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Compensation and Pension Entitlement September 19, 2011	# Pending	# Pending Over 125	% Over 125
	852,384	510,447	59.9%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	819,906	493,479	60.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		779,928	479,473	61.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	785	183	23.3%
Initial entitlement for service-connected disability (=>8)	010	58,022	36,598	63.1%
Initial entitlement for service-connected disability (<=7)	110	199,966	120,242	60.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,086	4,140	37.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	112	27	24.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	444,629	273,305	61.5%
Increased entitlement due to hospitalization or surgery	320	2,324	793	34.1%
Spina bifida and/or birth defects reconsideration	420	68	15	22.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,119	1,087	97.1%
Nehmer review cases based upon new Agent Orange presumptives *	687	25,575	23,998	93.8%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	32,847	17,756	54.1%
Agent Orange claims where an interim decision was provided*	409	3,395	1,329	39.1%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		172,918	56,822	32.9%
Dependency	130	71,123	19,859	27.9%
Survivor restored entitlement	133	15	11	73.3%
Hospitalization adjustment (non-rating)	135	162	75	46.3%
Misc determinations	290	56,380	28,260	50.1%
Spina bifida and/or birth defects adjustments	450	7	2	28.6%
Future examination for disabilities	310	10,167	3,804	37.4%
Due process	600	35,064	4,811	13.7%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		29,665	15,147	51.1%
Income verification for unemployability	314	157	156	99.4%
Review of Hemodialysis related cases/conditions	680	63	54	85.7%
Review of Radiation related cases/conditions	682	504	433	85.9%
Review of Misc cases referred to central office	684	37	29	78.4%
Review of effective date related to herbicide exposure	685	173	147	85.0%
Cost of Living Adjustments (COLAs) and other reviews	690	5,622	2,084	37.1%
Social Security number verification	690 Group	23,109	12,244	53.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		86,351	46,989	54.4%
Pre-decisional hearings	173	1,479	999	67.5%
Correspondence	400	42,973	22,857	53.2%
Congressional correspondence	500	1,061	228	21.5%
Freedom of Information Act (FOIA) requests	510	19,505	5,759	29.5%
Review, including quality assurance	930	21,044	16,969	80.6%
Correction of errors	960	289	177	61.2%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		72,456	30,974	42.7%
Increased entitlement and/or reconsideration	120	19,220	7,360	38.3%
Initial entitlement - Veteran	180	11,556	3,067	26.5%
Initial entitlement - Survivor	190	41,680	20,547	49.3%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		92,274	45,819	49.7%
Hospitalization adjustment (non-rating)	135	1,817	736	40.5%
Dependency	137	9,148	4,472	48.9%
Income adjustments	150	41,979	26,864	64.0%
Annual eligibility verification reporting (EVRs)	155	6,909	6,253	90.5%
Misc determinations	297	17,058	4,476	26.2%
Due process	607	15,363	3,018	19.6%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		705	451	64.0%
Income Verification Match	154	225	223	99.1%
Cost of Living Adjustments	696	56	16	28.6%
Non-entitlement reviews	697	424	212	50.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,998	2,096	52.4%
Correspondence	407	605	393	65.0%
Congressional correspondence	507	1,149	68	5.9%
Internal quality reviews	937	2,244	1,635	72.9%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	54,313
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	6,656
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of September 19, 2011	NA	247,123
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	23,100
	All	137,962
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

September 19, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	852,384	510,447 59.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	779,928	479,473	61.5%	172,918	56,823	32.9%	29,665	15,147	51.1%	86,351	46,989	54.4%	24,189	546	244,246
EASTERN AREA	159,194	102,121	64.1%	35,595	14,189	39.9%	6,324	4,039	63.9%	18,811	10,958	58.3%	18,245	60	40,559
Baltimore	15,008	11,028	73.5%	3,213	1,588	49.4%	402	288	71.6%	1,175	840	71.5%	3	-	2,864
Boston	7,751	4,771	61.6%	1,360	239	17.6%	186	75	40.3%	923	588	63.7%	1	-	3,910
Buffalo	6,895	3,755	54.5%	3,611	1,392	38.5%	147	117	79.6%	724	389	53.7%	3	1	717
Cleveland	21,867	13,145	60.1%	4,450	1,689	38.0%	808	629	77.8%	3,313	1,448	43.7%	3	23	6,264
Detroit	18,658	11,718	62.8%	3,970	1,435	36.1%	446	333	74.7%	2,695	1,324	49.1%	2	19	5,870
Hartford	3,525	1,632	46.3%	1,108	123	11.1%	380	171	45.0%	373	210	56.3%	-	-	877
Indianapolis	19,995	14,551	72.8%	3,365	1,565	46.5%	368	295	80.2%	2,723	1,828	67.1%	-	14	4,273
Manchester	2,034	1,155	56.8%	749	286	38.2%	28	14	50.0%	258	149	57.8%	-	-	800
New York	14,551	10,737	73.8%	2,990	878	29.4%	69	13	18.8%	1,124	848	75.4%	1	-	3,871
Newark	4,495	2,369	52.7%	1,212	474	39.1%	135	129	95.6%	514	241	46.9%	2	1	1,940
Philadelphia	25,249	15,678	62.1%	3,866	1,928	49.9%	1,768	957	54.1%	2,013	1,365	67.8%	18,229	-	3,399
Pittsburgh	9,000	5,640	62.7%	2,376	1,241	52.2%	621	524	84.4%	1,423	798	56.1%	1	1	3,097
Providence	3,065	1,528	49.9%	630	136	21.6%	330	160	48.5%	568	320	56.3%	-	-	1,143
Togus	4,640	3,138	67.6%	1,983	944	47.6%	589	322	54.7%	670	433	64.6%	-	1	698
White River J.	1,148	676	58.9%	275	90	32.7%	20	6	30.0%	131	77	58.8%	-	-	363
Wilmington	1,313	600	45.7%	437	181	41.4%	27	6	22.2%	184	100	54.3%	-	-	473
SOUTHERN AREA	238,599	140,768	59.0%	52,516	15,053	28.7%	8,896	4,100	46.1%	26,297	13,199	50.2%	36	106	76,235
Atlanta	32,535	20,919	64.3%	6,356	1,820	28.6%	364	212	58.2%	5,240	2,544	48.5%	-	-	9,965
Columbia	21,214	12,285	57.9%	3,755	748	19.9%	411	112	27.3%	1,208	843	69.8%	2	3	4,338
Huntington	9,032	5,961	66.0%	1,364	347	25.4%	223	121	54.3%	1,279	893	69.8%	-	2	2,847
Jackson	9,696	6,270	64.7%	2,179	580	26.6%	678	499	73.6%	908	615	67.7%	15	15	3,977
Louisville	8,917	4,209	47.2%	3,433	1,023	29.8%	891	425	47.7%	1,185	489	41.3%	6	11	2,460
Montgomery	13,440	6,556	48.8%	4,811	1,229	25.5%	819	362	44.2%	1,479	652	44.1%	1	19	9,372
Nashville	12,522	4,626	36.9%	3,464	500	14.4%	405	92	22.7%	2,205	668	30.3%	1	18	5,785
Roanoke	25,830	17,029	65.9%	5,578	1,337	24.0%	1,007	460	45.7%	2,210	1,299	58.8%	1	5	7,172
San Juan	5,132	2,867	55.9%	1,226	262	21.4%	67	39	58.2%	525	382	72.8%	2	1	4,327
St. Petersburg	47,782	28,338	59.3%	7,816	1,915	24.5%	972	596	61.3%	6,547	3,098	47.3%	4	31	17,685
Washington	54	15	27.8%	81	51	63.0%	47	47	100.0%	10	9	90.0%	-	-	16
Winston-Salem	52,445	31,693	60.4%	12,453	5,241	42.1%	3,012	1,135	37.7%	3,501	1,707	48.8%	4	1	8,291

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,139	115,754	60.2%	44,514	14,628	32.9%	6,276	2,431	38.7%	21,113	11,464	54.3%	5,459	249	59,346
Chicago	19,672	13,878	70.5%	3,671	1,833	49.9%	767	546	71.2%	2,526	1,580	62.5%	2	25	6,368
Des Moines	5,848	3,311	56.6%	2,161	892	41.3%	229	164	71.6%	789	463	58.7%	-	-	1,865
Fargo	1,550	631	40.7%	530	49	9.2%	66	18	27.3%	207	117	56.5%	1	-	295
Houston	33,241	21,801	65.6%	13,057	6,847	52.4%	975	464	47.6%	3,898	2,331	59.8%	4	3	14,280
Lincoln	3,772	876	23.2%	715	28	3.9%	249	18	7.2%	555	107	19.3%	-	-	1,496
Little Rock	7,459	4,177	56.0%	3,116	931	29.9%	1,038	235	22.6%	1,502	718	47.8%	-	8	4,108
Milwaukee	12,444	5,442	43.7%	2,279	223	9.8%	167	29	17.4%	1,363	434	31.8%	5,067	-	2,402
Muskogee	13,601	7,221	53.1%	3,966	670	16.9%	1,309	324	24.8%	1,245	713	57.3%	3	2	3,334
New Orleans	10,628	5,742	54.0%	2,192	776	35.4%	218	172	78.9%	1,304	768	58.9%	1	10	4,953
Sioux Falls	1,156	273	23.6%	442	27	6.1%	153	14	9.2%	210	53	25.2%	-	3	266
St. Louis	16,815	10,156	60.4%	3,408	1,293	37.9%	395	258	65.3%	1,749	982	56.1%	-	7	6,593
St. Paul	10,417	2,972	28.5%	2,768	118	4.3%	168	23	13.7%	747	355	47.5%	123	-	1,521
Waco	50,976	36,969	72.5%	4,980	710	14.3%	490	127	25.9%	4,511	2,614	57.9%	258	191	11,102
Wichita	4,560	2,305	50.5%	1,229	231	18.8%	52	39	75.0%	507	229	45.2%	-	-	763
WESTERN AREA	189,995	119,553	62.9%	40,259	12,947	32.2%	8,169	4,577	56.0%	20,094	11,353	56.5%	443	130	47,333
Albuquerque	4,824	2,512	52.1%	901	166	18.4%	107	56	52.3%	582	306	52.6%	-	-	2,096
Anchorage	1,544	695	45.0%	1,121	574	51.2%	301	180	59.8%	268	163	60.8%	-	-	182
Boise	2,073	639	30.8%	977	189	19.3%	75	41	54.7%	346	89	25.7%	-	-	829
Denver	9,440	4,437	47.0%	2,508	592	23.6%	543	149	27.4%	780	344	44.1%	1	4	3,930
Cheyenne	1,107	487	44.0%	529	232	43.9%	31	9	29.0%	249	130	52.2%	-	-	335
Fort Harrison	1,160	181	15.6%	782	31	4.0%	103	32	31.1%	282	54	19.1%	-	1	344
Honolulu	4,845	3,242	66.9%	712	119	16.7%	65	37	56.9%	813	640	78.7%	4	-	713
Los Angeles	20,043	13,318	66.4%	5,057	1,501	29.7%	2,011	1,118	55.6%	1,515	916	60.5%	-	-	6,905
Manila	3,052	758	24.8%	1,069	265	24.8%	80	50	62.5%	971	537	55.3%	250	37	2,264
Oakland	28,999	19,679	67.9%	5,435	2,194	40.4%	599	351	58.6%	3,345	2,041	61.0%	4	4	6,909
Phoenix	22,479	16,748	74.5%	3,149	503	16.0%	854	532	62.3%	2,821	1,705	60.4%	-	2	4,801
Portland	11,727	6,823	58.2%	2,802	947	33.8%	657	235	35.8%	1,709	801	46.9%	1	12	4,948
Reno	7,444	4,837	65.0%	1,194	316	26.5%	70	25	35.7%	853	495	58.0%	-	-	957
Salt Lake City	11,798	3,956	33.5%	4,425	1,345	30.4%	1,324	962	72.7%	1,390	718	51.7%	-	-	1,992
San Diego	29,923	18,060	60.4%	2,108	394	18.7%	627	357	56.9%	1,201	684	57.0%	-	1	4,261
Seattle	29,537	23,181	78.5%	7,490	3,579	47.8%	722	443	61.4%	2,969	1,730	58.3%	183	69	5,867
Other	1	1,277	127700.0%	34	6	17.6%	-	-	-	36	15	41.7%	6	1	20,773

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	72,456	30,974	42.7%	92,274	45,819	49.7%	705	451	64.0%	3,998	2,096	52.4%	30,124	6,110	2,877
Philadelphia	33,775	17,165	50.8%	42,194	23,973	56.8%	25	22	88.0%	1,873	591	31.6%	5,270	2,918	1,196
Milwaukee	18,566	5,528	29.8%	19,335	5,393	27.9%	36	4	11.1%	595	350	58.8%	1,800	1,319	723
St. Paul	19,785	8,170	41.3%	30,118	16,134	53.6%	622	409	65.8%	1,345	1,003	74.6%	22,918	1,873	958
Other (in transit)	330	111	33.6%	627	319	50.9%	22	16	72.7%	185	152	82.2%	136	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	23,100	23,371	(271)	-1.2%	137,962	137,770	192	0.1%
Buffalo	7,861	8,180	(319)	-3.9%	49,292	47,244	2,048	4.3%
Atlanta	4,064	4,148	(84)	-2.0%	22,782	24,170	(1,388)	-5.7%
St Louis	4,112	3,784	328	8.7%	27,748	28,343	(595)	-2.1%
Muskogee	7,063	7,259	(196)	-2.7%	38,140	38,013	127	0.3%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>