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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	August 1, 2011	832,817	491,621

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		803,052	478,368

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			764,473	466,118
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	741	155	20.9%
Initial entitlement for service-connected disability (=>8)	010	51,513	31,959	62.0%
Initial entitlement for service-connected disability (<=7)	110	190,491	111,876	58.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,756	4,075	37.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	81	16	19.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	432,690	260,782	60.3%
Increased entitlement due to hospitalization or surgery	320	2,382	928	39.0%
Spina bifida and/or birth defects reconsideration	420	74	10	13.5%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,510	1,458	96.6%
Nehmer review cases based upon new Agent Orange presumptives *	687	40,309	38,450	95.4%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	30,519	15,419	50.5%
Agent Orange claims where an interim decision was provided*	409	3,407	990	29.1%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			166,974	37,602
Dependency	130	63,484	18,007	28.4%
Survivor restored entitlement	133	15	13	86.7%
Hospitalization adjustment (non-rating)	135	123	77	62.6%
Misc determinations	290	66,613	12,151	18.2%
Spina bifida and/or birth defects adjustments	450	8	1	12.5%
Future examination for disabilities	310	9,116	3,162	34.7%
Due process	600	27,615	4,191	15.2%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			29,738	14,076
Income verification for unemployability	314	220	219	99.5%
Review of Hemodialysis related cases/conditions	680	65	59	90.8%
Review of Radiation related cases/conditions	682	520	460	88.5%
Review of Misc cases referred to central office	684	36	30	83.3%
Review of effective date related to herbicide exposure	685	135	107	79.3%
Cost of Living Adjustments (COLAs) and other reviews	690	5,025	1,900	37.8%
Social Security number verification	690 Group	23,737	11,301	47.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			82,153	42,420
Pre-decisional hearings	173	1,398	963	68.9%
Correspondence	400	40,014	19,794	49.5%
Congressional correspondence	500	927	207	22.3%
Freedom of Information Act (FOIA) requests	510	19,631	5,385	27.4%
Review, including quality assurance	930	19,889	15,918	80.0%
Correction of errors	960	294	153	52.0%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		68,344	25,503	37.3%
Increased entitlement and/or reconsideration	120	19,165	6,596	34.4%
Initial entitlement - Veteran	180	11,194	2,673	23.9%
Initial entitlement - Survivor	190	37,985	16,234	42.7%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		105,044	52,907	50.4%
Hospitalization adjustment (non-rating)	135	1,645	785	47.7%
Dependency	137	9,616	4,790	49.8%
Income adjustments	150	45,931	28,226	61.5%
Annual eligibility verification reporting (EVRs)	155	16,304	11,586	71.1%
Misc determinations	297	16,129	4,468	27.7%
Due process	607	15,419	3,052	19.8%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		2,544	2,299	90.4%
Income Verification Match	154	2,030	2,030	100.0%
Cost of Living Adjustments	696	69	17	24.6%
Non-entitlement reviews	697	445	252	56.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,926	2,143	54.6%
Correspondence	407	694	473	68.2%
Congressional correspondence	507	1,001	39	3.9%
Internal quality reviews	937	2,231	1,631	73.1%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	50,485
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,549
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of August 1, 2011	NA	242,445
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	18,138
	All	92,857
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

August 1, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
832,817	491,621	59.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	764,473	466,118	61.0%	166,974	37,603	22.5%	29,738	14,076	47.3%	82,153	42,420	51.6%	23,695	425	239,650
EASTERN AREA	154,682	98,049	63.4%	33,633	9,989	29.7%	7,306	4,201	57.5%	17,787	10,048	56.5%	16,771	27	40,337
Baltimore	13,880	9,892	71.3%	3,338	1,477	44.2%	438	317	72.4%	1,047	763	72.9%	-	1	2,890
Boston	7,501	4,559	60.8%	1,138	335	29.4%	200	128	64.0%	835	544	65.1%	1	1	3,806
Buffalo	6,446	3,431	53.2%	3,601	744	20.7%	137	105	76.6%	604	335	55.5%	1	1	727
Cleveland	21,160	12,746	60.2%	3,779	1,408	37.3%	803	597	74.3%	3,321	1,534	46.2%	3	12	6,301
Detroit	18,102	11,524	63.7%	4,056	973	24.0%	424	256	60.4%	2,355	1,153	49.0%	-	7	5,684
Hartford	3,009	1,113	37.0%	1,016	76	7.5%	361	101	28.0%	437	139	31.8%	-	-	899
Indianapolis	19,072	13,629	71.5%	3,019	1,122	37.2%	369	292	79.1%	2,684	1,691	63.0%	2	2	4,443
Manchester	1,976	1,125	56.9%	758	111	14.6%	26	14	53.8%	291	148	50.9%	-	-	793
New York	14,217	10,060	70.8%	3,002	726	24.2%	141	73	51.8%	1,130	726	64.2%	1	1	3,836
Newark	4,489	2,392	53.3%	1,042	276	26.5%	147	117	79.6%	488	216	44.3%	1	1	1,835
Philadelphia	24,223	14,735	60.8%	3,547	841	23.7%	2,786	1,197	43.0%	1,759	1,181	67.1%	16,759	-	3,487
Pittsburgh	8,618	5,307	61.6%	2,304	1,134	49.2%	623	522	83.8%	1,357	791	58.3%	2	-	3,054
Providence	2,915	1,397	47.9%	461	112	24.3%	243	146	60.1%	515	266	51.7%	-	-	1,146
Togus	6,741	4,955	73.5%	1,894	523	27.6%	552	298	54.0%	694	402	57.9%	1	-	677
White River J.	1,096	609	55.6%	248	51	20.6%	33	26	78.8%	119	80	67.2%	-	1	327
Wilmington	1,237	575	46.5%	430	80	18.6%	23	12	52.2%	151	79	52.3%	-	-	432
SOUTHERN AREA	233,689	137,888	59.0%	51,913	9,717	18.7%	8,857	4,240	47.9%	24,703	12,013	48.6%	37	73	74,173
Atlanta	31,451	20,245	64.4%	5,729	1,263	22.0%	559	359	64.2%	4,461	2,069	46.4%	1	2	9,427
Columbia	20,783	12,745	61.3%	4,050	691	17.1%	357	109	30.5%	1,046	685	65.5%	4	6	4,517
Huntington	10,610	7,395	69.7%	1,715	591	34.5%	188	105	55.9%	1,273	784	61.6%	1	2	2,813
Jackson	9,201	5,963	64.8%	2,205	422	19.1%	725	537	74.1%	922	597	64.8%	12	10	3,959
Louisville	8,027	3,425	42.7%	3,453	636	18.4%	823	229	27.8%	1,043	381	36.5%	7	4	2,267
Montgomery	13,056	6,525	50.0%	4,865	665	13.7%	959	436	45.5%	1,518	692	45.6%	-	12	9,492
Nashville	12,117	4,810	39.7%	3,295	174	5.3%	266	60	22.6%	2,069	750	36.2%	1	11	5,584
Roanoke	24,293	15,262	62.8%	4,526	396	8.7%	1,349	155	11.5%	1,941	1,059	54.6%	1	5	6,773
San Juan	5,254	2,980	56.7%	2,546	327	12.8%	42	30	71.4%	594	442	74.4%	-	-	4,308
St. Petersburg	48,870	29,175	59.7%	7,651	1,860	24.3%	1,342	984	73.3%	6,638	3,059	46.1%	4	21	16,822
Washington	46	19	41.3%	101	49	48.5%	52	52	100.0%	10	8	80.0%	-	-	14
Winston-Salem	49,981	29,344	58.7%	11,777	2,643	22.4%	2,195	1,184	53.9%	3,188	1,487	46.6%	6	-	8,197

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	190,944	114,364	59.9%	42,556	9,142	21.5%	5,427	2,060	38.0%	20,129	10,322	51.3%	6,505	210	57,484
Chicago	18,515	12,370	66.8%	3,624	968	26.7%	742	532	71.7%	2,229	1,148	51.5%	2	18	6,314
Des Moines	5,765	3,145	54.6%	2,206	228	10.3%	201	126	62.7%	825	463	56.1%	-	1	1,821
Fargo	1,464	503	34.4%	834	64	7.7%	77	28	36.4%	196	93	47.4%	1	-	323
Houston	32,297	21,035	65.1%	11,966	4,278	35.8%	993	362	36.5%	3,534	2,259	63.9%	4	3	13,861
Lincoln	4,832	2,099	43.4%	1,086	35	3.2%	218	11	5.0%	690	174	25.2%	1	-	1,555
Little Rock	7,534	4,160	55.2%	3,292	475	14.4%	557	215	38.6%	1,397	606	43.4%	-	5	3,911
Milwaukee	12,685	5,615	44.3%	2,209	144	6.5%	110	33	30.0%	1,523	521	34.2%	6,121	-	2,411
Muskogee	13,822	7,655	55.4%	3,616	566	15.7%	1,169	281	24.0%	1,139	589	51.7%	1	1	3,219
New Orleans	10,167	5,647	55.5%	1,820	515	28.3%	227	74	32.6%	1,092	617	56.5%	1	7	4,703
Sioux Falls	1,055	211	20.0%	386	13	3.4%	101	8	7.9%	171	55	32.2%	-	3	308
St. Louis	16,115	9,535	59.2%	2,955	1,110	37.6%	374	216	57.8%	1,924	918	47.7%	-	2	6,271
St. Paul	11,483	3,476	30.3%	3,517	104	3.0%	128	14	10.9%	995	447	44.9%	104	-	1,397
Waco	50,680	36,572	72.2%	3,827	574	15.0%	471	117	24.8%	3,895	2,231	57.3%	270	170	10,665
Wichita	4,530	2,341	51.7%	1,218	68	5.6%	59	43	72.9%	519	201	38.7%	-	-	725
WESTERN AREA	185,157	114,876	62.0%	38,835	8,748	22.5%	8,148	3,575	43.9%	19,495	10,020	51.4%	380	115	46,676
Albuquerque	4,860	2,506	51.6%	735	93	12.7%	89	42	47.2%	536	308	57.5%	1	-	2,028
Anchorage	1,446	656	45.4%	1,063	225	21.2%	282	103	36.5%	248	143	57.7%	-	-	197
Boise	2,137	607	28.4%	1,002	102	10.2%	74	43	58.1%	347	106	30.5%	-	-	795
Denver	9,457	4,284	45.3%	2,516	460	18.3%	492	115	23.4%	964	291	30.2%	1	3	3,750
Cheyenne	1,172	497	42.4%	474	128	27.0%	43	27	62.8%	244	117	48.0%	-	1	266
Fort Harrison	1,180	158	13.4%	931	36	3.9%	85	20	23.5%	264	34	12.9%	-	-	351
Honolulu	4,668	3,094	66.3%	590	70	11.9%	65	31	47.7%	788	559	70.9%	3	-	670
Los Angeles	18,707	11,947	63.9%	4,969	808	16.3%	2,038	373	18.3%	1,367	760	55.6%	1	-	6,969
Manila	2,814	531	18.9%	1,040	301	28.9%	69	27	39.1%	846	437	51.7%	208	27	2,568
Oakland	27,841	18,521	66.5%	5,444	1,318	24.2%	583	401	68.8%	2,943	1,767	60.0%	1	4	6,824
Phoenix	22,936	17,042	74.3%	3,139	185	5.9%	873	428	49.0%	2,700	1,594	59.0%	-	2	4,665
Portland	11,648	6,457	55.4%	2,784	856	30.7%	617	284	46.0%	1,691	718	42.5%	-	6	4,849
Reno	7,397	4,929	66.6%	1,042	221	21.2%	71	25	35.2%	814	408	50.1%	1	1	978
Salt Lake City	9,577	2,589	27.0%	3,957	252	6.4%	1,393	909	65.3%	1,208	505	41.8%	1	-	1,952
San Diego	26,787	15,299	57.1%	2,283	293	12.8%	764	327	42.8%	1,641	741	45.2%	1	-	4,099
Seattle	32,530	25,759	79.2%	6,866	3,400	49.5%	610	420	68.9%	2,894	1,532	52.9%	162	71	5,715
Other	1	941	94100.0%	37	7	18.9%	-	-	-	39	17	43.6%	2	-	20,980

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	68,344	25,503	37.3%	105,044	52,907	50.4%	2,544	2,299	90.4%	3,926	2,143	54.6%	26,790	6,124	2,795
Philadelphia	32,457	14,185	43.7%	50,248	28,749	57.2%	26	23	88.5%	1,728	615	35.6%	5,488	3,038	1,070
Milwaukee	17,745	4,972	28.0%	21,552	7,436	34.5%	51	10	19.6%	703	379	53.9%	1,744	1,429	788
St. Paul	17,741	6,243	35.2%	32,376	16,142	49.9%	2,443	2,250	92.1%	1,313	997	75.9%	19,445	1,657	937
Other (in transit)	401	103	25.7%	868	580	66.8%	24	16	66.7%	182	152	83.5%	113	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	18,138	17,455	683	3.9%	92,857	99,384	(6,527)	-6.6%
Buffalo	4,136	3,944	192	4.9%	30,516	33,102	(2,586)	-7.8%
Atlanta	4,300	4,623	(323)	-7.0%	17,634	18,197	(563)	-3.1%
St Louis	2,620	2,517	103	4.1%	16,760	17,243	(483)	-2.8%
Muskogee	7,082	6,371	711	11.2%	27,947	30,842	(2,895)	-9.4%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>