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▶▶▶ February 2013 ◀◀◀

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	September 22, 2012	889,734	587,767

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		853,284	563,307

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			815,252	550,125
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,908	1,543	80.9%
Initial entitlement for service-connected disability (=>8)	010	72,395	48,983	67.7%
Initial entitlement for service-connected disability (<=7)	110	236,214	162,157	68.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,087	5,411	41.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	309	200	64.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	480,405	322,673	67.2%
Increased entitlement due to hospitalization or surgery	320	1,992	611	30.7%
Spina bifida and/or birth defects reconsideration	420	109	67	61.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	221	70	31.7%
Nehmer review cases based upon new Agent Orange presumptives	687	9	8	88.9%
Reopened or new Agent Orange claims prior to After 9/01/10	405	7,753	7,746	99.9%
Agent Orange claims where an interim decision was provided	409	850	656	77.2%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			275,765	157,085
Dependency	130	152,732	91,599	60.0%
Survivor restored entitlement	133	32	12	37.5%
Hospitalization adjustment (non-rating)	135	221	150	67.9%
Misc determinations	290	70,860	42,576	60.1%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	12,703	5,333	42.0%
Due process	600	39,209	17,410	44.4%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			49,737	30,324
Income verification for unemployability	314	2,838	1,049	37.0%
Review of Hemodialysis related cases/conditions	680	31	27	87.1%
Review of Radiation related cases/conditions	682	970	869	89.6%
Review of Misc cases referred to central office	684	1,113	25	2.2%
Review of effective date related to herbicide exposure	685	140	139	99.3%
Cost of Living Adjustments (COLAs) and other reviews	690	8,907	5,480	61.5%
Social Security number verification	690 Group	35,738	22,735	63.6%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			83,391	55,496
Pre-decisional hearings	173	2,170	1,605	74.0%
Correspondence	400	23,876	19,201	80.4%
Congressional correspondence	500	957	195	20.4%
Freedom of Information Act (FOIA) requests	510	25,596	11,441	44.7%
Review, including quality assurance	930	29,751	22,661	76.2%
Correction of errors	960	1,041	393	37.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,482	37,642	50.5%
Increased entitlement and/or reconsideration	120	15,435	4,868	31.5%
Initial entitlement - Veteran	180	12,220	4,791	39.2%
Initial entitlement - Survivor	190	46,827	27,983	59.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		113,926	71,891	63.1%
Hospitalization adjustment (non-rating)	135	1,612	491	30.5%
Dependency	137	11,413	6,607	57.9%
Income adjustments	150	49,179	36,793	74.8%
Annual eligibility verification reporting (EVRs)	155	9,171	8,375	91.3%
Misc determinations	297	22,582	13,615	60.3%
Due process	607	19,969	6,010	30.1%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		31,049	13,106	42.2%
Income Verification Match	154	29,737	12,485	42.0%
Cost of Living Adjustments	696	240	230	95.8%
Non-entitlement reviews	697	1,072	391	36.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,142	6,484	49.3%
Correspondence	407	8,867	4,231	47.7%
Congressional correspondence	507	1,802	335	18.6%
Internal quality reviews	937	2,473	1,918	77.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	63,253

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	11,876

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	255,006

As Of September 24, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	29,434
	All	326,179

Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

September 22, 2012

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	889,734	587,767	66.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are **thinitial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement*			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
USA	815,252	550,125	67.5%	275,765	157,085	57.0%	49,737	30,324	61.0%	83,391	55,496	66.5%	48,625	1,146	253,293
EASTERN AREA	163,648	112,454	68.7%	31,151	58.6%	10,558	6,354	60.2%	16,968	11,627	68.5%	17,561	224	43,439	
Baltimore	19,125	15,752	82.4%	5,312	3,889	73.2%	472	429	90.9%	2,132	1,402	65.8%	2	2	3,420
Boston	10,929	8,112	74.2%	3,834	1,770	46.2%	758	477	62.9%	876	643	73.4%	1	2	4,106
Buffalo	7,825	4,643	59.3%	3,606	1,986	55.1%	175	129	73.7%	704	390	55.4%	3	2	1,035
Cleveland	24,141	17,048	70.6%	6,423	3,554	55.3%	1,225	1,114	90.9%	2,361	1,397	59.2%	2	119	7,782
Detroit	17,306	10,715	61.9%	6,010	3,348	55.7%	730	353	48.4%	1,863	1,443	77.5%	6	27	5,996
Hartford	2,944	1,296	44.0%	1,087	272	25.0%	21	7	33.3%	142	72	50.7%	-	0	828
Indianapolis	19,446	15,380	79.1%	5,532	3,941	71.2%	523	369	70.6%	2,275	1,669	73.4%	8	68	4,598
Manchester	2,220	1,424	64.1%	889	486	54.7%	116	53	45.7%	140	104	74.3%	-	0	770
New York	13,547	10,846	80.1%	4,633	2,042	44.1%	418	195	46.7%	810	640	79.0%	1	3	4,035
Newark	4,432	2,485	56.1%	1,726	1,029	59.6%	187	50	26.7%	447	253	56.6%	-	0	2,244
Philadelphia	22,366	13,626	60.9%	5,958	3,787	63.6%	4,429	2,306	52.1%	3,451	2,474	71.7%	17,534	-	3,495
Pittsburgh	10,965	8,085	73.7%	4,284	3,251	75.9%	543	396	72.9%	935	648	69.3%	2	1	2,764
Providence	3,526	1,396	39.6%	826	219	26.5%	248	170	68.5%	353	167	47.3%	1	0	1,027
Togus	2,867	542	18.9%	2,135	1,076	50.4%	626	265	42.3%	152	103	67.8%	-	0	577
White River J.	963	575	59.7%	392	190	48.5%	68	38	55.9%	136	98	72.1%	1	0	404
Wilmington	1,046	529	50.6%	530	311	58.7%	19	3	15.8%	191	124	64.9%	-	0	358
SOUTHERN AREA	241,516	150,846	62.5%	88,194	51,567	58.5%	14,841	11,301	76.1%	22,799	14,471	63.5%	86	276	87,459
Atlanta	32,522	20,013	61.5%	10,723	5,687	53.0%	590	342	58.0%	4,909	3,127	63.7%	1	1	11,876
Columbia	23,134	15,105	65.3%	5,163	1,363	26.4%	613	396	64.6%	1,074	756	70.4%	3	5	5,764
Huntington	9,075	3,415	37.6%	1,769	553	31.3%	179	94	52.5%	512	282	55.1%	-	4	3,172
Jackson	10,558	7,411	70.2%	3,012	646	21.4%	1,234	1,025	83.1%	817	547	67.0%	36	4	3,954
Louisville	10,930	6,877	62.9%	4,782	3,206	67.0%	1,163	978	84.1%	1,431	1,008	70.4%	19	43	3,259
Montgomery	15,128	10,052	66.4%	6,498	3,618	55.7%	2,520	1,327	52.7%	1,253	796	63.5%	4	59	10,684
Nashville	12,670	4,675	36.9%	5,643	2,428	43.0%	406	274	67.5%	1,345	526	39.1%	5	49	6,131
Roanoke	27,953	20,052	71.7%	10,227	6,791	66.4%	477	264	55.3%	2,696	1,776	65.9%	4	14	6,863
San Juan	5,273	3,679	69.8%	2,166	1,173	54.2%	200	145	72.5%	876	684	78.1%	-	0	4,874
St. Petersburg	46,272	29,506	63.8%	13,586	7,274	53.5%	1,009	432	42.8%	2,899	1,688	58.2%	14	92	20,337
Washington	82	57	69.5%	58	45	77.6%	40	28	70.0%	1,977	1,821	92.1%	-	0	-
Winston-Salem	47,919	30,004	62.6%	24,567	18,783	76.5%	6,410	5,996	93.5%	3,010	1,460	48.5%	-	5	10,545

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement*			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
CENTRAL AREA	208,570	134,796	64.6%	63,835	33,049	51.8%	11,742	4,698	40.0%	20,653	14,637	70.9%	30,448	371	60,332
Chicago	21,232	16,892	79.6%	5,471	4,394	80.3%	903	742	82.2%	2,896	2,299	79.4%	10	23	5,658
Des Moines	7,360	5,010	68.1%	2,258	1,084	48.0%	195	107	54.9%	343	277	80.8%	-	12	1,378
Fargo	1,037	314	30.3%	747	29	3.9%	67	13	19.4%	51	23	45.1%	-	0	322
Houston	37,829	27,604	73.0%	14,211	10,026	70.6%	1,029	878	85.3%	6,072	4,797	79.0%	4	4	13,759
Lincoln	5,062	1,550	30.6%	1,516	261	17.2%	208	46	22.1%	561	207	36.9%	-	0	1,530
Little Rock	8,184	5,154	63.0%	5,336	2,454	46.0%	1,284	857	66.7%	1,404	1,012	72.1%	2	32	5,031
Milwaukee	10,531	4,080	38.7%	3,299	1,118	33.9%	522	187	35.8%	647	268	41.4%	11,613	-	3,207
Muskogee	17,579	8,244	46.9%	4,498	984	21.9%	771	230	29.8%	669	361	54.0%	2	5	3,243
New Orleans	13,855	9,483	68.4%	4,857	3,181	65.5%	296	220	74.3%	1,803	1,340	74.3%	14	96	5,008
Sioux Falls	1,138	383	33.7%	745	31	4.2%	165	27	16.4%	158	65	41.1%	-	1	262
St. Louis	19,464	12,772	65.6%	5,547	3,190	57.5%	991	587	59.2%	1,474	975	66.1%	12	99	5,967
St. Paul	11,110	2,895	26.1%	3,354	302	9.0%	4,231	208	4.9%	509	245	48.1%	18,788	-	1,383
Waco	49,542	37,955	76.6%	10,226	5,240	51.2%	1,012	550	54.3%	3,542	2,437	68.8%	3	9	12,709
Wichita	4,647	2,460	52.9%	1,770	755	42.7%	68	46	67.6%	524	331	63.2%	-	0	875
WESTERN AREA	201,517	152,028	75.4%	70,522	41,309	58.6%	12,595	7,970	63.3%	22,823	14,666	64.3%	529	271	46,872
Albuquerque	4,961	2,669	53.8%	2,060	1,019	49.5%	215	129	60.0%	580	351	60.5%	-	1	1,825
Anchorage	2,484	1,625	65.4%	2,133	1,440	67.5%	743	664	89.4%	363	303	83.5%	-	0	142
Boise	2,225	1,106	49.7%	1,366	388	28.4%	173	68	39.3%	355	196	55.2%	-	1	902
Denver	12,749	7,606	59.7%	5,373	2,819	52.5%	1,174	576	49.1%	1,563	770	49.3%	7	4	3,969
Cheyenne	1,122	395	35.2%	567	288	50.8%	36	31	86.1%	153	75	49.0%	3	3	318
Fort Harrison	1,995	929	46.6%	1,145	353	30.8%	141	76	53.9%	356	227	63.8%	-	0	280
Honolulu	5,996	4,657	77.7%	1,444	227	15.7%	62	22	35.5%	790	686	86.8%	3	0	723
Los Angeles	22,643	21,679	95.7%	6,106	3,128	51.2%	1,673	1,011	60.4%	1,273	1,168	91.8%	3	9	6,117
Manila	2,687	1,724	64.2%	1,285	462	36.0%	119	98	82.4%	767	532	69.4%	397	77	2,110
Oakland	29,595	28,048	94.8%	8,976	7,181	80.0%	943	742	78.7%	4,037	3,768	93.3%	15	5	7,515
Phoenix	22,342	16,809	75.2%	5,951	2,546	42.8%	753	623	82.7%	3,253	676	20.8%	-	2	4,959
Portland	11,666	7,517	64.4%	5,350	3,359	62.8%	1,389	987	71.1%	576	412	71.5%	3	20	5,312
Reno	9,274	7,190	77.5%	2,277	1,373	60.3%	149	81	54.4%	726	578	79.6%	2	0	1,048
Salt Lake City	18,722	12,659	67.6%	8,291	5,450	65.7%	747	631	84.5%	2,440	1,857	76.1%	1	3	1,759
San Diego	28,891	18,886	65.4%	6,007	3,203	53.3%	1,846	1,188	64.4%	2,982	1,820	61.0%	-	1	3,840
Seattle	24,165	18,529	76.7%	12,191	8,073	66.2%	2,432	1,043	42.9%	2,609	1,787	68.5%	95	145	6,053
Other	1	1	100.0%	37	9	24.3%	1	1	100.0%	148	95	64.2%	1	4	15,191

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
USA (PMC's)	74,482	37,642	50.5%	113,926	71,891	63.1%	31,049	13,106	42.2%	13,163	6,499	49.4%	14,628	10,730	2,373
Philadelphia	32,365	21,191	65.5%	55,842	42,030	75.3%	13,825	5,938	43.0%	7,019	3,653	52.0%	8,383		