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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	844,458	504,108	59.7%

August 22, 2011

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	813,653	489,271	60.1%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		774,527	476,022	61.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	727	166	22.8%
Initial entitlement for service-connected disability (>=8)	010	54,613	34,619	63.4%
Initial entitlement for service-connected disability (<=7)	110	195,650	116,604	59.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,919	4,153	38.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	77	24	31.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	439,390	267,811	61.0%
Increased entitlement due to hospitalization or surgery	320	2,424	927	38.2%
Spina bifida and/or birth defects reconsideration	420	77	11	14.3%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,297	1,251	96.5%
Nehmer review cases based upon new Agent Orange presumptives *	687	34,524	32,626	94.5%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	31,368	16,680	53.2%
Agent Orange claims where an interim decision was provided*	409	3,461	1,150	33.2%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		166,932	40,691	24.4%
Dependency	130	65,412	18,381	28.1%
Survivor restored entitlement	133	22	13	59.1%
Hospitalization adjustment (non-rating)	135	202	76	37.6%
Misc determinations	290	60,980	14,207	23.3%
Spina bifida and/or birth defects adjustments	450	7	1	14.3%
Future examination for disabilities	310	9,484	3,670	38.7%
Due process	600	30,825	4,343	14.1%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		29,369	14,696	50.0%
Income verification for unemployability	314	168	167	99.4%
Review of Hemodialysis related cases/conditions	680	65	55	84.6%
Review of Radiation related cases/conditions	682	513	453	88.3%
Review of Misc cases referred to central office	684	39	32	82.1%
Review of effective date related to herbicide exposure	685	147	121	82.3%
Cost of Living Adjustments (COLAs) and other reviews	690	5,020	1,990	39.6%
Social Security number verification	690 Group	23,417	11,878	50.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		83,374	44,261	53.1%
Pre-decisional hearings	173	1,447	968	66.9%
Correspondence	400	41,097	21,385	52.0%
Congressional correspondence	500	1,073	219	20.4%
Freedom of Information Act (FOIA) requests	510	19,117	5,282	27.6%
Review, including quality assurance	930	20,364	16,250	79.8%
Correction of errors	960	276	157	56.9%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		69,931	28,086	40.2%
Increased entitlement and/or reconsideration	120	19,125	7,002	36.6%
Initial entitlement - Veteran	180	11,398	2,778	24.4%
Initial entitlement - Survivor	190	39,408	18,306	46.5%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		100,381	51,158	51.0%
Hospitalization adjustment (non-rating)	135	1,502	732	48.7%
Dependency	137	9,522	4,745	49.8%
Income adjustments	150	44,814	28,129	62.8%
Annual eligibility verification reporting (EVRs)	155	11,947	10,100	84.5%
Misc determinations	297	16,769	4,519	26.9%
Due process	607	15,827	2,933	18.5%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		1,288	1,027	79.7%
Income Verification Match	154	773	773	100.0%
Cost of Living Adjustments	696	82	19	23.2%
Non-entitlement reviews	697	433	235	54.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,104	2,150	52.4%
Correspondence	407	659	449	68.1%
Congressional correspondence	507	1,097	37	3.4%
Internal quality reviews	937	2,348	1,664	70.9%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	51,892
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	6,797
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals		
As Of August 22, 2011	NA	244,097
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education		
	Ch 33	22,464
	All	104,207
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

August 22, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	844,458	504,108 59.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	774,527	476,022	61.5%	166,932	40,692	24.4%	29,369	14,696	50.0%	83,374	44,261	53.1%	23,273	483	241,340
EASTERN AREA	156,888	100,228	63.9%	33,631	10,710	31.8%	6,685	4,102	61.4%	18,226	10,404	57.1%	17,278	43	40,440
Baltimore	14,446	10,337	71.6%	3,250	1,509	46.4%	440	330	75.0%	1,083	778	71.8%	1	-	2,890
Boston	7,635	4,670	61.2%	1,275	294	23.1%	152	94	61.8%	856	554	64.7%	1	1	3,874
Buffalo	6,659	3,598	54.0%	3,616	909	25.1%	137	111	81.0%	718	370	51.5%	3	2	741
Cleveland	21,430	13,048	60.9%	3,525	1,421	40.3%	809	614	75.9%	3,288	1,511	46.0%	3	15	6,273
Detroit	18,128	11,504	63.5%	4,074	1,055	25.9%	441	289	65.5%	2,383	1,156	48.5%	1	13	5,776
Hartford	3,153	1,312	41.6%	1,096	93	8.5%	381	154	40.4%	413	174	42.1%	-	-	880
Indianapolis	19,616	14,080	71.8%	3,065	1,240	40.5%	365	288	78.9%	2,751	1,796	65.3%	-	10	4,421
Manchester	2,067	1,170	56.6%	728	113	15.5%	21	13	61.9%	289	151	52.2%	-	-	788
New York	14,359	10,392	72.4%	3,058	862	28.2%	84	27	32.1%	1,153	798	69.2%	1	1	3,837
Newark	4,490	2,332	51.9%	1,111	350	31.5%	137	126	92.0%	506	223	44.1%	2	1	1,879
Philadelphia	24,832	15,383	61.9%	3,519	908	25.8%	2,208	1,026	46.5%	1,864	1,241	66.6%	17,264	-	3,459
Pittsburgh	8,768	5,499	62.7%	2,259	1,158	51.3%	625	526	84.2%	1,408	795	56.5%	1	-	3,050
Providence	2,975	1,448	48.7%	457	116	25.4%	252	140	55.6%	533	281	52.7%	-	-	1,136
Togus	5,920	4,230	71.5%	1,918	557	29.0%	575	326	56.7%	687	409	59.5%	1	-	672
White River J.	1,118	639	57.2%	254	49	19.3%	41	26	63.4%	126	78	61.9%	-	-	330
Wilmington	1,292	586	45.4%	426	76	17.8%	17	12	70.6%	168	89	53.0%	-	-	434
SOUTHERN AREA	237,219	140,743	59.3%	51,255	10,332	20.2%	9,081	3,794	41.8%	25,275	12,512	49.5%	37	91	74,934
Atlanta	31,982	20,624	64.5%	5,865	1,789	30.5%	501	300	59.9%	4,783	2,200	46.0%	2	2	9,636
Columbia	21,086	12,809	60.7%	3,958	661	16.7%	365	104	28.5%	1,084	719	66.3%	3	6	4,490
Huntington	10,017	6,682	66.7%	1,584	492	31.1%	199	117	58.8%	1,276	844	66.1%	1	2	2,838
Jackson	9,502	6,196	65.2%	2,213	442	20.0%	700	530	75.7%	890	601	67.5%	12	13	3,980
Louisville	8,458	3,792	44.8%	3,383	730	21.6%	749	212	28.3%	1,084	424	39.1%	8	9	2,351
Montgomery	13,428	6,580	49.0%	4,776	761	15.9%	886	435	49.1%	1,564	680	43.5%	-	14	9,463
Nashville	12,304	4,798	39.0%	3,402	189	5.6%	283	60	21.2%	2,169	750	34.6%	-	14	5,626
Roanoke	25,169	16,200	64.4%	5,011	454	9.1%	1,568	156	9.9%	1,947	1,148	59.0%	2	4	6,796
San Juan	5,312	3,089	58.2%	1,578	264	16.7%	48	33	68.8%	595	438	73.6%	-	-	4,295
St. Petersburg	48,374	28,915	59.8%	7,695	1,947	25.3%	1,124	762	67.8%	6,630	3,061	46.2%	1	26	17,110
Washington	44	18	40.9%	86	54	62.8%	49	49	100.0%	10	8	80.0%	-	-	17
Winston-Salem	51,543	31,040	60.2%	11,704	2,549	21.8%	2,609	1,036	39.7%	3,243	1,639	50.5%	8	1	8,332

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,598	116,172	60.3%	43,458	9,918	22.8%	5,532	2,251	40.7%	20,159	10,849	53.8%	5,556	231	58,057
Chicago	19,035	13,073	68.7%	3,594	1,247	34.7%	724	541	74.7%	2,356	1,331	56.5%	1	21	6,337
Des Moines	5,852	3,318	56.7%	2,225	260	11.7%	241	144	59.8%	788	466	59.1%	-	1	1,838
Fargo	1,568	608	38.8%	750	53	7.1%	75	30	40.0%	211	119	56.4%	1	-	331
Houston	32,449	21,416	66.0%	12,515	4,436	35.4%	982	411	41.9%	3,624	2,296	63.4%	4	3	14,025
Lincoln	4,308	1,497	34.7%	1,106	25	2.3%	214	12	5.6%	632	141	22.3%	-	-	1,563
Little Rock	7,612	4,246	55.8%	3,268	450	13.8%	649	223	34.4%	1,412	642	45.5%	-	7	3,952
Milwaukee	12,689	5,677	44.7%	2,246	170	7.6%	140	34	24.3%	1,437	538	37.4%	5,175	-	2,356
Muskogee	13,816	7,503	54.3%	3,821	631	16.5%	1,139	292	25.6%	1,150	640	55.7%	2	1	3,240
New Orleans	10,307	5,597	54.3%	2,084	642	30.8%	228	121	53.1%	1,172	668	57.0%	1	8	4,761
Sioux Falls	1,107	255	23.0%	415	21	5.1%	111	15	13.5%	169	54	32.0%	-	3	305
St. Louis	16,542	9,978	60.3%	2,874	1,164	40.5%	362	222	61.3%	1,724	944	54.8%	-	3	6,378
St. Paul	11,528	3,483	30.2%	3,023	85	2.8%	116	36	31.0%	948	457	48.2%	116	-	1,389
Waco	51,294	37,199	72.5%	4,349	631	14.5%	494	129	26.1%	4,052	2,353	58.1%	256	184	10,837
Wichita	4,491	2,322	51.7%	1,188	103	8.7%	57	41	71.9%	484	200	41.3%	-	-	745
WESTERN AREA	187,822	117,785	62.7%	38,549	9,725	25.2%	8,071	4,549	56.4%	19,680	10,477	53.2%	400	118	46,888
Albuquerque	4,923	2,569	52.2%	804	83	10.3%	101	50	49.5%	559	304	54.4%	-	-	2,055
Anchorage	1,478	679	45.9%	1,058	261	24.7%	284	153	53.9%	251	151	60.2%	-	-	197
Boise	2,061	635	30.8%	983	117	11.9%	66	39	59.1%	329	96	29.2%	-	-	821
Denver	9,507	4,498	47.3%	2,497	530	21.2%	490	116	23.7%	957	331	34.6%	-	3	3,780
Cheyenne	1,217	534	43.9%	487	137	28.1%	48	29	60.4%	263	120	45.6%	-	1	278
Fort Harrison	1,128	164	14.5%	794	35	4.4%	85	27	31.8%	277	52	18.8%	-	1	354
Honolulu	4,732	3,163	66.8%	675	95	14.1%	65	31	47.7%	789	584	74.0%	2	-	673
Los Angeles	19,288	12,586	65.3%	4,866	1,417	29.1%	1,950	1,171	60.1%	1,388	837	60.3%	-	-	6,956
Manila	2,927	576	19.7%	1,053	268	25.5%	72	38	52.8%	990	485	49.0%	236	32	2,461
Oakland	28,414	19,096	67.2%	5,508	1,391	25.3%	610	381	62.5%	3,032	1,779	58.7%	2	4	6,881
Phoenix	22,647	16,848	74.4%	3,003	214	7.1%	866	492	56.8%	2,668	1,630	61.1%	-	2	4,705
Portland	11,847	6,715	56.7%	2,609	833	31.9%	629	306	48.6%	1,702	747	43.9%	1	10	4,875
Reno	7,402	4,860	65.7%	975	226	23.2%	58	19	32.8%	821	426	51.9%	-	-	968
Salt Lake City	10,679	3,380	31.7%	4,132	423	10.2%	1,373	945	68.8%	1,276	634	49.7%	-	-	1,967
San Diego	28,825	17,265	59.9%	2,220	325	14.6%	681	349	51.2%	1,405	673	47.9%	2	1	4,125
Seattle	30,747	24,217	78.8%	6,885	3,370	48.9%	693	403	58.2%	2,973	1,628	54.8%	157	64	5,792
Other	-	1,094	-	39	7	17.9%	-	-	-	34	19	55.9%	2	-	21,021

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	69,931	28,086	40.2%	100,381	51,158	51.0%	1,288	1,027	79.7%	4,104	2,150	52.4%	28,619	6,314	2,757
Philadelphia	33,121	15,720	47.5%	46,872	27,473	58.6%	26	23	88.5%	1,845	603	32.7%	5,401	3,038	1,093
Milwaukee	17,952	5,198	29.0%	20,824	6,833	32.8%	60	7	11.7%	700	367	52.4%	1,882	1,475	760
St. Paul	18,466	7,063	38.2%	31,968	16,420	51.4%	1,179	982	83.3%	1,377	1,024	74.4%	21,215	1,801	904
Other (in transit)	392	105	26.8%	717	432	60.3%	23	15	65.2%	182	156	85.7%	121	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	22,464	21,192	1,272	6.0%	104,207	93,821	10,386	11.1%
Buffalo	7,692	6,939	753	10.9%	38,003	36,453	1,550	4.3%
Atlanta	4,449	4,105	344	8.4%	19,765	18,963	802	4.2%
St Louis	3,310	2,798	512	18.3%	17,275	13,526	3,749	27.7%
Muskogee	7,013	7,350	(337)	-4.6%	29,164	24,879	4,285	17.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>