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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	July 14, 2012	919,461	609,545

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		883,028	586,540

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			843,434	572,856
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,319	1,938	83.6%
Initial entitlement for service-connected disability (=>8)	010	74,753	53,188	71.2%
Initial entitlement for service-connected disability (<=7)	110	235,780	160,685	68.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,578	5,691	41.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	262	157	59.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	498,072	334,358	67.1%
Increased entitlement due to hospitalization or surgery	320	2,031	799	39.3%
Spina bifida and/or birth defects reconsideration	420	105	59	56.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	369	212	57.5%
Nehmer review cases based upon new Agent Orange presumptives	687	1,468	1,460	99.5%
Reopened or new Agent Orange claims prior to After 9/01/10	405	13,290	13,282	99.9%
Agent Orange claims where an interim decision was provided	409	1,407	1,027	73.0%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			239,761	131,183
Dependency	130	131,338	73,850	56.2%
Survivor restored entitlement	133	21	14	66.7%
Hospitalization adjustment (non-rating)	135	208	146	70.2%
Misc determinations	290	58,987	34,536	58.5%
Spina bifida and/or birth defects adjustments	450	6	5	83.3%
Future examination for disabilities	310	13,491	6,200	46.0%
Due process	600	35,710	16,432	46.0%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			42,393	27,722
Income verification for unemployability	314	3,876	1,137	29.3%
Review of Hemodialysis related cases/conditions	680	36	33	91.7%
Review of Radiation related cases/conditions	682	981	876	89.3%
Review of Misc cases referred to central office	684	35	34	97.1%
Review of effective date related to herbicide exposure	685	146	144	98.6%
Cost of Living Adjustments (COLAs) and other reviews	690	8,279	4,885	59.0%
Social Security number verification	690 Group	29,040	20,613	71.0%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			163,716	79,788
Pre-decisional hearings	173	1,959	1,394	71.2%
Correspondence	400	108,975	46,893	43.0%
Congressional correspondence	500	645	164	25.4%
Freedom of Information Act (FOIA) requests	510	24,311	9,313	38.3%
Review, including quality assurance	930	27,087	21,817	80.5%
Correction of errors	960	739	207	28.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		76,027	36,689	48.3%
Increased entitlement and/or reconsideration	120	15,788	5,372	34.0%
Initial entitlement - Veteran	180	13,001	4,266	32.8%
Initial entitlement - Survivor	190	47,238	27,051	57.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		128,592	73,923	57.5%
Hospitalization adjustment (non-rating)	135	2,339	1,271	54.3%
Dependency	137	11,518	6,400	55.6%
Income adjustments	150	53,603	37,591	70.1%
Annual eligibility verification reporting (EVRs)	155	21,190	12,686	59.9%
Misc determinations	297	23,174	11,210	48.4%
Due process	607	16,768	4,765	28.4%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		36,158	13,938	38.5%
Income Verification Match	154	35,412	13,462	38.0%
Cost of Living Adjustments	696	87	77	88.5%
Non-entitlement reviews	697	659	399	60.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,443	6,075	48.8%
Correspondence	407	7,353	3,171	43.1%
Congressional correspondence	507	2,432	794	32.6%
Internal quality reviews	937	2,658	2,110	79.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	66,452

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,011

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,325

As Of July 16, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	17,642
	All	191,491

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

July 14, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	919,460	609,545 66.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	843,433	572,856	67.9%	239,761	131,183	54.7%	42,393	27,722	65.4%	163,716	79,788	48.7%	48,434	1,353	252,956
EASTERN AREA	171,024	118,060	69.0%	48,668	27,423	56.3%	9,661	5,733	59.3%	16,957	12,363	72.9%	17,858	251	43,259
Baltimore	19,266	15,510	80.5%	4,650	3,344	71.9%	481	425	88.4%	1,809	1,346	74.4%	2	2	3,352
Boston	10,619	7,801	73.5%	2,885	1,401	48.6%	683	423	61.9%	974	737	75.7%	-	1	4,186
Buffalo	7,878	4,741	60.2%	3,221	1,635	50.8%	210	141	67.1%	796	482	60.6%	1	2	940
Cleveland	26,065	18,888	72.5%	5,074	2,482	48.9%	1,227	894	72.9%	2,026	1,459	72.0%	14	135	7,357
Detroit	17,903	11,245	62.8%	6,052	2,646	43.7%	655	277	42.3%	1,827	1,609	88.1%	2	39	5,931
Hartford	3,207	1,423	44.4%	1,028	214	20.8%	38	9	23.7%	279	136	48.7%	-	0	871
Indianapolis	20,462	16,400	80.1%	4,949	3,414	69.0%	436	322	73.9%	2,449	1,807	73.8%	4	60	4,483
Manchester	2,418	1,540	63.7%	888	483	54.4%	86	48	55.8%	159	122	76.7%	-	0	805
New York	15,438	12,034	78.0%	4,450	2,250	50.6%	212	106	50.0%	1,219	939	77.0%	3	5	4,173
Newark	4,680	2,559	54.7%	1,717	921	53.6%	81	74	91.4%	517	257	49.7%	5	1	2,194
Philadelphia	23,991	14,740	61.4%	6,138	4,003	65.2%	4,357	2,233	51.3%	3,190	2,279	71.4%	17,823	-	3,443
Pittsburgh	11,044	7,942	71.9%	4,188	3,206	76.6%	430	320	74.4%	1,019	692	67.9%	2	6	2,924
Providence	3,687	1,544	41.9%	830	180	21.7%	281	210	74.7%	218	161	73.9%	-	0	1,041
Togus	2,122	490	23.1%	1,737	873	50.3%	430	213	49.5%	151	111	73.5%	2	0	636
White River J.	1,063	592	55.7%	387	133	34.4%	47	32	68.1%	120	84	70.0%	-	0	380
Wilmington	1,181	611	51.7%	474	238	50.2%	7	6	85.7%	204	142	69.6%	-	0	543
SOUTHERN AREA	250,152	159,075	63.6%	77,440	41,893	54.1%	13,202	9,550	72.3%	103,332	37,239	36.0%	78	235	85,431
Atlanta	32,632	20,013	61.3%	9,853	4,903	49.8%	466	262	56.2%	5,055	3,002	59.4%	-	1	11,517
Columbia	23,878	15,574	65.2%	4,079	1,223	30.0%	623	398	63.9%	1,372	929	67.7%	-	6	5,467
Huntington	6,873	3,097	45.1%	1,743	363	20.8%	150	72	48.0%	682	302	44.3%	-	5	3,258
Jackson	10,953	7,913	72.2%	2,280	446	19.6%	1,168	973	83.3%	708	545	77.0%	35	6	3,883
Louisville	11,031	6,832	61.9%	4,192	2,443	58.3%	1,133	756	66.7%	1,364	984	72.1%	15	36	3,095
Montgomery	15,595	9,313	59.7%	5,865	2,605	44.4%	1,917	816	42.6%	1,184	849	71.7%	3	51	10,481
Nashville	11,480	4,653	40.5%	5,121	1,755	34.3%	422	310	73.5%	1,264	519	41.1%	7	42	5,985
Roanoke	27,703	19,502	70.4%	9,104	5,494	60.3%	413	238	57.6%	1,955	1,181	60.4%	4	11	6,995
San Juan	5,976	3,700	61.9%	2,462	1,075	43.7%	158	103	65.2%	778	549	70.6%	-	0	4,820
St. Petersburg	47,542	29,873	62.8%	11,850	5,459	46.1%	800	331	41.4%	3,303	1,909	57.8%	12	72	20,238
Washington	48	30	62.5%	55	45	81.8%	28	28	100.0%	81,988	24,426	29.8%	-	0	9
Winston-Salem	56,441	38,575	68.3%	20,836	16,082	77.2%	5,924	5,263	88.8%	3,679	2,044	55.6%	2	5	9,683

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,654	136,331	65.3%	55,300	28,964	52.4%	9,249	4,819	52.1%	21,064	14,835	70.4%	29,854	293	60,712
Chicago	21,472	17,307	80.6%	5,280	3,967	75.1%	942	874	92.8%	3,044	2,444	80.3%	9	102	5,808
Des Moines	7,569	5,258	69.5%	2,231	1,146	51.4%	147	88	59.9%	498	351	70.5%	-	3	1,419
Fargo	1,190	387	32.5%	250	41	16.4%	54	10	18.5%	67	41	61.2%	-	0	307
Houston	38,102	28,342	74.4%	13,606	9,384	69.0%	1,022	789	77.2%	5,914	4,506	76.2%	5	6	13,687
Lincoln	4,505	1,071	23.8%	966	94	9.7%	202	26	12.9%	615	215	35.0%	2	1	1,534
Little Rock	8,382	5,340	63.7%	3,897	2,243	57.6%	1,338	1,061	79.3%	1,413	974	68.9%	2	24	4,836
Milwaukee	10,875	4,182	38.5%	3,240	667	20.6%	976	145	14.9%	521	226	43.4%	11,418	-	3,132
Muskogee	15,339	6,722	43.8%	3,503	776	22.2%	580	252	43.4%	735	458	62.3%	4	3	3,577
New Orleans	13,545	9,214	68.0%	4,468	2,730	61.1%	310	224	72.3%	1,825	1,247	68.3%	8	71	5,155
Sioux Falls	1,200	366	30.5%	335	23	6.9%	152	21	13.8%	146	56	38.4%	-	1	213
St. Louis	18,840	12,381	65.7%	5,290	2,494	47.1%	1,047	697	66.6%	1,492	999	67.0%	10	67	6,075
St. Paul	11,431	2,999	26.2%	1,529	295	19.3%	1,428	175	12.3%	458	224	48.9%	18,389	-	1,375
Waco	51,576	40,270	78.1%	8,996	4,537	50.4%	984	414	42.1%	3,876	2,756	71.1%	7	15	12,770
Wichita	4,628	2,492	53.8%	1,709	567	33.2%	67	43	64.2%	460	338	73.5%	-	0	824
WESTERN AREA	213,602	159,389	74.6%	58,305	32,898	56.4%	10,277	7,616	74.1%	22,554	15,253	68.5%	641	572	46,958
Albuquerque	5,389	3,027	56.2%	1,899	828	43.6%	241	148	61.4%	576	357	62.0%	-	1	1,829
Anchorage	2,277	1,299	57.0%	1,741	1,053	60.5%	697	585	83.9%	357	277	77.6%	-	0	151
Boise	2,397	1,125	46.9%	909	240	26.4%	90	69	57.5%	338	190	56.2%	1	1	913
Denver	12,760	7,514	58.9%	4,285	1,794	41.9%	779	289	37.1%	1,362	618	45.4%	4	2	3,971
Cheyenne	1,070	337	31.5%	622	255	41.0%	15	12	80.0%	155	71	45.8%	2	3	343
Fort Harrison	1,798	607	33.8%	789	234	29.7%	122	64	52.5%	343	199	58.0%	1	0	305
Honolulu	6,548	5,083	77.6%	869	207	23.8%	58	23	39.7%	854	721	84.4%	2	1	716
Los Angeles	24,375	21,244	87.2%	4,960	2,895	58.4%	1,279	1,180	92.3%	1,629	1,464	89.9%	-	5	6,228
Manila	3,590	2,441	68.0%	1,353	638	47.2%	124	106	85.5%	731	551	75.4%	425	86	2,131
Oakland	33,213	29,893	90.0%	8,662	6,291	72.6%	956	720	75.3%	4,293	3,917	91.2%	10	5	7,652
Phoenix	22,345	16,950	75.9%	3,987	1,714	43.0%	808	563	69.7%	2,526	813	32.2%	1	1	5,078
Portland	12,561	8,292	66.0%	5,134	2,735	53.3%	1,281	864	67.4%	798	489	61.3%	3	16	5,152
Reno	9,069	6,880	75.9%	2,046	1,006	49.2%	138	71	51.4%	800	595	74.4%	-	2	1,106
Salt Lake City	18,028	11,721	65.0%	5,883	3,975	67.6%	1,283	1,144	89.2%	2,252	1,700	75.5%	2	2	1,835
San Diego	31,768	21,079	66.4%	5,175	2,170	41.9%	1,398	984	70.4%	2,079	1,143	55.0%	2	2	3,478
Seattle	26,414	21,897	82.9%	9,991	6,863	68.7%	978	794	81.2%	3,161	2,148	68.0%	188	445	6,070
Other	1	1	100.0%	48	5	10.4%	4	4	100.0%	109	98	89.9%	3	2	16,596

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,027	36,689	48.3%	128,592	73,923	57.5%	36,158	13,938	38.5%	12,467	6,091	48.9%	18,018	9,658	2,369
Philadelphia	33,786	20,493	60.7%	61,981	40,208	64.9%	14,375	6,086	42.3%	7,480	3,340	44.7%	7,901	4,309	925
Milwaukee	18,719	5,763	30.8%	23,758	9,336	39.3%	9,583	2,892	30.2%	579	250	43.2%	2,278	1,550	663
St. Paul	23,102	10,220	44.2%	41,148	23,176	56.3%	12,025	4,813	40.0%	4,121	2,268	55.0%	7,776	3,799	781
Other (in transit)	420	213	50.7%	1,705	1,203	70.6%	175	147	84.0%	287	233	81.2%	63	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,642	16,966	676	4.0%	191,491	199,385	(7,894)	-4.0%
Buffalo	4,423	3,805	618	16.2%	46,178	43,786	2,392	5.5%
Atlanta	5,074	4,948	126	2.5%	46,769	48,001	(1,232)	-2.6%
St. Louis	3,086	3,258	(172)	-5.3%	32,429	37,421	(4,992)	-13.3%
Muskogee	5,059	4,955	104	2.1%	66,115	70,177	(4,062)	-5.8%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.