2,133	172	8.1%	706	52	7.4%	3,766	620	16.5%	9	2,432	301	2,131	2			
Jackson	5,798	1,777	30.6%	1,641	112	6.8%	8,238	2,094	25.4%	44	2,656	181	2,475	2			
Louisville	5,052	752	14.9%	1,326	118	8.9%	7,397	991	13.4%	136	2,036	291	1,745	2			
Montgomery	11,129	3,347	30.1%	4,907	992	20.2%	20,892	6,440	30.8%	73	8,523	648	7,875	0			
Nashville	7,461	727	9.7%	843	4	0.5%	9,396	936	10.0%	168	4,420	587	3,833	0			
Roanoke	12,814	2,694	21.0%	1,367	65	4.8%	15,286	2,812	18.4%	851	4,972	948	4,024	16		0	
San Juan	3,105	497	16.0%	563	24	4.3%	4,264	633	14.8%	6	3,616	407	3,209	4			
St. Petersburg	28,051	6,145	21.9%	8,502	1,345	15.8%	41,552	8,812	21.2%	518	8,449	1,266	7,183	175		0	
Washington	18	5	27.8%	40	22	55.0%	309	77	24.9%	1	5	0	5	0			
Winston-Salem	21,328	4,299	20.2%	7,239	290	4.0%	29,684	4,627	15.6%	3,363	6,227	662	5,565	4			29-Jun-09

Monday Morning Workload Report

As of: July 11, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	414,269	82,385	19.9%	221,513	31,142	14.1%	732,955	148,247	20.2%	13,415	194,266	21,874	172,392	15,460	155,216	0	29-Jun-09
Last Week	412,218	82,023	19.9%	219,031	30,082	13.7%	728,598	147,361	20.2%	12,951	192,774	20,525	172,249	15,718	147,383	0	22-Jun-09
Change from Last Week	2,051	362	0.0%	2,482	1,060	0.3%	4,357	886	0.0%	464	1,492	1,349	143	-258	7,833	0	
Percent Change	0.5%	0.4%	-0.1%	1.1%	3.5%	2.4%	0.6%	0.6%	0.0%	3.6%	0.8%	6.6%	0.1%	-1.6%	5.3%		
Last Year	396,390	88,830	22.4%	165,708	39,725	24.0%	633,579	147,456	23.3%	14,646	173,846	17,147	156,699	13,456	25,430	7	2-Jul-08
CENTRAL AREA																	
Chicago	9,747	2,254	23.1%	2,711	556	20.5%	13,085	2,969	22.7%	133	6,220	485	5,735	0			
Des Moines	3,567	834	23.4%	619	39	6.3%	5,258	1,445	27.5%	14	1,506	166	1,340	0			
Fargo	1,251	132	10.6%	134	5	3.7%	1,469	148	10.1%	26	331	100	231	0			
Houston	17,986	4,437	24.7%	3,579	646	18.0%	23,502	5,464	23.2%	560	11,485	859	10,626	8		0	
Lincoln	2,209	154	7.0%	287	3	1.0%	2,827	183	6.5%	61	1,489	390	1,099	1			
Little Rock	5,642	1,195	21.2%	1,281	90	7.0%	8,923	1,912	21.4%	38	2,409	299	2,110	0			
Milwaukee	12,805	946	7.4%	29,263	4,487	15.3%	48,418	8,343	17.2%	42	2,529	375	2,154	2,626			
Muskogee	7,050	808	11.5%	962	27	2.8%	8,746	934	10.7%	233	3,385	566	2,819	3	50,724		
New Orleans	5,587	1,192	21.3%	596	57	9.6%	7,342	1,803	24.6%	92	3,132	232	2,900	4			
Sioux Falls	903	70	7.8%	193	1	0.5%	1,261	74	5.9%	31	272	82	190	0			
St. Louis	8,377	1,706	20.4%	1,208	191	15.8%	10,491	2,033	19.4%	60	4,098	506	3,592	0	29,683		
St. Paul	15,423	1,294	8.4%	24,478	3,043	12.4%	50,502	10,320	20.4%	30	2,444	739	1,705	5,278		0	
Waco	20,208	4,095	20.3%	3,159	139	4.4%	25,531	4,629	18.1%	405	8,323	1,297	7,026	1			
Wichita	2,676	420	15.7%	787	13	1.7%	3,695	493	13.3%	159	1,140	186	954	1			
WESTERN AREA																	
Albuquerque	3,040	469	15.4%	675	59	8.7%	4,037	594	14.7%	89	1,845	147	1,698	0			
Anchorage	1,379	322	23.4%	519	58	11.2%	2,135	405	19.0%	68	413	191	222	0			
Boise	1,425	84	5.9%	468	27	5.8%	2,130	143	6.7%	31	666	146	520	0			
Denver	6,702	1,072	16.0%	1,796	174	9.7%	9,474	1,378	14.5%	428	4,086	418	3,668	2		0	
Fort Harrison	1,729	223	12.9%	384	1	0.3%	2,232	229	10.3%	25	329	60	269	1			
Honolulu	2,320	369	15.9%	338	31	9.2%	2,833	425	15.0%	138	699	44	655	0			
Los Angeles	8,266	1,612	19.5%	965	116	12.0%	10,318	1,852	17.9%	162	5,355	592	4,763	3			
Manila	1,735	249	14.4%	27,392	74	0.3%	29,461	382	1.3%	0	993	207	786	0			
Oakland	15,457	4,546	29.4%	4,037	1,504	37.3%	22,221	6,934	31.2%	89	4,437	592	3,845	0			
Phoenix	8,450	1,524	18.0%	1,387	72	5.2%	10,298	1,627	15.8%	132	3,203	304	2,899	3		0	
Portland	6,756	1,392	20.6%	3,779	929	24.6%	11,275	2,408	21.4%	31	4,138	321	3,817	1			
Reno	4,298	1,044	24.3%	280	15	5.4%	5,234	1,201	22.9%	43	1,117	122	995	0			
Salt Lake City	4,504	467	10.4%	1,362	93	6.8%	6,224	590	9.5%	1,940	1,246	357	889	0			
San Diego	8,734	1,202	13.8%	882	5	0.6%	11,568	1,323	11.4%	1,031	3,074	342	2,732	0			
Seattle	9,044	1,715	19.0%	5,817	1,241	21.3%	16,880	3,079	18.2%	396	3,804	494	3,310	6			
														0			
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	0	0	0.0%	8	8	100.0%	50	50	100.0%	0	0	0	0	0			
AMC	0	0	0.0%	4		0.0%	114	3	2.6%	0	21,072	0	21,072	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 027.

Monday Morning Workload Report

As of: July 18, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	416,085	82,122	19.7%	224,222	31,409	14.0%	737,575	147,311	20.0%	13,770	196,299	22,994	173,305	15,172	162,055	0	10-Jul-09
Last Week	416,654	83,426	20.0%	224,112	31,841	14.2%	738,285	149,356	20.2%	13,415	194,266	21,874	172,392	15,215	155,216	0	29-Jun-09
Change from Last Week	-569	-1,304	-0.3%	110	-432	-0.2%	-710	-2,045	-0.3%	355	2,033	1,120	913	-43	6,839	0	
Percent Change	-0.1%	-1.6%	-1.4%	0.0%	-1.4%	-1.4%	-0.1%	-1.4%	-1.3%	2.6%	1.0%	5.1%	0.5%	-0.3%	4.4%		
Last Year	395,673	87,370	22.1%	161,138	37,451	23.2%	628,757	143,654	22.8%	15,197	175,410	17,833	157,577	12,369	25,430	0	11-Jul-08
EASTERN AREA																	
Baltimore	7,954	2,340	29.4%	2,738	1,081	39.5%	12,899	4,379	33.9%	269	2,277	187	2,090	5			
Boston	4,174	489	11.7%	946	61	6.4%	5,666	707	12.5%	55	2,534	381	2,153	0			
Buffalo	5,321	1,088	20.4%	1,271	190	14.9%	7,121	1,436	20.2%	138	1,111	292	819	1	38,423		
Cleveland	10,720	2,282	21.3%	4,020	70	1.7%	16,069	2,416	15.0%	103	6,928	626	6,302	0		0	
Detroit	11,619	3,496	30.1%	1,994	271	13.6%	15,020	4,365	29.1%	81	4,455	527	3,928	1			
Hartford	1,696	175	10.3%	498	25	5.0%	2,916	372	12.8%	21	1,256	220	1,036	0			
Indianapolis	10,417	2,730	26.2%	3,676	822	22.4%	15,025	3,876	25.8%	40	3,209	411	2,798	0			
Manchester	1,241	197	15.9%	274	8	2.9%	1,678	230	13.7%	11	737	92	645	0		0	
New York	7,759	2,222	28.6%	1,997	844	42.3%	11,115	3,553	32.0%	45	2,571	350	2,221	6			
Newark	3,169	591	18.6%	402	114	28.4%	3,918	789	20.1%	61	1,856	308	1,548	0			
Philadelphia	19,844	2,448	12.3%	47,162	8,906	18.9%	87,636	20,477	23.4%	84	3,600	549	3,051	7,284			
Pittsburgh	5,119	1,281	25.0%	2,954	656	22.2%	8,417	1,991	23.7%	430	2,326	305	2,021	2			
Providence	1,571	147	9.4%	131	3	2.3%	2,048	234	11.4%	9	1,320	290	1,030	3			
Togus	2,010	322	16.0%	1,023	16	1.6%	3,358	383	11.4%	27	740	87	653	0			
White River Junction	709	158	22.3%	132	2	1.5%	884	161	18.2%	4	393	48	345	0			
Wilmington	607	44	7.2%	120	6	5.0%	824	55	6.7%	11	477	48	429	0			
SOUTHERN AREA																	
Atlanta	18,872	4,806	25.5%	5,803	1,452	25.0%	31,656	9,755	30.8%	251	6,711	805	5,906	3	42,824	0	
Columbia	8,343	1,379	16.5%	1,836	224	12.2%	11,650	1,990	17.1%	135	3,718	738	2,980	3			
Huntington	2,133	171	8.0%	675	48	7.1%	3,762	627	16.7%	11	2,485	279	2,206	2			
Jackson	5,846	1,778	30.4%	1,576	114	7.2%	8,183	2,079	25.4%	50	2,665	193	2,472	2			
Louisville	5,101	732	14.4%	1,305	122	9.3%	7,363	976	13.3%	139	2,026	303	1,723	1			
Montgomery	11,074	3,286	29.7%	4,894	1,078	22.0%	20,845	6,425	30.8%	61	8,556	684	7,872	0			
Nashville	7,483	713	9.5%	978	4	0.4%	9,480	921	9.7%	182	4,462	633	3,829	0			
Roanoke	12,756	2,600	20.4%	1,266	57	4.5%	15,104	2,710	17.9%	901	5,106	975	4,131	14		0	
San Juan	3,134	504	16.1%	523	22	4.2%	4,289	645	15.0%	6	3,703	360	3,343	4			
St. Petersburg	28,137	6,120	21.8%	8,384	1,263	15.1%	41,583	8,703	20.9%	508	8,493	1,434	7,059	175		0	
Washington	13	3	23.1%	45	25	55.6%	321	79	24.6%	0	5	0	5	0			
Winston-Salem	21,231	4,264	20.1%	8,494	288	3.4%	30,850	4,589	14.9%	3,541	6,318	688	5,630	4			10-Jul-09

Monday Morning Workload Report

As of: July 18, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	416,085	82,122	19.7%	224,222	31,409	14.0%	737,575	147,311	20.0%	13,770	196,299	22,994	173,305	15,172	162,055	0	10-Jul-09
Last Week	416,654	83,426	20.0%	224,112	31,841	14.2%	738,285	149,356	20.2%	13,415	194,266	21,874	172,392	15,215	155,216	0	29-Jun-09
Change from Last Week	-569	-1,304	-0.3%	110	-432	-0.2%	-710	-2,045	-0.3%	355	2,033	1,120	913	-43	6,839	0	
Percent Change	-0.1%	-1.6%	-1.4%	0.0%	-1.4%	-1.4%	-0.1%	-1.4%	-1.3%	2.6%	1.0%	5.1%	0.5%	-0.3%	4.4%		
Last Year	395,673	87,370	22.1%	161,138	37,451	23.2%	628,757	143,654	22.8%	15,197	175,410	17,833	157,577	12,369	25,430	0	11-Jul-08
CENTRAL AREA																	
Chicago	9,749	2,240	23.0%	2,733	546	20.0%	13,121	2,943	22.4%	143	6,261	522	5,739	0			
Des Moines	3,569	807	22.6%	574	33	5.7%	5,165	1,357	26.3%	12	1,532	159	1,373	0			
Fargo	1,260	128	10.2%	148	5	3.4%	1,496	142	9.5%	25	338	97	241	0			
Houston	18,078	4,341	24.0%	3,599	633	17.6%	24,018	5,365	22.3%	542	11,548	900	10,648	8		0	
Lincoln	2,215	150	6.8%	295	3	1.0%	2,863	177	6.2%	67	1,506	402	1,104	1			
Little Rock	5,592	1,198	21.4%	1,388	99	7.1%	9,019	1,930	21.4%	39	2,440	307	2,133	0			
Milwaukee	12,776	926	7.2%	28,944	4,428	15.3%	47,977	8,190	17.1%	40	2,564	377	2,187	2,561			
Muskogee	7,088	798	11.3%	909	20	2.2%	8,725	912	10.5%	224	3,396	614	2,782	2	51,215		
New Orleans	5,615	1,148	20.4%	646	53	8.2%	6,702	1,254	18.7%	88	3,161	256	2,905	2			
Sioux Falls	930	75	8.1%	173	1	0.6%	1,229	79	6.4%	31	278	79	199	0			
St. Louis	8,518	1,734	20.4%	1,228	186	15.1%	10,644	2,057	19.3%	63	4,125	533	3,592	0	29,593		
St. Paul	15,550	1,315	8.5%	24,845	3,188	12.8%	50,864	10,298	20.2%	25	2,500	761	1,739	5,073		0	
Waco	20,285	4,115	20.3%	3,201	128	4.0%	25,907	4,636	17.9%	406	8,452	1,389	7,063	1			
Wichita	2,645	428	16.2%	817	14	1.7%	3,731	513	13.7%	159	1,131	199	932	1			
WESTERN AREA																	
Albuquerque	3,060	474	15.5%	678	55	8.1%	4,031	592	14.7%	93	1,857	153	1,704	0			
Anchorage	1,418	310	21.9%	532	56	10.5%	2,184	391	17.9%	65	409	201	208	0			
Boise	1,415	91	6.4%	486	24	4.9%	2,143	150	7.0%	37	674	161	513	0			
Denver	6,610	1,078	16.3%	1,822	171	9.4%	9,380	1,373	14.6%	424	4,137	467	3,670	2		0	
Fort Harrison	1,787	230	12.9%	391	1	0.3%	2,290	236	10.3%	27	334	65	269	1			
Honolulu	2,356	365	15.5%	324	29	9.0%	2,877	419	14.6%	131	698	61	637	0			
Los Angeles	8,188	1,557	19.0%	973	109	11.2%	10,322	1,788	17.3%	141	5,439	608	4,831	2			
Manila	1,678	244	14.5%	26,908	87	0.3%	28,937	388	1.3%	0	1,016	219	797	0			
Oakland	15,480	4,537	29.3%	3,965	1,429	36.0%	22,119	6,802	30.8%	85	4,529	637	3,892	0			
Phoenix	8,488	1,532	18.0%	1,292	71	5.5%	10,247	1,633	15.9%	133	3,240	312	2,928	2		0	
Portland	6,784	1,384	20.4%	3,811	902	23.7%	11,332	2,367	20.9%	32	4,140	332	3,808	0			
Reno	4,348	1,050	24.1%	270	18	6.7%	5,279	1,204	22.8%	45	1,127	125	1,002	0			
Salt Lake City	4,394	493	11.2%	1,371	88	6.4%	6,125	612	10.0%	2,084	1,278	373	905	0			
San Diego	8,966	1,248	13.9%	1,031	4	0.4%	12,068	1,367	11.3%	1,030	3,110	352	2,758	0			
Seattle	9,190	1,760	19.2%	5,736	1,248	21.8%	16,938	3,160	18.7%	405	3,908	520	3,388	6			
St. Louis RMC			0.0%			0.0%	0	0	0.0%	0	0	0	0	0			
Central Office			0.0%	9	8	88.9%	51	50	98.0%	0	0	0	0	0			
AMC			0.0%	6	0	0.0%	111	3	2.7%	0	21,133	0	21,133	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 027.

Monday Morning Workload Report

As of: July 25, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	414,813	83,018	20.0%	222,029	32,378	14.6%	739,216	148,885	20.1%	14,201	197,474	24,197	173,277	20,203	169,460	0	16-Jul-09
Last Week	416,085	82,122	19.7%	224,222	31,409	14.0%	737,575	147,311	20.0%	13,770	196,299	22,994	173,305	15,172	162,055	0	10-Jul-09
Change from Last Week	-1,273	261	0.3%	-2,193	969	0.6%	1,641	1,574	0.2%	431	1,175	1,203	(28)	5,031	7,405	0	
Percent Change	-0.3%	0.3%	1.4%	-1.0%	3.1%	4.1%	0.2%	1.1%	0.8%	3.1%	0.6%	5.2%	0.0%	33.2%	4.6%		
Last Year	391,590	86,908	22.2%	156,941	35,863	22.9%	621,270	141,636	22.8%	15,579	176,657	18,806	157,851	10,770	24,576	16	21-Jul-08
EASTERN AREA																	
Baltimore	8,005	2,358	29.5%	2,647	1,103	41.7%	12,791	4,416	34.5%	269	2,280	193	2,087	5			
Boston	4,162	504	12.1%	829	64	7.7%	5,482	726	13.2%	52	2,538	416	2,122	0			
Buffalo	5,300	1,135	21.4%	1,220	188	15.4%	7,023	1,470	20.9%	111	1,120	292	828	1	41,948		
Cleveland	10,546	2,347	22.3%	3,871	68	1.8%	15,621	2,475	15.8%	99	6,938	690	6,248	0		0	
Detroit	11,570	3,464	29.9%	1,890	258	13.7%	14,925	4,310	28.9%	67	4,440	572	3,868	1			
Hartford	1,638	174	10.6%	504	23	4.6%	2,841	370	13.0%	22	1,254	224	1,030	0			
Indianapolis	10,426	2,715	26.0%	3,527	789	22.4%	14,905	3,816	25.6%	41	3,209	467	2,742	0			
Manchester	1,226	198	16.2%	293	10	3.4%	1,660	229	13.8%	13	746	97	649	0		0	
New York	7,771	2,183	28.1%	1,995	813	40.8%	11,131	3,515	31.6%	47	2,593	359	2,234	5			
Newark	3,190	600	18.8%	380	97	25.5%	3,883	773	19.9%	55	1,888	304	1,584	0			
Philadelphia	19,945	2,677	13.4%	46,461	9,310	20.0%	87,143	21,072	24.2%	92	3,643	578	3,065	7,274			
Pittsburgh	5,147	1,298	25.2%	2,925	718	24.5%	8,403	2,068	24.6%	432	2,307	295	2,012	2			
Providence	1,636	149	9.1%	137	3	2.2%	2,153	240	11.1%	11	1,330	292	1,038	3			
Togus	2,051	344	16.8%	1,056	16	1.5%	3,556	477	13.4%	37	753	88	665	0			
White River Junction	706	157	22.2%	143	1	0.7%	891	159	17.8%	6	392	48	344	0			
Wilmington	584	41	7.0%	126	6	4.8%	811	52	6.4%	14	480	53	427	0			
SOUTHERN AREA																	
Atlanta	18,795	4,727	25.2%	5,725	1,502	26.2%	31,391	9,733	31.0%	280	6,764	888	5,876	3	44,959	0	
Columbia	8,478	1,408	16.6%	1,943	231	11.9%	11,988	2,030	16.9%	153	3,772	775	2,997	3			
Huntington	2,080	172	8.3%	775	53	6.8%	3,756	627	16.7%	11	2,503	296	2,207	1			
Jackson	5,836	1,803	30.9%	1,497	116	7.7%	8,026	2,084	26.0%	48	2,698	200	2,498	2			
Louisville	4,957	724	14.6%	1,358	129	9.5%	7,221	969	13.4%	132	2,012	327	1,685	1			
Montgomery	11,070	3,326	30.0%	4,905	1,163	23.7%	20,748	6,571	31.7%	59	8,578	740	7,838	0			
Nashville	7,376	657	8.9%	1,096	0	0.0%	9,506	862	9.1%	198	4,476	673	3,803	0			
Roanoke	12,733	2,579	20.3%	1,217	57	4.7%	15,208	2,687	17.7%	929	5,230	1,020	4,210	12		0	
San Juan	3,178	543	17.1%	559	25	4.5%	4,403	683	15.5%	5	3,737	335	3,402	4			
St. Petersburg	28,026	6,215	22.2%	8,256	1,292	15.6%	41,531	8,905	21.4%	537	8,556	1,514	7,042	175		0	
Washington	10	4	40.0%	44	24	54.5%	323	77	23.8%	0	8	0	8	0			
Winston-Salem	21,023	4,277	20.3%	8,036	312	3.9%	30,125	4,626	15.4%	3,640	6,365	763	5,602	4			16-Jul-09

Monday Morning Workload Report

As of: July 25, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	414,813	83,018	20.0%	222,029	32,378	14.6%	739,216	148,885	20.1%	14,201	197,474	24,197	173,277	20,203	169,460	0	16-Jul-09
Last Week	416,085	82,122	19.7%	224,222	31,409	14.0%	737,575	147,311	20.0%	13,770	196,299	22,994	173,305	15,172	162,055	0	10-Jul-09
Change from Last Week	-1,273	261	0.3%	-2,193	969	0.6%	1,641	1,574	0.2%	431	1,175	1,203	(28)	5,031	7,405	0	
Percent Change	-0.3%	0.3%	1.4%	-1.0%	3.1%	4.1%	0.2%	1.1%	0.8%	3.1%	0.6%	5.2%	0.0%	33.2%	4.6%		
Last Year	391,590	86,908	22.2%	156,941	35,863	22.9%	621,270	141,636	22.8%	15,579	176,657	18,806	157,851	10,770	24,576	16	21-Jul-08
CENTRAL AREA																	
Chicago	9,465	2,208	23.3%	2,615	525	20.1%	12,750	2,874	22.5%	159	6,278	568	5,710	0			
Des Moines	3,531	773	21.9%	580	36	6.2%	5,156	1,295	25.1%	13	1,544	171	1,373	2			
Fargo	1,244	124	10.0%	136	7	5.1%	1,475	141	9.6%	26	351	97	254	0			
Houston	18,318	4,369	23.9%	3,733	642	17.2%	24,435	5,408	22.1%	551	11,581	914	10,667	7		0	
Lincoln	2,098	150	7.1%	812	5	0.6%	3,245	181	5.6%	74	1,512	419	1,093	1			
Little Rock	5,496	1,182	21.5%	1,480	118	8.0%	9,023	1,931	21.4%	39	2,470	316	2,154	0			
Milwaukee	12,841	937	7.3%	28,185	4,675	16.6%	52,563	8,393	16.0%	37	2,583	381	2,202	7,878			
Muskogee	7,079	814	11.5%	980	24	2.4%	8,789	922	10.5%	221	3,446	622	2,824	1	49,778		
New Orleans	5,604	1,187	21.2%	637	42	6.6%	6,652	1,281	19.3%	94	3,171	330	2,841	2			
Sioux Falls	882	75	8.5%	177	0	0.0%	1,179	78	6.6%	34	281	82	199	0			
St. Louis	8,426	1,720	20.4%	1,224	188	15.4%	10,510	2,052	19.5%	77	4,138	552	3,586	0	32,775		
St. Paul	15,836	1,358	8.6%	25,551	3,344	13.1%	51,580	10,252	19.9%	27	2,507	784	1,723	4,802		0	
Waco	20,291	4,265	21.0%	3,103	133	4.3%	25,771	4,760	18.5%	432	8,504	1,439	7,065	0			
Wichita	2,597	428	16.5%	806	20	2.5%	3,658	514	14.1%	152	1,169	228	941	1			
WESTERN AREA																	
Albuquerque	3,053	489	16.0%	683	54	7.9%	4,011	607	15.1%	83	1,887	157	1,730	0			
Anchorage	1,416	322	22.7%	520	64	12.3%	2,194	416	19.0%	71	407	205	202	0			
Boise	1,410	93	6.6%	437	20	4.6%	2,070	149	7.2%	40	678	169	509	0			
Denver	6,427	1,126	17.5%	1,794	161	9.0%	9,110	1,416	15.5%	413	4,164	518	3,646	2		0	
Fort Harrison	1,802	243	13.5%	426	2	0.5%	2,349	252	10.7%	31	337	70	267	1			
Honolulu	2,410	392	16.3%	316	34	10.8%	2,925	449	15.4%	148	703	66	637	0			
Los Angeles	8,148	1,596	19.6%	990	109	11.0%	10,359	1,829	17.7%	160	5,458	619	4,839	2			
Manila	1,665	251	15.1%	26,479	113	0.4%	28,494	419	1.5%	0	1,044	236	808	0			
Oakland	15,507	4,586	29.6%	3,680	1,405	38.2%	22,032	6,831	31.0%	90	4,606	701	3,905	0			
Phoenix	8,518	1,548	18.2%	1,265	70	5.5%	10,250	1,654	16.1%	151	3,282	323	2,959	2		0	
Portland	6,521	1,374	21.1%	3,737	930	24.9%	11,017	2,386	21.7%	33	4,134	340	3,794	0			
Reno	4,300	1,003	23.3%	299	18	6.0%	5,212	1,135	21.8%	47	1,135	124	1,011	0			
Salt Lake City	4,278	541	12.6%	1,420	88	6.2%	6,042	662	11.0%	2,167	1,349	369	980	0			
San Diego	8,904	1,266	14.2%	1,004	5	0.5%	11,960	1,381	11.5%	1,050	3,104	376	2,728	0			
Seattle	9,280	1,819	19.6%	5,531	1,168	21.1%	16,799	3,144	18.7%	421	3,926	522	3,404	6			
St. Louis RMC	0	0	0.0%			0.0%	0	0	0.0%	0	0	0	0	0			
Central Office	1	0	0.0%	7	7	100.0%	49	48	98.0%	0	0	0	0	0			
AMC	0	0	0.0%	7	0	0.0%	112	3	2.7%	0	21,115	0	21,115	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 021.

Monday Morning Workload Report

As of: August 1, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	413,048	83,054	20.1%	221,803	33,550	15.1%	739,231	149,782	20.3%	12,460	194,566	20,974	173,592	21,258	174,977	0	29-Jul-09
Last Week	414,813	83,018	20.0%	222,029	32,378	14.6%	739,216	148,885	20.1%	14,201	197,474	24,197	173,277	20,203	169,460	0	16-Jul-09
Change from Last Week	-1,765	36	0.1%	-226	1,172	0.5%	15	897	0.1%	-1,741	-2,908	-3,223	315	1,055	5,517	0	
Percent Change	-0.4%	0.0%	0.5%	-0.1%	3.6%	3.7%	0.0%	0.6%	0.6%	-12.3%	-1.5%	-13.3%	0.2%	5.2%	3.3%		
Last Year	391,411	86,687	22.1%	154,018	34,327	22.3%	618,557	139,946	22.6%	13,535	174,625	16,452	158,173	9,114	30,620	0	28-Jul-08
EASTERN AREA																	
Baltimore	8,161	2,448	30.0%	2,597	1,132	43.6%	13,030	4,538	34.8%	245	2,266	155	2,111	5			
Boston	4,229	500	11.8%	1,051	54	5.1%	5,826	713	12.2%	60	2,452	330	2,122	0			
Buffalo	5,259	1,134	21.6%	1,284	198	15.4%	7,039	1,481	21.0%	110	1,098	262	836	1	43,954		
Cleveland	10,369	2,357	22.7%	3,764	72	1.9%	15,353	2,497	16.3%	97	6,909	642	6,267	0		0	
Detroit	11,558	3,577	30.9%	1,718	258	15.0%	14,752	4,420	30.0%	64	4,355	498	3,857	0			
Hartford	1,571	171	10.9%	478	25	5.2%	2,749	371	13.5%	20	1,233	204	1,029	0			
Indianapolis	10,479	2,719	25.9%	3,479	772	22.2%	14,896	3,764	25.3%	40	3,170	405	2,765	0			
Manchester	1,207	199	16.5%	248	11	4.4%	1,594	233	14.6%	9	729	82	647	0		0	
New York	7,743	2,208	28.5%	2,053	802	39.1%	11,135	3,513	31.5%	41	2,540	285	2,255	5			
Newark	3,093	574	18.6%	384	98	25.5%	3,788	751	19.8%	51	1,869	274	1,595	0			
Philadelphia	20,230	2,798	13.8%	46,910	10,016	21.4%	88,139	21,936	24.9%	86	3,580	489	3,091	7,261			
Pittsburgh	4,922	1,229	25.0%	2,866	763	26.6%	8,129	2,046	25.2%	400	2,288	232	2,056	2			
Providence	1,561	135	8.6%	159	6	3.8%	2,112	228	10.8%	7	1,302	221	1,081	3			
Togus	1,847	274	14.8%	1,069	16	1.5%	3,385	408	12.1%	34	737	85	652	0			
White River Junction	650	139	21.4%	141	4	2.8%	844	150	17.8%	4	387	44	343	0			
Wilmington	582	37	6.4%	130	5	3.8%	829	47	5.7%	12	468	43	425	0			
SOUTHERN AREA																	
Atlanta	18,559	4,706	25.4%	5,721	1,554	27.2%	31,200	9,825	31.5%	250	6,638	709	5,929	3	47,917	0	
Columbia	8,458	1,387	16.4%	1,856	230	12.4%	11,985	2,017	16.8%	135	3,685	627	3,058	3			
Huntington	2,007	169	8.4%	714	52	7.3%	3,660	631	17.2%	12	2,462	266	2,196	1			
Jackson	5,822	1,844	31.7%	1,492	128	8.6%	7,965	2,109	26.5%	43	2,683	175	2,508	2			
Louisville	4,969	688	13.8%	1,341	124	9.2%	7,217	911	12.6%	100	1,977	277	1,700	1			
Montgomery	10,963	3,355	30.6%	4,896	1,255	25.6%	20,636	6,749	32.7%	56	8,456	705	7,751	0			
Nashville	7,228	647	9.0%	1,081	0	0.0%	9,417	855	9.1%	163	4,370	614	3,756	0			
Roanoke	12,744	2,567	20.1%	1,275	59	4.6%	15,571	2,677	17.2%	922	5,096	914	4,182	11		0	
San Juan	3,240	553	17.1%	570	25	4.4%	4,443	684	15.4%	6	3,685	297	3,388	4			
St. Petersburg	27,435	6,086	22.2%	8,223	1,294	15.7%	41,029	8,773	21.4%	518	8,355	1,314	7,041	175		0	
Washington	14	5	35.7%	46	26	56.5%	339	84	24.8%	0	8	0	8	0			
Winston-Salem	21,616	4,322	20.0%	8,023	328	4.1%	30,680	4,686	15.3%	2,930	6,260	618	5,642	4			29-Jul-09

Monday Morning Workload Report

As of: August 1, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	413,048	83,054	20.1%	221,803	33,550	15.1%	739,231	149,782	20.3%	12,460	194,566	20,974	173,592	21,258	174,977	0	29-Jul-09
Last Week	414,813	83,018	20.0%	222,029	32,378	14.6%	739,216	148,885	20.1%	14,201	197,474	24,197	173,277	20,203	169,460	0	16-Jul-09
Change from Last Week	-1,765	36	0.1%	-226	1,172	0.5%	15	897	0.1%	-1,741	-2,908	-3,223	315	1,055	5,517	0	
Percent Change	-0.4%	0.0%	0.5%	-0.1%	3.6%	3.7%	0.0%	0.6%	0.6%	-12.3%	-1.5%	-13.3%	0.2%	5.2%	3.3%		
Last Year	391,411	86,687	22.1%	154,018	34,327	22.3%	618,557	139,946	22.6%	13,535	174,625	16,452	158,173	9,114	30,620	0	28-Jul-08
CENTRAL AREA																	
Chicago	9,452	2,245	23.8%	2,485	488	19.6%	12,593	2,859	22.7%	143	6,180	503	5,677	0			
Des Moines	3,491	771	22.1%	433	37	8.5%	5,003	1,261	25.2%	14	1,515	144	1,371	2			
Fargo	1,170	109	9.3%	122	2	1.6%	1,382	121	8.8%	23	346	86	260	0			
Houston	17,957	4,307	24.0%	3,807	654	17.2%	24,106	5,363	22.2%	572	11,480	788	10,692	5		0	
Lincoln	2,193	157	7.2%	705	4	0.6%	3,438	188	5.5%	63	1,513	386	1,127	0			
Little Rock	5,346	1,150	21.5%	1,363	117	8.6%	8,752	1,891	21.6%	32	2,410	277	2,133	0			
Milwaukee	13,226	1,008	7.6%	27,477	4,877	17.7%	53,342	8,505	15.9%	26	2,555	352	2,203	9,038			
Muskogee	6,917	783	11.3%	1,036	22	2.1%	8,680	878	10.1%	180	3,386	509	2,877	1	49,758		
New Orleans	5,777	1,220	21.1%	698	45	6.4%	6,880	1,315	19.1%	91	3,141	303	2,838	2			
Sioux Falls	868	65	7.5%	194	0	0.0%	1,175	68	5.8%	34	296	71	225	0			
St. Louis	8,359	1,672	20.0%	1,254	192	15.3%	10,410	1,998	19.2%	63	4,078	496	3,582	0	33,348		
St. Paul	15,792	1,401	8.9%	26,406	3,440	13.0%	52,376	10,275	19.6%	23	2,420	696	1,724	4,714		0	
Waco	19,765	4,079	20.6%	3,090	145	4.7%	25,153	4,553	18.1%	387	8,385	1,329	7,056	1			
Wichita	2,636	420	15.9%	798	24	3.0%	3,681	504	13.7%	141	1,137	215	922	1			
WESTERN AREA																	
Albuquerque	3,031	501	16.5%	614	45	7.3%	3,924	615	15.7%	76	1,873	124	1,749	0			
Anchorage	1,458	335	23.0%	519	75	14.5%	2,228	443	19.9%	70	343	143	200	0			
Boise	1,433	87	6.1%	404	8	2.0%	2,079	131	6.3%	29	659	153	506	0			
Denver	6,369	1,136	17.8%	1,771	159	9.0%	9,019	1,415	15.7%	348	4,129	451	3,678	2		0	
Fort Harrison	1,686	223	13.2%	886	3	0.3%	2,700	235	8.7%	33	324	63	261	1			
Honolulu	2,403	393	16.4%	313	36	11.5%	2,924	452	15.5%	130	717	59	658	0			
Los Angeles	8,054	1,614	20.0%	1,016	108	10.6%	10,323	1,839	17.8%	138	5,316	475	4,841	2			
Manila	1,516	246	16.2%	26,102	162	0.6%	27,972	462	1.7%	0	1,025	227	798	0			
Oakland	15,477	4,663	30.1%	3,665	1,360	37.1%	21,813	6,865	31.5%	85	4,514	636	3,878	0			
Phoenix	8,522	1,541	18.1%	1,224	68	5.6%	10,269	1,642	16.0%	145	3,244	239	3,005	2		0	
Portland	6,348	1,348	21.2%	3,654	927	25.4%	10,740	2,353	21.9%	34	4,096	290	3,806	0			
Reno	4,289	1,015	23.7%	306	18	5.9%	5,188	1,136	21.9%	44	1,106	96	1,010	0			
Salt Lake City	4,727	552	11.7%	1,449	78	5.4%	6,560	664	10.1%	1,720	1,362	354	1,008	0			
San Diego	8,959	1,341	15.0%	1,035	4	0.4%	11,977	1,456	12.2%	1,011	3,019	309	2,710	0			
Seattle	9,311	1,844	19.8%	5,395	1,136	21.1%	16,657	3,146	18.9%	390	3,833	433	3,400	6			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	46	46	100.0%		0	0	0	0			
AMC	0	0	0.0%	6	2	33.3%	99	6	6.1%		21,106	0	21,106	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 021.

Monday Morning Workload Report

As of: August 8, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	419,779	86,275	20.6%	218,620	35,561	16.3%	740,536	154,818	20.9%	12,656	195,725	22,326	173,399	17,992	191,388	0	5-Aug-09
Last Week	413,048	83,054	20.1%	221,803	33,550	15.1%	739,231	149,782	20.3%	12,460	194,566	20,974	173,592	21,258	174,977	0	29-Jul-09
Change from Last Week	6,731	3,221	0.4%	-3,183	2,011	1.1%	1,305	5,036	0.6%	196	1,159	1,352	(193)	-3,266	16,411	0	
Percent Change	1.6%	3.9%	2.2%	-1.4%	6.0%	7.5%	0.2%	3.4%	3.2%	1.6%	0.6%	6.4%	-0.1%	-15.4%	9.4%		
Last Year	394,201	87,050	22.1%	151,962	32,827	21.6%	618,314	138,371	22.4%	13,971	176,206	17,463	158,743	8,395	47,536	0	7-Aug-08
EASTERN AREA																	
Baltimore	8,314	2,582	31.1%	2,657	1,149	43.2%	13,276	4,697	35.4%	250	2,263	172	2,091	5			
Boston	4,299	545	12.7%	1,157	58	5.0%	6,015	757	12.6%	56	2,450	311	2,139	0			
Buffalo	5,333	1,339	25.1%	1,236	197	15.9%	7,012	1,652	23.6%	123	1,106	283	823	1	49,026		
Cleveland	10,747	2,480	23.1%	3,599	68	1.9%	15,511	2,616	16.9%	93	6,902	712	6,190	1		0	
Detroit	11,709	3,754	32.1%	1,980	349	17.6%	15,174	4,688	30.9%	66	4,368	547	3,821	0			
Hartford	1,634	190	11.6%	445	25	5.6%	2,777	392	14.1%	28	1,255	201	1,054	0			
Indianapolis	10,698	2,832	26.5%	3,396	762	22.4%	15,005	3,861	25.7%	40	3,153	407	2,746	0			
Manchester	1,260	213	16.9%	237	10	4.2%	1,645	246	15.0%	10	739	91	648	0		0	
New York	7,824	2,256	28.8%	2,075	784	37.8%	11,191	3,501	31.3%	46	2,563	295	2,268	5			
Newark	3,231	623	19.3%	389	98	25.2%	3,951	800	20.2%	41	1,874	284	1,590	0			
Philadelphia	20,591	2,900	14.1%	46,851	11,504	24.6%	88,440	23,540	26.6%	86	3,610	539	3,071	7,246			
Pittsburgh	5,144	1,378	26.8%	2,775	784	28.3%	8,256	2,216	26.8%	404	2,311	252	2,059	2			
Providence	1,584	148	9.3%	171	5	2.9%	2,260	238	10.5%	7	1,309	221	1,088	3			
Togus	1,927	288	14.9%	996	15	1.5%	3,394	421	12.4%	33	730	91	639	0			
White River Junction	680	145	21.3%	102	2	2.0%	835	153	18.3%	3	390	42	348	0			
Wilmington	607	48	7.9%	144	4	2.8%	868	56	6.5%	10	467	39	428	0			
SOUTHERN AREA																	
Atlanta	18,835	4,878	25.9%	5,504	1,511	27.5%	31,177	9,953	31.9%	272	6,628	781	5,847	3	49,645	0	
Columbia	8,704	1,494	17.2%	1,885	245	13.0%	12,281	2,136	17.4%	139	3,695	673	3,022	3			
Huntington	1,993	155	7.8%	660	48	7.3%	3,611	610	16.9%	12	2,464	305	2,159	1			
Jackson	5,851	1,903	32.5%	1,430	122	8.5%	7,924	2,152	27.2%	45	2,688	200	2,488	0			
Louisville	5,007	710	14.2%	1,267	117	9.2%	7,040	918	13.0%	107	1,997	305	1,692	1			
Montgomery	11,079	3,448	31.1%	4,898	1,285	26.2%	20,715	6,885	33.2%	51	8,502	780	7,722	1			
Nashville	7,514	721	9.6%	1,164	6	0.5%	10,083	939	9.3%	155	4,436	679	3,757	0			
Roanoke	12,801	2,565	20.0%	1,244	62	5.0%	15,987	2,676	16.7%	915	5,175	928	4,247	11		0	
San Juan	3,361	614	18.3%	541	25	4.6%	4,568	747	16.4%	10	3,710	305	3,405	4			
St. Petersburg	27,938	6,362	22.8%	8,247	1,245	15.1%	41,582	9,073	21.8%	547	8,429	1,374	7,055	176		0	
Washington	10	3	30.0%	42	25	59.5%	359	83	23.1%	0	8	0	8	0			
Winston-Salem	21,683	4,360	20.1%	6,220	345	5.5%	28,933	4,732	16.4%	2,958	6,354	654	5,700	4			5-Aug-09

Monday Morning Workload Report

As of: August 8, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	419,779	86,275	20.6%	218,620	35,561	16.3%	740,536	154,818	20.9%	12,656	195,725	22,326	173,399	17,992	191,388	0	5-Aug-09
Last Week	413,048	83,054	20.1%	221,803	33,550	15.1%	739,231	149,782	20.3%	12,460	194,566	20,974	173,592	21,258	174,977	0	29-Jul-09
Change from Last Week	6,731	3,221	0.4%	-3,183	2,011	1.1%	1,305	5,036	0.6%	196	1,159	1,352	(193)	-3,266	16,411	0	
Percent Change	1.6%	3.9%	2.2%	-1.4%	6.0%	7.5%	0.2%	3.4%	3.2%	1.6%	0.6%	6.4%	-0.1%	-15.4%	9.4%		
Last Year	394,201	87,050	22.1%	151,962	32,827	21.6%	618,314	138,371	22.4%	13,971	176,206	17,463	158,743	8,395	47,536	0	7-Aug-08
CENTRAL AREA																	
Chicago	9,555	2,295	24.0%	2,473	495	20.0%	12,694	2,915	23.0%	141	6,181	560	5,621	0			
Des Moines	3,477	772	22.2%	415	36	8.7%	4,982	1,268	25.5%	10	1,527	147	1,380	2			
Fargo	1,213	113	9.3%	147	4	2.7%	1,447	128	8.8%	23	344	87	257	0			
Houston	18,524	4,502	24.3%	4,239	715	16.9%	24,922	5,574	22.4%	544	11,653	890	10,763	3		0	
Lincoln	2,243	158	7.0%	375	5	1.3%	3,480	191	5.5%	67	1,541	385	1,156	0			
Little Rock	5,389	1,178	21.9%	1,417	131	9.2%	8,889	1,937	21.8%	41	2,442	281	2,161	0			
Milwaukee	13,568	1,032	7.6%	27,367	4,988	18.2%	50,387	8,586	17.0%	29	2,575	358	2,217	5,864			
Muskogee	7,108	825	11.6%	956	24	2.5%	8,785	924	10.5%	205	3,388	525	2,863	1	53,827		
New Orleans	5,821	1,243	21.4%	678	44	6.5%	6,882	1,328	19.3%	95	3,192	351	2,841	2			
Sioux Falls	862	64	7.4%	193	0	0.0%	1,172	67	5.7%	36	307	75	232	0			
St. Louis	8,468	1,672	19.7%	1,192	190	15.9%	10,505	2,009	19.1%	73	4,092	495	3,597	0	38,890		
St. Paul	16,308	1,434	8.8%	26,516	3,869	14.6%	53,001	10,652	20.1%	26	2,444	725	1,719	4,639		0	
Waco	20,090	4,244	21.1%	2,956	130	4.4%	25,287	4,695	18.6%	396	8,498	1,373	7,125	1			
Wichita	2,651	439	16.6%	785	19	2.4%	3,671	512	13.9%	144	1,143	214	929	1			
WESTERN AREA																	
Albuquerque	3,058	532	17.4%	590	40	6.8%	3,932	640	16.3%	74	1,887	146	1,741	0			
Anchorage	1,454	339	23.3%	550	86	15.6%	2,267	458	20.2%	67	344	148	196	0			
Boise	1,426	96	6.7%	373	12	3.2%	2,042	138	6.8%	27	669	157	512	0			
Denver	6,516	1,175	18.0%	1,793	164	9.1%	9,219	1,461	15.8%	349	4,148	498	3,650	2		0	
Fort Harrison	1,693	212	12.5%	731	5	0.7%	2,678	223	8.3%	30	326	64	262	1			
Honolulu	2,433	403	16.6%	297	27	9.1%	2,960	456	15.4%	121	733	60	673	0			
Los Angeles	8,206	1,627	19.8%	997	108	10.8%	10,430	1,848	17.7%	141	5,338	534	4,804	2			
Manila	1,517	256	16.9%	25,876	190	0.7%	27,728	487	1.8%	0	1,049	229	820	0			
Oakland	15,679	4,842	30.9%	3,687	1,254	34.0%	22,004	6,944	31.6%	89	4,517	713	3,804	0			
Phoenix	8,435	1,618	19.2%	1,193	63	5.3%	10,250	1,717	16.8%	147	3,247	267	2,980	2		0	
Portland	6,398	1,412	22.1%	3,507	904	25.8%	10,673	2,398	22.5%	33	4,124	306	3,818	0			
Reno	4,276	1,052	24.6%	326	20	6.1%	5,203	1,172	22.5%	51	1,104	100	1,004	0			
Salt Lake City	4,855	580	11.9%	1,435	85	5.9%	6,706	702	10.5%	1,829	1,386	380	1,006	0			
San Diego	8,980	1,356	15.1%	987	5	0.5%	11,969	1,469	12.3%	948	3,046	330	2,716	0			
Seattle	9,218	1,870	20.3%	5,246	1,089	20.8%	16,370	3,129	19.1%	413	3,873	457	3,416	5			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	46	46	100.0%		0	0	0	0			
AMC	0	0	0.0%	4	2	50.0%	85	6	7.1%		21,031	0	21,031	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 021.

Monday Morning Workload Report

As of: August 15, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	422,430	86,150	20.4%	218,421	35,586	16.3%	744,448	154,204	20.7%	13,288	197,198	23,574	173,624	17,444	211,251	0	12-Aug-09
Last Week	419,779	86,275	20.6%	218,620	35,561	16.3%	740,536	154,818	20.9%	12,656	195,725	22,326	173,399	17,992	191,388	0	5-Aug-09
Change from Last Week	2,651	-125	-0.2%	-199	25	0.0%	3,912	-614	-0.2%	632	1,473	1,248	225	-548	0	0	
Percent Change	0.6%	-0.1%	-0.8%	-0.1%	0.1%	0.2%	0.5%	-0.4%	-0.9%	5.0%	0.8%	5.6%	0.1%	-3.0%	0.0%		
Last Year	392,829	85,224	21.7%	154,366	31,059	20.1%	619,244	134,583	21.7%	14,264	177,326	18,473	158,853	14,123	43,522	0	13-Aug-08
EASTERN AREA																	
Baltimore	8,441	2,627	31.1%	2,689	1,191	44.3%	13,408	4,790	35.7%	284	2,302	221	2,081	5			
Boston	4,337	558	12.9%	1,137	55	4.8%	6,073	758	12.5%	48	2,458	321	2,137	0			
Buffalo	5,279	1,313	24.9%	1,209	204	16.9%	6,920	1,633	23.6%	123	1,117	290	827	1	52,652		
Cleveland	10,769	2,484	23.1%	3,321	70	2.1%	15,179	2,624	17.3%	96	6,934	756	6,178	1		0	
Detroit	11,917	3,771	31.6%	2,125	359	16.9%	15,548	4,703	30.2%	67	4,389	564	3,825	0			
Hartford	1,636	193	11.8%	336	20	6.0%	2,786	390	14.0%	24	1,256	200	1,056	0			
Indianapolis	10,657	2,800	26.3%	3,340	712	21.3%	14,921	3,771	25.3%	38	3,176	433	2,743	0			
Manchester	1,313	228	17.4%	301	9	3.0%	1,758	258	14.7%	11	750	103	647	0		0	
New York	7,855	2,249	28.6%	2,078	756	36.4%	11,197	3,432	30.7%	51	2,608	308	2,300	5			
Newark	3,301	633	19.2%	363	94	25.9%	3,973	800	20.1%	36	1,890	293	1,597	0			
Philadelphia	20,961	2,912	13.9%	47,086	11,906	25.3%	89,196	23,699	26.6%	89	3,648	543	3,105	6,993			
Pittsburgh	5,205	1,384	26.6%	2,679	791	29.5%	8,265	2,237	27.1%	413	2,355	253	2,102	2			
Providence	1,558	148	9.5%	165	6	3.6%	2,302	237	10.3%	8	1,305	223	1,082	3			
Togus	2,026	291	14.4%	813	12	1.5%	3,351	388	11.6%	32	725	106	619	0			
White River Junction	700	148	21.1%	106	2	1.9%	866	163	18.8%	1	391	45	346	0			
Wilmington	621	51	8.2%	158	5	3.2%	906	60	6.6%	9	463	40	423	0			
SOUTHERN AREA																	
Atlanta	18,720	4,752	25.4%	5,337	1,424	26.7%	30,726	9,739	31.7%	283	6,659	828	5,831	33	52,653		0
Columbia	8,903	1,505	16.9%	1,889	243	12.9%	12,516	2,132	17.0%	149	3,757	714	3,043	3			
Huntington	2,006	149	7.4%	643	47	7.3%	3,622	600	16.6%	13	2,473	332	2,141	1			
Jackson	5,875	1,919	32.7%	1,432	127	8.9%	7,955	2,173	27.3%	49	2,719	211	2,508	0			
Louisville	5,042	717	14.2%	1,518	113	7.4%	7,371	917	12.4%	103	2,009	330	1,679	1			
Montgomery	11,162	3,451	30.9%	4,934	1,285	26.0%	20,838	6,858	32.9%	58	8,530	792	7,738	1			
Nashville	7,528	711	9.4%	1,014	3	0.3%	10,090	929	9.2%	147	4,486	719	3,767	1			
Roanoke	13,039	2,584	19.8%	1,283	68	5.3%	16,546	2,702	16.3%	1,031	5,317	943	4,374	7		0	
San Juan	3,386	610	18.0%	571	26	4.6%	4,756	741	15.6%	10	3,727	326	3,401	4			
St. Petersburg	28,280	6,417	22.7%	8,277	1,188	14.4%	42,182	9,102	21.6%	543	8,570	1,444	7,126	176			0
Washington	8	3	37.5%	43	22	51.2%	376	84	22.3%	0	6	0	6	0			
Winston-Salem	21,515	4,203	19.5%	6,718	344	5.1%	29,283	4,574	15.6%	3,101	6,428	708	5,720	4			12-Aug-09

Monday Morning Workload Report

As of: August 15, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	422,430	86,150	20.4%	218,421	35,586	16.3%	744,448	154,204	20.7%	13,288	197,198	23,574	173,624	17,444	211,251	0	12-Aug-09
Last Week	419,779	86,275	20.6%	218,620	35,561	16.3%	740,536	154,818	20.9%	12,656	195,725	22,326	173,399	17,992	191,388	0	5-Aug-09
Change from Last Week	2,651	-125	-0.2%	-199	25	0.0%	3,912	-614	-0.2%	632	1,473	1,248	225	-548	0	0	
Percent Change	0.6%	-0.1%	-0.8%	-0.1%	0.1%	0.2%	0.5%	-0.4%	-0.9%	5.0%	0.8%	5.6%	0.1%	-3.0%	0.0%	0	
Last Year	392,829	85,224	21.7%	154,366	31,059	20.1%	619,244	134,583	21.7%	14,264	177,326	18,473	158,853	14,123	43,522	0	13-Aug-08
CENTRAL AREA																	
Chicago	9,490	2,239	23.6%	2,413	466	19.3%	12,536	2,819	22.5%	142	6,223	623	5,600	1			
Des Moines	3,479	766	22.0%	425	39	9.2%	5,053	1,260	24.9%	14	1,528	156	1,372	2			
Fargo	1,221	103	8.4%	169	4	2.4%	1,494	115	7.7%	25	346	91	255	0			
Houston	18,632	4,604	24.7%	4,282	743	17.4%	25,036	5,710	22.8%	558	11,752	996	10,756	3		0	
Lincoln	2,245	162	7.2%	347	4	1.2%	3,515	193	5.5%	66	1,572	377	1,195	0			
Little Rock	5,387	1,175	21.8%	1,376	121	8.8%	8,858	1,932	21.8%	45	2,477	301	2,176	0			
Milwaukee	13,888	1,060	7.6%	26,732	4,738	17.7%	49,707	8,331	16.8%	29	2,603	387	2,216	5,588			
Muskogee	7,229	814	11.3%	903	21	2.3%	8,916	910	10.2%	204	3,406	558	2,848	0	61,609		
New Orleans	5,841	1,221	20.9%	710	43	6.1%	6,911	1,298	18.8%	99	3,197	356	2,841	2			
Sioux Falls	876	66	7.5%	193	0	0.0%	1,214	70	5.8%	37	306	77	229	0			
St. Louis	8,425	1,679	19.9%	1,176	183	15.6%	10,414	1,976	19.0%	77	4,084	538	3,546	0	44,337		
St. Paul	16,454	1,412	8.6%	26,831	4,069	15.2%	53,452	10,765	20.1%	30	2,481	748	1,733	4,597		0	
Waco	20,275	4,328	21.3%	2,800	111	4.0%	25,246	4,755	18.8%	396	8,600	1,427	7,173	0			
Wichita	2,628	429	16.3%	776	13	1.7%	3,672	500	13.6%	145	1,152	226	926	1			
WESTERN AREA																	
Albuquerque	3,082	531	17.2%	577	30	5.2%	3,967	628	15.8%	76	1,919	147	1,772	0			
Anchorage	1,436	339	23.6%	558	91	16.3%	2,291	466	20.3%	67	354	150	204	0			
Boise	1,426	87	6.1%	356	10	2.8%	2,027	126	6.2%	25	658	149	509	0			
Denver	6,499	1,163	17.9%	1,776	142	8.0%	9,101	1,416	15.6%	379	4,197	530	3,667	2		0	
Fort Harrison	1,712	201	11.7%	577	4	0.7%	2,650	211	8.0%	31	332	62	270	0			
Honolulu	2,474	419	16.9%	286	34	11.9%	3,013	481	16.0%	123	777	62	715	0			
Los Angeles	8,269	1,596	19.3%	1,052	106	10.1%	10,594	1,818	17.2%	145	5,369	588	4,781	1			
Manila	1,567	248	15.8%	25,369	242	1.0%	27,277	530	1.9%	0	1,071	224	847	0			
Oakland	15,744	4,860	30.9%	3,763	1,215	32.3%	22,404	6,931	30.9%	92	4,543	791	3,752	0			
Phoenix	8,337	1,592	19.1%	1,153	56	4.9%	10,192	1,684	16.5%	148	3,272	304	2,968	1		0	
Portland	6,471	1,435	22.2%	3,480	839	24.1%	10,716	2,350	21.9%	37	4,149	344	3,805	0			
Reno	4,284	1,046	24.4%	350	23	6.6%	5,240	1,168	22.3%	52	1,113	111	1,002	0			
Salt Lake City	4,779	605	12.7%	1,444	92	6.4%	6,690	735	11.0%	1,891	1,416	390	1,026	0			
San Diego	9,131	1,360	14.9%	1,165	10	0.9%	12,349	1,476	12.0%	974	3,040	343	2,697	0			
Seattle	9,109	1,799	19.7%	5,807	1,047	18.0%	16,872	3,007	17.8%	564	3,897	472	3,425	5			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	46	46	100.0%		0	0	0	0			
AMC	0	0	0.0%	3	1	33.3%	85	3	3.5%		20,916	0	20,916	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 021.

Monday Morning Workload Report

As of: August 22, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	422,976	87,235	20.6%	216,886	38,020	17.5%	749,834	157,116	21.0%	13,945	198,777	24,697	174,080	21,203	234,260	0	19-Aug-09
Last Week	422,430	86,150	20.4%	218,421	35,586	16.3%	744,448	154,204	20.7%	13,288	197,198	23,574	173,624	17,444	211,251	0	12-Aug-09
Change from Last Week	546	1,085	0.2%	-1,535	2,434	1.2%	5,386	2,912	0.2%	657	1,579	1,123	456	3,759	23,009	0	
Percent Change	0.1%	1.3%	1.1%	-0.7%	6.8%	7.6%	0.7%	1.9%	1.2%	4.9%	0.8%	4.8%	0.3%	21.5%	10.9%		
Last Year	390,609	85,034	21.8%	161,489	29,907	18.5%	624,796	133,098	21.3%	14,704	179,031	19,454	159,577	23,435	55,379	0	18-Aug-08
EASTERN AREA																	
Baltimore	8,552	2,739	32.0%	2,689	1,219	45.3%	13,571	4,954	36.5%	286	2,344	240	2,104	5			
Boston	4,302	547	12.7%	1,006	54	5.4%	5,910	743	12.6%	41	2,452	379	2,073	0			
Buffalo	5,288	1,380	26.1%	1,171	202	17.3%	6,876	1,685	24.5%	107	1,120	313	807	0	62,965		
Cleveland	10,809	2,540	23.5%	3,133	77	2.5%	14,994	2,696	18.0%	104	7,002	779	6,223	1		0	
Detroit	11,902	3,794	31.9%	2,168	355	16.4%	15,632	4,713	30.1%	65	4,386	607	3,779	0			
Hartford	1,640	202	12.3%	335	19	5.7%	2,955	407	13.8%	23	1,271	209	1,062	0			
Indianapolis	10,795	2,778	25.7%	3,384	720	21.3%	15,264	3,763	24.7%	43	3,239	457	2,782	0			
Manchester	1,315	215	16.3%	286	8	2.8%	1,739	242	13.9%	12	761	98	663	0		0	
New York	7,804	2,259	28.9%	2,009	730	36.3%	11,072	3,381	30.5%	49	2,650	311	2,339	5			
Newark	3,322	659	19.8%	382	93	24.3%	4,016	831	20.7%	29	1,915	301	1,614	0			
Philadelphia	20,905	2,936	14.0%	47,021	12,838	27.3%	88,893	24,148	27.2%	87	3,672	569	3,103	6,431			
Pittsburgh	5,095	1,352	26.5%	2,505	810	32.3%	7,979	2,222	27.8%	399	2,375	264	2,111	2			
Providence	1,611	152	9.4%	197	4	2.0%	2,415	240	9.9%	11	1,302	209	1,093	3			
Togus	2,058	298	14.5%	737	5	0.7%	3,286	381	11.6%	33	728	111	617	0			
White River Junction	722	150	20.8%	108	3	2.8%	895	167	18.7%	1	399	46	353	0			
Wilmington	621	53	8.5%	163	5	3.1%	909	62	6.8%	12	456	40	416	0			
SOUTHERN AREA																	
Atlanta	18,701	4,772	25.5%	5,143	1,323	25.7%	30,476	9,666	31.7%	273	6,716	865	5,851	33	58,330	0	
Columbia	9,158	1,589	17.4%	2,052	243	11.8%	12,989	2,233	17.2%	141	3,759	732	3,027	4			
Huntington	2,024	161	8.0%	567	40	7.1%	3,554	596	16.8%	14	2,482	347	2,135	1			
Jackson	5,843	1,931	33.0%	1,368	127	9.3%	7,890	2,187	27.7%	47	2,746	243	2,503	0			
Louisville	5,067	722	14.2%	1,452	116	8.0%	7,323	925	12.6%	106	2,029	347	1,682	1			
Montgomery	11,110	3,523	31.7%	4,960	1,298	26.2%	20,809	6,972	33.5%	62	8,549	812	7,737	1			
Nashville	7,520	695	9.2%	1,029	2	0.2%	10,187	913	9.0%	164	4,509	787	3,722	1			
Roanoke	13,016	2,637	20.3%	1,275	72	5.6%	16,739	2,779	16.6%	982	5,408	1,009	4,399	6		0	
San Juan	3,410	644	18.9%	570	26	4.6%	4,897	772	15.8%	12	3,740	315	3,425	4			
St. Petersburg	28,283	6,477	22.9%	8,437	1,161	13.8%	42,419	9,167	21.6%	606	8,752	1,484	7,268	176		0	
Washington	6	1	16.7%	32	20	62.5%	365	82	22.5%	1	6	0	6	0			
Winston-Salem	21,418	4,245	19.8%	6,750	377	5.6%	29,287	4,647	15.9%	3,271	6,537	719	5,818	3			19-Aug-09

Monday Morning Workload Report

As of: August 22, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	422,976	87,235	20.6%	216,886	38,020	17.5%	749,834	157,116	21.0%	13,945	198,777	24,697	174,080	21,203	234,260	0	19-Aug-09
Last Week	422,430	86,150	20.4%	218,421	35,586	16.3%	744,448	154,204	20.7%	13,288	197,198	23,574	173,624	17,444	211,251	0	12-Aug-09
Change from Last Week	546	1,085	0.2%	-1,535	2,434	1.2%	5,386	2,912	0.2%	657	1,579	1,123	456	3,759	23,009	0	
Percent Change	0.1%	1.3%	1.1%	-0.7%	6.8%	7.6%	0.7%	1.9%	1.2%	4.9%	0.8%	4.8%	0.3%	21.5%	10.9%		
Last Year	390,609	85,034	21.8%	161,489	29,907	18.5%	624,796	133,098	21.3%	14,704	179,031	19,454	159,577	23,435	55,379	0	18-Aug-08
CENTRAL AREA																	
Chicago	9,486	2,240	23.6%	2,389	467	19.5%	12,481	2,818	22.6%	134	6,247	696	5,551	1			
Des Moines	3,438	756	22.0%	405	36	8.9%	4,994	1,251	25.1%	13	1,536	168	1,368	2			
Fargo	1,206	104	8.6%	142	4	2.8%	1,436	118	8.2%	24	355	92	263	0			
Houston	18,696	4,737	25.3%	4,423	750	17.0%	25,232	5,858	23.2%	547	11,916	1,054	10,862	2		0	
Lincoln	2,320	157	6.8%	309	4	1.3%	3,557	186	5.2%	79	1,594	388	1,206	0			
Little Rock	5,455	1,222	22.4%	1,295	114	8.8%	8,858	1,969	22.2%	48	2,496	323	2,173	0			
Milwaukee	14,169	1,095	7.7%	26,600	4,671	17.6%	49,863	8,287	16.6%	30	2,609	429	2,180	5,533			
Muskogee	7,211	838	11.6%	957	22	2.3%	9,088	945	10.4%	190	3,437	603	2,834	0	63,663		
New Orleans	5,983	1,241	20.7%	741	41	5.5%	7,076	1,314	18.6%	102	3,236	363	2,873	2			
Sioux Falls	893	69	7.7%	184	1	0.5%	1,385	76	5.5%	36	301	76	225	0			
St. Louis	8,422	1,695	20.1%	1,195	178	14.9%	10,480	1,992	19.0%	87	4,071	580	3,491	0	49,302		
St. Paul	16,295	1,455	8.9%	26,289	4,445	16.9%	57,192	10,981	19.2%	29	2,490	769	1,721	8,975		0	
Waco	20,303	4,445	21.9%	2,727	89	3.3%	25,367	4,861	19.2%	388	8,701	1,457	7,244	0			
Wichita	2,685	420	15.6%	751	16	2.1%	3,713	488	13.1%	137	1,174	242	932	1			
WESTERN AREA																	
Albuquerque	3,079	541	17.6%	558	30	5.4%	3,941	641	16.3%	68	1,942	153	1,789	0			
Anchorage	1,424	348	24.4%	564	100	17.7%	2,282	484	21.2%	66	353	154	199	0			
Boise	1,421	91	6.4%	379	11	2.9%	2,068	132	6.4%	30	670	153	517	0			
Denver	6,451	1,150	17.8%	1,821	148	8.1%	9,119	1,417	15.5%	393	4,172	567	3,605	2		0	
Fort Harrison	1,691	198	11.7%	522	6	1.1%	2,591	209	8.1%	30	319	61	258	0			
Honolulu	2,515	452	18.0%	270	35	13.0%	3,045	513	16.8%	137	828	65	763	0			
Los Angeles	8,263	1,583	19.2%	1,067	108	10.1%	10,618	1,811	17.1%	139	5,383	630	4,753	1			
Manila	1,578	262	16.6%	25,037	1,586	6.3%	26,946	1,890	7.0%	2	1,103	237	866	0			
Oakland	15,687	4,799	30.6%	3,764	1,159	30.8%	22,653	6,799	30.0%	95	4,539	801	3,738	0			
Phoenix	8,328	1,537	18.5%	1,280	54	4.2%	10,457	1,629	15.6%	157	3,257	307	2,950	1		0	
Portland	6,383	1,441	22.6%	3,412	830	24.3%	10,527	2,345	22.3%	36	4,171	359	3,812	0			
Reno	4,311	1,061	24.6%	423	27	6.4%	5,312	1,193	22.5%	51	1,107	120	987	1			
Salt Lake City	4,593	627	13.7%	1,483	91	6.1%	6,745	755	11.2%	2,140	1,447	411	1,036	0			
San Diego	9,322	1,398	15.0%	1,089	8	0.7%	12,412	1,506	12.1%	1,045	3,071	373	2,698	0			
Seattle	9,070	1,822	20.1%	5,872	1,035	17.6%	16,944	3,026	17.9%	731	3,941	473	3,468	5			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	43	43	100.0%		0	0	0	0			
AMC	1	0	0.0%	2	0	0.0%	68	5	7.4%		21,006	0	21,006	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 021.

Monday Morning Workload Report

As of: August 29, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	418,218	87,315	20.9%	216,143	46,782	21.6%	749,586	166,813	22.3%	14,314	200,247	25,702	174,545	24,421	254,657	0	26-Aug-09
Last Week	422,976	87,235	20.6%	216,886	38,020	17.5%	749,834	157,116	21.0%	13,945	198,777	24,697	174,080	21,203	234,260	0	19-Aug-09
Change from Last Week	-4,758	80	0.3%	-743	8,762	4.1%	-248	9,697	1.3%	369	1,470	1,005	465	3,218	20,397	0	
Percent Change	-1.1%	0.1%	1.2%	-0.3%	23.0%	23.5%	0.0%	6.2%	6.2%	2.6%	0.7%	4.1%	0.3%	15.2%	8.7%		
Last Year	390,609	85,034	21.8%	161,489	29,907	18.5%	624,796	133,098	21.3%	14,704	179,031	19,454	159,577	23,435	55,379	0	18-Aug-08
EASTERN AREA																	
Baltimore	8,603	2,782	32.3%	2,716	1,221	45.0%	13,712	5,008	36.5%	282	2,347	248	2,099	5			
Boston	4,290	570	13.3%	870	55	6.3%	5,808	770	13.3%	41	2,487	380	2,107	0			
Buffalo	5,266	1,384	26.3%	1,161	221	19.0%	6,840	1,702	24.9%	107	1,110	304	806	0	70,198		
Cleveland	10,723	2,532	23.6%	3,043	76	2.5%	14,895	2,687	18.0%	103	7,055	832	6,223	1		0	
Detroit	11,762	3,728	31.7%	2,276	337	14.8%	15,585	4,622	29.7%	62	4,351	631	3,720	0			
Hartford	1,603	191	11.9%	318	20	6.3%	2,967	393	13.2%	20	1,280	207	1,073	0			
Indianapolis	10,656	2,841	26.7%	3,343	767	22.9%	15,090	3,906	25.9%	39	3,276	505	2,771	0			
Manchester	1,314	216	16.4%	307	11	3.6%	1,761	246	14.0%	9	761	100	661	0		0	
New York	7,634	2,134	28.0%	1,988	713	35.9%	10,904	3,276	30.0%	47	2,656	319	2,337	4			
Newark	3,353	676	20.2%	374	94	25.1%	4,031	850	21.1%	32	1,940	317	1,623	0			
Philadelphia	20,930	3,007	14.4%	46,855	13,506	28.8%	88,950	24,937	28.0%	88	3,683	588	3,095	6,425			
Pittsburgh	4,887	1,304	26.7%	2,377	788	33.2%	7,662	2,159	28.2%	382	2,404	273	2,131	2			
Providence	1,592	145	9.1%	198	3	1.5%	2,451	235	9.6%	12	1,316	192	1,124	3			
Togus	1,938	268	13.8%	676	8	1.2%	3,151	352	11.2%	26	730	114	616	0			
White River Junction	720	152	21.1%	109	1	0.9%	885	167	18.9%	1	397	47	350	0			
Wilmington	581	49	8.4%	150	5	3.3%	856	59	6.9%	10	459	50	409	0			
SOUTHERN AREA																	
Atlanta	18,731	4,816	25.7%	5,006	1,221	24.4%	30,426	9,646	31.7%	273	6,825	882	5,943	33	61,247		0
Columbia	8,890	1,579	17.8%	2,039	247	12.1%	12,743	2,238	17.6%	153	3,786	755	3,031	4			
Huntington	1,998	162	8.1%	565	38	6.7%	3,538	613	17.3%	17	2,559	369	2,190	1			
Jackson	5,840	1,965	33.6%	1,439	141	9.8%	7,944	2,229	28.1%	48	2,773	252	2,521	0			
Louisville	4,864	701	14.4%	1,504	118	7.8%	7,172	905	12.6%	94	2,048	373	1,675	1			
Montgomery	10,957	3,529	32.2%	4,912	1,255	25.5%	20,614	6,964	33.8%	67	8,529	885	7,644	1			
Nashville	7,505	702	9.4%	1,025	4	0.4%	10,206	914	9.0%	206	4,561	812	3,749	1			
Roanoke	12,908	2,693	20.9%	1,385	67	4.8%	16,962	2,845	16.8%	1,026	5,461	1,032	4,429	6		0	
San Juan	3,456	685	19.8%	558	30	5.4%	5,061	837	16.5%	13	3,761	334	3,427	4			
St. Petersburg	27,886	6,473	23.2%	8,381	1,169	13.9%	42,197	9,219	21.8%	581	8,881	1,494	7,387	177			0
Washington	6	1	16.7%	34	21	61.8%	391	89	22.8%	1	6	0	6	0			
Winston-Salem	21,166	4,354	20.6%	6,703	399	6.0%	29,004	4,802	16.6%	3,514	6,588	747	5,841	2			26-Aug-09

Monday Morning Workload Report

As of: August 29, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	418,218	87,315	20.9%	216,143	46,782	21.6%	749,586	166,813	22.3%	14,314	200,247	25,702	174,545	24,421	254,657	0	26-Aug-09
Last Week	422,976	87,235	20.6%	216,886	38,020	17.5%	749,834	157,116	21.0%	13,945	198,777	24,697	174,080	21,203	234,260	0	19-Aug-09
Change from Last Week	-4,758	80	0.3%	-743	8,762	4.1%	-248	9,697	1.3%	369	1,470	1,005	465	3,218	20,397	0	
Percent Change	-1.1%	0.1%	1.2%	-0.3%	23.0%	23.5%	0.0%	6.2%	6.2%	2.6%	0.7%	4.1%	0.3%	15.2%	8.7%		
Last Year	390,609	85,034	21.8%	161,489	29,907	18.5%	624,796	133,098	21.3%	14,704	179,031	19,454	159,577	23,435	55,379	0	18-Aug-08
CENTRAL AREA																	
Chicago	9,400	2,248	23.9%	2,225	430	19.3%	12,240	2,785	22.8%	131	6,324	768	5,556	1			
Des Moines	3,472	763	22.0%	421	37	8.8%	5,085	1,262	24.8%	15	1,550	182	1,368	2			
Fargo	1,162	114	9.8%	128	5	3.9%	1,379	125	9.1%	23	363	97	266	0			
Houston	18,699	4,750	25.4%	4,765	758	15.9%	25,552	5,892	23.1%	509	12,049	1,100	10,949	3		0	
Lincoln	2,328	153	6.6%	275	2	0.7%	3,478	177	5.1%	81	1,617	392	1,225	0			
Little Rock	5,342	1,205	22.6%	1,176	107	9.1%	8,628	1,967	22.8%	47	2,529	340	2,189	0			
Milwaukee	14,322	1,163	8.1%	26,342	4,603	17.5%	49,796	8,248	16.6%	33	2,667	457	2,210	5,506			
Muskogee	7,071	837	11.8%	1,241	23	1.9%	9,256	932	10.1%	205	3,496	579	2,917	0	67,329		
New Orleans	5,895	1,206	20.5%	726	36	5.0%	6,969	1,269	18.2%	102	3,240	386	2,854	3			
Sioux Falls	863	69	8.0%	189	2	1.1%	1,455	78	5.4%	39	297	71	226	0			
St. Louis	8,272	1,729	20.9%	1,191	173	14.5%	10,326	2,028	19.6%	90	4,120	617	3,503	0	55,883		
St. Paul	16,301	1,519	9.3%	26,262	4,617	17.6%	60,546	10,985	18.1%	28	2,510	806	1,704	12,224		0	
Waco	19,637	4,320	22.0%	2,609	101	3.9%	24,507	4,752	19.4%	379	8,732	1,567	7,165	1			
Wichita	2,677	401	15.0%	784	22	2.8%	3,743	478	12.8%	133	1,180	224	956	1			
WESTERN AREA																	
Albuquerque	3,010	544	18.1%	519	32	6.2%	3,828	645	16.8%	67	1,972	166	1,806	0			
Anchorage	1,427	342	24.0%	574	109	19.0%	2,316	493	21.3%	73	354	158	196	0			
Boise	1,351	91	6.7%	359	15	4.2%	1,958	141	7.2%	31	675	159	516	0			
Denver	6,274	1,118	17.8%	1,766	160	9.1%	8,926	1,412	15.8%	397	4,206	593	3,613	2		0	
Fort Harrison	1,639	193	11.8%	503	6	1.2%	2,531	204	8.1%	34	315	61	254	0			
Honolulu	2,546	466	18.3%	248	34	13.7%	3,066	530	17.3%	123	849	73	776	0			
Los Angeles	8,220	1,625	19.8%	1,050	110	10.5%	10,555	1,862	17.6%	136	5,411	637	4,774	1			
Manila	1,592	251	15.8%	24,545	9,669	39.4%	26,461	9,964	37.7%	3	1,118	249	869	0			
Oakland	15,366	4,687	30.5%	3,768	1,156	30.7%	22,626	6,886	30.4%	85	4,649	832	3,817	0			
Phoenix	8,285	1,528	18.4%	1,486	60	4.0%	10,720	1,627	15.2%	156	3,247	371	2,876	1		0	
Portland	6,127	1,438	23.5%	3,287	782	23.8%	10,126	2,295	22.7%	36	4,220	356	3,864	0			
Reno	4,276	1,043	24.4%	429	31	7.2%	5,269	1,184	22.5%	54	1,116	132	984	1			
Salt Lake City	4,233	642	15.2%	1,536	116	7.6%	6,449	798	12.4%	2,315	1,443	422	1,021	0			
San Diego	9,162	1,389	15.2%	1,435	8	0.6%	12,663	1,509	11.9%	1,110	3,082	389	2,693	0			
Seattle	9,208	1,841	20.0%	5,981	1,035	17.3%	17,239	3,569	20.7%	625	3,964	476	3,488	5			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	43	43	100.0%		0	0	0	0			
AMC	2	1	50.0%	4	0	0.0%	44	3	6.8%		20,922	0	20,922	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes 010 series, 110 series & EP 021.

Monday Morning Workload Report

As of: September 05, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	426,328	87,870	20.6%	214,079	49,549	23.1%	760,089	167,609	22.1%	12,367	196,560	21,944	174,616	27,774	276,704	0	3-Sep-09
Last Week	418,218	87,315	20.9%	216,143	46,782	21.6%	749,586	166,813	22.3%	14,314	200,247	25,702	174,545	24,421	254,657	0	26-Aug-09
Change from Last Week	8,110	555	-0.3%	-2,064	2,767	1.5%	10,503	796	-0.2%	-1,947	-3,687	-3,758	71	3,353	22,047	0	
Percent Change	1.9%	0.6%	-1.3%	-1.0%	5.9%	6.9%	1.4%	0.5%	-0.9%	-13.6%	-1.8%	-14.6%	0.0%	13.7%	8.7%	0	
Last Year	392,295	85,067	21.7%	171,057	28,554	16.7%	640,907	132,263	20.6%	12,639	177,243	17,620	159,623	32,633	66,261	0	2-Sep-08
EASTERN AREA																	
Baltimore	8,739	2,846	32.6%	2,767	1,271	45.9%	13,892	5,125	36.9%	244	2,303	215	2,088	5			
Boston	4,398	590	13.4%	713	59	8.3%	5,807	793	13.7%	37	2,389	264	2,125	0			
Buffalo	5,332	1,420	26.6%	1,141	217	19.0%	6,921	1,731	25.0%	97	1,061	280	781	0	72,846		
Cleveland	10,765	2,558	23.8%	2,765	69	2.5%	14,527	2,705	18.6%	95	6,887	730	6,157	1		0	
Detroit	11,821	3,754	31.8%	2,256	334	14.8%	15,616	4,637	29.7%	56	4,356	538	3,818	1			
Hartford	1,607	198	12.3%	316	23	7.3%	3,013	410	13.6%	18	1,246	184	1,062	0			
Indianapolis	10,790	2,841	26.3%	3,380	784	23.2%	15,343	3,931	25.6%	30	3,177	410	2,767	0			
Manchester	1,348	234	17.4%	279	13	4.7%	1,753	261	14.9%	10	748	83	665	0		0	
New York	7,590	2,124	28.0%	1,922	699	36.4%	10,866	3,260	30.0%	36	2,603	255	2,348	4			
Newark	3,343	664	19.9%	382	91	23.8%	4,043	837	20.7%	26	1,884	253	1,631	0			
Philadelphia	21,455	3,102	14.5%	45,797	13,979	30.5%	92,486	22,992	24.9%	87	3,586	541	3,045	10,461			
Pittsburgh	4,999	1,316	26.3%	2,291	774	33.8%	7,716	2,153	27.9%	343	2,353	191	2,162	1			
Providence	1,619	154	9.5%	213	4	1.9%	2,487	246	9.9%	9	1,290	146	1,144	3			
Togus	1,979	273	13.8%	597	9	1.5%	3,148	331	10.5%	18	721	105	616	0			
White River Junction	716	155	21.6%	94	0	0.0%	876	169	19.3%	1	380	27	353	0			
Wilmington	595	48	8.1%	140	4	2.9%	872	58	6.7%	8	454	45	409	0			
SOUTHERN AREA																	
Atlanta	18,813	4,789	25.5%	4,988	1,203	24.1%	30,501	9,591	31.4%	257	6,623	682	5,941	13	67,266	0	
Columbia	9,062	1,561	17.2%	2,072	241	11.6%	13,056	2,239	17.1%	112	3,831	651	3,180	3			
Huntington	2,113	171	8.1%	538	38	7.1%	3,633	635	17.5%	13	2,511	332	2,179	1			
Jackson	5,894	2,008	34.1%	1,429	139	9.7%	7,960	2,263	28.4%	53	2,729	224	2,505	0			
Louisville	4,977	709	14.2%	1,528	127	8.3%	7,389	930	12.6%	90	1,964	326	1,638	1			
Montgomery	11,174	3,598	32.2%	4,818	1,288	26.7%	20,719	7,083	34.2%	56	8,319	754	7,565	1			
Nashville	7,592	710	9.4%	965	4	0.4%	10,281	918	8.9%	184	4,490	708	3,782	1			
Roanoke	13,340	2,666	20.0%	1,393	66	4.7%	17,489	2,812	16.1%	938	5,337	881	4,456	6		0	
San Juan	3,499	695	19.9%	565	28	5.0%	5,161	848	16.4%	10	3,652	246	3,406	3			
St. Petersburg	27,974	6,474	23.1%	8,159	1,169	14.3%	42,205	9,275	22.0%	553	8,709	1,395	7,314	177		0	
Washington	5	0	0.0%	36	22	61.1%	359	90	25.1%	1	5	0	5	0			
Winston-Salem	22,301	4,353	19.5%	6,719	409	6.1%	30,158	4,807	15.9%	2,620	6,507	648	5,859	2			3-Sep-09

Monday Morning Workload Report

As of: September 05, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	426,328	87,870	20.6%	214,079	49,549	23.1%	760,089	167,609	22.1%	12,367	196,560	21,944	174,616	27,774	276,704	0	3-Sep-09
Last Week	418,218	87,315	20.9%	216,143	46,782	21.6%	749,586	166,813	22.3%	14,314	200,247	25,702	174,545	24,421	254,657	0	26-Aug-09
Change from Last Week	8,110	555	-0.3%	-2,064	2,767	1.5%	10,503	796	-0.2%	-1,947	-3,687	-3,758	71	3,353	22,047	0	
Percent Change	1.9%	0.6%	-1.3%	-1.0%	5.9%	6.9%	1.4%	0.5%	-0.9%	-13.6%	-1.8%	-14.6%	0.0%	13.7%	8.7%	0	
Last Year	392,295	85,067	21.7%	171,057	28,554	16.7%	640,907	132,263	20.6%	12,639	177,243	17,620	159,623	32,633	66,261	0	2-Sep-08
CENTRAL AREA																	
Chicago	9,457	2,236	23.6%	2,308	412	17.9%	12,426	2,762	22.2%	121	6,141	648	5,493	1			
Des Moines	3,519	761	21.6%	412	37	9.0%	5,134	1,252	24.4%	13	1,526	146	1,380	2			
Fargo	1,148	106	9.2%	128	4	3.1%	1,369	116	8.5%	16	355	77	278	0			
Houston	19,122	4,691	24.5%	4,906	752	15.3%	26,026	5,838	22.4%	466	11,900	933	10,967	2		0	
Lincoln	2,385	156	6.5%	286	2	0.7%	3,540	182	5.1%	66	1,562	349	1,213	0			
Little Rock	5,446	1,229	22.6%	1,203	107	8.9%	8,782	1,996	22.7%	41	2,502	298	2,204	0			
Milwaukee	14,803	1,185	8.0%	26,625	4,656	17.5%	50,480	8,306	16.5%	28	2,632	399	2,233	5,481			
Muskogee	7,145	858	12.0%	1,355	26	1.9%	9,502	965	10.2%	205	3,386	500	2,886	0	76,393		
New Orleans	6,001	1,223	20.4%	705	31	4.4%	7,040	1,280	18.2%	85	3,194	360	2,834	3			
Sioux Falls	914	73	8.0%	202	3	1.5%	1,551	81	5.2%	21	298	72	226	0			
St. Louis	8,585	1,783	20.8%	1,214	166	13.7%	10,638	2,070	19.5%	89	4,094	581	3,513	0	60,199		
St. Paul	16,299	1,509	9.3%	26,113	4,828	18.5%	60,012	11,055	18.4%	30	2,410	714	1,696	11,590		0	
Waco	19,977	4,302	21.5%	2,409	91	3.8%	24,586	4,702	19.1%	391	8,532	1,343	7,189	0			
Wichita	2,735	398	14.6%	730	22	3.0%	3,748	474	12.6%	137	1,170	193	977	1			
WESTERN AREA																	
Albuquerque	3,046	556	18.3%	499	29	5.8%	3,838	649	16.9%	65	1,961	131	1,830	0			
Anchorage	1,443	347	24.0%	590	120	20.3%	2,373	512	21.6%	63	270	76	194	0			
Boise	1,387	94	6.8%	349	19	5.4%	1,966	140	7.1%	24	658	142	516	0			
Denver	6,532	1,106	16.9%	1,765	151	8.6%	9,217	1,400	15.2%	375	4,120	489	3,631	2		0	
Fort Harrison	1,683	196	11.6%	342	2	0.6%	2,569	202	7.9%	31	317	64	253	0			
Honolulu	2,559	490	19.1%	227	35	15.4%	3,078	557	18.1%	113	838	71	767	0			
Los Angeles	8,293	1,633	19.7%	1,124	117	10.4%	10,664	1,885	17.7%	172	5,278	495	4,783	1			
Manila	1,556	251	16.1%	24,500	11,689	47.7%	26,377	11,980	45.4%	4	1,098	224	874	0			
Oakland	15,543	4,680	30.1%	3,779	1,225	32.4%	22,871	7,012	30.7%	73	4,502	719	3,783	0			
Phoenix	8,278	1,551	18.7%	1,290	57	4.4%	10,649	1,649	15.5%	140	3,152	310	2,842	1		0	
Portland	6,234	1,457	23.4%	3,170	779	24.6%	10,104	2,325	23.0%	29	4,150	279	3,871	0			
Reno	4,351	1,064	24.5%	414	30	7.2%	5,360	1,205	22.5%	49	1,102	117	985	1			
Salt Lake City	5,121	664	13.0%	1,567	131	8.4%	7,358	837	11.4%	1,611	1,425	383	1,042	0			
San Diego	9,407	1,396	14.8%	1,774	5	0.3%	13,108	1,486	11.3%	1,214	2,995	302	2,693	0			
Seattle	9,517	1,863	19.6%	5,819	952	16.4%	17,378	3,515	20.2%	693	3,901	415	3,486	5			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	43	43	100.0%		0	0	0	0			
AMC	2	1	50.0%	4	0	0.0%	25	3	12.0%		20,976	0	20,976	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes EP 010 series, 110 series & 020 Series.

Monday Morning Workload Report

As of: September 12, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	427,035	89,293	20.9%	213,720	51,480	24.1%	764,316	170,623	22.3%	12,410	197,705	22,803	174,902	30,115	274,378	0	10-Sep-09
Last Week	426,328	87,870	20.6%	214,079	49,549	23.1%	760,089	167,609	22.1%	12,367	196,560	21,944	174,616	27,774	276,704	0	3-Sep-09
Change from Last Week	707	1,423	0.3%	-359	1,931	0.9%	4,227	3,014	0.3%	43	1,145	859	286	2,341	-2,326	0	
Percent Change	0.2%	1.6%	1.5%	-0.2%	3.9%	4.1%	0.6%	1.8%	1.2%	0.3%	0.6%	3.9%	0.2%	8.4%	-0.8%		
Last Year	391,117	84,552	21.6%	167,054	27,330	16.4%	635,846	130,837	20.6%	12,917	178,886	19,195	159,691	30,267	68,629	0	10-Sep-08
EASTERN AREA																	
Baltimore	8,749	2,923	33.4%	2,819	1,311	46.5%	14,016	5,296	37.8%	252	2,311	223	2,088	5			
Boston	4,433	611	13.8%	658	61	9.3%	5,854	810	13.8%	35	2,392	283	2,109	0			
Buffalo	5,360	1,443	26.9%	1,098	201	18.3%	7,111	1,737	24.4%	97	1,059	284	775	0	70,283		
Cleveland	10,855	2,597	23.9%	2,501	67	2.7%	14,411	2,751	19.1%	91	6,907	750	6,157	1		0	
Detroit	11,837	3,825	32.3%	2,046	259	12.7%	15,580	4,630	29.7%	46	4,420	556	3,864	1			
Hartford	1,620	195	12.0%	303	24	7.9%	3,063	413	13.5%	17	1,245	183	1,062	1			
Indianapolis	10,681	2,825	26.4%	3,409	780	22.9%	15,286	3,904	25.5%	26	3,153	397	2,756	0			
Manchester	1,372	245	17.9%	332	15	4.5%	1,827	275	15.1%	9	750	82	668	0		0	
New York	7,503	2,162	28.8%	1,948	682	35.0%	10,814	3,276	30.3%	38	2,620	258	2,362	4			
Newark	3,341	679	20.3%	386	92	23.8%	4,025	851	21.1%	25	1,896	268	1,628	0			
Philadelphia	21,813	3,216	14.7%	45,973	14,413	31.4%	96,664	23,223	24.0%	90	3,554	568	2,986	14,031			
Pittsburgh	4,960	1,335	26.9%	2,319	765	33.0%	7,714	2,162	28.0%	320	2,373	186	2,187	1			
Providence	1,628	168	10.3%	244	6	2.5%	2,522	266	10.5%	10	1,296	148	1,148	3			
Togus	2,013	285	14.2%	477	11	2.3%	3,051	350	11.5%	17	712	110	602	0			
White River Junction	703	155	22.0%	69	1	1.4%	833	169	20.3%	2	384	26	358	0			
Wilmington	585	53	9.1%	146	7	4.8%	863	66	7.6%	8	456	53	403	0			
SOUTHERN AREA																	
Atlanta	18,844	4,830	25.6%	4,892	1,176	24.0%	30,340	9,660	31.8%	257	6,678	717	5,961	13	68,618		0
Columbia	9,104	1,602	17.6%	2,001	234	11.7%	13,014	2,296	17.6%	115	3,888	673	3,215	3			
Huntington	2,159	174	8.1%	528	44	8.3%	3,660	657	18.0%	13	2,521	354	2,167	1			
Jackson	5,972	2,075	34.7%	1,402	146	10.4%	7,991	2,341	29.3%	52	2,735	230	2,505	0			
Louisville	5,037	714	14.2%	1,649	140	8.5%	7,596	950	12.5%	91	1,949	337	1,612	1			
Montgomery	11,154	3,624	32.5%	4,755	1,361	28.6%	20,640	7,207	34.9%	58	8,333	778	7,555	1			
Nashville	7,599	730	9.6%	1,010	5	0.5%	10,343	926	9.0%	210	4,520	748	3,772	2			
Roanoke	13,385	2,727	20.4%	1,330	68	5.1%	17,526	2,869	16.4%	924	5,356	901	4,455	6		0	
San Juan	3,515	707	20.1%	585	29	5.0%	5,228	852	16.3%	12	3,649	265	3,384	3			
St. Petersburg	27,967	6,664	23.8%	7,930	1,096	13.8%	42,016	9,398	22.4%	560	8,844	1,435	7,409	176		0	
Washington	4	0	0.0%	36	21	58.3%	364	91	25.0%	0	5	0	5	0			
Winston-Salem	22,109	4,377	19.8%	6,706	400	6.0%	29,983	4,824	16.1%	2,640	6,557	676	5,881	2			10-Sep-09

Monday Morning Workload Report

As of: September 12, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	427,035	89,293	20.9%	213,720	51,480	24.1%	764,316	170,623	22.3%	12,410	197,705	22,803	174,902	30,115	274,378	0	10-Sep-09
Last Week	426,328	87,870	20.6%	214,079	49,549	23.1%	760,089	167,609	22.1%	12,367	196,560	21,944	174,616	27,774	276,704	0	3-Sep-09
Change from Last Week	707	1,423	0.3%	-359	1,931	0.9%	4,227	3,014	0.3%	43	1,145	859	286	2,341	-2,326	0	
Percent Change	0.2%	1.6%	1.5%	-0.2%	3.9%	4.1%	0.6%	1.8%	1.2%	0.3%	0.6%	3.9%	0.2%	8.4%	-0.8%		
Last Year	391,117	84,552	21.6%	167,054	27,330	16.4%	635,846	130,837	20.6%	12,917	178,886	19,195	159,691	30,267	68,629	0	10-Sep-08
CENTRAL AREA																	
Chicago	9,389	2,204	23.5%	2,332	408	17.5%	12,369	2,727	22.0%	117	6,165	683	5,482	1			
Des Moines	3,485	778	22.3%	447	39	8.7%	5,145	1,271	24.7%	14	1,534	153	1,381	2			
Fargo	1,097	99	9.0%	138	2	1.4%	1,329	107	8.1%	20	354	79	275	0			
Houston	19,364	4,894	25.3%	5,329	714	13.4%	26,705	6,008	22.5%	473	11,943	977	10,966	2		0	
Lincoln	2,486	151	6.1%	271	2	0.7%	3,623	179	4.9%	63	1,567	357	1,210	0			
Little Rock	5,435	1,236	22.7%	1,222	110	9.0%	8,830	2,014	22.8%	51	2,535	326	2,209	0			
Milwaukee	14,850	1,191	8.0%	26,859	4,566	17.0%	50,715	8,201	16.2%	28	2,624	409	2,215	5,463			
Muskogee	7,267	898	12.4%	1,516	25	1.6%	9,794	1,005	10.3%	208	3,434	526	2,908	0	75,143		
New Orleans	5,972	1,272	21.3%	640	29	4.5%	6,930	1,327	19.1%	92	3,231	362	2,869	4			
Sioux Falls	898	74	8.2%	187	4	2.1%	1,532	82	5.4%	21	292	78	214	0			
St. Louis	8,505	1,809	21.3%	1,190	163	13.7%	10,558	2,097	19.9%	89	4,105	619	3,486	0	60,334		
St. Paul	16,517	1,524	9.2%	26,341	4,707	17.9%	59,552	10,782	18.1%	31	2,462	734	1,728	10,380		0	
Waco	19,671	4,189	21.3%	2,308	81	3.5%	24,192	4,591	19.0%	364	8,600	1,389	7,211	0			
Wichita	2,719	393	14.5%	658	16	2.4%	3,660	461	12.6%	130	1,180	195	985	2			
WESTERN AREA																	
Albuquerque	2,993	537	17.9%	438	27	6.2%	3,734	630	16.9%	76	1,988	139	1,849	0			
Anchorage	1,452	347	23.9%	589	120	20.4%	2,430	513	21.1%	63	273	79	194	0			
Boise	1,384	94	6.8%	340	20	5.9%	1,954	144	7.4%	22	670	148	522	0			
Denver	6,494	1,134	17.5%	1,807	165	9.1%	9,327	1,436	15.4%	367	4,174	520	3,654	2		0	
Fort Harrison	1,687	198	11.7%	287	2	0.7%	2,539	204	8.0%	33	315	67	248	0			
Honolulu	2,567	497	19.4%	212	33	15.6%	3,085	564	18.3%	102	836	82	754	0			
Los Angeles	8,271	1,632	19.7%	1,126	118	10.5%	10,657	1,886	17.7%	167	5,313	554	4,759	1			
Manila	1,602	268	16.7%	24,325	13,623	56.0%	26,226	13,930	53.1%	3	1,115	232	883	1			
Oakland	15,453	4,780	30.9%	3,815	1,195	31.3%	22,812	7,060	30.9%	66	4,566	718	3,848	0			
Phoenix	8,222	1,554	18.9%	1,133	49	4.3%	10,612	1,648	15.5%	135	3,192	351	2,841	1		0	
Portland	6,188	1,481	23.9%	3,063	757	24.7%	9,970	2,322	23.3%	27	4,172	288	3,884	0			
Reno	4,331	1,052	24.3%	457	31	6.8%	5,379	1,199	22.3%	50	1,107	125	982	1			
Salt Lake City	5,219	716	13.7%	1,489	144	9.7%	7,400	889	12.0%	1,603	1,458	395	1,063	0			
San Diego	9,503	1,411	14.8%	1,879	7	0.4%	13,295	1,505	11.3%	1,270	3,016	315	2,701	0			
Seattle	9,710	1,938	20.0%	5,760	901	15.6%	17,547	3,547	20.2%	710	3,920	414	3,506	0			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	41	41	100.0%		0	0	0	0			
AMC	2	1	50.0%	3	0	0.0%	39	3	7.7%		21,001	0	21,001	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes EP 010 series, 110 series & 020 Series.

Monday Morning Workload Report

As of: September 19, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	425,011	88,787	20.9%	212,008	51,687	24.4%	759,329	170,170	22.4%	12,669	199,083	24,182	174,901	28,218	263,083	0	17-Sep-09
Last Week	427,035	89,293	20.9%	213,720	51,480	24.1%	764,316	170,623	22.3%	12,410	197,705	22,803	174,902	30,115	274,378	0	10-Sep-09
Change from Last Week	-2,024	-506	0.0%	-1,712	207	0.3%	-4,987	-453	0.1%	259	1,378	1,379	(1)	-1,897	-11,295	0	
Percent Change	-0.5%	-0.6%	-0.1%	-0.8%	0.4%	1.2%	-0.7%	-0.3%	0.4%	2.1%	0.7%	6.0%	0.0%	-6.3%	-4.1%		
Last Year	388,385	83,654	21.5%	160,602	25,343	15.8%	626,585	127,819	20.4%	13,208	180,207	20,375	159,832	25,054	64,700	32	18-Sep-08
EASTERN AREA																	
Baltimore	8,613	2,926	34.0%	2,714	1,268	46.7%	13,873	5,260	37.9%	269	2,375	245	2,130	5			
Boston	4,435	622	14.0%	651	60	9.2%	5,883	823	14.0%	33	2,395	285	2,110	0			
Buffalo	5,350	1,465	27.4%	1,071	199	18.6%	7,109	1,748	24.6%	90	1,064	296	768	1	67,649		
Cleveland	10,647	2,557	24.0%	2,337	63	2.7%	14,075	2,714	19.3%	84	6,974	776	6,198	1		0	
Detroit	11,789	3,824	32.4%	1,817	237	13.0%	15,302	4,611	30.1%	41	4,418	592	3,826	1			
Hartford	1,636	192	11.7%	277	16	5.8%	3,023	400	13.2%	19	1,251	193	1,058	1			
Indianapolis	10,506	2,745	26.1%	3,487	829	23.8%	15,167	3,878	25.6%	23	3,169	404	2,765	0			
Manchester	1,367	242	17.7%	270	14	5.2%	1,750	271	15.5%	8	763	90	673	0		0	
New York	7,442	2,132	28.6%	1,897	619	32.6%	10,712	3,155	29.5%	31	2,640	264	2,376	4			
Newark	3,311	687	20.7%	389	94	24.2%	3,987	858	21.5%	19	1,918	290	1,628	0			
Philadelphia	21,722	3,163	14.6%	46,320	14,519	31.3%	95,895	23,322	24.3%	85	3,637	607	3,030	12,927			
Pittsburgh	4,802	1,288	26.8%	2,128	684	32.1%	7,373	2,032	27.6%	319	2,414	200	2,214	0			
Providence	1,671	159	9.5%	232	6	2.6%	2,552	257	10.1%	9	1,292	187	1,105	3			
Togus	1,977	294	14.9%	392	11	2.8%	2,916	353	12.1%	17	715	123	592	0			
White River Junction	705	159	22.6%	58	1	1.7%	825	176	21.3%	1	386	26	360	0			
Wilmington	577	54	9.4%	141	7	5.0%	847	68	8.0%	9	455	50	405	0			
SOUTHERN AREA																	
Atlanta	18,674	4,796	25.7%	4,870	1,096	22.5%	30,198	9,540	31.6%	256	6,774	753	6,021	12	65,690	0	
Columbia	9,083	1,597	17.6%	1,886	213	11.3%	12,894	2,269	17.6%	104	3,899	695	3,204	3			
Huntington	2,167	178	8.2%	496	43	8.7%	3,586	649	18.1%	12	2,539	374	2,165	0			
Jackson	5,926	2,069	34.9%	1,412	121	8.6%	7,973	2,311	29.0%	56	2,735	252	2,483	0			
Louisville	4,963	709	14.3%	1,599	150	9.4%	7,486	946	12.6%	82	1,964	350	1,614	2			
Montgomery	11,222	3,698	33.0%	4,717	1,351	28.6%	20,689	7,315	35.4%	71	8,340	774	7,566	0			
Nashville	7,542	729	9.7%	964	2	0.2%	10,217	927	9.1%	161	4,559	827	3,732	1			
Roanoke	13,370	2,685	20.1%	1,299	67	5.2%	17,589	2,817	16.0%	951	5,384	932	4,452	5		0	
San Juan	3,484	703	20.2%	564	29	5.1%	5,315	851	16.0%	12	3,649	265	3,384	3			
St. Petersburg	27,850	6,693	24.0%	7,712	1,086	14.1%	41,777	9,470	22.7%	546	8,994	1,540	7,454	176		0	
Washington	7	1	14.3%	97	66	68.0%	365	105	28.8%	0	7	0	7	0			
Winston-Salem	21,884	4,384	20.0%	7,173	431	6.0%	30,308	4,858	16.0%	2,895	6,647	749	5,898	2			17-Sep-09

Monday Morning Workload Report

As of: September 19, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	425,011	88,787	20.9%	212,008	51,687	24.4%	759,329	170,170	22.4%	12,669	199,083	24,182	174,901	28,218	263,083	0	17-Sep-09
Last Week	427,035	89,293	20.9%	213,720	51,480	24.1%	764,316	170,623	22.3%	12,410	197,705	22,803	174,902	30,115	274,378	0	10-Sep-09
Change from Last Week	-2,024	-506	0.0%	-1,712	207	0.3%	-4,987	-453	0.1%	259	1,378	1,379	(1)	-1,897	-11,295	0	
Percent Change	-0.5%	-0.6%	-0.1%	-0.8%	0.4%	1.2%	-0.7%	-0.3%	0.4%	2.1%	0.7%	6.0%	0.0%	-6.3%	-4.1%		
Last Year	388,385	83,654	21.5%	160,602	25,343	15.8%	626,585	127,819	20.4%	13,208	180,207	20,375	159,832	25,054	64,700	32	18-Sep-08
CENTRAL AREA																	
Chicago	9,313	2,151	23.1%	2,247	388	17.3%	12,194	2,638	21.6%	120	6,230	705	5,525	1			
Des Moines	3,503	774	22.1%	442	42	9.5%	5,185	1,267	24.4%	9	1,543	166	1,377	2			
Fargo	1,085	97	8.9%	113	2	1.8%	1,295	105	8.1%	19	357	86	271	0			
Houston	19,591	4,900	25.0%	5,803	690	11.9%	27,356	5,992	21.9%	454	12,001	1,037	10,964	2		0	
Lincoln	2,417	139	5.8%	253	2	0.8%	3,522	171	4.9%	60	1,562	376	1,186	0			
Little Rock	5,508	1,248	22.7%	1,236	113	9.1%	8,965	2,040	22.8%	62	2,567	344	2,223	0			
Milwaukee	14,959	1,165	7.8%	26,961	4,447	16.5%	50,862	8,011	15.8%	31	2,626	445	2,181	5,432			
Muskogee	7,067	884	12.5%	1,413	21	1.5%	9,513	992	10.4%	190	3,443	589	2,854	1	72,246		
New Orleans	5,931	1,269	21.4%	600	24	4.0%	6,843	1,312	19.2%	90	3,249	424	2,825	3			
Sioux Falls	903	78	8.6%	159	6	3.8%	1,507	88	5.8%	24	281	77	204	0			
St. Louis	8,418	1,772	21.1%	1,205	160	13.3%	10,472	2,041	19.5%	93	4,102	661	3,441	0	57,498		
St. Paul	16,023	1,504	9.4%	25,785	4,570	17.7%	57,840	10,506	18.2%	28	2,440	747	1,693	9,623		0	
Waco	19,750	4,145	21.0%	2,153	77	3.6%	23,994	4,556	19.0%	424	8,755	1,445	7,310	0			
Wichita	2,797	400	14.3%	629	21	3.3%	3,701	469	12.7%	130	1,195	193	1,002	2			
WESTERN AREA																	
Albuquerque	3,048	539	17.7%	458	26	5.7%	3,810	628	16.5%	70	2,011	145	1,866	0			
Anchorage	1,455	354	24.3%	567	108	19.0%	2,399	503	21.0%	60	272	84	188	0			
Boise	1,348	93	6.9%	318	20	6.3%	1,901	142	7.5%	23	672	149	523	0			
Denver	6,626	1,160	17.5%	1,811	164	9.1%	9,513	1,446	15.2%	370	4,197	589	3,608	1		0	
Fort Harrison	1,664	187	11.2%	254	2	0.8%	2,481	194	7.8%	30	322	70	252	0			
Honolulu	2,606	513	19.7%	231	33	14.3%	3,162	578	18.3%	123	848	95	753	0			
Los Angeles	8,300	1,606	19.3%	1,299	123	9.5%	10,857	1,868	17.2%	160	5,334	610	4,724	1			
Manila	1,561	271	17.4%	24,022	14,553	60.6%	25,883	14,860	57.4%	2	1,112	243	869	1			
Oakland	15,392	4,738	30.8%	3,693	1,105	29.9%	22,554	6,891	30.6%	62	4,631	759	3,872	1			
Phoenix	8,220	1,559	19.0%	1,093	43	3.9%	10,700	1,641	15.3%	133	3,210	404	2,806	1		0	
Portland	6,184	1,453	23.5%	2,944	732	24.9%	9,820	2,271	23.1%	32	4,128	301	3,827	0			
Reno	4,346	1,022	23.5%	459	31	6.8%	5,408	1,173	21.7%	56	1,109	129	980	0			
Salt Lake City	4,981	726	14.6%	1,560	141	9.0%	7,239	903	12.5%	1,672	1,494	402	1,092	0			
San Diego	9,721	1,430	14.7%	1,799	4	0.2%	13,376	1,523	11.4%	1,248	3,022	343	2,679	0			
Seattle	9,571	1,859	19.4%	5,521	750	13.6%	17,212	3,335	19.4%	691	3,921	425	3,496	0			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	39	39	100.0%		0	0	0	0			
AMC	1	0	0.0%	3	0	0.0%	40	3	7.5%		21,092	0	21,092	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes EP 010 series, EP 110 series & EP 020 series.

Monday Morning Workload Report

As of: September 26, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre- Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	420,243	88,195	21.0%	208,476	51,734	24.8%	750,538	169,347	22.6%	12,895	200,679	25,546	175,133	26,772	262,007	0	24-Sep-09
Last Week	425,011	88,787	20.9%	212,008	51,687	24.4%	759,329	170,170	22.4%	12,669	199,083	24,182	174,901	28,218	263,083	0	17-Sep-09
Change from Last Week	-4,768	-592	0.1%	-3,532	47	0.4%	-8,791	-823	0.2%	226	1,596	1,364	232	-1,446	-1,076	0	
Percent Change	-1.1%	-0.7%	0.5%	-1.7%	0.1%	1.8%	-1.2%	-0.5%	0.7%	1.8%	0.8%	5.6%	0.1%	-5.1%	-0.4%		
Last Year	382,339	82,397	21.6%	158,656	23,729	15.0%	616,683	125,008	20.3%	13,671	181,655	21,735	159,920	24,124	56,634	0	25-Sep-08
EASTERN AREA																	
Baltimore	8,484	2,919	34.4%	2,640	1,254	47.5%	13,669	5,235	38.3%	265	2,415	266	2,149	5			
Boston	4,380	617	14.1%	590	55	9.3%	5,731	810	14.1%	31	2,418	293	2,125	0			
Buffalo	5,278	1,478	28.0%	1,042	191	18.3%	7,160	1,751	24.5%	82	1,084	300	784	0	75,542		
Cleveland	10,536	2,514	23.9%	1,953	51	2.6%	13,645	2,667	19.5%	84	7,029	858	6,171	1		0	
Detroit	11,836	3,865	32.7%	1,700	213	12.5%	15,092	4,511	29.9%	35	4,453	625	3,828	0			
Hartford	1,562	187	12.0%	274	19	6.9%	2,924	413	14.1%	16	1,259	186	1,073	1			
Indianapolis	10,285	2,695	26.2%	3,589	881	24.5%	15,023	3,842	25.6%	27	3,234	421	2,813	0			
Manchester	1,347	237	17.6%	304	18	5.9%	1,765	269	15.2%	8	766	96	670	0		0	
New York	7,490	2,077	27.7%	1,754	546	31.1%	10,624	3,016	28.4%	27	2,693	271	2,422	4			
Newark	3,316	701	21.1%	414	91	22.0%	4,033	867	21.5%	15	1,923	303	1,620	0			
Philadelphia	21,614	3,230	14.9%	46,502	14,664	31.5%	95,025	23,498	24.7%	82	3,640	604	3,036	11,760			
Pittsburgh	4,721	1,329	28.2%	2,134	727	34.1%	7,303	2,119	29.0%	323	2,417	203	2,214	1			
Providence	1,590	147	9.2%	240	3	1.3%	2,467	245	9.9%	9	1,312	184	1,128	3			
Togus	1,842	276	15.0%	377	8	2.1%	2,727	322	11.8%	17	721	128	593	0			
White River Junction	755	158	20.9%	65	1	1.5%	882	170	19.3%	2	392	27	365	0			
Wilmington	516	48	9.3%	141	7	5.0%	783	61	7.8%	8	454	54	400	0			
SOUTHERN AREA																	
Atlanta	18,766	4,851	25.8%	4,705	1,025	21.8%	29,995	9,546	31.8%	247	6,816	837	5,979	11	62,989		0
Columbia	9,109	1,610	17.7%	1,769	200	11.3%	12,720	2,212	17.4%	113	3,887	729	3,158	3			
Huntington	2,083	171	8.2%	458	51	11.1%	3,495	662	18.9%	11	2,542	393	2,149	0			
Jackson	5,890	2,077	35.3%	1,377	128	9.3%	7,903	2,327	29.4%	62	2,763	261	2,502	0			
Louisville	4,885	693	14.2%	1,477	135	9.1%	7,279	911	12.5%	67	1,987	354	1,633	2			
Montgomery	11,265	3,732	33.1%	4,619	1,337	28.9%	20,719	7,406	35.7%	67	8,378	777	7,601	0			
Nashville	7,495	708	9.4%	904	7	0.8%	10,096	903	8.9%	152	4,635	919	3,716	1			
Roanoke	13,231	2,720	20.6%	1,309	67	5.1%	17,384	2,855	16.4%	888	5,450	1,036	4,414	3		0	
San Juan	3,502	756	21.6%	601	35	5.8%	5,403	903	16.7%	11	3,649	277	3,372	3			
St. Petersburg	27,696	6,658	24.0%	7,348	1,072	14.6%	41,375	9,483	22.9%	510	9,106	1,599	7,507	176			0
Washington	6	1	16.7%	69	50	72.5%	341	93	27.3%	1	7	0	7	0			
Winston-Salem	21,409	4,429	20.7%	7,103	452	6.4%	29,793	4,922	16.5%	3,155	6,727	828	5,899	2			24-Sep-09

Monday Morning Workload Report

As of: September 26, 2009	Rating Claims Pending	Rating Claims Pending over 180 Days	Percent Pending over 180 Days	* Scorecard Non-Rating Claims Pending	Non-Rating Claims Pending over 180 Days	Percent Pending over 180 Days	Total C&P Work Items Pending	C&P Work Items over 180 Days	Percent Pending over 180 Days	Pre-Discharge Claims	VACOLS Appeals	SOC's	Total Appeals Requiring Adjudicative Action	IVMs Pending (EP 154 and EP 314)	Education Work Items Pending	Guarantees Pending	COE
USA	420,243	88,195	21.0%	208,476	51,734	24.8%	750,538	169,347	22.6%	12,895	200,679	25,546	175,133	26,772	262,007	0	24-Sep-09
Last Week	425,011	88,787	20.9%	212,008	51,687	24.4%	759,329	170,170	22.4%	12,669	199,083	24,182	174,901	28,218	263,083	0	17-Sep-09
Change from Last Week	-4,768	-592	0.1%	-3,532	47	0.4%	-8,791	-823	0.2%	226	1,596	1,364	232	-1,446	-1,076	0	
Percent Change	-1.1%	-0.7%	0.5%	-1.7%	0.1%	1.8%	-1.2%	-0.5%	0.7%	1.8%	0.8%	5.6%	0.1%	-5.1%	-0.4%		
Last Year	382,339	82,397	21.6%	158,656	23,729	15.0%	616,683	125,008	20.3%	13,671	181,655	21,735	159,920	24,124	56,634	0	25-Sep-08
CENTRAL AREA																	
Chicago	9,196	2,090	22.7%	2,177	382	17.5%	12,061	2,570	21.3%	117	6,321	705	5,616	1			
Des Moines	3,458	759	21.9%	586	42	7.2%	5,416	1,262	23.3%	7	1,540	184	1,356	2			
Fargo	1,072	84	7.8%	98	3	3.1%	1,287	92	7.1%	18	356	97	259	0			
Houston	19,501	4,841	24.8%	5,964	676	11.3%	27,443	5,917	21.6%	471	12,075	1,101	10,974	2		0	
Lincoln	2,467	149	6.0%	232	1	0.4%	3,541	180	5.1%	74	1,562	384	1,178	0			
Little Rock	5,408	1,219	22.5%	1,204	124	10.3%	8,831	2,033	23.0%	59	2,604	403	2,201	0			
Milwaukee	14,879	1,191	8.0%	26,914	4,361	16.2%	50,892	7,919	15.6%	30	2,643	486	2,157	5,519			
Muskogee	6,969	872	12.5%	1,186	17	1.4%	9,172	975	10.6%	202	3,499	636	2,863	1	68,999		
New Orleans	5,873	1,295	22.1%	590	27	4.6%	6,786	1,339	19.7%	95	3,258	489	2,769	3			
Sioux Falls	886	80	9.0%	147	5	3.4%	1,445	88	6.1%	27	283	78	205	0			
St. Louis	8,368	1,795	21.5%	1,157	163	14.1%	10,431	2,067	19.8%	101	4,153	678	3,475	0	54,477		
St. Paul	15,382	1,446	9.4%	25,116	4,247	16.9%	56,271	9,984	17.7%	36	2,453	740	1,713	9,263		0	
Waco	19,287	3,980	20.6%	2,244	51	2.3%	23,636	4,377	18.5%	402	8,823	1,572	7,251	0			
Wichita	2,703	387	14.3%	648	25	3.9%	3,600	445	12.4%	133	1,207	188	1,019	0			
WESTERN AREA																	
Albuquerque	3,008	536	17.8%	440	26	5.9%	3,766	629	16.7%	90	2,017	154	1,863	0			
Anchorage	1,441	361	25.1%	579	122	21.1%	2,393	525	21.9%	58	276	88	188	0			
Boise	1,306	84	6.4%	302	17	5.6%	1,812	122	6.7%	26	674	162	512	0			
Denver	6,538	1,135	17.4%	1,776	160	9.0%	9,606	1,436	14.9%	357	4,216	621	3,595	1		0	
Fort Harrison	1,660	188	11.3%	274	3	1.1%	2,569	196	7.6%	32	326	67	259	0			
Honolulu	2,609	532	20.4%	255	33	12.9%	3,216	596	18.5%	130	843	97	746	0			
Los Angeles	8,091	1,531	18.9%	1,357	118	8.7%	10,731	1,794	16.7%	165	5,363	648	4,715	1			
Manila	1,465	237	16.2%	23,515	15,199	64.6%	25,269	15,470	61.2%	2	1,142	244	898	1			
Oakland	15,240	4,675	30.7%	3,560	1,017	28.6%	22,148	6,715	30.3%	53	4,671	754	3,917	1			
Phoenix	8,195	1,534	18.7%	996	29	2.9%	10,593	1,603	15.1%	138	3,251	458	2,793	1		0	
Portland	6,120	1,419	23.2%	2,914	730	25.1%	9,762	2,234	22.9%	36	4,158	328	3,830	0			
Reno	4,252	861	20.2%	460	27	5.9%	5,327	1,004	18.8%	60	1,111	145	966	0			
Salt Lake City	4,687	731	15.6%	1,543	144	9.3%	6,937	915	13.2%	1,763	1,561	411	1,150	0			
San Diego	9,718	1,483	15.3%	1,507	5	0.3%	13,128	1,574	12.0%	1,238	3,021	366	2,655	0			
Seattle	9,574	1,816	19.0%	5,269	685	13.0%	17,038	3,225	18.9%	660	3,898	433	3,465	0			
St. Louis RMC	0	0	0.0%			0.0%					0	0	0	0			
Central Office	0	0	0.0%	7	7	100.0%	39	39	100.0%		0	0	0	0			
AMC	1	0	0.0%	1	0	0.0%	36	3	8.3%		21,217	0	21,217	0			

Note: 1. This report includes RATING and NON-RATING PENDING counts for the PMCs.
 2. Predischarge claims pending includes EP 010 series, EP 110 series & EP 020 series.

Data for Week Ending October 3, 2009

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
		444,321	158,290

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		423,022	150,470

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	388,774	142,652	36.7%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	557	42	7.5%
Initial entitlement for service-connected disability (=>8)	010	27,293	9,736	35.7%
Initial entitlement for service-connected disability (<=7)	110	99,467	36,978	37.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,113	1,650	18.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	128	35	27.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	251,057	94,062	37.5%
Increased entitlement due to hospitalization or surgery	320	1,128	143	12.7%
Spina bifida and/or birth defects reconsideration	420	32	7	21.9%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	148,042	47,131	31.8%	
Dependency	130	50,790	12,871	25.3%
Survivor restored entitlement	133	5	1	20.0%
Hospitalization adjustment (non-rating)	135	124	32	25.8%
Misc determinations	290	55,348	28,746	51.9%
Spina bifida and/or birth defects adjustments	450	1	0	0.0%
Future examination for disabilities	310	7,953	1,415	17.8%
Due process	600	33,821	4,066	12.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	22,129	9,108	41.2%	
Income verification for unemployability	314	455	201	44.2%
Review of Hemodialysis related cases/conditions	680	4,018	1,675	41.7%
Review of Radiation related cases/conditions	682	602	549	91.2%
Review of Misc cases referred to central office	684	673	0	0.0%
Review of effective date related to herbicide exposure	685	75	75	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,759	1,546	32.5%
Social Security number verification	690 Group	11,547	5,062	43.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
Other	27,635	15,176	54.9%	
Pre-decisional hearings	173	1,159	571	49.3%
Correspondence	400	3,597	1,527	42.5%
Congressional correspondence	500	183	83	45.4%
Freedom of Information Act (FOIA) requests	510	6,698	2,221	33.2%
Review, including quality assurance	930	15,851	10,713	67.6%
Correction of errors	960	147	61	41.5%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		55,546	15,637	28.2%
Increased entitlement and/or reconsideration	120	16,749	4,700	28.1%
Initial entitlement - Veteran	180	10,262	1,786	17.4%
Initial entitlement - survivor	190	28,535	9,151	32.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		70,158	30,910	44.1%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,405	58	4.1%
Dependency	137	7,029	3,668	52.2%
Income adjustments	150	33,755	20,209	59.9%
Annual eligibility verification reporting (EVRs)	155	1,047	878	83.9%
Misc determinations	297	7,110	1,711	24.1%
Due process	607	19,812	4,386	22.1%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		25,815	9,044	35.0%
Income Verification Match	154	25,705	8,956	34.8%
Cost of Living Adjustments	696	98	78	79.6%
Non-entitlement reviews	697	12	10	83.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,577	1,338	29.2%
Correspondence	407	2,764	454	16.4%
Congressional correspondence	507	330	22	6.7%
Internal quality reviews	937	1,483	862	58.1%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation and Pension Workload

	EP	# Pending
Burial		
	160	21,004

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued		
	165	2,337

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals		
October 5, 2009	NA	175,649

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Data Current as of Close of Business October 10, 2009

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
		449,400	159,924

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		428,591	152,063

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			393,195	144,017
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	552	49	8.9%
Initial entitlement for service-connected disability (=>8)	010	27,448	10,176	37.1%
Initial entitlement for service-connected disability (<=7)	110	100,058	37,200	37.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,483	1,774	18.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	110	34	30.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	254,310	94,633	37.2%
Increased entitlement due to hospitalization or surgery	320	1,201	144	12.0%
Spina bifida and/or birth defects reconsideration	420	33	7	21.2%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			147,439	46,948
Dependency	130	49,853	12,733	25.5%
Survivor restored entitlement	133	4	1	25.0%
Hospitalization adjustment (non-rating)	135	131	34	26.0%
Misc determinations	290	55,224	28,666	51.9%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	8,358	1,482	17.7%
Due process	600	33,867	4,031	11.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			22,479	9,040
Income verification for unemployability	314	443	199	44.9%
Review of Hemodialysis related cases/conditions	680	4,127	1,712	41.5%
Review of Radiation related cases/conditions	682	594	546	91.9%
Review of Misc cases referred to central office	684	685	0	0.0%
Review of effective date related to herbicide exposure	685	75	75	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,663	1,547	33.2%
Social Security number verification	690 Group	11,892	4,961	41.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			28,425	15,381
Pre-decisional hearings	173	1,187	592	49.9%
Correspondence	400	3,666	1,589	43.3%
Congressional correspondence	500	193	82	42.5%
Freedom of Information Act (FOIA) requests	510	7,401	2,358	31.9%
Review, including quality assurance	930	15,830	10,700	67.6%
Correction of errors	960	148	60	40.5%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		56,205	15,907	28.3%
Increased entitlement and/or reconsideration	120	17,164	4,827	28.1%
Initial entitlement - Veteran	180	10,569	1,827	17.3%
Initial entitlement - survivor	190	28,472	9,253	32.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		69,510	30,194	43.4%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,403	82	5.8%
Dependency	137	7,086	3,682	52.0%
Income adjustments	150	33,086	19,579	59.2%
Annual eligibility verification reporting (EVRs)	155	867	713	82.2%
Misc determinations	297	7,410	1,759	23.7%
Due process	607	19,658	4,379	22.3%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		25,620	8,871	34.6%
Income Verification Match	154	25,503	8,778	34.4%
Cost of Living Adjustments	696	104	83	79.8%
Non-entitlement reviews	697	13	10	76.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,575	1,378	30.1%
Correspondence	407	2,723	463	17.0%
Congressional correspondence	507	360	29	8.1%
Internal quality reviews	937	1,492	886	59.4%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation and Pension Workload

	EP	# Pending
Burial	160	21,426

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	2,420

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	176,044

October 13, 2009

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Monday Morning Workload Report

Data Current as of Close of Business October 17, 2009

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
		453,591	162,965

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		433,379	155,259

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			396,695	146,715
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	549	54	9.8%
Initial entitlement for service-connected disability (=>8)	010	27,469	10,314	37.5%
Initial entitlement for service-connected disability (<=7)	110	100,642	37,705	37.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,746	1,923	19.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	102	34	33.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	256,915	96,528	37.6%
Increased entitlement due to hospitalization or surgery	320	1,237	150	12.1%
Spina bifida and/or birth defects reconsideration	420	35	7	20.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			147,047	47,412
Dependency	130	50,141	12,890	25.7%
Survivor restored entitlement	133	7	1	14.3%
Hospitalization adjustment (non-rating)	135	133	38	28.6%
Misc determinations	290	54,881	28,586	52.1%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	8,852	1,791	20.2%
Due process	600	33,031	4,105	12.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			22,696	9,369
Income verification for unemployability	314	448	204	45.5%
Review of Hemodialysis related cases/conditions	680	4,209	1,765	41.9%
Review of Radiation related cases/conditions	682	599	549	91.7%
Review of Misc cases referred to central office	684	706	1	0.1%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,649	1,622	34.9%
Social Security number verification	690 Group	12,011	5,154	42.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			28,825	15,523
Pre-decisional hearings	173	1,114	611	54.8%
Correspondence	400	3,733	1,616	43.3%
Congressional correspondence	500	158	83	52.5%
Freedom of Information Act (FOIA) requests	510	7,907	2,495	31.6%
Review, including quality assurance	930	15,767	10,657	67.6%
Correction of errors	960	146	61	41.8%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		56,896	16,250	28.6%
Increased entitlement and/or reconsideration	120	17,698	4,984	28.2%
Initial entitlement - Veteran	180	10,820	1,864	17.2%
Initial entitlement - survivor	190	28,378	9,402	33.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		68,754	29,879	43.5%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,480	107	7.2%
Dependency	137	7,153	3,699	51.7%
Income adjustments	150	32,681	19,350	59.2%
Annual eligibility verification reporting (EVRs)	155	730	612	83.8%
Misc determinations	297	7,671	1,861	24.3%
Due process	607	19,039	4,250	22.3%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		25,443	8,744	34.4%
Income Verification Match	154	25,323	8,648	34.2%
Cost of Living Adjustments	696	106	85	80.2%
Non-entitlement reviews	697	14	11	78.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,578	1,411	30.8%
Correspondence	407	2,695	471	17.5%
Congressional correspondence	507	397	36	9.1%
Internal quality reviews	937	1,486	904	60.8%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation and Pension Workload

	EP	# Pending
Burial	160	21,548

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued	165	2,448

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	176,415

October 19, 2009

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Monday Morning Workload Report

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
Data current as of close of business October 24, 2009	457,608	163,684	35.8%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	437,274	155,910	35.7%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		399,833	147,316	36.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	561	63	11.2%
Initial entitlement for service-connected disability (=>8)	010	27,174	10,319	38.0%
Initial entitlement for service-connected disability (<=7)	110	100,783	37,785	37.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,078	2,056	20.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	96	30	31.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	259,879	96,915	37.3%
Increased entitlement due to hospitalization or surgery	320	1,227	141	11.5%
Spina bifida and/or birth defects reconsideration	420	35	7	20.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		145,989	46,868	32.1%
Dependency	130	50,051	12,727	25.4%
Survivor restored entitlement	133	7	2	28.6%
Hospitalization adjustment (non-rating)	135	127	33	26.0%
Misc determinations	290	54,715	28,391	51.9%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	9,079	1,698	18.7%
Due process	600	32,008	4,016	12.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		23,232	9,366	40.3%
Income verification for unemployability	314	448	204	45.5%
Review of Hemodialysis related cases/conditions	680	4,306	1,820	42.3%
Review of Radiation related cases/conditions	682	672	589	87.6%
Review of Misc cases referred to central office	684	864	1	0.1%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,627	1,600	34.6%
Social Security number verification	690 Group	12,241	5,078	41.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		29,113	15,436	53.0%
Pre-decisional hearings	173	1,155	622	53.9%
Correspondence	400	3,680	1,527	41.5%
Congressional correspondence	500	172	82	47.7%
Freedom of Information Act (FOIA) requests	510	8,327	2,553	30.7%
Review, including quality assurance	930	15,636	10,583	67.7%
Correction of errors	960	143	69	48.3%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		57,775	16,368	28.3%
Increased entitlement and/or reconsideration	120	18,067	5,101	28.2%
Initial entitlement - Veteran	180	10,987	1,895	17.2%
Initial entitlement - Survivor	190	28,721	9,372	32.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		67,775	29,308	43.2%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,493	94	6.3%
Dependency	137	7,159	3,676	51.3%
Income adjustments	150	32,605	19,049	58.4%
Annual eligibility verification reporting (EVRs)	155	518	430	83.0%
Misc determinations	297	7,841	1,906	24.3%
Due process	607	18,159	4,153	22.9%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		25,058	8,453	33.7%
Income Verification Match	154	24,943	8,362	33.5%
Cost of Living Adjustments	696	99	80	80.8%
Non-entitlement reviews	697	16	11	68.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,592	1,420	30.9%
Correspondence	407	2,660	473	17.8%
Congressional correspondence	507	410	41	10.0%
Internal quality reviews	937	1,522	906	59.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,151
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,524
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
November 2, 2009	NA	177,958
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	63,661
	All	240,855

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33.

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
Data current as of close of business October 31, 2009	456,162	161,575	35.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	435,699	153,750	35.3%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		398,075	145,004	36.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	572	61	10.7%
Initial entitlement for service-connected disability (=>8)	010	26,483	10,244	38.7%
Initial entitlement for service-connected disability (<=7)	110	99,964	37,177	37.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,200	2,122	20.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	94	30	31.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	259,564	95,222	36.7%
Increased entitlement due to hospitalization or surgery	320	1,162	142	12.2%
Spina bifida and/or birth defects reconsideration	420	36	6	16.7%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		144,366	47,070	32.6%
Dependency	130	49,349	12,355	25.0%
Survivor restored entitlement	133	8	2	25.0%
Hospitalization adjustment (non-rating)	135	121	32	26.4%
Misc determinations	290	54,395	29,044	53.4%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	8,964	1,701	19.0%
Due process	600	31,527	3,935	12.5%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		22,936	9,331	40.7%
Income verification for unemployability	314	443	206	46.5%
Review of Hemodialysis related cases/conditions	680	4,434	1,856	41.9%
Review of Radiation related cases/conditions	682	689	601	87.2%
Review of Misc cases referred to central office	684	734	3	0.4%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,633	1,577	34.0%
Social Security number verification	690 Group	11,929	5,014	42.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		29,481	15,419	52.3%
Pre-decisional hearings	173	1,200	635	52.9%
Correspondence	400	3,687	1,531	41.5%
Congressional correspondence	500	231	84	36.4%
Freedom of Information Act (FOIA) requests	510	8,708	2,626	30.2%
Review, including quality assurance	930	15,513	10,472	67.5%
Correction of errors	960	142	71	50.0%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		58,087	16,571	28.5%
Increased entitlement and/or reconsideration	120	18,196	5,172	28.4%
Initial entitlement - Veteran	180	11,166	1,970	17.6%
Initial entitlement - Survivor	190	28,725	9,429	32.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		65,814	28,569	43.4%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,471	98	6.7%
Dependency	137	7,009	3,591	51.2%
Income adjustments	150	31,926	18,521	58.0%
Annual eligibility verification reporting (EVRs)	155	139	109	78.4%
Misc determinations	297	7,857	1,905	24.2%
Due process	607	17,412	4,345	25.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		24,797	8,209	33.1%
Income Verification Match	154	24,663	8,100	32.8%
Cost of Living Adjustments	696	114	97	85.1%
Non-entitlement reviews	697	20	12	60.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,523	1,434	31.7%
Correspondence	407	2,603	483	18.6%
Congressional correspondence	507	419	47	11.2%
Internal quality reviews	937	1,501	904	60.2%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,043
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,540
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
November 2, 2009	NA	177,958
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	64,715
	All	226,817

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33.

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 7, 2009	466,173	163,907	35.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	445,915	155,967	35.0%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		407,222	146,984	36.1%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	623	61	9.8%
Initial entitlement for service-connected disability (=>8)	010	27,995	10,760	38.4%
Initial entitlement for service-connected disability (<=7)	110	101,780	37,801	37.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,332	2,161	20.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	87	28	32.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	265,226	96,030	36.2%
Increased entitlement due to hospitalization or surgery	320	1,134	130	11.5%
Spina bifida and/or birth defects reconsideration	420	45	13	28.9%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		141,930	46,100	32.5%
Dependency	130	47,956	11,948	24.9%
Survivor restored entitlement	133	12	3	25.0%
Hospitalization adjustment (non-rating)	135	128	33	25.8%
Misc determinations	290	53,441	28,503	53.3%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	9,197	1,795	19.5%
Due process	600	31,194	3,817	12.2%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		24,068	9,306	38.7%
Income verification for unemployability	314	438	202	46.1%
Review of Hemodialysis related cases/conditions	680	5,341	1,924	36.0%
Review of Radiation related cases/conditions	682	684	600	87.7%
Review of Misc cases referred to central office	684	881	4	0.5%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,670	1,542	33.0%
Social Security number verification	690 Group	11,980	4,960	41.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		29,672	15,390	51.9%
Pre-decisional hearings	173	1,275	641	50.3%
Correspondence	400	3,557	1,442	40.5%
Congressional correspondence	500	233	84	36.1%
Freedom of Information Act (FOIA) requests	510	8,931	2,668	29.9%
Review, including quality assurance	930	15,543	10,487	67.5%
Correction of errors	960	133	68	51.1%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		58,951	16,923	28.7%
Increased entitlement and/or reconsideration	120	18,780	5,247	27.9%
Initial entitlement - Veteran	180	11,471	2,043	17.8%
Initial entitlement - Survivor	190	28,700	9,633	33.6%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		64,990	27,333	42.1%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,717	138	8.0%
Dependency	137	6,957	3,524	50.7%
Income adjustments	150	31,660	17,425	55.0%
Annual eligibility verification reporting (EVRs)	155	101	77	76.2%
Misc determinations	297	7,989	1,937	24.2%
Due process	607	16,566	4,232	25.5%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		24,621	7,984	32.4%
Income Verification Match	154	24,497	7,884	32.2%
Cost of Living Adjustments	696	110	91	82.7%
Non-entitlement reviews	697	14	9	64.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,450	1,471	33.1%
Correspondence	407	2,492	511	20.5%
Congressional correspondence	507	441	50	11.3%
Internal quality reviews	937	1,517	910	60.0%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,611
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,622
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
November 9, 2009	NA	178,573
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	64,452
	All	211,327

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33.

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 14, 2009	468,944	165,828	35.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	449,271	158,030	35.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		409,288	148,471	36.3%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	599	64	10.7%
Initial entitlement for service-connected disability (=>8)	010	27,790	10,877	39.1%
Initial entitlement for service-connected disability (<=7)	110	101,867	38,165	37.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,557	2,293	21.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	81	28	34.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	267,220	96,897	36.3%
Increased entitlement due to hospitalization or surgery	320	1,128	132	11.7%
Spina bifida and/or birth defects reconsideration	420	46	15	32.6%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		140,792	46,046	32.7%
Dependency	130	47,421	11,974	25.3%
Survivor restored entitlement	133	9	3	33.3%
Hospitalization adjustment (non-rating)	135	132	33	25.0%
Misc determinations	290	52,171	27,984	53.6%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	9,998	2,194	21.9%
Due process	600	31,059	3,857	12.4%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		25,336	9,872	39.0%
Income verification for unemployability	314	435	301	69.2%
Review of Hemodialysis related cases/conditions	680	6,254	2,079	33.2%
Review of Radiation related cases/conditions	682	699	614	87.8%
Review of Misc cases referred to central office	684	731	4	0.5%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,762	1,586	33.3%
Social Security number verification	690 Group	12,381	5,214	42.1%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		29,953	15,405	51.4%
Pre-decisional hearings	173	1,266	650	51.3%
Correspondence	400	3,503	1,447	41.3%
Congressional correspondence	500	259	85	32.8%
Freedom of Information Act (FOIA) requests	510	9,299	2,724	29.3%
Review, including quality assurance	930	15,490	10,429	67.3%
Correction of errors	960	136	70	51.5%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		59,656	17,357	29.1%
Increased entitlement and/or reconsideration	120	19,054	5,377	28.2%
Initial entitlement - Veteran	180	11,657	2,095	18.0%
Initial entitlement - Survivor	190	28,945	9,885	34.2%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		63,378	26,857	42.4%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,397	130	9.3%
Dependency	137	6,890	3,532	51.3%
Income adjustments	150	30,857	17,006	55.1%
Annual eligibility verification reporting (EVRs)	155	91	72	79.1%
Misc determinations	297	8,115	2,009	24.8%
Due process	607	16,028	4,108	25.6%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		24,270	10,878	44.8%
Income Verification Match	154	24,164	10,793	44.7%
Cost of Living Adjustments	696	92	76	82.6%
Non-entitlement reviews	697	14	9	64.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,371	1,474	33.7%
Correspondence	407	2,460	514	20.9%
Congressional correspondence	507	419	51	12.2%
Internal quality reviews	937	1,492	909	60.9%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,656
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,645
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
November 16, 2009	NA	179,212
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	64,452
	All	211,327

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33.