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Compensation and Pension Entitlement July 7, 2012	# Pending	# Pending Over 125	% Over 125
	918,819	608,058	66.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	882,647	584,675	66.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		843,533	571,682	67.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,349	1,995	84.9%
Initial entitlement for service-connected disability (=>8)	010	75,080	53,613	71.4%
Initial entitlement for service-connected disability (<=7)	110	235,706	160,258	68.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,712	5,676	41.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	251	148	59.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	496,953	332,412	66.9%
Increased entitlement due to hospitalization or surgery	320	2,105	803	38.1%
Spina bifida and/or birth defects reconsideration	420	105	63	60.0%
Reopened or new Agent Orange claims prior to 8/30/10	681	362	232	64.1%
Nehmer review cases based upon new Agent Orange presumptives	687	1,639	1,631	99.5%
Reopened or new Agent Orange claims prior to After 9/01/10	405	13,811	13,803	99.9%
Agent Orange claims where an interim decision was provided	409	1,460	1,048	71.8%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		237,222	128,099	54.0%
Dependency	130	129,230	71,834	55.6%
Survivor restored entitlement	133	21	13	61.9%
Hospitalization adjustment (non-rating)	135	203	146	71.9%
Misc determinations	290	58,489	34,207	58.5%
Spina bifida and/or birth defects adjustments	450	7	6	85.7%
Future examination for disabilities	310	13,566	5,747	42.4%
Due process	600	35,706	16,146	45.2%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		42,014	27,005	64.3%
Income verification for unemployability	314	3,883	1,141	29.4%
Review of Hemodialysis related cases/conditions	680	36	33	91.7%
Review of Radiation related cases/conditions	682	918	828	90.2%
Review of Misc cases referred to central office	684	36	35	97.2%
Review of effective date related to herbicide exposure	685	145	142	97.9%
Cost of Living Adjustments (COLAs) and other reviews	690	8,155	4,609	56.5%
Social Security number verification	690 Group	28,841	20,217	70.1%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		166,790	76,445	45.8%
Pre-decisional hearings	173	1,927	1,358	70.5%
Correspondence	400	112,195	43,729	39.0%
Congressional correspondence	500	632	214	33.9%
Freedom of Information Act (FOIA) requests	510	24,386	9,162	37.6%
Review, including quality assurance	930	26,969	21,778	80.8%
Correction of errors	960	681	204	30.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,286	36,376	48.3%
Increased entitlement and/or reconsideration	120	15,533	5,344	34.4%
Initial entitlement - Veteran	180	12,720	4,108	32.3%
Initial entitlement - Survivor	190	47,033	26,924	57.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		130,255	69,108	53.1%
Hospitalization adjustment (non-rating)	135	2,628	1,526	58.1%
Dependency	137	11,294	6,301	55.8%
Income adjustments	150	54,101	36,914	68.2%
Annual eligibility verification reporting (EVRs)	155	22,392	8,587	38.3%
Misc determinations	297	23,196	11,023	47.5%
Due process	607	16,644	4,757	28.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		36,313	14,079	38.8%
Income Verification Match	154	35,614	13,612	38.2%
Cost of Living Adjustments	696	88	77	87.5%
Non-entitlement reviews	697	611	390	63.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,397	5,943	47.9%
Correspondence	407	7,279	3,072	42.2%
Congressional correspondence	507	2,430	773	31.8%
Internal quality reviews	937	2,688	2,098	78.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	67,004

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	10,922

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,846

As Of July 9, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	16,966
	All	197,667

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

July 7, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	918,818	608,058 66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	843,532	571,682	67.8%	237,222	128,099	54.0%	42,014	27,005	64.3%	166,790	76,445	45.8%	48,332	1,363	253,347
EASTERN AREA	170,785	117,782	69.0%	48,221	26,845	55.7%	9,631	5,620	58.4%	17,035	12,462	73.2%	17,899	244	43,254
Baltimore	19,230	15,435	80.3%	4,533	3,273	72.2%	480	425	88.5%	1,814	1,334	73.5%	2	2	3,350
Boston	10,542	7,734	73.4%	2,870	1,367	47.6%	696	405	58.2%	945	740	78.3%	-	1	4,191
Buffalo	7,795	4,695	60.2%	3,316	1,631	49.2%	224	159	71.0%	787	502	63.8%	-	2	911
Cleveland	26,128	18,742	71.7%	5,026	2,347	46.7%	1,252	871	69.6%	1,985	1,458	73.5%	12	134	7,296
Detroit	17,984	11,296	62.8%	5,945	2,631	44.3%	645	262	40.6%	1,880	1,643	87.4%	3	39	5,897
Hartford	3,169	1,392	43.9%	1,049	193	18.4%	38	10	26.3%	288	136	47.2%	-	0	865
Indianapolis	20,520	16,507	80.4%	4,878	3,355	68.8%	443	321	72.5%	2,474	1,841	74.4%	4	56	4,479
Manchester	2,397	1,509	63.0%	887	461	52.0%	84	51	60.7%	163	124	76.1%	-	0	816
New York	15,553	12,121	77.9%	4,307	2,199	51.1%	177	81	45.8%	1,290	980	76.0%	3	4	4,220
Newark	4,639	2,467	53.2%	1,697	871	51.3%	80	73	91.3%	506	249	49.2%	4	1	2,163
Philadelphia	23,761	14,673	61.8%	6,111	3,958	64.8%	4,292	2,218	51.7%	3,199	2,265	70.8%	17,869	-	3,467
Pittsburgh	11,091	7,923	71.4%	4,210	3,198	76.0%	431	305	70.8%	999	695	69.6%	1	5	2,984
Providence	3,684	1,574	42.7%	826	167	20.2%	301	196	65.1%	231	169	73.2%	-	0	1,049
Togus	2,054	494	24.1%	1,713	844	49.3%	433	209	48.3%	158	107	67.7%	1	0	646
White River J.	1,037	595	57.4%	359	109	30.4%	49	28	57.1%	119	84	70.6%	-	0	378
Wilmington	1,201	625	52.0%	494	241	48.8%	6	6	100.0%	197	135	68.5%	-	0	542
SOUTHERN AREA	250,456	159,225	63.6%	76,456	41,046	53.7%	13,205	9,336	70.7%	106,234	33,604	31.6%	84	239	85,464
Atlanta	32,837	20,066	61.1%	9,906	4,819	48.6%	448	261	58.3%	5,037	3,000	59.6%	1	2	11,496
Columbia	24,121	15,755	65.3%	4,014	1,156	28.8%	634	406	64.0%	1,376	926	67.3%	-	5	5,448
Huntington	6,819	3,198	46.9%	1,700	354	20.8%	155	71	45.8%	670	300	44.8%	1	6	3,260
Jackson	10,823	7,787	71.9%	2,068	430	20.8%	1,108	922	83.2%	714	535	74.9%	34	7	3,876
Louisville	10,908	6,729	61.7%	4,190	2,377	56.7%	1,148	765	66.6%	1,348	978	72.6%	15	35	3,137
Montgomery	15,527	9,232	59.5%	5,786	2,605	45.0%	1,839	791	43.0%	1,236	855	69.2%	4	58	10,498
Nashville	11,285	4,606	40.8%	4,999	1,633	32.7%	426	291	68.3%	1,283	519	40.5%	7	42	5,993
Roanoke	27,582	19,363	70.2%	8,884	5,351	60.2%	403	221	54.8%	1,975	1,160	58.7%	6	10	7,012
San Juan	5,969	3,631	60.8%	2,392	1,033	43.2%	156	101	64.7%	789	548	69.5%	-	0	4,794
St. Petersburg	47,637	29,755	62.5%	11,715	5,331	45.5%	858	337	39.3%	3,451	1,931	56.0%	13	69	20,248
Washington	42	28	66.7%	56	45	80.4%	28	28	100.0%	84,813	20,776	24.5%	-	0	11
Winston-Salem	56,906	39,075	68.7%	20,746	15,912	76.7%	6,002	5,142	85.7%	3,542	2,076	58.6%	3	5	9,691

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,210	135,595	65.1%	54,955	28,372	51.6%	8,943	4,591	51.3%	21,127	14,955	70.8%	29,700	291	60,672
Chicago	21,457	17,244	80.4%	5,249	3,903	74.4%	945	855	90.5%	3,053	2,485	81.4%	9	101	5,792
Des Moines	7,610	5,303	69.7%	2,251	1,184	52.6%	144	84	58.3%	489	360	73.6%	-	3	1,455
Fargo	1,194	373	31.2%	247	38	15.4%	53	10	18.9%	74	47	63.5%	-	0	303
Houston	38,078	28,323	74.4%	13,655	9,333	68.3%	1,031	788	76.4%	5,947	4,502	75.7%	5	6	13,699
Lincoln	4,324	944	21.8%	910	78	8.6%	204	20	9.8%	636	226	35.5%	2	1	1,540
Little Rock	8,366	5,279	63.1%	3,862	2,183	56.5%	1,340	1,074	80.1%	1,404	975	69.4%	2	23	4,840
Milwaukee	10,945	4,163	38.0%	3,178	604	19.0%	879	109	12.4%	498	229	46.0%	11,418	-	3,100
Muskogee	15,000	6,491	43.3%	3,524	710	20.1%	536	219	40.9%	731	484	66.2%	6	6	3,593
New Orleans	13,475	9,159	68.0%	4,463	2,652	59.4%	343	232	67.6%	1,810	1,253	69.2%	7	70	5,130
Sioux Falls	1,239	365	29.5%	353	25	7.1%	155	18	11.6%	148	52	35.1%	-	1	209
St. Louis	18,801	12,376	65.8%	5,207	2,392	45.9%	917	566	61.7%	1,489	1,016	68.2%	10	64	6,061
St. Paul	11,574	2,960	25.6%	1,528	279	18.3%	1,457	174	11.9%	467	221	47.3%	18,231	-	1,409
Waco	51,481	40,084	77.9%	8,840	4,436	50.2%	873	398	45.6%	3,911	2,757	70.5%	10	16	12,729
Wichita	4,666	2,531	54.2%	1,688	555	32.9%	66	44	66.7%	470	348	74.0%	-	0	812
WESTERN AREA	214,080	159,079	74.3%	57,542	31,830	55.3%	10,231	7,454	72.9%	22,276	15,325	68.8%	648	587	47,080
Albuquerque	5,330	2,978	55.9%	1,838	773	42.1%	233	149	63.9%	626	340	54.3%	-	1	1,847
Anchorage	2,241	1,271	56.7%	1,730	1,029	59.5%	683	562	82.3%	357	279	78.2%	-	0	148
Boise	2,362	1,114	47.2%	877	231	26.3%	117	67	57.3%	325	186	57.2%	1	1	903
Denver	12,695	7,383	58.2%	4,067	1,680	41.3%	797	287	36.0%	1,365	613	44.9%	4	2	3,995
Cheyenne	1,055	323	30.6%	604	252	41.7%	16	13	81.3%	152	69	45.4%	2	3	342
Fort Harrison	1,752	570	32.5%	792	220	27.8%	126	58	46.0%	348	188	54.0%	1	0	302
Honolulu	6,496	5,066	78.0%	872	193	22.1%	63	24	38.1%	855	722	84.4%	2	1	730
Los Angeles	24,516	21,168	86.3%	4,892	2,852	58.3%	1,302	1,193	91.6%	1,758	1,533	87.2%	-	5	6,295
Manila	3,632	2,490	68.6%	1,372	651	47.4%	118	95	80.5%	728	552	75.8%	422	85	2,111
Oakland	33,561	29,965	89.3%	8,655	6,100	70.5%	960	721	75.1%	4,314	3,926	91.0%	10	6	7,665
Phoenix	22,272	16,898	75.9%	3,972	1,630	41.0%	807	556	68.9%	2,453	846	34.5%	1	1	5,072
Portland	12,623	8,317	65.9%	4,937	2,609	52.8%	1,256	840	66.9%	825	504	61.1%	2	17	5,172
Reno	9,024	6,821	75.6%	2,031	984	48.4%	141	67	47.5%	804	594	73.9%	1	1	1,099
Salt Lake City	18,132	11,685	64.4%	5,780	3,873	67.0%	1,222	1,122	91.8%	2,189	1,666	76.1%	1	2	1,842
San Diego	31,939	21,144	66.2%	5,186	1,998	38.5%	1,401	907	64.7%	2,012	1,138	56.6%	-	0	3,494
Seattle	26,450	21,886	82.7%	9,937	6,755	68.0%	989	793	80.2%	3,165	2,169	68.5%	201	462	6,063
Other	1	1	100.0%	48	6	12.5%	4	4	100.0%	118	99	83.9%	1	2	16,877

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,286	36,376	48.3%	130,255	69,108	53.1%	36,313	14,079	38.8%	12,421	5,958	48.0%	18,672	9,559	2,499
Philadelphia	33,418	20,256	60.6%	62,822	37,428	59.6%	14,396	6,089	42.3%	7,399	3,206	43.3%	7,828	4,273	976
Milwaukee	18,635	5,716	30.7%	24,513	8,862	36.2%	9,628	2,919	30.3%	568	234	41.2%	2,262	1,530	675
St. Paul	22,819	10,200	44.7%	41,150	21,659	52.6%	12,112	4,923	40.6%	4,163	2,287	54.9%	8,517	3,756	848
Other (in transit)	414	204	49.3%	1,770	1,159	65.5%	177	148	83.6%	291	231	79.4%	65	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,966	18,335	(1,369)	-7.5%	197,667	202,382	(4,715)	-2.3%
Buffalo	3,805	4,359	(554)	-12.7%	43,786	44,615	(829)	-1.9%
Atlanta	4,948	5,231	(283)	-5.4%	46,283	47,157	(874)	-1.9%
St Louis	3,258	3,252	6	0.2%	37,421	42,478	(5,057)	-11.9%
Muskogee	4,955	5,493	(538)	-9.8%	70,177	68,132	2,045	3.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.