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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
September 8, 2012	897,767	596,392	66.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	860,728	571,491	66.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		822,876	558,200	67.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,965	1,552	79.0%
Initial entitlement for service-connected disability (=>8)	010	74,202	50,872	68.6%
Initial entitlement for service-connected disability (<=7)	110	236,407	162,412	68.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,377	5,545	41.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	274	200	73.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	484,476	327,098	67.5%
Increased entitlement due to hospitalization or surgery	320	1,884	631	33.5%
Spina bifida and/or birth defects reconsideration	420	103	71	68.9%
Reopened or new Agent Orange claims prior to 8/30/10	681	235	87	37.0%
Nehmer review cases based upon new Agent Orange presumptives	687	189	186	98.4%
Reopened or new Agent Orange claims prior to After 9/01/10	405	8,766	8,763	100.0%
Agent Orange claims where an interim decision was provided	409	998	783	78.5%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		266,524	152,177	57.1%
Dependency	130	148,075	88,305	59.6%
Survivor restored entitlement	133	27	11	40.7%
Hospitalization adjustment (non-rating)	135	232	157	67.7%
Misc determinations	290	67,733	40,916	60.4%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	12,388	5,225	42.2%
Due process	600	38,061	17,558	46.1%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		47,737	29,238	61.2%
Income verification for unemployability	314	2,866	1,050	36.6%
Review of Hemodialysis related cases/conditions	680	33	29	87.9%
Review of Radiation related cases/conditions	682	970	879	90.6%
Review of Misc cases referred to central office	684	1,669	29	1.7%
Review of effective date related to herbicide exposure	685	134	133	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,679	5,374	61.9%
Social Security number verification	690 Group	33,386	21,744	65.1%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		117,599	78,578	66.8%
Pre-decisional hearings	173	2,143	1,569	73.2%
Correspondence	400	58,879	42,701	72.5%
Congressional correspondence	500	962	202	21.0%
Freedom of Information Act (FOIA) requests	510	25,584	11,249	44.0%
Review, including quality assurance	930	28,980	22,500	77.6%
Correction of errors	960	1,051	357	34.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,891	38,192	51.0%
Increased entitlement and/or reconsideration	120	15,353	4,910	32.0%
Initial entitlement - Veteran	180	12,453	4,979	40.0%
Initial entitlement - Survivor	190	47,085	28,303	60.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		118,700	75,867	63.9%
Hospitalization adjustment (non-rating)	135	1,623	518	31.9%
Dependency	137	11,306	6,623	58.6%
Income adjustments	150	50,063	37,574	75.1%
Annual eligibility verification reporting (EVRs)	155	12,937	11,683	90.3%
Misc determinations	297	23,249	13,685	58.9%
Due process	607	19,522	5,784	29.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		31,465	13,220	42.0%
Income Verification Match	154	30,250	12,696	42.0%
Cost of Living Adjustments	696	155	140	90.3%
Non-entitlement reviews	697	1,060	384	36.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,764	6,381	50.0%
Correspondence	407	8,532	4,036	47.3%
Congressional correspondence	507	1,677	359	21.4%
Internal quality reviews	937	2,555	1,986	77.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	63,076

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,709

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,909

As Of September 10, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	0
	All	0

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

September 8, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	897,767	596,392 66.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	822,876	558,200	67.8%	266,524	152,177	57.1%	47,737	29,238	61.2%	117,599	78,578	66.8%	48,046	1,193	253,293
EASTERN AREA	165,161	114,584	69.4%	52,079	30,453	58.5%	10,343	6,070	58.7%	16,949	11,810	69.7%	17,574	259	43,439
Baltimore	19,127	15,656	81.9%	5,033	3,782	75.1%	487	432	88.7%	2,084	1,415	67.9%	2	2	3,420
Boston	10,852	8,065	74.3%	3,729	1,656	44.4%	750	441	58.8%	887	665	75.0%	-	2	4,106
Buffalo	7,859	4,666	59.4%	3,500	1,894	54.1%	182	127	69.8%	707	393	55.6%	3	2	1,035
Cleveland	24,027	17,708	73.7%	5,964	3,368	56.5%	1,221	951	77.9%	2,335	1,415	60.6%	15	136	7,782
Detroit	17,532	10,921	62.3%	6,098	3,168	52.0%	795	347	43.6%	1,919	1,434	74.7%	6	39	5,996
Hartford	3,046	1,354	44.5%	1,050	294	28.0%	10	6	60.0%	182	86	47.3%	-	0	828
Indianapolis	19,602	15,672	80.0%	5,445	3,838	70.5%	519	364	70.1%	2,332	1,748	75.0%	6	75	4,598
Manchester	2,331	1,499	64.3%	852	460	54.0%	112	56	50.0%	145	112	77.2%	-	0	770
New York	14,116	11,333	80.3%	4,757	2,254	47.4%	391	170	43.5%	800	662	82.8%	4	2	4,035
Newark	4,491	2,535	56.4%	1,672	1,016	60.8%	200	59	29.5%	498	269	54.0%	4	1	2,244
Philadelphia	22,949	14,018	61.1%	6,009	3,833	63.8%	4,232	2,308	54.5%	3,447	2,460	71.4%	17,534	-	3,495
Pittsburgh	11,068	8,067	72.9%	4,141	3,189	77.0%	533	387	72.6%	910	658	72.3%	-	0	2,764
Providence	3,405	1,394	40.9%	762	195	25.6%	207	152	73.4%	243	171	70.4%	-	0	1,027
Togus	2,683	549	20.5%	2,155	1,038	48.2%	619	233	37.6%	124	88	71.0%	-	0	577
White River J.	987	581	58.9%	399	177	44.4%	67	35	52.2%	130	95	73.1%	-	0	404
Wilmington	1,086	566	52.1%	513	291	56.7%	18	2	11.1%	206	139	67.5%	-	0	358
SOUTHERN AREA	244,334	153,440	62.8%	86,872	49,807	57.3%	14,700	10,806	73.5%	57,203	37,076	64.8%	86	267	87,459
Atlanta	32,429	19,892	61.3%	10,829	5,548	51.2%	591	313	53.0%	4,892	3,038	62.1%	-	1	11,876
Columbia	23,311	15,245	65.4%	5,161	1,472	28.5%	594	410	69.0%	1,148	824	71.8%	2	6	5,764
Huntington	9,014	3,110	34.5%	1,933	742	38.4%	169	93	55.0%	492	257	52.2%	1	4	3,172
Jackson	10,738	7,568	70.5%	2,999	641	21.4%	1,228	1,036	84.4%	855	536	62.7%	39	2	3,954
Louisville	10,771	6,878	63.9%	4,622	2,999	64.9%	1,128	888	78.7%	1,447	1,019	70.4%	19	44	3,259
Montgomery	15,580	10,267	65.9%	6,321	3,382	53.5%	2,385	1,180	49.5%	1,269	832	65.6%	3	56	10,684
Nashville	12,361	4,632	37.5%	5,434	2,216	40.8%	385	260	67.5%	1,308	516	39.4%	6	50	6,131
Roanoke	28,339	20,334	71.8%	10,000	6,530	65.3%	493	255	51.7%	2,658	1,767	66.5%	4	15	6,863
San Juan	5,466	3,709	67.9%	2,343	1,229	52.5%	201	145	72.1%	882	665	75.4%	-	0	4,874
St. Petersburg	46,522	29,856	64.2%	13,236	6,907	52.2%	977	391	40.0%	2,974	1,734	58.3%	12	84	20,337
Washington	80	55	68.8%	59	45	76.3%	42	28	66.7%	36,185	24,358	67.3%	-	0	-
Winston-Salem	49,723	31,894	64.1%	23,935	18,096	75.6%	6,507	5,807	89.2%	3,093	1,530	49.5%	-	5	10,545

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	209,974	136,079	64.8%	59,542	32,470	54.5%	10,362	4,686	45.2%	20,707	14,716	71.1%	29,824	350	60,332
Chicago	21,263	17,023	80.1%	5,466	4,324	79.1%	946	770	81.4%	2,981	2,330	78.2%	10	119	5,658
Des Moines	7,462	5,074	68.0%	2,196	1,049	47.8%	178	91	51.1%	360	286	79.4%	-	2	1,378
Fargo	1,104	335	30.3%	736	40	5.4%	72	15	20.8%	54	26	48.1%	-	0	322
Houston	37,892	27,955	73.8%	13,633	9,864	72.4%	1,021	859	84.1%	6,011	4,848	80.7%	4	4	13,759
Lincoln	5,051	1,503	29.8%	1,351	233	17.2%	247	42	17.0%	590	218	36.9%	-	0	1,530
Little Rock	8,226	5,277	64.2%	4,123	2,394	58.1%	1,321	896	67.8%	1,417	1,012	71.4%	2	31	5,031
Milwaukee	10,683	4,242	39.7%	3,326	1,181	35.5%	562	162	28.8%	594	271	45.6%	11,201	-	3,207
Muskogee	17,444	7,991	45.8%	4,055	996	24.6%	765	227	29.7%	677	374	55.2%	1	3	3,243
New Orleans	13,713	9,516	69.4%	4,829	3,125	64.7%	371	228	61.5%	1,796	1,322	73.6%	12	88	5,008
Sioux Falls	1,180	418	35.4%	619	19	3.1%	134	16	11.9%	161	67	41.6%	-	1	262
St. Louis	19,406	12,733	65.6%	5,689	3,087	54.3%	1,047	613	58.5%	1,443	942	65.3%	12	96	5,967
St. Paul	11,695	3,002	25.7%	1,811	298	16.5%	2,625	172	6.6%	545	245	45.0%	18,579	-	1,383
Waco	50,268	38,598	76.8%	9,891	5,114	51.7%	1,010	549	54.4%	3,578	2,451	68.5%	3	6	12,709
Wichita	4,587	2,412	52.6%	1,817	746	41.1%	63	46	73.0%	500	324	64.8%	-	0	875
WESTERN AREA	203,406	154,096	75.8%	67,992	39,439	58.0%	12,328	7,672	62.2%	22,620	14,878	65.8%	561	313	46,872
Albuquerque	5,048	2,749	54.5%	1,966	960	48.8%	302	120	39.7%	611	363	59.4%	-	1	1,825
Anchorage	2,651	1,725	65.1%	2,047	1,346	65.8%	740	627	84.7%	347	291	83.9%	-	0	142
Boise	2,294	1,119	48.8%	1,347	365	27.1%	162	63	38.9%	350	196	56.0%	-	1	902
Denver	12,705	7,628	60.0%	5,252	2,659	50.6%	1,171	503	43.0%	1,443	718	49.8%	7	4	3,969
Cheyenne	1,074	372	34.6%	587	289	49.2%	37	33	89.2%	153	76	49.7%	2	3	318
Fort Harrison	1,952	884	45.3%	1,121	337	30.1%	128	67	52.3%	368	228	62.0%	-	1	280
Honolulu	6,201	4,819	77.7%	987	272	27.6%	144	15	10.4%	801	691	86.3%	3	0	723
Los Angeles	22,366	21,844	97.7%	5,890	3,170	53.8%	1,499	1,054	70.3%	1,340	1,197	89.3%	3	10	6,117
Manila	2,911	1,925	66.1%	1,295	538	41.5%	115	96	83.5%	807	561	69.5%	416	86	2,110
Oakland	29,858	28,279	94.7%	8,997	6,964	77.4%	917	732	79.8%	4,067	3,798	93.4%	21	4	7,515
Phoenix	22,253	16,777	75.4%	5,730	2,349	41.0%	853	605	70.9%	3,063	720	23.5%	-	1	4,959
Portland	11,857	7,663	64.6%	5,359	3,219	60.1%	1,452	945	65.1%	650	416	64.0%	3	22	5,312
Reno	9,240	7,120	77.1%	2,234	1,289	57.7%	146	78	53.4%	741	592	79.9%	3	0	1,048
Salt Lake City	19,202	12,758	66.4%	7,605	5,005	65.8%	866	724	83.6%	2,333	1,846	79.1%	1	1	1,759
San Diego	29,402	19,330	65.7%	5,807	2,897	49.9%	1,890	1,044	55.2%	2,715	1,288	47.4%	-	1	3,840
Seattle	24,392	19,104	78.3%	11,768	7,780	66.1%	1,906	966	50.7%	2,831	1,897	67.0%	102	178	6,053
Other	1	1	100.0%	39	8	20.5%	4	4	100.0%	120	98	81.7%	1	4	15,191

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,891	38,192	51.0%	118,700	75,867	63.9%	31,465	13,220	42.0%	12,784	6,397	50.0%	15,030	10,516	2,373
Philadelphia	32,576	21,248	65.2%	57,760	43,195	74.8%	14,050	5,980	42.6%	6,806	3,548	52.1%	8,280	4,680	841
Milwaukee	17,734	5,402	30.5%	20,584	6,729	32.7%	6,540	2,722	41.6%	638	313	49.1%	2,548	1,573	737
St. Paul	24,160	11,346	47.0%	38,949	24,854	63.8%	10,681	4,368	40.9%	4,999	2,262	45.2%	4,128	4,263	795
Other (in transit)	421	196	46.6%	1,407	1,089	77.4%	194	150	77.3%	341	274	80.4%	74	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	-	27,567	(27,567)	-100.0%	-	315,023	(315,023)	-100.0%
Buffalo	-	6,905	(6,905)	-100.0%	-	73,052	(73,052)	-100.0%
Atlanta	-	6,758	(6,758)	-100.0%	-	58,775	(58,775)	-100.0%
St. Louis	-	6,385	(6,385)	-100.0%	-	84,349	(84,349)	-100.0%
Muskogee	-	7,519	(7,519)	-100.0%	-	98,847	(98,847)	-100.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.