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Compensation and Pension Entitlement August 15, 2011	# Pending	# Pending Over 125	% Over 125
	842,687	502,599	59.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	812,257	488,157	60.1%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		772,497	475,068	61.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	782	173	22.1%
Initial entitlement for service-connected disability (=>8)	010	54,277	34,404	63.4%
Initial entitlement for service-connected disability (<=7)	110	194,297	115,593	59.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,959	4,164	38.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	81	23	28.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	437,450	266,510	60.9%
Increased entitlement due to hospitalization or surgery	320	2,384	924	38.8%
Spina bifida and/or birth defects reconsideration	420	75	10	13.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,359	1,314	96.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	36,367	34,629	95.2%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	31,009	16,217	52.3%
Agent Orange claims where an interim decision was provided*	409	3,457	1,107	32.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		167,771	39,774	23.7%
Dependency	130	64,738	18,473	28.5%
Survivor restored entitlement	133	14	13	92.9%
Hospitalization adjustment (non-rating)	135	216	83	38.4%
Misc determinations	290	63,691	13,334	20.9%
Spina bifida and/or birth defects adjustments	450	7	1	14.3%
Future examination for disabilities	310	9,347	3,522	37.7%
Due process	600	29,758	4,348	14.6%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		29,531	14,709	49.8%
Income verification for unemployability	314	168	167	99.4%
Review of Hemodialysis related cases/conditions	680	58	50	86.2%
Review of Radiation related cases/conditions	682	511	452	88.5%
Review of Misc cases referred to central office	684	38	32	84.2%
Review of effective date related to herbicide exposure	685	144	118	81.9%
Cost of Living Adjustments (COLAs) and other reviews	690	5,016	1,935	38.6%
Social Security number verification	690 Group	23,596	11,955	50.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		82,916	43,607	52.6%
Pre-decisional hearings	173	1,432	961	67.1%
Correspondence	400	40,622	20,831	51.3%
Congressional correspondence	500	1,037	218	21.0%
Freedom of Information Act (FOIA) requests	510	19,277	5,305	27.5%
Review, including quality assurance	930	20,262	16,140	79.7%
Correction of errors	960	286	152	53.1%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		70,190	27,531	39.2%
Increased entitlement and/or reconsideration	120	19,638	6,963	35.5%
Initial entitlement - Veteran	180	11,713	2,810	24.0%
Initial entitlement - Survivor	190	38,839	17,758	45.7%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		102,080	52,005	50.9%
Hospitalization adjustment (non-rating)	135	1,586	766	48.3%
Dependency	137	9,558	4,761	49.8%
Income adjustments	150	45,404	28,308	62.3%
Annual eligibility verification reporting (EVRs)	155	13,165	10,563	80.2%
Misc determinations	297	16,658	4,554	27.3%
Due process	607	15,709	3,053	19.4%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		1,574	1,314	83.5%
Income Verification Match	154	1,058	1,058	100.0%
Cost of Living Adjustments	696	77	19	24.7%
Non-entitlement reviews	697	439	237	54.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,986	2,107	52.9%
Correspondence	407	649	432	66.6%
Congressional correspondence	507	1,049	33	3.1%
Internal quality reviews	937	2,288	1,642	71.8%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	51,178
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,734
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of August 15, 2011	NA	244,097
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	21,192
	All	93,821
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

August 15, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	842,687	502,599 59.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	772,497	475,068	61.5%	167,771	39,775	23.7%	29,531	14,709	49.8%	82,916	43,607	52.6%	23,282	480	241,340
EASTERN AREA	156,298	99,910	63.9%	33,674	10,466	31.1%	6,700	4,168	62.2%	18,227	10,350	56.8%	16,789	31	40,440
Baltimore	14,204	10,176	71.6%	3,299	1,507	45.7%	440	335	76.1%	1,071	771	72.0%	1	-	2,890
Boston	7,576	4,684	61.8%	1,231	306	24.9%	152	94	61.8%	840	544	64.8%	1	-	3,874
Buffalo	6,574	3,557	54.1%	3,656	900	24.6%	136	108	79.4%	689	357	51.8%	3	1	741
Cleveland	21,569	13,137	60.9%	3,664	1,412	38.5%	803	605	75.3%	3,352	1,571	46.9%	3	12	6,273
Detroit	18,143	11,575	63.8%	4,003	992	24.8%	451	308	68.3%	2,359	1,157	49.0%	1	11	5,776
Hartford	3,107	1,245	40.1%	1,122	92	8.2%	391	153	39.1%	433	152	35.1%	-	-	880
Indianapolis	19,330	13,903	71.9%	2,953	1,189	40.3%	365	288	79.9%	2,721	1,762	64.8%	1	5	4,421
Manchester	2,049	1,160	56.6%	760	116	15.3%	20	12	60.0%	292	149	51.0%	-	-	788
New York	14,251	10,223	71.7%	3,058	794	26.0%	133	73	54.9%	1,160	765	65.9%	1	1	3,837
Newark	4,487	2,369	52.8%	1,077	330	30.6%	139	127	91.4%	508	219	43.1%	2	1	1,879
Philadelphia	24,760	15,311	61.8%	3,507	878	25.0%	2,187	1,041	47.6%	1,879	1,223	65.1%	16,774	-	3,459
Pittsburgh	8,726	5,485	62.9%	2,300	1,161	50.5%	633	520	82.1%	1,410	816	57.9%	1	-	3,050
Providence	2,960	1,439	48.6%	453	116	25.6%	255	149	58.4%	528	289	54.7%	-	-	1,136
Togus	6,175	4,434	71.8%	1,890	545	28.8%	536	317	59.1%	698	413	59.2%	1	-	672
White River J.	1,100	624	56.7%	261	51	19.5%	41	26	63.4%	122	73	59.8%	-	-	330
Wilmington	1,287	588	45.7%	440	77	17.5%	18	12	66.7%	165	89	53.9%	-	-	434
SOUTHERN AREA	236,300	140,550	59.5%	52,383	10,140	19.4%	9,168	3,891	42.4%	24,766	12,122	48.9%	33	98	74,934
Atlanta	31,765	20,413	64.3%	5,850	1,463	25.0%	525	324	61.7%	4,472	1,958	43.8%	1	2	9,636
Columbia	21,024	12,864	61.2%	3,994	664	16.6%	339	102	30.1%	1,037	702	67.7%	2	7	4,490
Huntington	10,099	6,914	68.5%	1,595	549	34.4%	196	116	59.2%	1,278	812	63.5%	1	3	2,838
Jackson	9,405	6,132	65.2%	2,240	441	19.7%	715	527	73.7%	902	593	65.7%	11	11	3,980
Louisville	8,247	3,687	44.7%	3,423	748	21.9%	782	219	28.0%	1,044	412	39.5%	6	11	2,351
Montgomery	13,272	6,576	49.5%	4,822	714	14.8%	890	432	48.5%	1,533	677	44.2%	-	16	9,463
Nashville	12,390	4,867	39.3%	3,347	184	5.5%	277	61	22.0%	2,137	751	35.1%	1	14	5,626
Roanoke	25,065	16,046	64.0%	4,901	449	9.2%	1,579	161	10.2%	1,921	1,111	57.8%	2	5	6,796
San Juan	5,330	3,096	58.1%	2,480	279	11.3%	42	29	69.0%	616	447	72.6%	-	-	4,295
St. Petersburg	48,168	28,930	60.1%	7,711	1,959	25.4%	1,154	786	68.1%	6,601	3,047	46.2%	1	28	17,110
Washington	43	16	37.2%	90	53	58.9%	50	50	100.0%	10	8	80.0%	-	-	17
Winston-Salem	51,492	31,009	60.2%	11,930	2,637	22.1%	2,619	1,084	41.4%	3,215	1,604	49.9%	8	1	8,332

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,451	116,079	60.3%	43,163	9,708	22.5%	5,545	2,205	39.8%	20,115	10,753	53.5%	6,055	228	58,057
Chicago	18,912	12,851	68.0%	3,635	1,158	31.9%	727	545	75.0%	2,338	1,275	54.5%	2	18	6,337
Des Moines	5,883	3,336	56.7%	2,254	262	11.6%	240	142	59.2%	838	502	59.9%	-	1	1,838
Fargo	1,550	579	37.4%	806	56	6.9%	78	32	41.0%	215	116	54.0%	1	-	331
Houston	32,408	21,278	65.7%	12,414	4,444	35.8%	975	388	39.8%	3,581	2,297	64.1%	4	3	14,025
Lincoln	4,453	1,658	37.2%	1,103	26	2.4%	219	9	4.1%	641	152	23.7%	1	-	1,563
Little Rock	7,585	4,235	55.8%	3,296	460	14.0%	634	218	34.4%	1,395	631	45.2%	-	7	3,952
Milwaukee	12,675	5,732	45.2%	2,178	173	7.9%	115	34	29.6%	1,529	563	36.8%	5,672	-	2,356
Muskogee	13,728	7,514	54.7%	3,642	608	16.7%	1,211	299	24.7%	1,078	615	57.1%	1	3	3,240
New Orleans	10,312	5,655	54.8%	2,010	588	29.3%	227	104	45.8%	1,136	651	57.3%	1	7	4,761
Sioux Falls	1,070	248	23.2%	373	20	5.4%	85	11	12.9%	167	53	31.7%	-	3	305
St. Louis	16,465	9,887	60.0%	2,819	1,119	39.7%	352	215	61.1%	1,807	942	52.1%	1	3	6,378
St. Paul	11,608	3,585	30.9%	3,180	102	3.2%	133	40	30.1%	933	446	47.8%	108	-	1,389
Waco	51,272	37,184	72.5%	4,247	605	14.2%	490	125	25.5%	3,957	2,308	58.3%	264	183	10,837
Wichita	4,530	2,337	51.6%	1,206	87	7.2%	59	43	72.9%	500	202	40.4%	-	-	745
WESTERN AREA	187,448	117,473	62.7%	38,511	9,454	24.5%	8,118	4,445	54.8%	19,759	10,362	52.4%	401	122	46,888
Albuquerque	4,964	2,580	52.0%	796	81	10.2%	102	48	47.1%	560	306	54.6%	-	-	2,055
Anchorage	1,462	689	47.1%	1,059	237	22.4%	285	151	53.0%	240	145	60.4%	-	-	197
Boise	2,077	635	30.6%	992	114	11.5%	70	40	57.1%	342	104	30.4%	-	-	821
Denver	9,554	4,418	46.2%	2,500	500	20.0%	469	125	26.7%	968	311	32.1%	-	3	3,780
Cheyenne	1,219	517	42.4%	500	135	27.0%	42	28	66.7%	252	117	46.4%	-	2	278
Fort Harrison	1,108	158	14.3%	814	37	4.5%	85	25	29.4%	277	45	16.2%	-	1	354
Honolulu	4,695	3,119	66.4%	650	78	12.0%	65	31	47.7%	781	569	72.9%	2	-	673
Los Angeles	19,074	12,402	65.0%	4,898	1,366	27.9%	1,966	1,084	55.1%	1,365	793	58.1%	-	-	6,956
Manila	2,916	558	19.1%	1,071	264	24.6%	71	33	46.5%	958	459	47.9%	233	29	2,461
Oakland	28,260	19,001	67.2%	5,609	1,396	24.9%	606	386	63.7%	2,975	1,747	58.7%	2	4	6,881
Phoenix	22,723	16,957	74.6%	3,024	208	6.9%	875	475	54.3%	2,652	1,618	61.0%	-	2	4,705
Portland	11,821	6,655	56.3%	2,656	837	31.5%	638	302	47.3%	1,693	743	43.9%	-	10	4,875
Reno	7,462	4,920	65.9%	976	224	23.0%	63	21	33.3%	822	426	51.8%	2	-	968
Salt Lake City	10,475	3,353	32.0%	4,028	349	8.7%	1,351	939	69.5%	1,255	621	49.5%	-	-	1,967
San Diego	27,845	16,360	58.8%	2,124	312	14.7%	727	351	48.3%	1,691	751	44.4%	2	1	4,125
Seattle	31,793	25,151	79.1%	6,814	3,316	48.7%	703	406	57.8%	2,928	1,607	54.9%	160	70	5,792
Other	-	1,056	-	40	7	17.5%	-	-	-	49	20	40.8%	4	1	21,021

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	70,190	27,531	39.2%	102,080	52,005	50.9%	1,574	1,314	83.5%	3,986	2,107	52.9%	27,896	6,254	2,757
Philadelphia	33,105	15,338	46.3%	47,972	27,996	58.4%	26	23	88.5%	1,790	583	32.6%	5,452	3,040	1,093
Milwaukee	17,950	5,239	29.2%	21,078	7,192	34.1%	56	8	14.3%	655	355	54.2%	1,871	1,464	760
St. Paul	18,722	6,848	36.6%	32,288	16,342	50.6%	1,468	1,267	86.3%	1,358	1,017	74.9%	20,455	1,750	904
Other (in transit)	413	106	25.7%	742	475	64.0%	24	16	66.7%	183	152	83.1%	118	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	21,192	17,797	3,395	19.1%	93,821	92,642	1,179	1.3%
Buffalo	6,939	4,406	2,533	57.5%	36,453	34,113	2,340	6.9%
Atlanta	4,105	4,156	(51)	-1.2%	18,963	17,625	1,338	7.6%
St Louis	2,798	2,068	730	35.3%	13,526	14,670	(1,144)	-7.8%
Muskogee	7,350	7,167	183	2.6%	24,879	26,234	(1,355)	-5.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>