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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	July 21, 2012	915,142	606,608

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		878,893	583,311

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			839,107	569,833
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	2,330	1,935	83.0%
Initial entitlement for service-connected disability (=>8)	010	74,256	52,678	70.9%
Initial entitlement for service-connected disability (<=7)	110	235,242	160,155	68.1%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,619	5,735	42.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	271	164	60.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	495,748	333,357	67.2%
Increased entitlement due to hospitalization or surgery	320	2,033	780	38.4%
Spina bifida and/or birth defects reconsideration	420	103	62	60.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	371	200	53.9%
Nehmer review cases based upon new Agent Orange presumptives	687	1,229	1,224	99.6%
Reopened or new Agent Orange claims prior to After 9/01/10	405	12,567	12,560	99.9%
Agent Orange claims where an interim decision was provided	409	1,338	983	73.5%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			241,920	132,840
Dependency	130	132,989	75,486	56.8%
Survivor restored entitlement	133	18	11	61.1%
Hospitalization adjustment (non-rating)	135	209	154	73.7%
Misc determinations	290	59,141	34,667	58.6%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	13,662	5,886	43.1%
Due process	600	35,893	16,631	46.3%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			42,355	27,666
Income verification for unemployability	314	3,867	1,131	29.2%
Review of Hemodialysis related cases/conditions	680	36	34	94.4%
Review of Radiation related cases/conditions	682	950	852	89.7%
Review of Misc cases referred to central office	684	35	34	97.1%
Review of effective date related to herbicide exposure	685	145	144	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,365	4,953	59.2%
Social Security number verification	690 Group	28,957	20,518	70.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			158,271	78,988
Pre-decisional hearings	173	1,962	1,409	71.8%
Correspondence	400	102,571	45,808	44.7%
Congressional correspondence	500	931	163	17.5%
Freedom of Information Act (FOIA) requests	510	24,654	9,535	38.7%
Review, including quality assurance	930	27,322	21,850	80.0%
Correction of errors	960	831	223	26.8%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>76,035</b>	<b>36,775</b>	<b>48.4%</b>
Increased entitlement and/or reconsideration	120	15,826	5,382	34.0%
Initial entitlement - Veteran	180	13,002	4,371	33.6%
Initial entitlement - Survivor	190	47,207	27,022	57.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>126,971</b>	<b>74,313</b>	<b>58.5%</b>
Hospitalization adjustment (non-rating)	135	2,083	1,034	49.6%
Dependency	137	11,490	6,489	56.5%
Income adjustments	150	52,936	37,801	71.4%
Annual eligibility verification reporting (EVRs)	155	19,898	12,671	63.7%
Misc determinations	297	23,403	11,449	48.9%
Due process	607	17,161	4,869	28.4%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>35,873</b>	<b>13,754</b>	<b>38.3%</b>
Income Verification Match	154	35,008	13,277	37.9%
Cost of Living Adjustments	696	94	84	89.4%
Non-entitlement reviews	697	771	393	51.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>12,580</b>	<b>6,125</b>	<b>48.7%</b>
Correspondence	407	7,556	3,305	43.7%
Congressional correspondence	507	2,338	688	29.4%
Internal quality reviews	937	2,686	2,132	79.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>66,374</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>11,030</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>255,441</b>

As Of July 23, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>18,926</b>
	<b>All</b>	<b>192,128</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

# COMPENSATION AND PENSION INVENTORY

July 21, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	915,141	606,608 66.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>839,106</b>	<b>569,833</b>	<b>67.9%</b>	<b>241,920</b>	<b>132,840</b>	<b>54.9%</b>	<b>42,355</b>	<b>27,666</b>	<b>65.3%</b>	<b>158,271</b>	<b>78,988</b>	<b>49.9%</b>	<b>48,794</b>	<b>1,271</b>	<b>253,069</b>
<b>EASTERN AREA</b>	170,034	117,386	69.0%	49,048	27,703	56.5%	9,541	5,710	59.8%	16,890	12,197	72.2%	17,746	257	43,231
Baltimore	19,165	15,447	80.6%	4,692	3,400	72.5%	483	428	88.6%	2,010	1,351	67.2%	-	2	3,370
Boston	10,657	7,810	73.3%	2,848	1,392	48.9%	710	424	59.7%	948	723	76.3%	-	1	4,188
Buffalo	7,876	4,729	60.0%	3,285	1,644	50.0%	213	148	69.5%	759	470	61.9%	2	2	947
Cleveland	25,811	18,740	72.6%	5,168	2,564	49.6%	1,197	877	73.3%	1,971	1,434	72.8%	13	135	7,364
Detroit	17,764	11,057	62.2%	6,049	2,609	43.1%	662	288	43.5%	1,783	1,522	85.4%	1	40	5,900
Hartford	3,205	1,446	45.1%	1,032	235	22.8%	23	8	34.8%	266	134	50.4%	-	0	861
Indianapolis	20,135	16,208	80.5%	5,018	3,455	68.9%	430	318	74.0%	2,447	1,795	73.4%	4	64	4,499
Manchester	2,400	1,533	63.9%	900	476	52.9%	85	48	56.5%	153	121	79.1%	-	0	808
New York	15,258	11,962	78.4%	4,645	2,347	50.5%	244	122	50.0%	1,169	926	79.2%	3	5	4,160
Newark	4,669	2,588	55.4%	1,730	940	54.3%	82	75	91.5%	533	263	49.3%	5	1	2,208
Philadelphia	23,973	14,700	61.3%	6,069	3,950	65.1%	4,233	2,179	51.5%	3,199	2,307	72.1%	17,713	-	3,442
Pittsburgh	11,017	7,955	72.2%	4,219	3,250	77.0%	440	340	77.3%	979	674	68.8%	1	7	2,880
Providence	3,758	1,535	40.8%	822	178	21.7%	272	208	76.5%	204	149	73.0%	-	0	1,032
Togus	2,126	480	22.6%	1,752	892	50.9%	415	212	51.1%	140	96	68.6%	2	0	633
White River J.	1,062	585	55.1%	348	127	36.5%	45	30	66.7%	123	88	71.5%	-	0	387
Wilmington	1,158	611	52.8%	471	244	51.8%	7	5	71.4%	206	144	69.9%	-	0	552
<b>SOUTHERN AREA</b>	248,548	157,669	63.4%	78,161	42,505	54.4%	13,302	9,609	72.2%	97,619	36,694	37.6%	81	234	85,683
Atlanta	32,415	19,844	61.2%	9,823	5,015	51.1%	519	294	56.6%	5,036	2,984	59.3%	1	1	11,540
Columbia	23,113	15,020	65.0%	4,081	1,232	30.2%	593	386	65.1%	1,344	914	68.0%	-	6	5,511
Huntington	7,352	3,092	42.1%	1,767	365	20.7%	154	76	49.4%	665	284	42.7%	1	5	3,285
Jackson	10,826	7,732	71.4%	2,316	450	19.4%	1,133	953	84.1%	733	537	73.3%	33	8	3,907
Louisville	11,003	6,804	61.8%	4,381	2,493	56.9%	1,146	760	66.3%	1,375	993	72.2%	17	38	3,130
Montgomery	15,680	9,544	60.9%	5,920	2,651	44.8%	2,021	828	41.0%	1,301	848	65.2%	4	51	10,512
Nashville	11,498	4,621	40.2%	5,169	1,773	34.3%	420	296	70.5%	1,255	497	39.6%	7	39	6,010
Roanoke	27,631	19,529	70.7%	9,429	5,667	60.1%	409	231	56.5%	1,966	1,198	60.9%	4	11	6,976
San Juan	5,908	3,684	62.4%	2,488	1,075	43.2%	163	109	66.9%	784	556	70.9%	1	0	4,828
St. Petersburg	47,210	29,732	63.0%	11,843	5,532	46.7%	840	335	39.9%	3,235	1,858	57.4%	11	69	20,237
Washington	51	31	60.8%	53	44	83.0%	28	28	100.0%	76,254	24,068	31.6%	-	0	9
Winston-Salem	55,861	38,036	68.1%	20,891	16,208	77.6%	5,876	5,313	90.4%	3,671	1,957	53.3%	2	6	9,738

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	208,587	136,091	65.2%	55,572	29,139	52.4%	9,330	4,797	51.4%	21,042	14,779	70.2%	30,347	303	60,861
Chicago	21,383	17,359	81.2%	5,354	4,014	75.0%	933	872	93.5%	3,040	2,433	80.0%	10	104	5,757
Des Moines	7,514	5,181	69.0%	2,231	1,174	52.6%	137	84	61.3%	473	336	71.0%	-	3	1,409
Fargo	1,155	362	31.3%	255	36	14.1%	63	10	15.9%	60	35	58.3%	-	0	312
Houston	37,795	28,023	74.1%	13,497	9,371	69.4%	1,019	798	78.3%	5,919	4,538	76.7%	6	6	13,731
Lincoln	4,634	1,130	24.4%	1,031	110	10.7%	215	26	12.1%	620	203	32.7%	2	2	1,551
Little Rock	8,409	5,376	63.9%	3,989	2,237	56.1%	1,330	1,035	77.8%	1,424	985	69.2%	2	25	4,864
Milwaukee	10,823	4,171	38.5%	3,153	650	20.6%	963	157	16.3%	523	217	41.5%	11,489	-	3,145
Muskogee	15,671	6,890	44.0%	3,537	814	23.0%	613	250	40.8%	723	441	61.0%	3	3	3,592
New Orleans	13,558	9,252	68.2%	4,613	2,750	59.6%	309	231	74.8%	1,855	1,257	67.8%	8	73	5,166
Sioux Falls	1,194	366	30.7%	331	21	6.3%	152	19	12.5%	140	57	40.7%	-	1	231
St. Louis	18,869	12,383	65.6%	5,300	2,545	48.0%	1,050	692	65.9%	1,487	980	65.9%	9	69	6,069
St. Paul	11,541	3,016	26.1%	1,544	280	18.1%	1,421	157	11.0%	453	226	49.9%	18,812	-	1,387
Waco	51,464	40,129	78.0%	9,013	4,560	50.6%	1,061	422	39.8%	3,875	2,740	70.7%	6	17	12,807
Wichita	4,577	2,453	53.6%	1,724	577	33.5%	64	44	68.8%	450	331	73.6%	-	0	840
<b>WESTERN AREA</b>	211,936	158,686	74.9%	59,091	33,487	56.7%	10,178	7,546	74.1%	22,590	15,221	67.4%	618	475	46,811
Albuquerque	5,291	2,967	56.1%	1,933	845	43.7%	247	142	57.5%	596	354	59.4%	-	1	1,826
Anchorage	2,467	1,370	55.5%	1,743	1,078	61.8%	702	590	84.0%	353	272	77.1%	-	0	149
Boise	2,382	1,121	47.1%	961	261	27.2%	117	64	54.7%	343	194	56.6%	-	0	900
Denver	12,738	7,505	58.9%	4,562	1,898	41.6%	733	300	40.9%	1,398	644	46.1%	4	2	3,975
Cheyenne	1,057	337	31.9%	635	264	41.6%	13	11	84.6%	159	71	44.7%	2	3	346
Fort Harrison	1,824	611	33.5%	821	256	31.2%	134	65	48.5%	349	201	57.6%	-	0	304
Honolulu	6,559	5,066	77.2%	867	197	22.7%	53	22	41.5%	835	699	83.7%	2	0	711
Los Angeles	23,764	21,309	89.7%	4,897	2,870	58.6%	1,241	1,148	92.5%	1,629	1,461	89.7%	2	5	6,199
Manila	3,514	2,397	68.2%	1,322	603	45.6%	117	100	85.5%	775	546	70.5%	425	90	2,115
Oakland	32,745	29,736	90.8%	8,711	6,319	72.5%	952	726	76.3%	4,292	3,915	91.2%	8	5	7,661
Phoenix	22,411	17,003	75.9%	4,117	1,786	43.4%	816	566	69.4%	2,737	798	29.2%	1	1	5,050
Portland	12,359	8,123	65.7%	5,189	2,764	53.3%	1,289	838	65.0%	771	475	61.6%	3	17	5,140
Reno	9,067	6,860	75.7%	2,055	1,015	49.4%	136	73	53.7%	794	596	75.1%	-	2	1,103
Salt Lake City	18,084	11,746	65.0%	6,035	4,134	68.5%	1,274	1,139	89.4%	2,266	1,717	75.8%	2	1	1,819
San Diego	31,606	20,937	66.2%	5,091	2,233	43.9%	1,380	975	70.7%	2,169	1,159	53.4%	1	2	3,469
Seattle	26,068	21,598	82.9%	10,152	6,964	68.6%	974	787	80.8%	3,124	2,119	67.8%	168	346	6,044
Other	1	1	100.0%	48	6	12.5%	4	4	100.0%	130	97	74.6%	2	2	16,483

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	76,035	36,775	48.4%	126,971	74,313	58.5%	35,873	13,754	38.3%	12,603	6,140	48.7%	17,580	9,759	2,372
Philadelphia	33,832	20,569	60.8%	61,241	40,506	66.1%	14,347	6,072	42.3%	7,457	3,388	45.4%	7,992	4,353	936
Milwaukee	18,547	5,684	30.6%	23,123	9,186	39.7%	9,536	2,865	30.0%	565	256	45.3%	2,318	1,540	684
St. Paul	23,231	10,303	44.4%	40,827	23,323	57.1%	11,812	4,669	39.5%	4,288	2,262	52.8%	7,213	3,866	752
Other (in transit)	425	219	51.5%	1,780	1,298	72.9%	178	148	83.1%	293	234	79.9%	57	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	18,926	17,642	1,284	7.3%	192,128	191,491	637	0.3%
Buffalo	5,363	4,423	940	21.3%	44,974	46,178	(1,204)	-2.6%
Atlanta	5,643	5,074	569	11.2%	47,139	46,769	370	0.8%
St. Louis	3,076	3,086	(10)	-0.3%	35,642	32,429	3,213	9.9%
Muskogee	4,844	5,059	(215)	-4.2%	64,373	66,115	(1,742)	-2.6%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.