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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	September 3, 2011	852,111	509,116

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		819,937	492,528

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			780,719	479,198
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	779	171	22.0%
Initial entitlement for service-connected disability (=>8)	010	57,482	36,135	62.9%
Initial entitlement for service-connected disability (<=7)	110	198,902	119,008	59.8%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,046	4,182	37.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	107	26	24.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	442,841	270,696	61.1%
Increased entitlement due to hospitalization or surgery	320	2,332	812	34.8%
Spina bifida and/or birth defects reconsideration	420	72	14	19.4%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,204	1,165	96.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	30,126	28,340	94.1%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	32,384	17,394	53.7%
Agent Orange claims where an interim decision was provided*	409	3,444	1,255	36.4%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/11/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			169,845	57,081
Dependency	130	68,761	18,815	27.4%
Survivor restored entitlement	133	19	12	63.2%
Hospitalization adjustment (non-rating)	135	169	75	44.4%
Misc determinations	290	58,709	30,276	51.6%
Spina bifida and/or birth defects adjustments	450	7	1	14.3%
Future examination for disabilities	310	9,283	3,401	36.6%
Due process	600	32,897	4,501	13.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			29,819	15,357
Income verification for unemployability	314	159	158	99.4%
Review of Hemodialysis related cases/conditions	680	64	52	81.3%
Review of Radiation related cases/conditions	682	503	441	87.7%
Review of Misc cases referred to central office	684	39	32	82.1%
Review of effective date related to herbicide exposure	685	165	140	84.8%
Cost of Living Adjustments (COLAs) and other reviews	690	5,233	2,003	38.3%
Social Security number verification	690 Group	23,656	12,531	53.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			85,378	45,799
Pre-decisional hearings	173	1,470	978	66.5%
Correspondence	400	42,236	22,257	52.7%
Congressional correspondence	500	1,126	230	20.4%
Freedom of Information Act (FOIA) requests	510	19,546	5,551	28.4%
Review, including quality assurance	930	20,720	16,609	80.2%
Correction of errors	960	280	174	62.1%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		71,392	29,918	41.9%
Increased entitlement and/or reconsideration	120	19,299	7,162	37.1%
Initial entitlement - Veteran	180	11,594	2,978	25.7%
Initial entitlement - Survivor	190	40,499	19,778	48.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		96,779	48,429	50.0%
Hospitalization adjustment (non-rating)	135	1,498	663	44.3%
Dependency	137	9,597	4,571	47.6%
Income adjustments	150	43,465	27,378	63.0%
Annual eligibility verification reporting (EVRs)	155	9,509	8,406	88.4%
Misc determinations	297	16,744	4,545	27.1%
Due process	607	15,966	2,866	18.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		944	684	72.5%
Income Verification Match	154	448	447	99.8%
Cost of Living Adjustments	696	67	19	28.4%
Non-entitlement reviews	697	429	218	50.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,157	2,147	51.6%
Correspondence	407	667	447	67.0%
Congressional correspondence	507	1,141	45	3.9%
Internal quality reviews	937	2,349	1,655	70.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	52,520
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,774
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of September 6, 2011	NA	246,064
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	22,291
	All	133,746
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

September 3, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	852,111	59.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	780,719	479,198	61.4%	169,845	57,082	33.6%	29,819	15,357	51.5%	85,378	45,799	53.6%	23,501	521	243,222
EASTERN AREA	159,019	101,837	64.0%	34,509	14,105	40.9%	6,775	4,078	60.2%	18,657	10,774	57.7%	17,987	51	40,486
Baltimore	14,786	10,713	72.5%	3,279	1,563	47.7%	420	322	76.7%	1,134	824	72.7%	2	-	2,873
Boston	7,731	4,739	61.3%	1,321	251	19.0%	184	82	44.6%	885	573	64.7%	1	-	3,887
Buffalo	6,702	3,663	54.7%	3,662	1,457	39.8%	141	114	80.9%	755	378	50.1%	3	1	717
Cleveland	21,845	13,291	60.8%	3,919	1,564	39.9%	822	619	75.3%	3,321	1,475	44.4%	2	18	6,302
Detroit	18,671	11,744	62.9%	3,865	1,591	41.2%	440	301	68.4%	2,640	1,268	48.0%	1	16	5,784
Hartford	3,380	1,519	44.9%	1,108	101	9.1%	354	149	42.1%	368	194	52.7%	-	-	902
Indianapolis	19,861	14,343	72.2%	3,205	1,473	46.0%	366	290	79.2%	2,752	1,848	67.2%	-	13	4,374
Manchester	2,035	1,154	56.7%	745	286	38.4%	24	12	50.0%	271	156	57.6%	-	-	803
New York	14,548	10,663	73.3%	3,106	926	29.8%	60	13	21.7%	1,156	839	72.6%	1	2	3,832
Newark	4,515	2,376	52.6%	1,130	414	36.6%	135	130	96.3%	516	232	45.0%	2	1	1,946
Philadelphia	25,136	15,525	61.8%	3,670	1,883	51.3%	2,275	1,019	44.8%	1,909	1,316	68.9%	17,972	-	3,352
Pittsburgh	9,031	5,645	62.5%	2,325	1,228	52.8%	624	525	84.1%	1,418	788	55.6%	2	-	3,067
Providence	3,023	1,484	49.1%	555	127	22.9%	308	145	47.1%	547	302	55.2%	-	-	1,143
Togus	5,320	3,730	70.1%	1,932	939	48.6%	568	319	56.2%	688	415	60.3%	1	-	693
White River J.	1,150	666	57.9%	260	96	36.9%	39	26	66.7%	122	71	58.2%	-	-	349
Wilmington	1,285	582	45.3%	427	206	48.2%	15	12	80.0%	175	95	54.3%	-	-	462
SOUTHERN AREA	238,727	140,834	59.0%	51,261	15,629	30.5%	8,882	4,448	50.1%	25,804	12,913	50.0%	36	100	75,876
Atlanta	32,543	20,796	63.9%	6,133	1,870	30.5%	471	250	53.1%	5,030	2,391	47.5%	2	-	9,885
Columbia	21,196	12,334	58.2%	3,842	856	22.3%	385	97	25.2%	1,189	790	66.4%	5	4	4,452
Huntington	9,249	6,134	66.3%	1,366	358	26.2%	210	122	58.1%	1,266	869	68.6%	-	3	2,836
Jackson	9,648	6,225	64.5%	2,172	653	30.1%	685	512	74.7%	897	615	68.6%	13	15	4,018
Louisville	8,720	4,082	46.8%	3,427	1,173	34.2%	892	423	47.4%	1,142	464	40.6%	7	9	2,437
Montgomery	13,402	6,527	48.7%	4,795	1,348	28.1%	856	379	44.3%	1,516	658	43.4%	-	18	9,450
Nashville	12,638	4,706	37.2%	3,398	608	17.9%	321	74	23.1%	2,201	712	32.3%	1	17	5,727
Roanoke	25,639	16,720	65.2%	5,329	1,366	25.6%	1,447	794	54.9%	2,053	1,212	59.0%	1	4	6,999
San Juan	5,123	2,939	57.4%	1,157	264	22.8%	57	32	56.1%	553	420	75.9%	1	-	4,294
St. Petersburg	48,247	28,787	59.7%	7,749	1,899	24.5%	1,078	705	65.4%	6,564	3,098	47.2%	1	29	17,435
Washington	51	15	29.4%	83	53	63.9%	48	48	100.0%	10	9	90.0%	-	-	18
Winston-Salem	52,271	31,569	60.4%	11,810	5,181	43.9%	2,432	1,012	41.6%	3,383	1,675	49.5%	5	1	8,325

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,672	116,038	60.2%	44,203	14,779	33.4%	5,920	2,303	38.9%	20,789	11,171	53.7%	5,054	245	58,877
Chicago	19,482	13,632	70.0%	3,560	1,700	47.8%	755	540	71.5%	2,430	1,468	60.4%	1	22	6,346
Des Moines	5,789	3,280	56.7%	2,222	922	41.5%	249	151	60.6%	807	469	58.1%	-	1	1,865
Fargo	1,564	637	40.7%	626	44	7.0%	55	19	34.5%	216	120	55.6%	1	-	315
Houston	32,792	21,563	65.8%	12,601	6,721	53.3%	976	447	45.8%	3,682	2,282	62.0%	4	3	14,229
Lincoln	3,994	1,111	27.8%	881	22	2.5%	216	15	6.9%	616	123	20.0%	-	-	1,553
Little Rock	7,477	4,151	55.5%	3,234	1,166	36.1%	857	225	26.3%	1,473	682	46.3%	-	6	4,035
Milwaukee	12,606	5,636	44.7%	2,269	354	15.6%	130	20	15.4%	1,398	490	35.1%	4,669	-	2,368
Muskogee	13,770	7,389	53.7%	3,970	679	17.1%	1,206	290	24.0%	1,218	680	55.8%	4	2	3,259
New Orleans	10,466	5,638	53.9%	2,145	708	33.0%	223	144	64.6%	1,241	720	58.0%	1	12	4,877
Sioux Falls	1,150	273	23.7%	425	28	6.6%	125	16	12.8%	196	55	28.1%	-	3	289
St. Louis	16,784	10,159	60.5%	3,422	1,223	35.7%	382	237	62.0%	1,766	975	55.2%	-	5	6,539
St. Paul	11,182	3,358	30.0%	2,973	122	4.1%	169	34	20.1%	857	381	44.5%	124	-	1,464
Waco	51,068	36,870	72.2%	4,682	683	14.6%	520	125	24.0%	4,379	2,499	57.1%	250	190	10,976
Wichita	4,548	2,341	51.5%	1,193	407	34.1%	57	40	70.2%	510	227	44.5%	-	1	762
WESTERN AREA	190,299	119,286	62.7%	39,829	12,562	31.5%	8,242	4,528	54.9%	20,079	10,927	54.4%	422	125	47,172
Albuquerque	4,909	2,528	51.5%	883	162	18.3%	110	55	50.0%	583	309	53.0%	-	-	2,078
Anchorage	1,518	704	46.4%	1,035	558	53.9%	283	149	52.7%	270	161	59.6%	-	-	187
Boise	2,059	643	31.2%	990	192	19.4%	80	43	53.8%	341	89	26.1%	-	-	843
Denver	9,469	4,521	47.7%	2,522	582	23.1%	520	145	27.9%	807	331	41.0%	-	3	3,879
Cheyenne	1,161	494	42.5%	497	144	29.0%	24	10	41.7%	256	121	47.3%	-	-	332
Fort Harrison	1,222	187	15.3%	769	26	3.4%	81	31	38.3%	271	55	20.3%	-	1	350
Honolulu	4,796	3,178	66.3%	732	108	14.8%	69	35	50.7%	810	619	76.4%	3	-	701
Los Angeles	19,817	13,035	65.8%	5,188	1,461	28.2%	2,073	1,143	55.1%	1,465	867	59.2%	-	-	6,914
Manila	2,995	649	21.7%	1,073	250	23.3%	74	44	59.5%	1,072	508	47.4%	247	34	2,268
Oakland	28,877	19,505	67.5%	5,373	2,150	40.0%	594	351	59.1%	3,183	1,904	59.8%	2	4	6,894
Phoenix	22,680	16,840	74.3%	3,111	440	14.1%	871	519	59.6%	2,778	1,711	61.6%	-	2	4,770
Portland	11,862	6,774	57.1%	2,776	922	33.2%	667	276	41.4%	1,709	768	44.9%	1	10	4,926
Reno	7,493	4,914	65.6%	1,186	298	25.1%	64	22	34.4%	828	452	54.6%	-	-	952
Salt Lake City	11,441	3,809	33.3%	4,345	1,430	32.9%	1,363	941	69.0%	1,292	669	51.8%	-	-	2,026
San Diego	30,002	18,102	60.3%	2,188	349	16.0%	681	343	50.4%	1,394	686	49.2%	-	1	4,217
Seattle	29,998	23,403	78.0%	7,161	3,490	48.7%	688	421	61.2%	3,020	1,677	55.5%	169	70	5,835
Other	2	1,203	60150.0%	43	7	16.3%	-	-	-	49	14	28.6%	2	-	20,811

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	71,392	29,918	41.9%	96,779	48,429	50.0%	944	684	72.5%	4,157	2,147	51.6%	29,018	6,252	2,842
Philadelphia	33,694	16,583	49.2%	44,345	25,520	57.5%	27	24	88.9%	1,859	565	30.4%	5,293	2,954	1,182
Milwaukee	18,241	5,486	30.1%	20,398	6,171	30.3%	44	6	13.6%	674	360	53.4%	1,874	1,452	729
St. Paul	19,091	7,731	40.5%	31,375	16,386	52.2%	848	637	75.1%	1,441	1,067	74.0%	21,723	1,846	931
Other (in transit)	366	118	32.2%	661	352	53.3%	25	17	68.0%	183	155	84.7%	128	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	22,291	21,970	321	1.5%	133,746	117,100	16,646	14.2%
Buffalo	8,080	7,547	533	7.1%	43,944	41,530	2,414	5.8%
Atlanta	4,021	4,260	(239)	-5.6%	23,517	21,461	2,056	9.6%
St Louis	3,409	3,383	26	0.8%	25,664	19,012	6,652	35.0%
Muskogee	6,781	6,780	1	0.0%	40,621	35,097	5,524	15.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>