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Compensation and Pension Entitlement August 25, 2012	# Pending	# Pending Over 125	% Over 125
	899,170	595,667	66.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	862,216	571,413	66.3%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		824,274	558,362	67.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,064	1,659	80.4%
Initial entitlement for service-connected disability (=>8)	010	72,722	50,921	70.0%
Initial entitlement for service-connected disability (<=7)	110	235,279	160,877	68.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,335	5,448	40.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	283	180	63.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	487,010	327,531	67.3%
Increased entitlement due to hospitalization or surgery	320	1,981	645	32.6%
Spina bifida and/or birth defects reconsideration	420	95	59	62.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	288	115	39.9%
Nehmer review cases based upon new Agent Orange presumptives	687	396	389	98.2%
Reopened or new Agent Orange claims prior to After 9/01/10	405	9,718	9,714	100.0%
Agent Orange claims where an interim decision was provided	409	1,103	824	74.7%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		260,488	145,341	55.8%
Dependency	130	143,871	84,367	58.6%
Survivor restored entitlement	133	25	11	44.0%
Hospitalization adjustment (non-rating)	135	216	154	71.3%
Misc determinations	290	66,149	38,162	57.7%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	12,868	5,384	41.8%
Due process	600	37,351	17,258	46.2%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		44,188	28,744	65.0%
Income verification for unemployability	314	2,877	1,052	36.6%
Review of Hemodialysis related cases/conditions	680	36	30	83.3%
Review of Radiation related cases/conditions	682	962	869	90.3%
Review of Misc cases referred to central office	684	33	32	97.0%
Review of effective date related to herbicide exposure	685	139	138	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,568	5,183	60.5%
Social Security number verification	690 Group	31,573	21,440	67.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		136,152	83,430	61.3%
Pre-decisional hearings	173	2,099	1,553	74.0%
Correspondence	400	77,542	48,274	62.3%
Congressional correspondence	500	976	193	19.8%
Freedom of Information Act (FOIA) requests	510	25,523	10,729	42.0%
Review, including quality assurance	930	29,017	22,379	77.1%
Correction of errors	960	995	302	30.4%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,896	37,305	49.8%
Increased entitlement and/or reconsideration	120	14,983	4,802	32.0%
Initial entitlement - Veteran	180	12,533	4,763	38.0%
Initial entitlement - Survivor	190	47,380	27,740	58.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		121,524	76,738	63.1%
Hospitalization adjustment (non-rating)	135	1,663	590	35.5%
Dependency	137	11,406	6,508	57.1%
Income adjustments	150	50,991	38,011	74.5%
Annual eligibility verification reporting (EVRs)	155	14,877	12,878	86.6%
Misc determinations	297	23,659	13,409	56.7%
Due process	607	18,928	5,342	28.2%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		31,628	13,297	42.0%
Income Verification Match	154	30,483	12,790	42.0%
Cost of Living Adjustments	696	143	118	82.5%
Non-entitlement reviews	697	1,002	389	38.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,034	6,389	49.0%
Correspondence	407	8,831	4,013	45.4%
Congressional correspondence	507	1,639	371	22.6%
Internal quality reviews	937	2,564	2,005	78.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	63,983

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,519

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,946

As Of August 27, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	26,766
	All	288,685

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

August 25, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	899,170	595,667 66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	824,274	558,362	67.7%	260,488	145,341	55.8%	44,188	28,744	65.0%	136,152	83,430	61.3%	48,489	1,249	253,514
EASTERN AREA	165,414	114,675	69.3%	51,748	29,382	56.8%	9,911	5,957	60.1%	16,809	11,757	69.9%	17,737	270	43,639
Baltimore	18,898	15,486	81.9%	4,939	3,644	73.8%	464	425	91.6%	2,076	1,396	67.2%	2	2	3,408
Boston	10,751	7,971	74.1%	3,732	1,559	41.8%	762	446	58.5%	910	666	73.2%	-	3	4,127
Buffalo	7,656	4,603	60.1%	3,468	1,805	52.0%	186	123	66.1%	701	395	56.3%	3	2	1,019
Cleveland	24,671	18,141	73.5%	5,795	3,108	53.6%	1,192	918	77.0%	2,308	1,413	61.2%	14	134	7,710
Detroit	17,433	10,867	62.3%	6,167	2,988	48.5%	703	344	48.9%	1,860	1,446	77.7%	4	45	6,090
Hartford	3,061	1,360	44.4%	1,031	262	25.4%	20	6	30.0%	187	93	49.7%	-	0	846
Indianapolis	19,664	15,761	80.2%	5,285	3,667	69.4%	435	331	76.1%	2,306	1,720	74.6%	6	73	4,586
Manchester	2,399	1,532	63.9%	915	501	54.8%	104	56	53.8%	151	112	74.2%	-	0	776
New York	14,356	11,405	79.4%	4,843	2,262	46.7%	309	138	44.7%	788	676	85.8%	5	6	4,029
Newark	4,425	2,430	54.9%	1,710	984	57.5%	75	70	93.3%	534	271	50.7%	4	1	2,224
Philadelphia	23,050	14,062	61.0%	6,000	3,803	63.4%	4,372	2,276	52.1%	3,377	2,396	71.0%	17,695	-	3,467
Pittsburgh	11,049	8,044	72.8%	4,134	3,199	77.4%	465	383	82.4%	912	677	74.2%	2	3	2,784
Providence	3,349	1,362	40.7%	745	175	23.5%	199	156	78.4%	226	166	73.5%	-	0	1,038
Togus	2,564	522	20.4%	2,108	990	47.0%	572	247	43.2%	135	93	68.9%	2	0	570
White River J.	993	564	56.8%	369	156	42.3%	49	36	73.5%	130	95	73.1%	-	1	406
Wilmington	1,095	565	51.6%	507	279	55.0%	4	2	50.0%	208	142	68.3%	-	0	559
SOUTHERN AREA	244,796	153,429	62.7%	84,356	46,992	55.7%	14,123	10,579	74.9%	75,301	42,004	55.8%	85	268	87,038
Atlanta	32,322	19,690	60.9%	10,663	5,411	50.7%	570	305	53.5%	4,955	3,034	61.2%	-	2	11,701
Columbia	23,282	15,225	65.4%	4,856	1,381	28.4%	578	424	73.4%	1,297	914	70.5%	-	5	5,725
Huntington	8,800	3,047	34.6%	1,654	439	26.5%	157	93	59.2%	560	262	46.8%	-	4	3,184
Jackson	10,729	7,475	69.7%	2,969	573	19.3%	1,189	1,021	85.9%	836	520	62.2%	38	3	3,974
Louisville	11,007	6,910	62.8%	4,594	2,849	62.0%	1,124	898	79.9%	1,479	1,043	70.5%	20	45	3,205
Montgomery	15,791	10,173	64.4%	6,298	3,089	49.0%	2,296	1,112	48.4%	1,256	829	66.0%	3	59	10,612
Nashville	12,052	4,529	37.6%	5,429	2,059	37.9%	398	262	65.8%	1,250	503	40.2%	6	52	6,115
Roanoke	27,790	19,999	72.0%	9,716	6,148	63.3%	471	254	53.9%	2,707	1,769	65.3%	3	14	6,909
San Juan	5,617	3,731	66.4%	2,427	1,098	45.2%	178	135	75.8%	883	653	74.0%	1	0	4,867
St. Petersburg	46,880	29,864	63.7%	12,562	6,406	51.0%	909	379	41.7%	3,037	1,747	57.5%	12	80	20,303
Washington	136	111	81.6%	81	62	76.5%	28	28	100.0%	53,862	29,123	54.1%	-	0	8
Winston-Salem	50,390	32,675	64.8%	23,107	17,477	75.6%	6,225	5,668	91.1%	3,179	1,607	50.6%	2	4	10,435

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	209,800	135,810	64.7%	58,693	31,264	53.3%	9,644	4,717	48.9%	20,841	14,631	70.2%	30,053	338	60,460
Chicago	21,299	17,071	80.1%	5,433	4,206	77.4%	897	835	93.1%	3,060	2,354	76.9%	9	116	5,654
Des Moines	7,494	5,157	68.8%	2,229	1,083	48.6%	184	81	44.0%	374	292	78.1%	-	2	1,372
Fargo	1,097	314	28.6%	757	40	5.3%	68	18	26.5%	52	20	38.5%	-	0	320
Houston	37,994	28,000	73.7%	13,542	9,601	70.9%	1,019	841	82.5%	6,039	4,773	79.0%	4	4	13,766
Lincoln	4,946	1,413	28.6%	1,196	161	13.5%	255	33	12.9%	602	213	35.4%	1	0	1,559
Little Rock	8,242	5,291	64.2%	4,172	2,337	56.0%	1,366	951	69.6%	1,411	985	69.8%	2	28	4,979
Milwaukee	10,562	4,220	39.9%	3,402	1,022	30.0%	581	179	30.8%	570	224	39.3%	11,031	-	3,184
Muskogee	17,137	7,678	44.8%	4,186	986	23.6%	806	247	30.6%	670	373	55.7%	1	2	3,331
New Orleans	13,735	9,240	67.3%	4,761	2,939	61.7%	267	225	84.3%	1,800	1,273	70.7%	12	87	5,036
Sioux Falls	1,216	423	34.8%	647	23	3.6%	158	16	10.1%	155	59	38.1%	-	1	255
St. Louis	19,163	12,635	65.9%	5,632	3,020	53.6%	959	632	65.9%	1,495	1,001	67.0%	11	90	5,972
St. Paul	11,499	2,848	24.8%	1,416	256	18.1%	2,022	150	7.4%	478	221	46.2%	18,977	-	1,407
Waco	50,914	39,176	76.9%	9,591	4,934	51.4%	1,007	468	46.5%	3,684	2,516	68.3%	5	8	12,768
Wichita	4,502	2,344	52.1%	1,729	656	37.9%	55	41	74.5%	451	327	72.5%	-	0	857
WESTERN AREA	204,263	154,448	75.6%	65,652	37,696	57.4%	10,506	7,487	71.3%	23,061	14,941	64.8%	614	370	46,780
Albuquerque	4,987	2,767	55.5%	1,951	907	46.5%	221	119	53.8%	594	348	58.6%	-	1	1,821
Anchorage	2,559	1,596	62.4%	2,052	1,285	62.6%	731	628	85.9%	349	289	82.8%	-	0	141
Boise	2,327	1,090	46.8%	1,354	316	23.3%	111	64	57.7%	362	214	59.1%	-	0	894
Denver	12,619	7,548	59.8%	5,072	2,445	48.2%	1,155	459	39.7%	1,525	688	45.1%	7	3	3,996
Cheyenne	1,050	354	33.7%	618	284	46.0%	15	12	80.0%	146	67	45.9%	3	26	329
Fort Harrison	1,870	787	42.1%	1,122	311	27.7%	118	70	59.3%	368	220	59.8%	-	1	287
Honolulu	6,204	4,801	77.4%	968	248	25.6%	45	12	26.7%	796	680	85.4%	3	0	722
Los Angeles	22,547	21,705	96.3%	5,883	3,077	52.3%	1,416	1,080	76.3%	1,408	1,239	88.0%	2	9	6,127
Manila	3,134	2,088	66.6%	1,279	544	42.5%	116	97	83.6%	778	555	71.3%	431	89	2,130
Oakland	30,613	28,750	93.9%	8,885	6,778	76.3%	895	716	80.0%	4,101	3,842	93.7%	14	5	7,558
Phoenix	22,338	16,866	75.5%	5,597	2,220	39.7%	754	596	79.0%	3,212	770	24.0%	-	1	4,962
Portland	11,926	7,773	65.2%	5,269	3,114	59.1%	1,255	937	74.7%	647	427	66.0%	3	19	5,275
Reno	9,152	6,978	76.2%	2,169	1,191	54.9%	139	76	54.7%	759	587	77.3%	-	1	1,054
Salt Lake City	18,766	12,214	65.1%	6,969	4,707	67.5%	934	733	78.5%	2,358	1,766	74.9%	1	1	1,787
San Diego	29,520	19,433	65.8%	5,537	2,794	50.5%	1,571	1,050	66.8%	2,614	1,233	47.2%	-	1	3,654
Seattle	24,651	19,698	79.9%	10,927	7,475	68.4%	1,030	838	81.4%	3,044	2,016	66.2%	127	236	6,043
Other	1	1	100.0%	39	7	17.9%	4	4	100.0%	140	97	69.3%	-	3	15,597

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,896	37,305	49.8%	121,524	76,738	63.1%	31,628	13,297	42.0%	13,052	6,403	49.1%	15,494	10,270	2,432
Philadelphia	32,893	20,689	62.9%	58,625	42,895	73.2%	14,120	5,998	42.5%	6,998	3,572	51.0%	8,199	4,597	856
Milwaukee	17,766	5,472	30.8%	21,288	7,841	36.8%	6,593	2,746	41.7%	630	296	47.0%	2,502	1,520	759
St. Paul	23,820	10,925	45.9%	40,019	24,802	62.0%	10,724	4,400	41.0%	5,083	2,264	44.5%	4,722	4,153	817
Other (in transit)	417	219	52.5%	1,592	1,200	75.4%	191	153	80.1%	341	271	79.5%	71	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	26,766	24,034	2,732	11.4%	288,685	261,032	27,653	10.6%
Buffalo	6,588	6,115	473	7.7%	66,390	61,231	5,159	8.4%
Atlanta	6,870	6,808	62	0.9%	54,590	52,684	1,906	3.6%
St. Louis	5,326	4,160	1,166	28.0%	75,143	62,690	12,453	19.9%
Muskogee	7,982	6,951	1,031	14.8%	92,562	84,427	8,135	9.6%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.