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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
September 1, 2012	894,957	591,398	66.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	857,983	567,106	66.1%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		820,660	554,014	67.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	2,020	1,577	78.1%
Initial entitlement for service-connected disability (=>8)	010	73,873	50,137	67.9%
Initial entitlement for service-connected disability (<=7)	110	235,294	160,727	68.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,193	5,436	41.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	275	186	67.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,464	325,046	67.2%
Increased entitlement due to hospitalization or surgery	320	1,823	620	34.0%
Spina bifida and/or birth defects reconsideration	420	104	71	68.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	254	97	38.2%
Nehmer review cases based upon new Agent Orange presumptives	687	262	259	98.9%
Reopened or new Agent Orange claims prior to After 9/01/10	405	9,065	9,061	100.0%
Agent Orange claims where an interim decision was provided	409	1,033	797	77.2%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		264,039	148,898	56.4%
Dependency	130	146,309	86,293	59.0%
Survivor restored entitlement	133	26	11	42.3%
Hospitalization adjustment (non-rating)	135	218	156	71.6%
Misc determinations	290	67,290	39,780	59.1%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	12,363	5,309	42.9%
Due process	600	37,825	17,344	45.9%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		47,033	28,904	61.5%
Income verification for unemployability	314	2,868	1,050	36.6%
Review of Hemodialysis related cases/conditions	680	33	29	87.9%
Review of Radiation related cases/conditions	682	962	870	90.4%
Review of Misc cases referred to central office	684	1,760	31	1.8%
Review of effective date related to herbicide exposure	685	134	133	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,568	5,203	60.7%
Social Security number verification	690 Group	32,708	21,588	66.0%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		124,526	80,582	64.7%
Pre-decisional hearings	173	2,092	1,544	73.8%
Correspondence	400	65,954	45,187	68.5%
Congressional correspondence	500	913	192	21.0%
Freedom of Information Act (FOIA) requests	510	25,651	10,989	42.8%
Review, including quality assurance	930	28,884	22,342	77.4%
Correction of errors	960	1,032	328	31.8%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,297	37,384	50.3%
Increased entitlement and/or reconsideration	120	15,087	4,820	31.9%
Initial entitlement - Veteran	180	12,272	4,797	39.1%
Initial entitlement - Survivor	190	46,938	27,767	59.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		119,735	75,974	63.5%
Hospitalization adjustment (non-rating)	135	1,657	541	32.6%
Dependency	137	11,333	6,530	57.6%
Income adjustments	150	50,469	37,644	74.6%
Annual eligibility verification reporting (EVRs)	155	13,819	12,200	88.3%
Misc determinations	297	23,354	13,527	57.9%
Due process	607	19,103	5,532	29.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		31,498	13,240	42.0%
Income Verification Match	154	30,333	12,740	42.0%
Cost of Living Adjustments	696	142	123	86.6%
Non-entitlement reviews	697	1,023	377	36.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,844	6,216	48.4%
Correspondence	407	8,526	3,859	45.3%
Congressional correspondence	507	1,738	362	20.8%
Internal quality reviews	937	2,580	1,995	77.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	63,247

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,616

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,946

As Of August 27, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	26,766
	All	288,685

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

September 1, 2012

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	894,957	591,398	66.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement*			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
USA	820,660	554,014	67.5%	264,039	148,898	56.4%	47,033	28,904	61.5%	124,526	80,582	64.7%	48,118	1,198	253,293
EASTERN AREA	164,664	113,765	69.1%	51,912	29,834	57.5%	10,378	6,057	58.4%	16,935	11,722	69.2%	17,770	276	43,439
Baltimore	18,892	15,493	82.0%	4,958	3,708	74.8%	486	430	88.5%	2,040	1,399	68.6%	2	2	3,420
Boston	10,806	7,954	73.6%	3,735	1,601	42.9%	762	445	58.4%	887	659	74.3%	-	2	4,106
Buffalo	7,700	4,565	59.3%	3,510	1,849	52.7%	183	127	69.4%	697	390	56.0%	3	2	1,035
Cleveland	24,363	17,905	73.5%	5,911	3,226	54.6%	1,220	940	77.0%	2,331	1,404	60.2%	15	137	7,782
Detroit	17,456	10,822	62.0%	6,105	3,040	49.8%	814	344	42.3%	1,968	1,432	72.8%	5	47	5,996
Hartford	3,070	1,355	44.1%	1,039	274	26.4%	11	5	45.5%	189	93	49.2%	-	0	828
Indianapolis	19,596	15,604	79.6%	5,430	3,758	69.2%	505	350	69.3%	2,326	1,707	73.4%	6	76	4,598
Manchester	2,330	1,475	63.3%	877	463	52.8%	111	54	48.6%	146	107	73.3%	-	0	770
New York	14,147	11,263	79.6%	4,809	2,261	47.0%	367	158	43.1%	797	671	84.2%	6	6	4,035
Newark	4,484	2,477	55.2%	1,718	1,011	58.8%	199	58	29.1%	523	283	54.1%	4	1	2,244
Philadelphia	22,799	13,839	60.7%	6,018	3,833	63.7%	4,316	2,317	53.7%	3,419	2,419	70.8%	17,726	-	3,495
Pittsburgh	11,012	8,034	73.0%	4,102	3,149	76.8%	534	388	72.7%	914	666	72.9%	2	2	2,764
Providence	3,365	1,333	39.6%	715	179	25.0%	208	153	73.6%	233	170	73.0%	-	0	1,027
Togus	2,578	522	20.2%	2,110	1,029	48.8%	570	250	43.9%	131	92	70.2%	1	0	577
White River J.	974	560	57.5%	367	166	45.2%	74	36	48.6%	130	92	70.8%	-	1	404
Wilmington	1,092	564	51.6%	508	287	56.5%	18	2	11.1%	204	138	67.6%	-	0	358
SOUTHERN AREA	243,435	151,763	62.3%	85,779	48,387	56.4%	14,451	10,667	73.8%	64,151	39,372	61.4%	87	273	87,459
Atlanta	32,091	19,550	60.9%	10,740	5,465	50.9%	570	303	53.2%	4,907	3,013	61.4%	-	1	11,876
Columbia	23,279	15,222	65.4%	5,122	1,431	27.9%	584	417	71.4%	1,239	872	70.4%	2	6	5,764
Huntington	8,801	2,941	33.4%	1,898	671	35.4%	169	92	54.4%	504	249	49.4%	-	4	3,172
Jackson	10,729	7,503	69.9%	2,961	576	19.5%	1,223	1,030	84.2%	871	528	60.6%	39	2	3,954
Louisville	10,673	6,775	63.5%	4,602	2,918	63.4%	1,126	891	79.1%	1,428	1,023	71.6%	19	42	3,259
Montgomery	15,562	10,141	65.2%	6,283	3,230	51.4%	2,345	1,146	48.9%	1,235	835	67.6%	3	59	10,684
Nashville	12,128	4,473	36.9%	5,445	2,156	39.6%	389	261	67.1%	1,270	512	40.3%	6	56	6,131
Roanoke	27,955	20,065	71.7%	9,803	6,321	64.5%	480	247	51.5%	2,720	1,778	65.4%	3	14	6,863
San Juan	5,534	3,735	67.5%	2,386	1,175	49.2%	193	141	73.1%	890	658	73.9%	-	0	4,874
St. Petersburg	46,090	29,250	63.5%	12,939	6,655	51.4%	933	378	40.5%	2,976	1,719	57.8%	14	84	20,337
Washington	93	67	72.0%	67	53	79.1%	43	28	65.1%	42,950	26,625	62.0%	-	0	-
Winston-Salem	50,460	32,041	63.5%	23,533	17,736	75.4%	6,396	5,733	89.6%	3,161	1,560	49.4%	1	5	10,545

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement*			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
CENTRAL AREA	209,129	135,264	64.7%	59,212	31,962	54.0%	10,141	4,616	45.5%	20,676	14,602	70.6%	29,676	345	60,332
Chicago	21,212	16,961	80.0%	5,443	4,277	78.6%	970	788	81.2%	3,017	2,327	77.1%	10	118	5,658
Des Moines	7,533	5,110	67.8%	2,182	1,038	47.6%	185	80	43.2%	380	291	76.6%	-	2	1,378
Fargo	1,084	328	30.3%	759	41	5.4%	78	18	23.1%	49	23	46.9%	-	0	322
Houston	37,726	27,673	73.4%	13,614	9,750	71.6%	1,021	847	83.0%	5,999	4,792	79.9%	4	5	13,759
Lincoln	4,960	1,461	29.5%	1,315	185	14.1%	288	38	13.2%	593	212	35.8%	-	0	1,530
Little Rock	8,085	5,180	64.1%	4,108	2,349	57.2%	1,326	902	68.0%	1,410	992	70.4%	2	29	5,031
Milwaukee	10,597	4,223	39.9%	3,378	1,139	33.7%	576	172	29.9%	609	278	45.6%	11,016	-	3,207
Muskogee	16,993	7,702	45.3%	4,139	1,002	24.2%	786	234	29.8%	666	367	55.1%	1	2	3,243
New Orleans	13,730	9,453	68.8%	4,756	3,064	64.4%	372	228	61.3%	1,784	1,305	73.2%	12	86	5,008
Sioux Falls	1,232	426	34.6%	618	22	3.6%	144	15	10.4%	158	59	37.3%	-	1	262
St. Louis	19,240	12,641	65.7%	5,772	3,076	53.3%	1,044	613	58.7%	1,407	931	66.2%	10	95	5,967
St. Paul	11,573	2,901	25.1%	1,579	294	18.6%	2,267	168	7.4%	496	239	48.2%	18,616	-	1,383
Waco	50,633	38,859	76.7%	9,755	5,010	51.4%	1,025	468	45.7%	3,617	2,464	68.1%	5	7	12,709
Wichita	4,531	2,346	51.8%	1,794	715	39.9%	59	45	76.3%	491	322	65.6%	-	0	875
WESTERN AREA	203,431	153,221	75.3%	67,093	38,707	57.7%	12,059	7,560	62.7%	22,651	14,790	65.3%	583	301	46,872
Albuquerque	4,972	2,713	54.6%	1,947	930	47.8%	307	118	38.4%	612	362	59.2%	-	1	1,825
Anchorage	2,594	1,641	63.3%	2,059	1,322	64.2%	741	628	84.8%	349	290	83.1%	-	1	1,422
Boise	2,336	1,085	46.4%	1,348	331	24.6%	159	62	39.0%	358	209	58.4%	-	1	902
Denver	12,568	7,562	60.2%	5,132	2,532	49.3%	1,161	470	40.5%	1,463	698	47.7%	7	3	3,969
Cheyenne	1,061	354	33.4%	613	289	47.1%	17	13	76.5%	153	71	46.4%	2	3	218
Fort Harrison	1,940	836	43.1%	1,112	326	29.3%	123	69	56.1%	364	226	62.1%	-	1	380
Honolulu	6,195	4,795	77.4%	985	274	27.8%	174	13	7.5%	799	692	86.6%	3	0	723
Los Angeles	22,390	21,731	97.1%	5,898	3,128	53.0%	1,520	1,065	70.1%	1,385	1,221	88.2%	2	10	6,117
Manila	3,061	2,036	66.5%	1,310	571	43.6%	120	96	80.0%	774	563	72.7%	433	89	2,110
Oakland	30,147	28,345	94.0%	9,047	6,909	76.4%	900	714	79.3%	4,068	3,807	93.6%	23	4	7,515
Phoenix	22,133	16,675	75.3%	5,658	2,277	40.2%	852	594	69.7%	3,049	711	23.3%	-	1	4,959
Portland	11,831	7,679	64.9%	5,315	3,166	59.6%	1,434	929	64.8%	645	414	64.2%	3	20	5,312
Reno	9,187	7,036	76.6%	2,196	1,231	56.1%	147	77	52.4%	751	592	78.8%	-	0	1,048
Salt Lake City	19,211	12,300	64.0%	7,204	4,887	67.8%	872	727	83.4%	2,369	1,764	74.5%	1	1	1,759
San Diego	29,375	19,275	65.6%	5,810	2,862	49.3%	1,886	1,042	55.2%	2,683	1,271	47.4%	-	1	3,840
Seattle	24,430	19,158	78.4%	11,459	7,672	67.0%	1,646	943	57.3%	2,829	1,899	67.1%	109	165	6,053
Other	1	1	100.0%	43	8	18.6%	4	4	100.0%	113	96	85.0%	2	3	15,191

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
USA (PMC's)	74,297	37,384	50.3%	119,735	75,974	63.5%	31,498	13,240	42.0%	12,864	6,231	48.4%	15,129	10,418	2,373
Philadelphia	32,663	20,901	64.0%	58,244	42,999	73.8%	14,084	5,992	42.5%	6,822	3,427	50.2%	8,239</		