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Compensation and Pension Entitlement August 11, 2012	# Pending	# Pending Over 125	% Over 125
	905,228	601,570	66.5%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	867,891	576,838	66.5%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		830,478	564,420	68.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,357	1,955	82.9%
Initial entitlement for service-connected disability (=>8)	010	74,255	52,381	70.5%
Initial entitlement for service-connected disability (<=7)	110	235,087	160,727	68.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,059	5,482	42.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	290	179	61.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	490,116	330,225	67.4%
Increased entitlement due to hospitalization or surgery	320	2,012	699	34.7%
Spina bifida and/or birth defects reconsideration	420	104	66	63.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	304	139	45.7%
Nehmer review cases based upon new Agent Orange presumptives	687	724	720	99.4%
Reopened or new Agent Orange claims prior to After 9/01/10	405	10,963	10,958	100.0%
Agent Orange claims where an interim decision was provided	409	1,207	889	73.7%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		252,224	138,216	54.8%
Dependency	130	138,942	80,567	58.0%
Survivor restored entitlement	133	22	12	54.5%
Hospitalization adjustment (non-rating)	135	210	152	72.4%
Misc determinations	290	63,885	35,437	55.5%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	12,522	5,014	40.0%
Due process	600	36,635	17,029	46.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		43,184	27,768	64.3%
Income verification for unemployability	314	3,341	1,095	32.8%
Review of Hemodialysis related cases/conditions	680	38	30	78.9%
Review of Radiation related cases/conditions	682	954	864	90.6%
Review of Misc cases referred to central office	684	33	32	97.0%
Review of effective date related to herbicide exposure	685	142	141	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,477	5,082	60.0%
Social Security number verification	690 Group	30,199	20,524	68.0%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		146,039	82,173	56.3%
Pre-decisional hearings	173	2,077	1,510	72.7%
Correspondence	400	89,122	48,259	54.1%
Congressional correspondence	500	1,065	178	16.7%
Freedom of Information Act (FOIA) requests	510	24,547	9,845	40.1%
Review, including quality assurance	930	28,306	22,113	78.1%
Correction of errors	960	922	268	29.1%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,750	37,150	49.7%
Increased entitlement and/or reconsideration	120	15,035	4,979	33.1%
Initial entitlement - Veteran	180	12,607	4,625	36.7%
Initial entitlement - Survivor	190	47,108	27,546	58.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		123,741	76,722	62.0%
Hospitalization adjustment (non-rating)	135	1,866	804	43.1%
Dependency	137	11,389	6,420	56.4%
Income adjustments	150	51,844	38,364	74.0%
Annual eligibility verification reporting (EVRs)	155	16,806	13,690	81.5%
Misc determinations	297	23,706	12,224	51.6%
Due process	607	18,130	5,220	28.8%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		31,931	13,478	42.2%
Income Verification Match	154	30,916	12,970	42.0%
Cost of Living Adjustments	696	105	93	88.6%
Non-entitlement reviews	697	910	415	45.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,836	6,530	50.9%
Correspondence	407	8,078	3,784	46.8%
Congressional correspondence	507	2,043	598	29.3%
Internal quality reviews	937	2,715	2,148	79.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	64,925

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,453

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,808

As Of August 13, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	21,443
	All	251,199

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

August 11, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	905,228	601,570 66.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	830,478	564,420	68.0%	252,224	138,216	54.8%	43,184	27,768	64.3%	146,039	82,173	56.3%	48,666	1,351	253,375
EASTERN AREA	166,762	115,689	69.4%	49,917	28,206	56.5%	9,833	5,817	59.2%	16,825	11,828	70.3%	17,961	265	43,457
Baltimore	19,057	15,446	81.1%	4,864	3,546	72.9%	492	427	86.8%	2,048	1,388	67.8%	2	2	3,416
Boston	10,746	7,976	74.2%	2,864	1,413	49.3%	711	419	58.9%	924	695	75.2%	-	3	4,181
Buffalo	7,760	4,643	59.8%	3,423	1,708	49.9%	174	130	74.7%	665	415	62.4%	3	2	1,003
Cleveland	24,840	18,299	73.7%	5,522	2,856	51.7%	1,199	904	75.4%	2,364	1,405	59.4%	15	129	7,578
Detroit	17,663	11,043	62.5%	6,095	2,691	44.2%	662	314	47.4%	1,836	1,467	79.9%	3	45	6,024
Hartford	3,103	1,338	43.1%	1,079	261	24.2%	22	7	31.8%	208	105	50.5%	-	0	852
Indianapolis	19,822	15,959	80.5%	5,209	3,512	67.4%	436	334	76.6%	2,339	1,744	74.6%	5	71	4,537
Manchester	2,348	1,469	62.6%	854	469	54.9%	100	57	57.0%	144	110	76.4%	-	0	796
New York	14,724	11,628	79.0%	4,851	2,298	47.4%	273	144	52.7%	810	714	88.1%	4	6	4,053
Newark	4,534	2,540	56.0%	1,680	950	56.5%	83	77	92.8%	539	270	50.1%	4	1	2,243
Philadelphia	23,245	14,251	61.3%	5,963	3,805	63.8%	4,494	2,230	49.6%	3,309	2,349	71.0%	17,922	-	3,421
Pittsburgh	11,010	7,992	72.6%	4,110	3,187	77.5%	457	371	81.2%	929	682	73.4%	2	5	2,791
Providence	3,504	1,440	41.1%	737	165	22.4%	212	153	72.2%	232	161	69.4%	-	0	1,014
Togus	2,282	532	23.3%	1,837	932	50.7%	465	214	46.0%	136	91	66.9%	1	0	590
White River J.	1,018	570	56.0%	359	142	39.6%	47	32	68.1%	130	90	69.2%	-	1	401
Wilmington	1,106	563	50.9%	470	271	57.7%	6	4	66.7%	212	142	67.0%	-	0	557
SOUTHERN AREA	246,649	155,167	62.9%	81,196	44,618	55.0%	13,629	10,005	73.4%	85,348	40,526	47.5%	83	258	86,659
Atlanta	32,259	19,642	60.9%	10,053	5,092	50.7%	562	287	51.1%	5,032	3,027	60.2%	-	2	11,610
Columbia	23,024	15,083	65.5%	4,545	1,322	29.1%	577	404	70.0%	1,324	920	69.5%	-	6	5,663
Huntington	8,136	3,051	37.5%	1,550	418	27.0%	151	81	53.6%	624	269	43.1%	1	5	3,241
Jackson	10,794	7,595	70.4%	2,877	537	18.7%	1,178	999	84.8%	786	518	65.9%	34	3	3,963
Louisville	10,875	6,835	62.9%	4,435	2,638	59.5%	1,118	792	70.8%	1,425	990	69.5%	17	42	3,201
Montgomery	15,094	9,286	61.5%	6,100	2,847	46.7%	2,166	975	45.0%	1,278	827	64.7%	3	59	10,553
Nashville	11,843	4,498	38.0%	5,147	1,852	36.0%	398	283	71.1%	1,217	500	41.1%	6	45	6,146
Roanoke	27,896	19,870	71.2%	9,410	5,941	63.1%	446	242	54.3%	2,035	1,289	63.3%	6	13	7,018
San Juan	5,844	3,757	64.3%	2,449	1,061	43.3%	165	113	68.5%	829	603	72.7%	1	0	4,853
St. Petersburg	47,357	29,911	63.2%	12,375	5,991	48.4%	963	373	38.7%	3,165	1,794	56.7%	13	77	20,339
Washington	62	40	64.5%	58	46	79.3%	28	28	100.0%	64,249	28,061	43.7%	-	0	8
Winston-Salem	53,465	35,599	66.6%	22,197	16,873	76.0%	5,877	5,428	92.4%	3,384	1,728	51.1%	2	6	10,064

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	209,279	136,437	65.2%	57,300	29,996	52.3%	9,714	4,772	49.1%	20,783	14,633	70.4%	29,989	320	60,483
Chicago	21,335	17,239	80.8%	5,335	4,068	76.3%	913	850	93.1%	3,087	2,402	77.8%	9	111	5,678
Des Moines	7,576	5,225	69.0%	2,225	1,119	50.3%	211	82	38.9%	400	312	78.0%	-	2	1,365
Fargo	1,114	352	31.6%	766	39	5.1%	65	15	23.1%	61	28	45.9%	-	0	319
Houston	37,985	28,053	73.9%	13,529	9,990	69.4%	1,011	827	81.8%	5,958	4,610	77.4%	4	5	13,739
Lincoln	4,813	1,289	26.8%	1,073	115	10.7%	243	32	13.2%	603	196	32.5%	2	0	1,539
Little Rock	8,234	5,300	64.4%	4,077	2,268	55.6%	1,395	1,003	71.9%	1,370	965	70.4%	2	27	4,920
Milwaukee	10,657	4,223	39.6%	3,279	840	25.6%	582	161	27.7%	519	210	40.5%	10,923	-	3,157
Muskogee	16,845	7,311	43.4%	3,732	907	24.3%	546	245	44.9%	727	402	55.3%	2	1	3,504
New Orleans	13,577	9,238	68.0%	4,655	2,825	60.7%	283	227	80.2%	1,776	1,247	70.2%	10	79	5,073
Sioux Falls	1,198	404	33.7%	622	20	3.2%	136	13	9.6%	149	62	41.6%	-	1	257
St. Louis	19,206	12,774	66.5%	5,635	2,783	49.4%	1,006	650	64.6%	1,449	1,004	69.3%	9	83	6,016
St. Paul	10,902	2,839	26.0%	1,321	262	19.8%	2,247	182	8.1%	471	218	46.3%	19,023	-	1,411
Waco	51,335	39,833	77.6%	9,308	4,731	50.8%	1,017	440	43.3%	3,750	2,643	70.5%	5	11	12,640
Wichita	4,502	2,357	52.4%	1,743	629	36.1%	59	45	76.3%	463	334	72.1%	-	0	865
WESTERN AREA	207,787	157,126	75.6%	63,764	35,388	55.5%	10,004	7,170	71.7%	22,957	15,090	65.7%	633	506	46,895
Albuquerque	5,194	2,926	56.3%	1,913	858	44.9%	216	113	52.3%	591	341	57.7%	-	1	1,785
Anchorage	2,442	1,509	61.8%	1,969	1,165	59.2%	719	599	83.3%	352	283	80.4%	-	0	141
Boise	2,364	1,138	48.1%	1,273	278	21.8%	113	71	62.8%	367	213	58.0%	-	0	901
Denver	12,665	7,572	59.8%	4,862	2,165	44.5%	852	397	46.6%	1,516	654	43.1%	5	3	4,030
Cheyenne	1,077	369	34.3%	633	278	43.9%	14	12	85.7%	152	68	44.7%	-	4	332
Fort Harrison	1,846	688	37.3%	862	272	31.6%	122	67	54.9%	363	216	59.5%	-	0	298
Honolulu	6,406	5,030	78.5%	907	204	22.5%	41	12	29.3%	813	693	85.2%	3	0	716
Los Angeles	22,941	21,603	94.2%	5,892	3,020	51.3%	1,467	1,117	76.1%	1,432	1,256	87.7%	2	6	6,133
Manila	3,296	2,231	67.7%	1,258	541	43.0%	126	100	79.4%	723	544	75.2%	420	84	2,127
Oakland	31,344	29,279	93.4%	8,774	6,500	74.1%	907	710	78.3%	4,160	3,871	93.1%	10	6	7,628
Phoenix	22,569	17,067	75.6%	5,427	2,042	37.6%	756	554	73.3%	3,244	835	25.7%	1	1	5,031
Portland	12,070	7,914	65.6%	5,238	2,800	53.5%	1,231	852	69.2%	690	437	63.3%	3	18	5,239
Reno	9,136	6,930	75.9%	2,122	1,109	52.3%	135	75	55.6%	774	588	76.0%	-	1	1,090
Salt Lake City	18,716	12,226	65.3%	6,614	4,458	67.4%	840	725	86.3%	2,336	1,795	76.8%	2	1	1,814
San Diego	30,567	20,192	66.1%	5,457	2,493	45.7%	1,486	950	63.9%	2,343	1,211	51.7%	-	1	3,572
Seattle	25,154	20,452	81.3%	10,563	7,205	68.2%	979	816	83.4%	3,101	2,085	67.2%	161	380	6,058
Other	1	1	100.0%	47	8	17.0%	4	4	100.0%	126	96	76.2%	-	2	15,881

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,750	37,150	49.7%	123,741	76,722	62.0%	31,931	13,478	42.2%	12,856	6,546	50.9%	16,259	10,102	2,433
Philadelphia	32,983	20,678	62.7%	59,763	42,430	71.0%	14,246	6,037	42.4%	7,279	3,676	50.5%	8,111	4,492	907
Milwaukee	18,082	5,448	30.1%	21,882	8,615	39.4%	6,787	2,788	41.1%	619	287	46.4%	2,485	1,560	719
St. Paul	23,263	10,812	46.5%	40,512	24,456	60.4%	10,718	4,505	42.0%	4,638	2,330	50.2%	5,601	4,050	807
Other (in transit)	422	212	50.2%	1,584	1,221	77.1%	180	148	82.2%	320	253	79.1%	62	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	21,443	20,244	1,199	5.9%	251,199	239,008	12,191	5.1%
Buffalo	5,777	5,654	123	2.2%	54,649	52,022	2,627	5.0%
Atlanta	6,460	6,095	365	6.0%	51,099	51,220	(121)	-0.2%
St. Louis	2,882	2,662	220	8.3%	63,723	53,356	10,367	19.4%
Muskogee	6,324	5,833	491	8.4%	81,728	82,410	(682)	-0.8%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.