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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	July 18, 2011	836,410	492,138

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		808,270	480,485

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			768,446	467,878
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	684	136	19.9%
Initial entitlement for service-connected disability (=>8)	010	51,456	31,833	61.9%
Initial entitlement for service-connected disability (<=7)	110	189,161	110,767	58.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,111	4,105	36.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	86	18	20.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	433,156	260,063	60.0%
Increased entitlement due to hospitalization or surgery	320	2,462	927	37.7%
Spina bifida and/or birth defects reconsideration	420	74	6	8.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,714	1,659	96.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	44,674	42,615	95.4%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	30,381	14,818	48.8%
Agent Orange claims where an interim decision was provided*	409	3,487	931	26.7%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			163,107	36,555
Dependency	130	60,900	17,390	28.6%
Survivor restored entitlement	133	14	11	78.6%
Hospitalization adjustment (non-rating)	135	117	77	65.8%
Misc determinations	290	65,666	11,646	17.7%
Spina bifida and/or birth defects adjustments	450	7	1	14.3%
Future examination for disabilities	310	9,599	3,556	37.0%
Due process	600	26,804	3,874	14.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			28,849	13,757
Income verification for unemployability	314	219	219	100.0%
Review of Hemodialysis related cases/conditions	680	91	85	93.4%
Review of Radiation related cases/conditions	682	559	483	86.4%
Review of Misc cases referred to central office	684	33	28	84.8%
Review of effective date related to herbicide exposure	685	118	83	70.3%
Cost of Living Adjustments (COLAs) and other reviews	690	4,985	1,883	37.8%
Social Security number verification	690 Group	22,844	10,976	48.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			82,283	41,721
Pre-decisional hearings	173	1,396	955	68.4%
Correspondence	400	39,949	19,132	47.9%
Congressional correspondence	500	815	189	23.2%
Freedom of Information Act (FOIA) requests	510	20,092	5,519	27.5%
Review, including quality assurance	930	19,763	15,772	79.8%
Correction of errors	960	268	154	57.5%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		67,964	24,260	35.7%
Increased entitlement and/or reconsideration	120	19,556	6,516	33.3%
Initial entitlement - Veteran	180	11,513	2,695	23.4%
Initial entitlement - Survivor	190	36,895	15,049	40.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		108,173	51,880	48.0%
Hospitalization adjustment (non-rating)	135	1,633	745	45.6%
Dependency	137	9,587	4,729	49.3%
Income adjustments	150	46,781	27,700	59.2%
Annual eligibility verification reporting (EVRs)	155	19,139	11,257	58.8%
Misc determinations	297	16,359	4,481	27.4%
Due process	607	14,674	2,968	20.2%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		2,771	2,528	91.2%
Income Verification Match	154	2,229	2,229	100.0%
Cost of Living Adjustments	696	68	18	26.5%
Non-entitlement reviews	697	474	281	59.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,958	2,223	56.2%
Correspondence	407	740	516	69.7%
Congressional correspondence	507	927	34	3.7%
Internal quality reviews	937	2,291	1,673	73.0%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	50,689
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,329
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of July 18, 2011	NA	241,008
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	16,427
	All	97,358
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

July 18, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	836,410	492,138 58.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	768,446	467,878	60.9%	163,107	36,556	22.4%	28,849	13,757	47.7%	82,283	41,721	50.7%	23,907	402	238,212
EASTERN AREA	155,223	97,934	63.1%	32,909	9,878	30.0%	7,078	4,146	58.6%	18,015	10,003	55.5%	16,279	33	40,091
Baltimore	13,826	9,722	70.3%	3,291	1,454	44.2%	435	308	70.8%	1,066	782	73.4%	-	1	2,874
Boston	7,430	4,502	60.6%	1,112	346	31.1%	206	142	68.9%	845	528	62.5%	1	1	3,794
Buffalo	6,564	3,439	52.4%	3,565	757	21.2%	134	101	75.4%	668	309	46.3%	3	1	713
Cleveland	21,504	12,966	60.3%	3,851	1,311	34.0%	822	573	69.7%	3,370	1,501	44.5%	2	11	6,271
Detroit	18,138	11,602	64.0%	4,071	987	24.2%	445	224	50.3%	2,358	1,169	49.6%	-	4	5,587
Hartford	2,961	1,077	36.4%	689	83	12.0%	337	66	19.6%	425	127	29.9%	1	1	893
Indianapolis	18,518	13,357	72.1%	2,852	1,046	36.7%	366	287	78.4%	2,612	1,645	63.0%	2	7	4,442
Manchester	2,071	1,160	56.0%	725	96	13.2%	26	8	30.8%	320	155	48.4%	-	1	783
New York	14,121	9,978	70.7%	2,983	736	24.7%	149	68	45.6%	1,098	668	60.8%	-	3	3,818
Newark	4,537	2,395	52.8%	1,043	254	24.4%	153	124	81.0%	490	214	43.7%	2	2	1,826
Philadelphia	24,728	14,781	59.8%	3,329	828	24.9%	2,586	1,241	48.0%	1,841	1,231	66.9%	16,267	-	3,480
Pittsburgh	8,557	5,229	61.1%	2,356	1,211	51.4%	615	519	84.4%	1,482	874	59.0%	1	1	3,033
Providence	2,856	1,346	47.1%	476	129	27.1%	219	154	70.3%	504	252	50.0%	-	-	1,165
Togus	6,987	5,186	74.2%	1,874	507	27.1%	536	292	54.5%	663	394	59.4%	-	-	665
White River J.	1,121	599	53.4%	245	47	19.2%	33	26	78.8%	124	81	65.3%	-	-	322
Wilmington	1,304	595	45.6%	447	86	19.2%	16	13	81.3%	149	73	49.0%	-	-	425
SOUTHERN AREA	237,549	140,592	59.2%	50,129	9,205	18.4%	8,481	4,292	50.6%	24,790	11,913	48.1%	33	63	73,414
Atlanta	32,181	20,560	63.9%	5,480	1,094	20.0%	647	357	55.2%	4,449	2,086	46.9%	1	2	9,458
Columbia	20,748	12,926	62.3%	3,854	698	18.1%	376	112	29.8%	1,043	672	64.4%	3	5	4,498
Huntington	10,863	7,571	69.7%	1,762	613	34.8%	191	96	50.3%	1,199	740	61.7%	-	4	2,788
Jackson	9,334	5,994	64.2%	2,185	412	18.9%	769	560	72.8%	940	578	61.5%	10	7	3,883
Louisville	8,097	3,388	41.8%	3,329	650	19.5%	699	214	30.6%	1,062	386	36.3%	5	1	2,203
Montgomery	13,334	6,796	51.0%	4,772	642	13.5%	923	466	50.5%	1,520	683	44.9%	-	12	9,465
Nashville	12,146	4,837	39.8%	3,236	166	5.1%	254	59	23.2%	2,093	759	36.3%	1	10	5,576
Roanoke	24,399	15,439	63.3%	3,939	383	9.7%	1,293	188	14.5%	1,972	1,031	52.3%	2	5	6,648
San Juan	5,572	3,199	57.4%	2,613	336	12.9%	41	28	68.3%	613	461	75.2%	-	1	4,377
St. Petersburg	49,914	29,910	59.9%	7,632	1,741	22.8%	1,326	978	73.8%	6,667	3,026	45.4%	6	16	16,528
Washington	31	15	48.4%	113	51	45.1%	54	53	98.1%	9	8	88.9%	-	-	14
Winston-Salem	50,930	29,957	58.8%	11,214	2,419	21.6%	1,908	1,181	61.9%	3,223	1,483	46.0%	5	-	7,976

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	191,249	114,079	59.6%	42,312	8,770	20.7%	5,324	1,969	37.0%	20,370	10,134	49.7%	7,181	184	57,122
Chicago	18,308	11,845	64.7%	3,670	882	24.0%	749	491	65.6%	2,156	1,012	46.9%	1	13	6,356
Des Moines	5,778	3,169	54.8%	2,193	234	10.7%	204	106	52.0%	818	452	55.3%	-	1	1,812
Fargo	1,525	498	32.7%	993	34	3.4%	81	30	37.0%	209	93	44.5%	1	-	317
Houston	32,187	20,950	65.1%	11,607	4,064	35.0%	981	332	33.8%	3,541	2,247	63.5%	5	2	13,592
Lincoln	5,171	2,421	46.8%	1,123	37	3.3%	234	10	4.3%	711	177	24.9%	-	1	1,539
Little Rock	7,724	4,303	55.7%	3,235	473	14.6%	416	207	49.8%	1,502	658	43.8%	-	4	3,843
Milwaukee	12,774	5,624	44.0%	2,217	128	5.8%	105	31	29.5%	1,518	510	33.6%	6,786	-	2,382
Muskogee	14,101	7,879	55.9%	3,487	526	15.1%	1,153	273	23.7%	1,157	565	48.8%	1	1	3,305
New Orleans	9,857	5,530	56.1%	1,804	489	27.1%	241	61	25.3%	1,057	586	55.4%	-	6	4,655
Sioux Falls	1,014	202	19.9%	387	12	3.1%	115	12	10.4%	182	63	34.6%	-	3	297
St. Louis	16,110	9,410	58.4%	3,027	1,143	37.8%	415	231	55.7%	2,067	929	44.9%	1	2	6,191
St. Paul	11,939	3,688	30.9%	3,882	123	3.2%	117	15	12.8%	1,138	505	44.4%	120	-	1,434
Waco	50,173	36,094	71.9%	3,525	556	15.8%	450	121	26.9%	3,815	2,131	55.9%	266	151	10,718
Wichita	4,588	2,466	53.7%	1,162	69	5.9%	63	49	77.8%	499	206	41.3%	-	-	681
WESTERN AREA	184,425	114,395	62.0%	37,718	8,698	23.1%	7,966	3,350	42.1%	19,061	9,654	50.6%	412	122	46,410
Albuquerque	4,900	2,571	52.5%	736	86	11.7%	86	39	45.3%	564	343	60.8%	3	-	1,987
Anchorage	1,459	630	43.2%	1,065	203	19.1%	278	99	35.6%	227	136	59.9%	-	-	201
Boise	2,120	604	28.5%	793	77	9.7%	78	47	60.3%	332	104	31.3%	-	1	788
Denver	9,449	4,253	45.0%	2,458	414	16.8%	430	111	25.8%	928	281	30.3%	-	4	3,675
Cheyenne	1,195	517	43.3%	475	120	25.3%	40	25	62.5%	243	121	49.8%	-	1	251
Fort Harrison	1,072	140	13.1%	994	40	4.0%	91	20	22.0%	269	25	9.3%	-	1	365
Honolulu	4,719	3,091	65.5%	535	61	11.4%	67	33	49.3%	770	548	71.2%	1	-	701
Los Angeles	18,304	11,451	62.6%	4,370	772	17.7%	1,866	262	14.0%	1,293	714	55.2%	-	1	6,943
Manila	2,661	474	17.8%	1,049	350	33.4%	67	27	40.3%	752	391	52.0%	211	25	2,652
Oakland	27,485	18,127	66.0%	5,322	1,276	24.0%	585	415	70.9%	2,907	1,724	59.3%	1	3	6,827
Phoenix	22,753	16,780	73.7%	3,079	178	5.8%	861	390	45.3%	2,710	1,558	57.5%	-	1	4,626
Portland	11,555	6,410	55.5%	2,845	876	30.8%	630	269	42.7%	1,681	679	40.4%	2	5	4,761
Reno	7,465	5,013	67.2%	956	237	24.8%	80	23	28.8%	824	401	48.7%	1	1	985
Salt Lake City	9,637	2,574	26.7%	3,843	218	5.7%	1,487	831	55.9%	1,209	466	38.5%	-	-	1,954
San Diego	26,909	15,666	58.2%	2,312	269	11.6%	717	314	43.8%	1,637	713	43.6%	-	-	4,053
Seattle	32,742	26,094	79.7%	6,886	3,521	51.1%	603	445	73.8%	2,715	1,450	53.4%	193	79	5,641
Other	-	878	-	39	5	12.8%	-	-	-	47	17	36.2%	2	-	21,175

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	67,964	24,260	35.7%	108,173	51,880	48.0%	2,771	2,528	91.2%	3,958	2,223	56.2%	26,782	5,927	2,796
Philadelphia	32,335	13,603	42.1%	51,818	28,002	54.0%	26	22	84.6%	1,653	612	37.0%	5,491	2,989	1,083
Milwaukee	17,324	4,740	27.4%	22,567	7,591	33.6%	57	16	28.1%	690	369	53.5%	1,708	1,342	807
St. Paul	17,893	5,799	32.4%	32,802	15,624	47.6%	2,667	2,475	92.8%	1,435	1,085	75.6%	19,468	1,596	906
Other (in transit)	412	118	28.6%	986	663	67.2%	21	15	71.4%	180	157	87.2%	115	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,427	15,038	1,389	9.2%	97,358	100,202	(2,844)	-2.8%
Buffalo	3,676	2,529	1,147	45.4%	31,857	31,410	447	1.4%
Atlanta	4,132	4,451	(319)	-7.2%	18,606	19,084	(478)	-2.5%
St Louis	2,246	2,296	(50)	-2.2%	12,568	15,901	(3,333)	-21.0%
Muskogee	6,373	5,762	611	10.6%	34,327	33,807	520	1.5%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>