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Compensation and Pension Entitlement August 8, 2011	# Pending	# Pending Over 125	% Over 125
	841,201	502,197	59.7%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	810,918	487,877	60.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		772,179	475,229	61.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	763	170	22.3%
Initial entitlement for service-connected disability (=>8)	010	54,073	34,339	63.5%
Initial entitlement for service-connected disability (<=7)	110	193,042	114,675	59.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,875	4,150	38.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	81	21	25.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	436,551	265,589	60.8%
Increased entitlement due to hospitalization or surgery	320	2,420	928	38.3%
Spina bifida and/or birth defects reconsideration	420	74	10	13.5%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,442	1,398	96.9%
Nehmer review cases based upon new Agent Orange presumptives *	687	38,554	36,851	95.6%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	30,894	16,045	51.9%
Agent Orange claims where an interim decision was provided*	409	3,410	1,053	30.9%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		167,683	38,210	22.8%
Dependency	130	64,422	18,242	28.3%
Survivor restored entitlement	133	15	14	93.3%
Hospitalization adjustment (non-rating)	135	130	78	60.0%
Misc determinations	290	65,532	12,365	18.9%
Spina bifida and/or birth defects adjustments	450	8	1	12.5%
Future examination for disabilities	310	9,090	3,205	35.3%
Due process	600	28,486	4,305	15.1%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		29,595	14,550	49.2%
Income verification for unemployability	314	220	219	99.5%
Review of Hemodialysis related cases/conditions	680	65	56	86.2%
Review of Radiation related cases/conditions	682	536	471	87.9%
Review of Misc cases referred to central office	684	36	31	86.1%
Review of effective date related to herbicide exposure	685	139	112	80.6%
Cost of Living Adjustments (COLAs) and other reviews	690	5,046	1,921	38.1%
Social Security number verification	690 Group	23,553	11,740	49.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		82,579	43,243	52.4%
Pre-decisional hearings	173	1,397	962	68.9%
Correspondence	400	40,432	20,563	50.9%
Congressional correspondence	500	996	217	21.8%
Freedom of Information Act (FOIA) requests	510	19,435	5,298	27.3%
Review, including quality assurance	930	20,035	16,051	80.1%
Correction of errors	960	284	152	53.5%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		69,022	26,968	39.1%
Increased entitlement and/or reconsideration	120	19,358	6,854	35.4%
Initial entitlement - Veteran	180	11,209	2,790	24.9%
Initial entitlement - Survivor	190	38,455	17,324	45.1%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		103,342	53,003	51.3%
Hospitalization adjustment (non-rating)	135	1,584	765	48.3%
Dependency	137	9,425	4,774	50.7%
Income adjustments	150	45,793	28,611	62.5%
Annual eligibility verification reporting (EVRs)	155	14,656	11,212	76.5%
Misc determinations	297	16,282	4,497	27.6%
Due process	607	15,602	3,144	20.2%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		1,906	1,659	87.0%
Income Verification Match	154	1,392	1,392	100.0%
Cost of Living Adjustments	696	74	18	24.3%
Non-entitlement reviews	697	440	249	56.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,953	2,188	55.4%
Correspondence	407	701	490	69.9%
Congressional correspondence	507	996	40	4.0%
Internal quality reviews	937	2,256	1,658	73.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	50,888
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,641
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of August 8, 2011	NA	243,304
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	17,797
	All	92,642
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

August 8, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	841,201	59.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	772,179	475,229	61.5%	167,683	38,211	22.8%	29,595	14,550	49.2%	82,579	43,243	52.4%	23,286	456	240,521
EASTERN AREA	155,862	99,699	64.0%	33,664	10,058	29.9%	6,995	4,272	61.1%	18,008	10,241	56.9%	16,335	27	40,356
Baltimore	14,165	10,100	71.3%	3,291	1,493	45.4%	446	329	73.8%	1,053	769	73.0%	-	-	2,864
Boston	7,539	4,634	61.5%	1,201	326	27.1%	175	113	64.6%	858	548	63.9%	1	1	3,852
Buffalo	6,545	3,541	54.1%	3,657	868	23.7%	135	108	80.0%	641	347	54.1%	3	1	729
Cleveland	21,403	13,108	61.2%	3,760	1,415	37.6%	807	605	75.0%	3,315	1,570	47.4%	3	12	6,288
Detroit	18,223	11,734	64.4%	3,989	922	23.1%	432	281	65.0%	2,397	1,175	49.0%	-	8	5,746
Hartford	3,072	1,187	38.6%	1,100	80	7.3%	364	128	35.2%	440	149	33.9%	-	-	898
Indianapolis	19,187	13,766	71.7%	2,992	1,114	37.2%	359	288	80.2%	2,693	1,716	63.7%	1	3	4,420
Manchester	2,027	1,150	56.7%	751	109	14.5%	23	14	60.9%	294	144	49.0%	-	-	788
New York	14,206	10,192	71.7%	3,040	727	23.9%	141	75	53.2%	1,146	751	65.5%	1	1	3,853
Newark	4,512	2,391	53.0%	1,040	289	27.8%	147	127	86.4%	489	219	44.8%	1	1	1,860
Philadelphia	24,347	14,931	61.3%	3,491	831	23.8%	2,495	1,203	48.2%	1,784	1,197	67.1%	16,323	-	3,463
Pittsburgh	8,735	5,447	62.4%	2,331	1,135	48.7%	630	520	82.5%	1,386	807	58.2%	1	-	3,026
Providence	2,968	1,448	48.8%	446	107	24.0%	251	145	57.8%	527	275	52.2%	-	-	1,139
Togus	6,603	4,858	73.6%	1,892	519	27.4%	534	298	55.8%	707	409	57.9%	1	-	676
White River J.	1,104	623	56.4%	262	50	19.1%	38	26	68.4%	125	79	63.2%	-	-	323
Wilmington	1,226	589	48.0%	421	73	17.3%	18	12	66.7%	153	86	56.2%	-	-	431
SOUTHERN AREA	236,430	140,962	59.6%	52,107	9,727	18.7%	8,997	4,094	45.5%	24,854	12,190	49.0%	34	88	74,603
Atlanta	31,709	20,426	64.4%	5,808	1,339	23.1%	548	354	64.6%	4,554	2,023	44.4%	1	3	9,571
Columbia	21,006	12,900	61.4%	4,020	647	16.1%	345	95	27.5%	1,038	696	67.1%	3	6	4,521
Huntington	10,353	7,206	69.6%	1,650	563	34.1%	188	111	59.0%	1,267	798	63.0%	1	3	2,823
Jackson	9,364	6,049	64.6%	2,208	419	19.0%	730	538	73.7%	867	567	65.4%	13	9	3,965
Louisville	8,223	3,598	43.8%	3,406	671	19.7%	788	207	26.3%	1,055	397	37.6%	6	10	2,302
Montgomery	13,220	6,724	50.9%	4,890	695	14.2%	908	440	48.5%	1,585	707	44.6%	-	15	9,463
Nashville	12,337	4,938	40.0%	3,296	168	5.1%	268	54	20.1%	2,118	778	36.7%	-	12	5,624
Roanoke	24,754	15,745	63.6%	4,795	415	8.7%	1,395	140	10.0%	1,941	1,089	56.1%	2	6	6,802
San Juan	5,339	3,064	57.4%	2,522	309	12.3%	40	28	70.0%	598	452	75.6%	-	-	4,278
St. Petersburg	48,579	29,279	60.3%	7,615	1,865	24.5%	1,281	910	71.0%	6,621	3,072	46.4%	1	23	16,982
Washington	41	18	43.9%	97	54	55.7%	51	51	100.0%	10	8	80.0%	-	-	16
Winston-Salem	51,505	31,015	60.2%	11,800	2,582	21.9%	2,455	1,166	47.5%	3,200	1,603	50.1%	7	1	8,256

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,690	116,204	60.3%	43,119	9,370	21.7%	5,490	2,175	39.6%	20,095	10,605	52.8%	6,528	221	57,779
Chicago	18,785	12,687	67.5%	3,634	1,054	29.0%	745	553	74.2%	2,285	1,218	53.3%	2	19	6,341
Des Moines	5,842	3,312	56.7%	2,230	239	10.7%	240	127	52.9%	831	494	59.4%	-	1	1,828
Fargo	1,518	566	37.3%	833	68	8.2%	78	28	35.9%	207	110	53.1%	1	-	322
Houston	32,481	21,294	65.6%	12,480	4,361	34.9%	990	381	38.5%	3,532	2,287	64.8%	4	2	13,947
Lincoln	4,690	1,902	40.6%	1,078	32	3.0%	218	10	4.6%	649	165	25.4%	1	-	1,576
Little Rock	7,584	4,217	55.6%	3,336	448	13.4%	627	213	34.0%	1,425	627	44.0%	-	5	3,930
Milwaukee	12,765	5,758	45.1%	2,193	161	7.3%	107	33	30.8%	1,545	553	35.8%	6,143	-	2,388
Muskogee	13,865	7,614	54.9%	3,607	593	16.4%	1,084	281	25.9%	1,127	614	54.5%	1	1	3,232
New Orleans	10,318	5,709	55.3%	1,941	540	27.8%	230	89	38.7%	1,124	645	57.4%	1	7	4,732
Sioux Falls	1,086	232	21.4%	377	15	4.0%	94	7	7.4%	166	53	31.9%	-	3	308
St. Louis	16,365	9,776	59.7%	2,890	1,106	38.3%	355	211	59.4%	1,873	929	49.6%	-	4	6,298
St. Paul	11,836	3,678	31.1%	3,252	109	3.4%	179	79	44.1%	956	440	46.0%	107	-	1,403
Waco	51,040	37,094	72.7%	4,085	574	14.1%	486	120	24.7%	3,865	2,270	58.7%	268	179	10,733
Wichita	4,515	2,365	52.4%	1,183	70	5.9%	57	43	75.4%	510	200	39.2%	-	-	741
WESTERN AREA	187,196	117,360	62.7%	38,755	9,050	23.4%	8,113	4,009	49.4%	19,573	10,188	52.1%	387	120	46,797
Albuquerque	4,929	2,537	51.5%	799	87	10.9%	93	44	47.3%	550	301	54.7%	-	-	2,052
Anchorage	1,470	680	46.3%	1,055	239	22.7%	281	101	35.9%	255	154	60.4%	-	-	202
Boise	2,123	646	30.4%	1,013	108	10.7%	74	42	56.8%	340	106	31.2%	-	-	806
Denver	9,593	4,467	46.6%	2,504	465	18.6%	499	125	25.1%	957	313	32.7%	1	3	3,754
Cheyenne	1,230	519	42.2%	496	135	27.2%	43	28	65.1%	253	117	46.2%	-	2	268
Fort Harrison	1,148	154	13.4%	875	36	4.1%	92	21	22.8%	264	38	14.4%	-	-	350
Honolulu	4,706	3,139	66.7%	618	74	12.0%	65	30	46.2%	784	567	72.3%	3	-	667
Los Angeles	18,934	12,279	64.9%	4,898	1,122	22.9%	1,995	762	38.2%	1,377	780	56.6%	-	-	6,960
Manila	2,862	548	19.1%	1,055	280	26.5%	68	31	45.6%	888	442	49.8%	226	29	2,512
Oakland	28,045	18,824	67.1%	5,592	1,348	24.1%	593	393	66.3%	2,939	1,733	59.0%	2	5	6,875
Phoenix	22,786	17,013	74.7%	3,038	194	6.4%	878	468	53.3%	2,634	1,601	60.8%	-	2	4,679
Portland	11,781	6,661	56.5%	2,689	831	30.9%	634	284	44.8%	1,719	735	42.8%	-	8	4,862
Reno	7,466	4,958	66.4%	1,013	217	21.4%	63	21	33.3%	819	417	50.9%	1	-	980
Salt Lake City	10,358	3,373	32.6%	4,056	292	7.2%	1,375	917	66.7%	1,261	569	45.1%	1	-	1,956
San Diego	27,491	15,977	58.1%	2,304	297	12.9%	742	325	43.8%	1,630	742	45.5%	1	-	4,116
Seattle	32,274	25,585	79.3%	6,750	3,325	49.3%	618	417	67.5%	2,903	1,573	54.2%	152	71	5,758
Other	1	1,004	100400.0%	38	6	15.8%	-	-	-	49	19	38.8%	2	-	20,986

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	69,022	26,968	39.1%	103,342	53,003	51.3%	1,906	1,659	87.0%	3,953	2,188	55.4%	27,602	6,185	2,783
Philadelphia	32,679	15,044	46.0%	49,179	28,736	58.4%	25	22	88.0%	1,724	612	35.5%	5,438	3,015	1,074
Milwaukee	17,969	5,208	29.0%	21,086	7,338	34.8%	54	9	16.7%	695	383	55.1%	1,819	1,461	800
St. Paul	17,941	6,611	36.8%	32,267	16,400	50.8%	1,803	1,612	89.4%	1,348	1,036	76.9%	20,230	1,709	909
Other (in transit)	433	105	24.2%	810	529	65.3%	24	16	66.7%	186	157	84.4%	115	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,797	18,138	(341)	-1.9%	92,642	92,857	(215)	-0.2%
Buffalo	4,406	4,136	270	6.5%	34,113	30,516	3,597	11.8%
Atlanta	4,156	4,300	(144)	-3.3%	17,625	17,634	(9)	-0.1%
St Louis	2,068	2,620	(552)	-21.1%	14,670	16,760	(2,090)	-12.5%
Muskogee	7,167	7,082	85	1.2%	26,234	27,947	(1,713)	-6.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>