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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
September 13, 2010	566,979	211,005	37.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	536,844	197,296	36.8%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		496,586	186,360	37.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	519	68	13.1%
Initial entitlement for service-connected disability (=>8)	010	33,464	14,183	42.4%
Initial entitlement for service-connected disability (<=7)	110	125,028	45,525	36.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,762	5,427	39.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	86	5	5.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	321,888	120,870	37.6%
Increased entitlement due to hospitalization or surgery	320	1,802	274	15.2%
Spina bifida and/or birth defects reconsideration	420	37	8	21.6%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		100,066	25,657	25.6%
Dependency	130	47,504	9,443	19.9%
Survivor restored entitlement	133	5	4	80.0%
Hospitalization adjustment (non-rating)	135	209	75	35.9%
Misc determinations	290	27,275	10,443	38.3%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	5,684	1,980	34.8%
Due process	600	19,388	3,711	19.1%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews *		17,979	8,425	46.9%
Income verification for unemployability	314	382	382	100.0%
Review of Hemodialysis related cases/conditions *	680	367	89	24.3%
Review of Radiation related cases/conditions	682	567	510	89.9%
Review of Misc cases referred to central office	684	53	50	94.3%
Review of effective date related to herbicide exposure	685	6	4	66.7%
Cost of Living Adjustments (COLAs) and other reviews	690	3,645	1,470	40.3%
Social Security number verification	690 Group	12,959	5,920	45.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

*Revised to more accurately categorize the Agent Orange presumptive workload.

	EP	# Pending	# Pending Over 125	% Over 125
Other *		183,179	59,837	32.7%
Pre-decisional hearings	173	1,418	849	59.9%
Correspondence	400	4,004	1,566	39.1%
Congressional correspondence	500	350	68	19.4%
Freedom of Information Act (FOIA) requests	510	20,043	6,902	34.4%
Reopened or new claims *	681	62,873	39,747	63.2%
Nehmer review cases based upon new Agent Orange presumptives *	687	79,567	122	0.2%
Review, including quality assurance	930	14,681	10,486	71.4%
Correction of errors	960	243	97	39.9%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		70,393	24,645	35.0%
Increased entitlement and/or reconsideration	120	20,905	5,961	28.5%
Initial entitlement - Veteran	180	14,311	3,076	21.5%
Initial entitlement - Survivor	190	35,177	15,608	44.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		84,825	42,044	49.6%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,311	386	29.4%
Dependency	137	8,042	4,148	51.6%
Income adjustments	150	31,270	17,349	55.5%
Annual eligibility verification reporting (EVRs)	155	11,884	10,611	89.3%
Misc determinations	297	10,486	3,456	33.0%
Due process	607	21,832	6,094	27.9%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		11,476	10,215	89.0%
Income Verification Match	154	9,438	9,436	100.0%
Cost of Living Adjustments	696	39	31	79.5%
Non-entitlement reviews	697	1,999	748	37.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,039	1,844	60.7%
Correspondence	407	1,242	909	73.2%
Congressional correspondence	507	382	14	3.7%
Internal quality reviews	937	1,415	921	65.1%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	27,937

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	3,698

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
September 13, 2010	NA	206,589

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	16,442
	All	190,320

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.qibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

September 13, 2010

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	566,979	211,005	37.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	496,586	186,360	37.5%	100,066	25,657	25.6%	17,979	8,425	46.9%	183,179	59,837	32.7%	17,153	709	203,663
EASTERN AREA	104,927	46,322	44.1%	18,700	5,787	30.9%	4,744	2,144	45.2%	32,035	12,283	38.3%	4,053	129	35,151
Baltimore	10,674	6,157	57.7%	2,362	965	40.9%	260	190	73.1%	1,121	739	65.9%	189	5	2,582
Boston	5,718	2,320	40.6%	1,053	283	26.9%	520	384	73.8%	897	480	53.5%	682	4	2,871
Buffalo	5,337	2,144	40.2%	1,223	464	37.9%	128	87	68.0%	1,101	629	57.1%	220	10	827
Cleveland	13,800	4,788	34.7%	1,600	296	18.5%	299	62	20.7%	3,521	1,806	51.3%	363	19	6,115
Detroit	14,787	8,002	54.1%	1,988	423	21.3%	172	96	55.8%	3,200	1,620	50.6%	403	29	4,556
Hartford	1,576	208	13.2%	397	31	7.8%	70	25	35.7%	474	183	38.6%	64	4	890
Indianapolis	12,285	5,526	45.0%	1,614	346	21.4%	273	167	61.2%	2,584	1,406	54.4%	391	12	3,791
Manchester	1,693	669	39.5%	388	70	18.0%	55	18	32.7%	314	140	44.6%	64	4	694
New York	9,707	4,627	47.7%	1,850	438	23.7%	245	149	60.8%	1,940	1,011	52.1%	406	15	3,155
Newark	3,818	1,241	32.5%	598	115	19.2%	75	55	73.3%	1,094	472	43.1%	150	8	1,503
Philadelphia	13,250	5,995	45.2%	1,645	285	17.3%	1,807	284	15.7%	6,526	1,612	24.7%	345	-	3,432
Pittsburgh	5,410	2,429	44.9%	2,413	1,647	68.3%	510	490	96.1%	1,441	830	57.6%	385	17	2,067
Providence	1,859	392	21.1%	240	25	10.4%	22	6	27.3%	413	213	51.6%	96	1	1,305
Togus	3,032	1,007	33.2%	870	225	25.9%	259	102	39.4%	7,096	978	13.8%	233	-	665
White River J.	942	497	52.8%	177	63	35.6%	16	15	93.8%	137	78	56.9%	29	1	287
Wilmington	1,039	320	30.8%	282	111	39.4%	33	14	42.4%	176	86	48.9%	33	-	411
SOUTHERN AREA	159,174	56,862	35.7%	32,250	6,639	20.6%	6,223	3,833	61.6%	52,974	20,028	37.8%	4,361	266	58,870
Atlanta	22,231	8,673	39.0%	3,092	558	18.0%	776	528	68.0%	4,152	2,540	61.2%	322	32	7,599
Columbia	12,634	4,471	35.4%	2,009	303	15.1%	313	164	52.4%	6,536	1,780	27.2%	213	35	3,880
Huntington	3,827	822	21.5%	843	200	23.7%	149	63	42.3%	6,710	1,323	19.7%	163	9	2,230
Jackson	7,699	3,607	46.9%	1,592	342	21.5%	729	557	76.4%	1,147	617	53.8%	418	14	3,151
Louisville	4,962	1,115	22.5%	1,536	237	15.4%	495	286	57.8%	1,295	675	52.1%	388	4	1,513
Montgomery	11,742	5,004	42.6%	3,812	946	24.8%	1,666	1,158	69.5%	2,889	1,592	55.1%	518	25	8,670
Nashville	7,895	1,419	18.0%	1,365	104	7.6%	170	83	48.8%	2,719	1,254	46.1%	315	17	4,427
Roanoke	14,882	5,007	33.6%	2,315	184	7.9%	605	144	23.8%	5,244	1,487	28.4%	247	22	5,448
San Juan	4,921	2,339	47.5%	833	125	15.0%	60	40	66.7%	703	261	37.1%	262	15	3,753
St. Petersburg	31,812	10,547	33.2%	5,753	999	17.4%	1,035	769	74.3%	16,519	6,520	39.5%	1,002	68	11,855
Washington	23	12	52.2%	8	2	25.0%	3	3	100.0%	26	4	15.4%	21	-	12
Winston-Salem	36,546	13,846	37.9%	9,092	2,639	29.0%	222	38	17.1%	5,034	1,975	39.2%	492	25	6,332

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	121,705	43,867	36.0%	22,437	4,378	19.5%	3,262	1,240	38.0%	54,927	17,380	31.6%	5,738	115	48,760
Chicago	11,556	4,564	39.5%	1,772	372	21.0%	609	276	45.3%	3,199	1,943	60.7%	354	9	6,120
Des Moines	4,001	1,385	34.6%	630	103	16.3%	87	27	31.0%	900	444	49.3%	87	5	1,548
Fargo	1,109	155	14.0%	184	16	8.7%	53	3	5.7%	509	282	55.4%	44	1	311
Houston	23,896	11,497	48.1%	7,273	2,242	30.8%	324	215	66.4%	4,639	2,465	53.1%	377	15	12,160
Lincoln	2,894	402	13.9%	506	30	5.9%	67	10	14.9%	6,167	1,060	17.2%	77	18	1,320
Little Rock	5,916	1,780	30.1%	1,367	278	20.3%	265	86	32.5%	1,608	904	56.2%	237	8	2,756
Milwaukee	10,027	4,417	44.1%	917	91	9.9%	206	120	58.3%	3,340	1,327	39.7%	3,181	-	1,930
Muskogee	8,881	2,444	27.5%	1,513	110	7.3%	571	88	15.4%	7,382	1,650	22.4%	29	8	2,891
New Orleans	6,343	1,808	28.5%	1,066	103	9.7%	74	12	16.2%	1,341	649	48.4%	135	3	3,394
Sioux Falls	981	156	15.9%	280	46	16.4%	111	39	35.1%	371	166	44.7%	37	7	230
St. Louis	9,811	2,942	30.0%	2,020	509	25.2%	249	118	47.4%	5,234	1,758	33.6%	302	15	4,409
St. Paul	8,324	2,082	25.0%	1,028	127	12.4%	191	131	68.6%	3,516	1,828	52.0%	220	-	1,277
Waco	24,016	8,652	36.0%	3,316	280	8.4%	368	46	12.5%	15,849	2,431	15.3%	645	25	9,591
Wichita	3,950	1,583	40.1%	565	71	12.6%	87	69	79.3%	872	473	54.2%	13	1	823
WESTERN AREA	110,779	39,309	35.5%	26,656	8,846	33.2%	3,750	1,208	32.2%	42,474	10,125	23.8%	2,999	195	39,419
Albuquerque	3,709	1,405	37.9%	466	54	11.6%	96	48	50.0%	334	311	93.1%	139	3	1,958
Anchorage	1,113	348	31.3%	325	48	14.8%	67	19	28.4%	118	135	114.4%	37	3	214
Boise	1,692	241	14.2%	381	42	11.0%	88	24	27.3%	112	186	166.1%	73	3	621
Denver	7,282	2,086	28.6%	1,740	283	16.3%	332	140	42.2%	1,300	545	41.9%	312	13	3,220
Cheyenne	871	293	33.6%	230	64	27.8%	89	83	93.3%	212	99	46.7%	69	4	187
Fort Harrison	1,167	139	11.9%	263	11	4.2%	114	8	7.0%	467	154	33.0%	62	11	264
Honolulu	3,915	2,003	51.2%	431	64	14.8%	80	42	52.5%	725	474	65.4%	65	-	655
Los Angeles	11,882	5,022	42.3%	2,694	848	31.5%	77	71	92.2%	1,862	993	53.3%	227	19	6,110
Manila	1,403	364	25.9%	4,594	3,200	69.7%	76	50	65.8%	748	334	44.7%	358	64	2,462
Oakland	16,750	7,273	43.4%	2,949	837	28.4%	629	203	32.3%	2,944	1,539	52.3%	445	17	5,509
Phoenix	10,289	3,087	30.0%	1,240	54	4.4%	240	51	21.3%	6,700	1,397	20.9%	169	4	3,548
Portland	7,366	2,146	29.1%	1,901	497	26.1%	445	98	22.0%	1,764	773	43.8%	240	17	4,065
Reno	5,324	2,391	44.9%	753	123	16.3%	135	65	48.1%	706	332	47.0%	109	7	947
Salt Lake City	6,867	1,168	17.0%	1,307	180	13.8%	248	3	1.2%	900	370	41.1%	29	3	1,709
San Diego	19,018	6,059	31.9%	1,578	147	9.3%	583	131	22.5%	6,942	1,105	15.9%	99	5	3,300
Seattle	12,131	5,284	43.6%	5,804	2,394	41.2%	451	172	38.1%	16,640	1,378	8.3%	566	22	4,650
Other	1	-	0.0%	23	7	30.4%	-	-	-	769	21	2.7%	2	4	21,463

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	70,393	24,645	35.0%	84,825	42,044	49.6%	11,476	10,215	89.0%	3,039	1,844	60.7%	10,785	2,989	2,142
Philadelphia	24,461	10,351	42.3%	42,754	23,003	53.8%	1,448	1,443	99.7%	1,090	513	47.1%	6,169	1,941	691
Milwaukee	17,273	6,874	39.8%	18,943	9,497	50.1%	2,666	2,665	100.0%	414	256	61.8%	1,044	489	683
St. Paul	17,141	6,989	40.8%	22,390	9,246	41.3%	7,298	6,047	82.9%	1,108	824	74.4%	3,477	559	768
Other (in transit)	11,518	431	3.7%	738	298	40.4%	64	60	93.8%	427	251	58.8%	95	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,442	17,499	(1,869)	-10.2%	190,320	185,736	29,624	18.4%
Buffalo	3,916	3,826	(675)	-14.7%	46,623	43,072	7,920	20.5%
Atlanta	3,567	3,933	(526)	-12.9%	33,465	34,318	4,038	13.7%
St Louis	3,545	4,266	(1,036)	-22.6%	39,792	39,872	3,161	8.6%
Muskogee	5,414	5,474	368	7.3%	70,440	68,474	14,505	25.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>