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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
August 18, 2012	903,661	599,823	66.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	866,928	575,711	66.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		828,296	562,576	67.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,212	1,850	83.6%
Initial entitlement for service-connected disability (=>8)	010	73,642	51,715	70.2%
Initial entitlement for service-connected disability (<=7)	110	235,133	161,036	68.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,363	5,503	41.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	286	181	63.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	489,190	329,657	67.4%
Increased entitlement due to hospitalization or surgery	320	1,975	656	33.2%
Spina bifida and/or birth defects reconsideration	420	95	59	62.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	306	130	42.5%
Nehmer review cases based upon new Agent Orange presumptives	687	525	520	99.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	10,418	10,413	100.0%
Agent Orange claims where an interim decision was provided	409	1,151	856	74.4%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		256,455	141,256	55.1%
Dependency	130	141,059	82,523	58.5%
Survivor restored entitlement	133	23	11	47.8%
Hospitalization adjustment (non-rating)	135	216	149	69.0%
Misc determinations	290	64,782	35,801	55.3%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	13,297	5,639	42.4%
Due process	600	37,070	17,128	46.2%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		44,175	28,406	64.3%
Income verification for unemployability	314	3,340	1,095	32.8%
Review of Hemodialysis related cases/conditions	680	37	31	83.8%
Review of Radiation related cases/conditions	682	978	882	90.2%
Review of Misc cases referred to central office	684	33	32	97.0%
Review of effective date related to herbicide exposure	685	140	139	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,556	5,184	60.6%
Social Security number verification	690 Group	31,091	21,043	67.7%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		140,679	82,812	58.9%
Pre-decisional hearings	173	2,091	1,531	73.2%
Correspondence	400	82,988	48,361	58.3%
Congressional correspondence	500	1,102	184	16.7%
Freedom of Information Act (FOIA) requests	510	24,658	10,161	41.2%
Review, including quality assurance	930	28,871	22,281	77.2%
Correction of errors	960	969	294	30.3%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,365	37,247	49.4%
Increased entitlement and/or reconsideration	120	15,208	4,889	32.1%
Initial entitlement - Veteran	180	12,720	4,697	36.9%
Initial entitlement - Survivor	190	47,437	27,661	58.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		122,752	76,781	62.5%
Hospitalization adjustment (non-rating)	135	1,775	684	38.5%
Dependency	137	11,451	6,550	57.2%
Income adjustments	150	51,498	38,203	74.2%
Annual eligibility verification reporting (EVRs)	155	15,891	13,237	83.3%
Misc determinations	297	23,847	12,867	54.0%
Due process	607	18,290	5,240	28.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		31,615	13,376	42.3%
Income Verification Match	154	30,550	12,874	42.1%
Cost of Living Adjustments	696	107	93	86.9%
Non-entitlement reviews	697	958	409	42.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,623	6,455	51.1%
Correspondence	407	8,241	3,917	47.5%
Congressional correspondence	507	1,772	488	27.5%
Internal quality reviews	937	2,610	2,050	78.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	64,828

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,506

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,814

As Of August 20, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	24,034
	All	261,032

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

August 18, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
903,661	599,823	66.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	828,296	562,576	67.9%	256,455	141,256	55.1%	44,175	28,406	64.3%	140,679	82,812	58.9%	49,075	1,291	253,367
EASTERN AREA	166,392	115,503	69.4%	50,621	28,736	56.8%	9,876	5,893	59.7%	16,897	11,836	70.0%	18,112	268	43,613
Baltimore	19,024	15,507	81.5%	4,919	3,612	73.4%	471	428	90.9%	2,084	1,398	67.1%	2	2	3,413
Boston	10,748	7,982	74.3%	3,005	1,499	49.9%	743	448	60.3%	933	692	74.2%	-	3	4,159
Buffalo	7,672	4,605	60.0%	3,445	1,747	50.7%	185	127	68.6%	706	406	57.5%	3	2	1,008
Cleveland	24,949	18,389	73.7%	5,639	2,992	53.1%	1,198	910	76.0%	2,341	1,415	60.4%	15	131	7,651
Detroit	17,513	10,952	62.5%	6,164	2,806	45.5%	635	333	52.4%	1,855	1,461	78.8%	3	46	6,104
Hartford	3,018	1,338	44.3%	1,059	269	25.4%	10	6	60.0%	187	95	50.8%	-	0	854
Indianapolis	19,833	15,933	80.3%	5,305	3,583	67.5%	447	341	76.3%	2,356	1,755	74.5%	6	72	4,552
Manchester	2,430	1,553	63.9%	898	487	54.2%	102	57	55.9%	149	110	73.8%	-	0	793
New York	14,576	11,496	78.9%	4,855	2,238	46.1%	295	139	47.1%	781	683	87.5%	5	6	4,050
Newark	4,498	2,486	55.3%	1,716	967	56.4%	79	75	94.9%	538	272	50.6%	4	1	2,229
Philadelphia	23,257	14,203	61.1%	6,026	3,805	63.1%	4,418	2,222	50.3%	3,342	2,371	70.9%	18,071	-	3,446
Pittsburgh	10,962	8,007	73.0%	4,078	3,190	78.2%	460	376	81.7%	920	681	74.0%	2	4	2,792
Providence	3,414	1,390	40.7%	738	171	23.2%	205	164	80.0%	226	168	74.3%	-	0	1,023
Togus	2,403	532	22.1%	1,955	951	48.6%	577	230	39.9%	142	97	68.3%	1	0	576
White River J.	1,011	585	57.9%	347	151	43.5%	47	35	74.5%	124	90	72.6%	-	1	406
Wilmington	1,084	545	50.3%	472	268	56.8%	4	2	50.0%	213	142	66.7%	-	0	557
SOUTHERN AREA	246,071	154,696	62.9%	82,803	45,612	55.1%	13,843	10,260	74.1%	79,784	41,251	51.7%	88	265	86,741
Atlanta	32,295	19,676	60.9%	10,207	5,247	51.4%	567	304	53.6%	5,011	3,034	60.5%	-	2	11,720
Columbia	23,014	15,015	65.2%	4,642	1,338	28.8%	575	401	69.7%	1,294	919	71.0%	-	7	5,705
Huntington	8,569	3,061	35.7%	1,638	438	26.7%	157	90	57.3%	600	269	44.8%	1	5	3,190
Jackson	10,799	7,559	70.0%	3,031	575	19.0%	1,210	1,024	84.6%	829	528	63.7%	38	4	3,960
Louisville	10,941	6,862	62.7%	4,569	2,708	59.3%	1,117	800	71.6%	1,427	1,008	70.6%	21	43	3,218
Montgomery	15,114	9,449	62.5%	6,202	2,936	47.3%	2,190	996	45.5%	1,244	823	66.2%	3	57	10,553
Nashville	11,943	4,545	38.1%	5,367	1,920	35.8%	407	272	66.8%	1,233	509	41.3%	6	48	6,123
Roanoke	27,852	19,955	71.6%	9,606	5,984	62.3%	456	254	55.7%	2,252	1,438	63.9%	4	14	6,976
San Juan	5,698	3,733	65.5%	2,435	1,082	44.4%	177	114	64.4%	883	646	73.2%	1	0	4,863
St. Petersburg	47,129	29,986	63.6%	12,485	6,223	49.8%	924	404	43.7%	3,176	1,794	56.5%	12	81	20,256
Washington	60	38	63.3%	59	46	78.0%	28	28	100.0%	58,545	28,611	48.9%	-	0	8
Winston-Salem	52,657	34,817	66.1%	22,562	17,115	75.9%	6,035	5,573	92.3%	3,290	1,672	50.8%	2	4	10,169

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	209,766	136,465	65.1%	58,139	30,384	52.3%	9,996	4,810	48.1%	20,739	14,611	70.5%	30,265	326	60,478
Chicago	21,371	17,209	80.5%	5,395	4,132	76.6%	908	850	93.6%	3,089	2,393	77.5%	9	112	5,664
Des Moines	7,547	5,185	68.7%	2,241	1,095	48.9%	190	82	43.2%	369	287	77.8%	-	2	1,359
Fargo	1,133	332	29.3%	811	41	5.1%	74	17	23.0%	58	23	39.7%	-	0	319
Houston	38,103	28,136	73.8%	13,610	9,358	68.8%	1,017	825	81.1%	5,919	4,673	78.9%	4	4	13,737
Lincoln	4,880	1,366	28.0%	1,124	138	12.3%	232	29	12.5%	614	203	33.1%	2	0	1,541
Little Rock	8,240	5,280	64.1%	4,130	2,298	55.6%	1,379	977	70.8%	1,353	954	70.5%	2	27	4,924
Milwaukee	10,573	4,190	39.6%	3,388	928	27.4%	580	186	32.1%	504	215	42.7%	10,893	-	3,172
Muskogee	17,035	7,603	44.6%	3,907	923	23.6%	682	262	38.4%	719	403	56.1%	1	1	3,431
New Orleans	13,693	9,232	67.4%	4,712	2,874	61.0%	280	226	80.7%	1,783	1,261	70.7%	10	81	5,086
Sioux Falls	1,186	408	34.4%	636	18	2.8%	148	14	9.5%	152	58	38.2%	-	1	253
St. Louis	19,005	12,637	66.5%	5,671	2,903	51.2%	990	662	66.9%	1,475	985	66.8%	10	89	6,002
St. Paul	11,166	2,879	25.8%	1,371	256	18.7%	2,461	185	7.5%	495	222	44.8%	19,328	-	1,426
Waco	51,312	39,648	77.3%	9,417	4,772	50.7%	1,001	454	45.4%	3,738	2,595	69.4%	5	9	12,700
Wichita	4,522	2,360	52.2%	1,726	648	37.5%	54	41	75.9%	471	339	72.0%	-	0	864
WESTERN AREA	206,066	155,911	75.7%	64,850	36,516	56.3%	10,456	7,439	71.1%	23,129	15,018	64.9%	610	429	46,836
Albuquerque	5,048	2,870	56.9%	1,932	869	45.0%	217	115	53.0%	594	347	58.4%	-	1	1,804
Anchorage	2,455	1,544	62.9%	2,018	1,209	59.9%	723	623	86.2%	349	285	81.7%	-	0	142
Boise	2,358	1,124	47.7%	1,325	301	22.7%	114	72	63.2%	360	216	60.0%	-	0	898
Denver	12,643	7,600	60.1%	4,969	2,334	47.0%	1,184	454	38.3%	1,547	681	44.0%	6	3	4,024
Cheyenne	1,054	347	32.9%	627	277	44.2%	14	11	78.6%	150	67	44.7%	3	26	334
Fort Harrison	1,868	740	39.6%	1,131	305	27.0%	129	75	58.1%	366	220	60.1%	-	0	295
Honolulu	6,333	4,935	77.9%	932	213	22.9%	42	12	28.6%	805	688	85.5%	3	0	731
Los Angeles	22,697	21,663	95.4%	5,880	3,003	51.1%	1,437	1,096	76.3%	1,401	1,235	88.2%	2	7	6,143
Manila	3,233	2,145	66.3%	1,275	535	42.0%	120	99	82.5%	756	550	72.8%	429	86	2,112
Oakland	30,981	29,002	93.6%	8,873	6,668	75.1%	912	723	79.3%	4,122	3,850	93.4%	10	4	7,573
Phoenix	22,516	17,059	75.8%	5,525	2,108	38.2%	756	586	77.5%	3,321	816	24.6%	-	1	5,010
Portland	12,048	7,864	65.3%	5,278	2,981	56.5%	1,245	902	72.4%	631	437	69.3%	3	18	5,260
Reno	9,102	6,915	76.0%	2,129	1,147	53.9%	135	78	57.8%	764	587	76.8%	-	1	1,063
Salt Lake City	18,707	12,201	65.2%	6,804	4,560	67.0%	974	734	75.4%	2,349	1,759	74.9%	1	1	1,792
San Diego	30,116	19,794	65.7%	5,367	2,664	49.6%	1,458	1,046	71.7%	2,568	1,232	48.0%	-	1	3,606
Seattle	24,907	20,108	80.7%	10,785	7,342	68.1%	996	813	81.6%	3,046	2,048	67.2%	130	303	6,049
Other	1	1	100.0%	42	8	19.0%	4	4	100.0%	130	96	73.8%	-	3	15,699

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,365	37,247	49.4%	122,752	76,781	62.5%	31,615	13,376	42.3%	12,642	6,470	51.2%	15,753	10,215	2,447
Philadelphia	33,139	20,701	62.5%	59,250	42,490	71.7%	14,199	6,023	42.4%	7,097	3,652	51.5%	8,187	4,541	882
Milwaukee	17,883	5,433	30.4%	21,664	8,332	38.5%	6,619	2,750	41.5%	621	284	45.7%	2,480	1,562	772
St. Paul	23,923	10,900	45.6%	40,230	24,756	61.5%	10,614	4,453	42.0%	4,594	2,274	49.5%	5,021	4,112	793
Other (in transit)	420	213	50.7%	1,608	1,203	74.8%	183	150	82.0%	330	260	78.8%	65	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending Last Week	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending Last Week	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	24,034	21,443	2,591	12.1%	261,032	251,199	9,833	3.9%
Buffalo	6,115	5,777	338	5.9%	61,231	54,649	6,582	12.0%
Atlanta	6,808	6,460	348	5.4%	52,684	51,099	1,585	3.1%
St. Louis	4,160	2,882	1,278	44.3%	62,690	63,723	(1,033)	-1.6%
Muskogee	6,951	6,324	627	9.9%	84,427	81,728	2,699	3.3%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.