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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	September 20, 2010	566,283	208,526

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		536,697	195,058

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			496,888	184,844
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	477	69	14.5%
Initial entitlement for service-connected disability (=>8)	010	33,350	14,013	42.0%
Initial entitlement for service-connected disability (<=7)	110	125,882	45,356	36.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,387	5,158	38.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	82	6	7.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	321,821	119,988	37.3%
Increased entitlement due to hospitalization or surgery	320	1,853	245	13.2%
Spina bifida and/or birth defects reconsideration	420	36	9	25.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			100,663	24,984
Dependency	130	48,457	9,324	19.2%
Survivor restored entitlement	133	5	4	80.0%
Hospitalization adjustment (non-rating)	135	211	77	36.5%
Misc determinations	290	26,792	10,040	37.5%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	5,742	1,838	32.0%
Due process	600	19,455	3,700	19.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews *	EP	# Pending	# Pending Over 125	% Over 125
			18,409	8,271
Income verification for unemployability	314	303	303	100.0%
Review of Hemodialysis related cases/conditions *	680	371	99	26.7%
Review of Radiation related cases/conditions	682	598	526	88.0%
Review of Misc cases referred to central office	684	54	50	92.6%
Review of effective date related to herbicide exposure	685	7	5	71.4%
Cost of Living Adjustments (COLAs) and other reviews	690	3,941	1,444	36.6%
Social Security number verification	690 Group	13,135	5,844	44.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

*Revised to more accurately categorize the Agent Orange presumptive workload.

Other *	EP	# Pending	# Pending Over 125	% Over 125
			188,314	61,795
Pre-decisional hearings	173	1,392	844	60.6%
Correspondence	400	5,136	1,618	31.5%
Congressional correspondence	500	348	69	19.8%
Freedom of Information Act (FOIA) requests	510	20,903	7,260	34.7%
Reopened or new claims *	681	63,326	41,263	65.2%
Nehmer review cases based upon new Agent Orange presumptives *	687	82,292	129	0.2%
Review, including quality assurance	930	14,698	10,521	71.6%
Correction of errors	960	219	91	41.6%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		69,395	23,682	34.1%
Increased entitlement and/or reconsideration	120	20,541	5,591	27.2%
Initial entitlement - Veteran	180	14,121	2,869	20.3%
Initial entitlement - Survivor	190	34,733	15,222	43.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,561	40,014	48.5%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,282	373	29.1%
Dependency	137	7,642	3,858	50.5%
Income adjustments	150	30,357	16,359	53.9%
Annual eligibility verification reporting (EVRs)	155	10,740	9,656	89.9%
Misc determinations	297	10,345	3,297	31.9%
Due process	607	22,195	6,471	29.2%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		11,325	10,140	89.5%
Income Verification Match	154	9,296	9,293	100.0%
Cost of Living Adjustments	696	35	29	82.9%
Non-entitlement reviews	697	1,994	818	41.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,079	1,829	59.4%
Correspondence	407	1,282	911	71.1%
Congressional correspondence	507	383	17	4.4%
Internal quality reviews	937	1,414	901	63.7%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	27,492

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	3,631

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
September 20, 2010	NA	207,614

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	17,828
	All	190,718

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

September 20, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	566,283	208,526 36.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	496,888	184,844	37.2%	100,663	24,984	24.8%	18,409	8,271	44.9%	188,314	61,795	32.8%	17,430	746	204,552
EASTERN AREA	104,759	46,042	44.0%	18,797	5,850	31.1%	4,749	2,105	44.3%	32,348	12,628	39.0%	4,314	136	35,243
Baltimore	10,684	6,136	57.4%	2,387	976	40.9%	198	155	78.3%	1,151	754	65.5%	175	5	2,600
Boston	5,821	2,368	40.7%	1,091	291	26.7%	532	375	70.5%	862	496	57.5%	711	6	2,875
Buffalo	5,332	2,161	40.5%	1,177	453	38.5%	129	85	65.9%	1,131	653	57.7%	249	11	811
Cleveland	13,633	4,563	33.5%	1,570	294	18.7%	296	68	23.0%	3,492	1,831	52.4%	443	20	6,139
Detroit	14,717	7,994	54.3%	1,994	435	21.8%	179	98	54.7%	3,124	1,636	52.4%	451	33	4,567
Hartford	1,637	212	13.0%	401	38	9.5%	74	26	35.1%	460	193	42.0%	63	4	919
Indianapolis	12,290	5,527	45.0%	1,663	352	21.2%	278	175	62.9%	2,657	1,464	55.1%	425	12	3,811
Manchester	1,717	664	38.7%	383	69	18.0%	47	15	31.9%	314	138	43.9%	67	4	698
New York	9,613	4,621	48.1%	1,888	459	24.3%	243	152	62.6%	1,949	1,041	53.4%	383	13	3,133
Newark	3,815	1,207	31.6%	584	113	19.3%	74	54	73.0%	984	440	44.7%	156	7	1,503
Philadelphia	13,107	5,859	44.7%	1,580	285	18.0%	1,790	281	15.7%	6,617	1,686	25.5%	393	-	3,412
Pittsburgh	5,402	2,435	45.1%	2,452	1,648	67.2%	556	486	87.4%	1,478	859	58.1%	403	18	2,095
Providence	1,875	408	21.8%	269	28	10.4%	22	5	22.7%	408	216	52.9%	80	1	1,291
Togus	3,147	1,071	34.0%	902	237	26.3%	280	100	35.7%	7,386	1,052	14.2%	243	-	673
White River J.	953	507	53.2%	167	64	38.3%	16	15	93.8%	144	80	55.6%	37	1	295
Wilmington	1,016	309	30.4%	289	108	37.4%	35	15	42.9%	191	89	46.6%	35	1	421
SOUTHERN AREA	159,394	56,424	35.4%	32,502	6,534	20.1%	6,454	3,821	59.2%	54,502	20,819	38.2%	4,424	276	59,303
Atlanta	22,291	8,784	39.4%	3,135	567	18.1%	749	511	68.2%	5,413	3,082	56.9%	298	32	7,655
Columbia	12,698	4,451	35.1%	1,984	297	15.0%	304	164	53.9%	6,527	1,805	27.7%	229	30	3,895
Huntington	3,930	831	21.1%	880	197	22.4%	145	62	42.8%	6,979	1,405	20.1%	161	9	2,237
Jackson	7,529	3,506	46.6%	1,618	352	21.8%	762	579	76.0%	1,149	633	55.1%	441	14	3,199
Louisville	5,159	1,091	21.1%	1,606	198	12.3%	491	282	57.4%	1,281	689	53.8%	415	6	1,545
Montgomery	11,671	4,916	42.1%	3,817	930	24.4%	1,658	1,148	69.2%	2,852	1,605	56.3%	547	27	8,737
Nashville	7,947	1,355	17.1%	1,338	82	6.1%	242	91	37.6%	2,779	1,285	46.2%	266	20	4,399
Roanoke	14,899	4,890	32.8%	2,360	165	7.0%	579	133	23.0%	5,322	1,531	28.8%	230	22	5,517
San Juan	4,936	2,320	47.0%	860	125	14.5%	56	38	67.9%	779	285	36.6%	294	15	3,777
St. Petersburg	31,794	10,398	32.7%	5,858	1,057	18.0%	1,260	772	61.3%	16,587	6,525	39.3%	1,054	74	11,997
Washington	28	12	42.9%	7	1	14.3%	3	3	100.0%	22	4	18.2%	18	-	11
Winston-Salem	36,512	13,870	38.0%	9,039	2,563	28.4%	205	38	18.5%	4,812	1,970	40.9%	471	27	6,334

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	121,422	43,257	35.6%	22,385	4,085	18.2%	3,226	1,152	35.7%	55,122	17,861	32.4%	5,726	126	49,076
Chicago	11,747	4,749	40.4%	1,795	368	20.5%	624	274	43.9%	3,144	1,963	62.4%	403	6	6,121
Des Moines	3,905	1,322	33.9%	614	92	15.0%	85	25	29.4%	935	470	50.3%	61	5	1,575
Fargo	1,099	149	13.6%	187	16	8.6%	59	4	6.8%	504	284	56.3%	49	2	317
Houston	24,006	11,462	47.7%	7,054	2,048	29.0%	321	211	65.7%	4,666	2,496	53.5%	446	17	12,219
Lincoln	2,871	386	13.4%	474	28	5.9%	73	10	13.7%	6,216	1,087	17.5%	73	20	1,345
Little Rock	5,954	1,760	29.6%	1,362	263	19.3%	265	89	33.6%	1,627	922	56.7%	236	8	2,782
Milwaukee	9,788	4,178	42.7%	1,026	89	8.7%	144	45	31.3%	3,345	1,365	40.8%	2,994	-	1,964
Muskogee	8,988	2,423	27.0%	1,495	107	7.2%	515	83	16.1%	7,475	1,704	22.8%	43	13	2,914
New Orleans	6,396	1,774	27.7%	1,050	104	9.9%	73	10	13.7%	1,347	687	51.0%	154	3	3,436
Sioux Falls	944	148	15.7%	267	36	13.5%	122	30	24.6%	371	175	47.2%	41	6	231
St. Louis	9,569	2,723	28.5%	2,044	475	23.2%	273	126	46.2%	5,223	1,801	34.5%	307	16	4,464
St. Paul	7,964	1,859	23.3%	1,050	115	11.0%	200	131	65.5%	3,470	1,901	54.8%	214	-	1,225
Waco	24,251	8,764	36.1%	3,421	278	8.1%	382	44	11.5%	15,931	2,536	15.9%	695	29	9,664
Wichita	3,940	1,560	39.6%	546	66	12.1%	90	70	77.8%	868	470	54.1%	10	1	819
WESTERN AREA	111,312	39,121	35.1%	26,958	8,509	31.6%	3,980	1,193	30.0%	45,567	10,468	23.0%	2,966	204	39,575
Albuquerque	3,692	1,350	36.6%	475	51	10.7%	98	45	45.9%	332	316	95.2%	139	3	1,965
Anchorage	1,101	327	29.7%	334	52	15.6%	60	19	31.7%	122	136	111.5%	31	3	210
Boise	1,703	225	13.2%	404	42	10.4%	95	23	24.2%	116	193	166.4%	69	4	615
Denver	7,181	1,945	27.1%	1,721	272	15.8%	307	144	46.9%	1,316	564	42.9%	319	14	3,240
Cheyenne	882	293	33.2%	229	68	29.7%	93	84	90.3%	216	107	49.5%	56	3	182
Fort Harrison	1,201	123	10.2%	301	11	3.7%	138	8	5.8%	480	159	33.1%	73	13	263
Honolulu	3,954	1,994	50.4%	404	59	14.6%	77	41	53.2%	736	502	68.2%	63	-	657
Los Angeles	11,956	5,011	41.9%	2,701	821	30.4%	83	70	84.3%	1,817	1,017	56.0%	220	21	6,131
Manila	1,425	362	25.4%	4,276	2,892	67.6%	71	47	66.2%	694	337	48.6%	334	66	2,449
Oakland	16,775	7,211	43.0%	2,978	840	28.2%	662	199	30.1%	2,993	1,598	53.4%	415	17	5,611
Phoenix	10,383	3,156	30.4%	1,323	60	4.5%	270	49	18.1%	6,731	1,426	21.2%	170	4	3,508
Portland	7,314	2,104	28.8%	2,073	507	24.5%	533	98	18.4%	1,762	818	46.4%	244	18	4,086
Reno	5,286	2,367	44.8%	772	119	15.4%	131	65	49.6%	721	347	48.1%	108	7	965
Salt Lake City	6,892	1,152	16.7%	1,363	160	11.7%	295	3	1.0%	927	375	40.5%	31	1	1,716
San Diego	19,257	6,118	31.8%	1,708	151	8.8%	625	131	21.0%	7,217	1,140	15.8%	96	6	3,318
Seattle	12,310	5,383	43.7%	5,896	2,404	40.8%	442	167	37.8%	19,387	1,433	7.4%	598	24	4,659
Other	1	-	0.0%	21	6	28.6%	-	-	-	775	19	2.5%	-	4	21,355

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	69,395	23,682	34.1%	82,561	40,014	48.5%	11,325	10,140	89.5%	3,079	1,829	59.4%	10,062	2,885	2,284
Philadelphia	23,884	9,998	41.9%	41,686	22,363	53.6%	1,368	1,364	99.7%	1,095	506	46.2%	5,886	1,901	787
Milwaukee	16,793	6,600	39.3%	18,249	8,702	47.7%	2,615	2,614	100.0%	412	248	60.2%	1,030	480	681
St. Paul	16,719	6,666	39.9%	21,909	8,661	39.5%	7,279	6,103	83.8%	1,114	811	72.8%	3,050	504	816
Other (in transit)	11,999	418	3.5%	717	288	40.2%	63	59	93.7%	458	264	57.6%	96	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,828	16,442	1,386	8.4%	190,718	190,320	398	0.2%
Buffalo	4,584	3,916	668	17.1%	46,313	46,623	(310)	-0.7%
Atlanta	3,386	3,567	(181)	-5.1%	34,758	33,465	1,293	3.9%
St Louis	3,919	3,545	374	10.6%	41,135	39,792	1,343	3.4%
Muskogee	5,939	5,414	525	9.7%	68,512	70,440	(1,928)	-2.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>