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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
September 27, 2010	<b>563,080</b>	<b>204,969</b>	<b>36.4%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>534,416</b>	<b>191,917</b>	<b>35.9%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>495,830</b>	<b>182,594</b>	<b>36.8%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	476	65	13.7%
Initial entitlement for service-connected disability (=>8)	010	33,164	13,845	41.7%
Initial entitlement for service-connected disability (<=7)	110	126,431	45,146	35.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,109	4,915	37.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	100	6	6.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	320,711	118,376	36.9%
Increased entitlement due to hospitalization or surgery	320	1,804	231	12.8%
Spina bifida and/or birth defects reconsideration	420	35	10	28.6%
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>100,754</b>	<b>24,584</b>	<b>24.4%</b>
Dependency	130	48,537	9,096	18.7%
Survivor restored entitlement	133	7	4	57.1%
Hospitalization adjustment (non-rating)	135	208	82	39.4%
Misc determinations	290	26,935	10,154	37.7%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	5,588	1,639	29.3%
Due process	600	19,478	3,608	18.5%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews *</b>		<b>18,402</b>	<b>8,262</b>	<b>44.9%</b>
Income verification for unemployability	314	302	301	99.7%
Review of Hemodialysis related cases/conditions *	680	376	105	27.9%
Review of Radiation related cases/conditions	682	605	532	87.9%
Review of Misc cases referred to central office	684	55	50	90.9%
Review of effective date related to herbicide exposure	685	5	5	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	3,932	1,445	36.7%
Social Security number verification	690 Group	13,127	5,824	44.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

\*Revised to more accurately categorize the Agent Orange presumptive workload.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other *</b>		<b>190,947</b>	<b>63,562</b>	<b>33.3%</b>
Pre-decisional hearings	173	1,366	851	62.3%
Correspondence	400	6,616	1,642	24.8%
Congressional correspondence	500	382	72	18.8%
Freedom of Information Act (FOIA) requests	510	20,757	7,326	35.3%
Reopened or new claims *	681	63,328	42,877	67.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	83,503	169	0.2%
Review, including quality assurance	930	14,791	10,534	71.2%
Correction of errors	960	204	91	44.6%
Combination of workload received from Veterans, survivors and internal sources.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>67,250</b>	<b>22,375</b>	<b>33.3%</b>
Increased entitlement and/or reconsideration	120	19,854	5,117	25.8%
Initial entitlement - Veteran	180	13,755	2,648	19.3%
Initial entitlement - Survivor	190	33,641	14,610	43.4%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>80,574</b>	<b>38,341</b>	<b>47.6%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,269	373	29.4%
Dependency	137	7,459	3,621	48.5%
Income adjustments	150	29,800	15,798	53.0%
Annual eligibility verification reporting (EVRs)	155	9,470	8,592	90.7%
Misc determinations	297	10,323	3,256	31.5%
Due process	607	22,253	6,701	30.1%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>11,093</b>	<b>10,024</b>	<b>90.4%</b>
Income Verification Match	154	9,113	9,112	100.0%
Cost of Living Adjustments	696	36	28	77.8%
Non-entitlement reviews	697	1,944	884	45.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,234</b>	<b>1,903</b>	<b>58.8%</b>
Correspondence	407	1,341	932	69.5%
Congressional correspondence	507	403	21	5.2%
Internal quality reviews	937	1,490	950	63.8%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	27,093
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	3,620
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
September 27, 2010	NA	208,409
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	18,675
	All	188,170
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

September 27, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	563,080	204,969 36.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>495,830</b>	<b>182,594</b>	<b>36.8%</b>	<b>100,754</b>	<b>24,584</b>	<b>24.4%</b>	<b>18,402</b>	<b>8,262</b>	<b>44.9%</b>	<b>190,947</b>	<b>63,562</b>	<b>33.3%</b>	<b>17,556</b>	<b>774</b>	<b>205,169</b>
<b>EASTERN AREA</b>	104,458	45,488	43.5%	18,827	5,877	31.2%	4,791	2,176	45.4%	33,050	13,202	39.9%	4,370	132	35,490
Baltimore	10,856	6,195	57.1%	2,441	1,102	45.1%	184	143	77.7%	1,494	947	63.4%	149	4	2,631
Boston	5,789	2,373	41.0%	1,095	306	27.9%	525	377	71.8%	842	510	60.6%	671	6	2,887
Buffalo	5,283	2,153	40.8%	1,136	448	39.4%	134	87	64.9%	1,130	671	59.4%	257	11	795
Cleveland	13,556	4,292	31.7%	1,693	283	16.7%	302	67	22.2%	3,515	1,849	52.6%	466	20	6,198
Detroit	14,565	8,018	55.0%	1,984	449	22.6%	181	99	54.7%	3,177	1,696	53.4%	457	29	4,650
Hartford	1,670	166	9.9%	442	37	8.4%	82	25	30.5%	470	201	42.8%	71	4	889
Indianapolis	12,260	5,502	44.9%	1,643	332	20.2%	272	182	66.9%	2,717	1,541	56.7%	430	13	3,875
Manchester	1,668	642	38.5%	380	68	17.9%	47	16	34.0%	311	140	45.0%	75	4	697
New York	9,627	4,637	48.2%	1,849	422	22.8%	241	156	64.7%	1,950	1,072	55.0%	395	15	3,165
Newark	3,789	1,189	31.4%	579	116	20.0%	88	56	63.6%	963	441	45.8%	139	6	1,507
Philadelphia	12,944	5,732	44.3%	1,560	290	18.6%	1,791	343	19.2%	6,776	1,779	26.3%	402	-	3,400
Pittsburgh	5,396	2,354	43.6%	2,407	1,601	66.5%	603	487	80.8%	1,515	875	57.8%	446	17	2,121
Providence	1,910	376	19.7%	269	23	8.6%	22	5	22.7%	429	228	53.1%	84	2	1,289
Togus	3,164	1,068	33.8%	894	234	26.2%	270	103	38.1%	7,420	1,080	14.6%	264	-	669
White River J.	959	494	51.5%	179	63	35.2%	16	15	93.8%	144	82	56.9%	29	1	296
Wilmington	1,022	297	29.1%	276	103	37.3%	33	15	45.5%	197	90	45.7%	35	-	421
<b>SOUTHERN AREA</b>	159,513	56,075	35.2%	32,943	6,586	20.0%	6,276	3,729	59.4%	54,519	21,135	38.8%	4,506	276	59,555
Atlanta	22,379	8,846	39.5%	3,105	610	19.6%	592	396	66.9%	5,372	3,110	57.9%	280	30	7,703
Columbia	12,774	4,371	34.2%	1,994	304	15.2%	309	174	56.3%	6,548	1,803	27.5%	214	31	3,997
Huntington	3,942	852	21.6%	862	206	23.9%	157	63	40.1%	7,383	1,494	20.2%	158	9	2,219
Jackson	7,360	3,420	46.5%	1,598	365	22.8%	769	584	75.9%	1,165	648	55.6%	453	15	3,188
Louisville	5,151	1,067	20.7%	1,727	230	13.3%	562	317	56.4%	1,250	711	56.9%	488	6	1,497
Montgomery	11,685	4,817	41.2%	3,787	912	24.1%	1,633	1,136	69.6%	2,845	1,638	57.6%	567	30	8,780
Nashville	8,005	1,300	16.2%	1,323	68	5.1%	231	90	39.0%	2,860	1,339	46.8%	204	15	4,401
Roanoke	14,921	4,713	31.6%	2,444	149	6.1%	573	111	19.4%	5,344	1,573	29.4%	239	26	5,555
San Juan	4,812	2,221	46.2%	890	123	13.8%	51	35	68.6%	826	316	38.3%	302	15	3,766
St. Petersburg	31,960	10,449	32.7%	6,089	1,073	17.6%	1,208	780	64.6%	16,551	6,513	39.4%	1,111	77	12,132
Washington	27	11	40.7%	4	1	25.0%	3	3	100.0%	22	4	18.2%	15	-	11
Winston-Salem	36,497	14,008	38.4%	9,120	2,545	27.9%	188	40	21.3%	4,353	1,986	45.6%	475	22	6,306

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	120,554	42,341	35.1%	22,289	3,896	17.5%	3,228	1,181	36.6%	55,832	18,386	32.9%	5,609	146	49,143
Chicago	11,895	4,889	41.1%	1,824	367	20.1%	643	288	44.8%	3,158	1,989	63.0%	430	15	6,165
Des Moines	3,900	1,272	32.6%	605	85	14.0%	80	25	31.3%	964	486	50.4%	68	7	1,601
Fargo	1,108	139	12.5%	207	14	6.8%	62	3	4.8%	509	292	57.4%	40	1	309
Houston	24,001	11,420	47.6%	7,020	1,919	27.3%	320	216	67.5%	4,657	2,581	55.4%	467	20	12,208
Lincoln	2,820	337	12.0%	461	19	4.1%	66	8	12.1%	6,299	1,122	17.8%	63	22	1,307
Little Rock	5,924	1,658	28.0%	1,413	250	17.7%	269	108	40.1%	1,676	956	57.0%	254	7	2,830
Milwaukee	9,544	3,910	41.0%	1,047	78	7.4%	140	44	31.4%	3,259	1,377	42.3%	2,790	-	1,963
Muskogee	9,088	2,423	26.7%	1,472	98	6.7%	520	79	15.2%	7,571	1,766	23.3%	40	14	2,978
New Orleans	6,369	1,685	26.5%	1,064	101	9.5%	82	10	12.2%	1,353	710	52.5%	151	3	3,472
Sioux Falls	932	140	15.0%	244	32	13.1%	102	25	24.5%	375	181	48.3%	41	2	238
St. Louis	9,450	2,562	27.1%	1,943	475	24.4%	281	133	47.3%	5,237	1,846	35.2%	342	18	4,442
St. Paul	7,555	1,694	22.4%	1,017	100	9.8%	192	130	67.7%	3,408	1,941	57.0%	216	-	1,154
Waco	24,064	8,647	35.9%	3,428	293	8.5%	382	43	11.3%	16,510	2,654	16.1%	698	35	9,664
Wichita	3,904	1,565	40.1%	544	65	11.9%	89	69	77.5%	856	485	56.7%	9	2	812
<b>WESTERN AREA</b>	111,304	38,690	34.8%	26,675	8,221	30.8%	4,107	1,176	28.6%	46,774	10,820	23.1%	3,071	216	39,778
Albuquerque	3,603	1,280	35.5%	452	35	7.7%	105	46	43.8%	344	332	96.5%	155	1	1,980
Anchorage	1,081	327	30.2%	305	55	18.0%	71	20	28.2%	128	139	108.6%	30	3	203
Boise	1,708	198	11.6%	548	38	6.9%	117	22	18.8%	129	205	158.9%	70	5	628
Denver	7,236	1,823	25.2%	1,706	260	15.2%	347	140	40.3%	1,337	587	43.9%	310	13	3,210
Cheyenne	863	277	32.1%	232	71	30.6%	92	82	89.1%	242	105	43.4%	59	4	184
Fort Harrison	1,221	112	9.2%	307	10	3.3%	140	6	4.3%	494	169	34.2%	88	13	263
Honolulu	4,000	1,964	49.1%	406	64	15.8%	85	47	55.3%	760	522	68.7%	67	4	655
Los Angeles	11,893	5,012	42.1%	2,675	826	30.9%	78	70	89.7%	1,867	1,046	56.0%	227	21	6,150
Manila	1,451	362	24.9%	3,876	2,554	65.9%	57	42	73.7%	682	309	45.3%	324	66	2,468
Oakland	16,685	6,993	41.9%	3,036	846	27.9%	733	197	26.9%	3,014	1,684	55.9%	385	17	5,734
Phoenix	10,529	3,229	30.7%	1,249	53	4.2%	269	45	16.7%	6,772	1,452	21.4%	186	8	3,472
Portland	7,357	1,987	27.0%	2,037	524	25.7%	514	87	16.9%	1,802	848	47.1%	292	19	4,137
Reno	5,269	2,324	44.1%	882	143	16.2%	132	64	48.5%	723	357	49.4%	94	8	1,008
Salt Lake City	6,731	1,153	17.1%	1,460	156	10.7%	322	5	1.6%	997	374	37.5%	41	1	1,697
San Diego	19,388	6,221	32.1%	1,657	134	8.1%	593	139	23.4%	7,273	1,184	16.3%	106	6	3,311
Seattle	12,289	5,428	44.2%	5,847	2,452	41.9%	452	164	36.3%	20,210	1,507	7.5%	637	27	4,678
Other	1	-	0.0%	20	4	20.0%	-	-	-	772	19	2.5%	-	4	21,203

\* Revised to more accurately categorize the Agent Orange presumptive workload.

**PENSION INVENTORY**

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>67,250</b>	<b>22,375</b>	<b>33.3%</b>	<b>80,574</b>	<b>38,341</b>	<b>47.6%</b>	<b>11,093</b>	<b>10,024</b>	<b>90.4%</b>	<b>3,234</b>	<b>1,903</b>	<b>58.8%</b>	<b>9,537</b>	<b>2,846</b>	<b>2,476</b>
Philadelphia	23,061	9,443	40.9%	40,850	22,224	54.4%	1,268	1,266	99.8%	1,099	507	46.1%	5,671	1,883	801
Milwaukee	16,273	6,296	38.7%	17,835	8,042	45.1%	2,544	2,543	100.0%	416	257	61.8%	1,096	488	811
St. Paul	15,481	6,215	40.1%	21,201	7,805	36.8%	7,217	6,154	85.3%	1,185	849	71.6%	2,669	475	864
Other (in transit)	12,435	421	3.4%	688	270	39.2%	64	61	95.3%	534	290	54.3%	101	N/A	N/A

**EDUCATION INVENTORY**

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>18,675</b>	<b>17,828</b>	<b>847</b>	<b>4.8%</b>	<b>188,170</b>	<b>190,718</b>	<b>(2,548)</b>	<b>-1.3%</b>
Buffalo	4,451	4,584	(133)	-2.9%	46,991	46,313	678	1.5%
Atlanta	3,500	3,386	114	3.4%	34,340	34,758	(418)	-1.2%
St Louis	4,530	3,919	611	15.6%	39,453	41,135	(1,682)	-4.1%
Muskogee	6,194	5,939	255	4.3%	67,386	68,512	(1,126)	-1.6%
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.								

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>