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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	October 3, 2011	846,722	505,551

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		812,912	488,037

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			773,460	474,544
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	927	198	21.4%
Initial entitlement for service-connected disability (=>8)	010	60,188	36,837	61.2%
Initial entitlement for service-connected disability (<=7)	110	200,000	120,819	60.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,451	4,136	36.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	170	28	16.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	440,927	272,215	61.7%
Increased entitlement due to hospitalization or surgery	320	2,140	741	34.6%
Spina bifida and/or birth defects reconsideration	420	66	19	28.8%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,047	1,011	96.6%
Nehmer review cases based upon new Agent Orange presumptives *	687	20,585	19,469	94.6%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	32,611	17,747	54.4%
Agent Orange claims where an interim decision was provided*	409	3,348	1,324	39.5%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			178,272	54,390
Dependency	130	74,483	20,421	27.4%
Survivor restored entitlement	133	13	10	76.9%
Hospitalization adjustment (non-rating)	135	171	72	42.1%
Misc determinations	290	56,380	25,542	45.3%
Spina bifida and/or birth defects adjustments	450	7	2	28.6%
Future examination for disabilities	310	9,601	3,410	35.5%
Due process	600	37,617	4,933	13.1%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			30,812	14,869
Income verification for unemployability	314	153	153	100.0%
Review of Hemodialysis related cases/conditions	680	53	47	88.7%
Review of Radiation related cases/conditions	682	490	423	86.3%
Review of Misc cases referred to central office	684	37	28	75.7%
Review of effective date related to herbicide exposure	685	170	141	82.9%
Cost of Living Adjustments (COLAs) and other reviews	690	6,031	2,058	34.1%
Social Security number verification	690 Group	23,878	12,019	50.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			86,013	47,154
Pre-decisional hearings	173	1,513	1,007	66.6%
Correspondence	400	42,706	22,673	53.1%
Congressional correspondence	500	1,019	220	21.6%
Freedom of Information Act (FOIA) requests	510	19,148	5,844	30.5%
Review, including quality assurance	930	21,340	17,231	80.7%
Correction of errors	960	287	179	62.4%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,262	31,007	42.3%
Increased entitlement and/or reconsideration	120	19,425	7,312	37.6%
Initial entitlement - Veteran	180	11,589	3,016	26.0%
Initial entitlement - Survivor	190	42,248	20,679	48.9%
<p>Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		88,730	42,075	47.4%
Hospitalization adjustment (non-rating)	135	1,887	752	39.9%
Dependency	137	9,419	4,527	48.1%
Income adjustments	150	40,903	26,174	64.0%
Annual eligibility verification reporting (EVRs)	155	3,252	3,046	93.7%
Misc determinations	297	18,090	4,587	25.4%
Due process	607	15,179	2,989	19.7%
<p>Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		663	399	60.2%
Income Verification Match	154	190	179	94.2%
Cost of Living Adjustments	696	55	20	36.4%
Non-entitlement reviews	697	418	200	47.8%
<p>These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,193	2,234	53.3%
Correspondence	407	608	412	67.8%
Congressional correspondence	507	1,236	125	10.1%
Internal quality reviews	937	2,349	1,697	72.2%
<p>Combination of workload received from Veterans, survivors and internal sources.</p>				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	55,328
<p>Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.</p>		

Accrued	EP	# Pending
	165	6,723
<p>Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.</p>		

Appeals	EP	# Pending
As Of October 3, 2011	NA	247,896
<p>Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).</p>		

Education	Type	# Pending
	Ch 33	19,687
	All	124,991
<p>Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.</p>		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

October 3, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	846,722	59.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	773,460	474,544	61.4%	178,272	54,391	30.5%	30,812	14,869	48.3%	86,013	47,154	54.8%	25,084	567	245,038
EASTERN AREA	158,692	101,920	64.2%	35,693	13,386	37.5%	6,566	3,920	59.7%	18,846	11,052	58.6%	18,800	64	40,565
Baltimore	15,355	11,343	73.9%	3,175	1,487	46.8%	399	284	71.2%	1,194	868	72.7%	4	-	2,863
Boston	7,871	4,744	60.3%	1,451	235	16.2%	193	76	39.4%	929	604	65.0%	-	-	3,931
Buffalo	6,809	3,772	55.4%	3,549	1,201	33.8%	142	111	78.2%	679	390	57.4%	2	1	735
Cleveland	22,080	13,163	59.6%	4,567	1,621	35.5%	816	610	74.8%	3,269	1,376	42.1%	2	22	6,197
Detroit	18,642	11,817	63.4%	3,765	1,068	28.4%	459	326	71.0%	2,678	1,407	52.5%	-	26	5,847
Hartford	3,621	1,769	48.9%	1,084	131	12.1%	397	203	51.1%	377	215	57.0%	-	-	861
Indianapolis	19,994	14,734	73.7%	3,459	1,694	49.0%	369	302	81.8%	2,720	1,830	67.3%	-	13	4,274
Manchester	1,975	1,099	55.6%	733	280	38.2%	31	12	38.7%	226	134	59.3%	-	-	783
New York	14,493	10,799	74.5%	2,704	612	22.6%	90	13	14.4%	1,198	880	73.5%	-	-	3,934
Newark	4,566	2,374	52.0%	1,251	514	41.1%	138	131	94.9%	543	252	46.4%	2	1	1,936
Philadelphia	24,918	15,408	61.8%	4,051	1,951	48.2%	2,086	983	47.1%	2,115	1,408	66.6%	18,789	-	3,456
Pittsburgh	9,073	5,667	62.5%	2,451	1,256	51.2%	578	481	83.2%	1,367	772	56.5%	1	-	3,084
Providence	3,042	1,547	50.9%	726	143	19.7%	341	156	45.7%	549	307	55.9%	-	-	1,093
Togus	3,871	2,449	63.3%	2,003	960	47.9%	472	219	46.4%	684	430	62.9%	-	1	714
White River J.	1,137	679	59.7%	277	86	31.0%	22	7	31.8%	132	79	59.8%	-	-	374
Wilmington	1,245	556	44.7%	447	147	32.9%	33	6	18.2%	186	100	53.8%	-	-	483
SOUTHERN AREA	237,327	139,018	58.6%	57,219	14,180	24.8%	9,712	3,974	40.9%	26,175	13,260	50.7%	106	110	76,492
Atlanta	32,307	20,560	63.6%	6,516	1,780	27.3%	331	217	65.6%	5,430	2,727	50.2%	-	-	10,031
Columbia	21,313	12,050	56.5%	3,758	684	18.2%	460	111	24.1%	1,198	855	71.4%	2	3	4,252
Huntington	8,752	5,902	67.4%	1,242	312	25.1%	246	122	49.6%	1,282	924	72.1%	-	4	2,857
Jackson	9,791	6,398	65.3%	2,254	385	17.1%	753	479	63.6%	917	615	67.1%	16	12	4,008
Louisville	9,059	4,330	47.8%	3,346	890	26.6%	986	479	48.6%	1,211	529	43.7%	71	7	2,491
Montgomery	13,039	6,378	48.9%	4,700	1,055	22.4%	800	371	46.4%	1,495	658	44.0%	1	14	9,380
Nashville	12,592	4,617	36.7%	3,405	362	10.6%	492	122	24.8%	2,218	641	28.9%	3	29	5,759
Roanoke	25,670	17,076	66.5%	6,036	1,361	22.5%	883	383	43.4%	2,242	1,263	56.3%	1	4	7,245
San Juan	5,043	2,761	54.7%	1,315	237	18.0%	73	46	63.0%	505	384	76.0%	2	2	4,351
St. Petersburg	46,677	27,335	58.6%	7,867	1,806	23.0%	637	355	55.7%	6,180	2,937	47.5%	6	34	17,856
Washington	58	14	24.1%	84	63	75.0%	41	41	100.0%	9	8	88.9%	-	-	16
Winston-Salem	53,026	31,597	59.6%	16,696	5,245	31.4%	4,010	1,248	31.1%	3,488	1,719	49.3%	4	1	8,246

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	187,629	113,594	60.5%	44,235	14,511	32.8%	6,385	2,468	38.7%	21,164	11,603	54.8%	5,758	272	59,484
Chicago	19,684	14,081	71.5%	3,742	1,894	50.6%	764	548	71.7%	2,716	1,691	62.3%	1	29	6,316
Des Moines	5,822	3,210	55.1%	2,187	877	40.1%	232	175	75.4%	763	443	58.1%	-	1	1,890
Fargo	1,422	580	40.8%	425	43	10.1%	58	15	25.9%	188	102	54.3%	1	-	270
Houston	32,913	21,892	66.5%	13,076	6,886	52.7%	953	512	53.7%	3,950	2,342	59.3%	4	4	14,042
Lincoln	2,872	435	15.1%	591	17	2.9%	244	19	7.8%	459	82	17.9%	-	-	1,515
Little Rock	7,261	4,048	55.7%	3,206	715	22.3%	1,254	235	18.7%	1,490	724	48.6%	-	5	4,225
Milwaukee	12,216	5,162	42.3%	2,222	143	6.4%	160	23	14.4%	1,338	396	29.6%	5,379	-	2,357
Muskogee	12,714	6,666	52.4%	3,901	684	17.5%	1,263	294	23.3%	1,249	719	57.6%	1	3	3,415
New Orleans	10,628	5,776	54.3%	2,314	834	36.0%	214	172	80.4%	1,347	812	60.3%	-	12	5,025
Sioux Falls	1,061	237	22.3%	389	23	5.9%	115	12	10.4%	205	56	27.3%	-	3	272
St. Louis	16,653	10,120	60.8%	3,547	1,388	39.1%	373	271	72.7%	1,683	937	55.7%	-	8	6,619
St. Paul	9,406	2,281	24.3%	2,405	67	2.8%	146	20	13.7%	632	298	47.2%	123	-	1,481
Waco	50,533	36,902	73.0%	5,040	746	14.8%	557	133	23.9%	4,652	2,773	59.6%	249	207	11,294
Wichita	4,444	2,204	49.6%	1,190	194	16.3%	52	39	75.0%	492	228	46.3%	-	-	763
WESTERN AREA	189,811	118,734	62.6%	41,091	12,309	30.0%	8,149	4,507	55.3%	19,801	11,224	56.7%	416	121	47,556
Albuquerque	4,758	2,385	50.1%	950	150	15.8%	66	40	60.6%	570	290	50.9%	-	-	2,129
Anchorage	1,524	693	45.5%	1,073	492	45.9%	371	183	49.3%	276	175	63.4%	-	-	177
Boise	2,021	563	27.9%	1,000	174	17.4%	87	35	40.2%	341	92	27.0%	-	-	821
Denver	9,427	4,445	47.2%	2,552	579	22.7%	582	161	27.7%	686	318	46.4%	1	3	3,915
Cheyenne	1,029	427	41.5%	541	277	51.2%	30	10	33.3%	254	123	48.4%	-	-	330
Fort Harrison	1,222	195	16.0%	726	22	3.0%	117	31	26.5%	241	41	17.0%	-	-	325
Honolulu	4,797	3,202	66.8%	639	112	17.5%	64	38	59.4%	842	636	75.5%	2	-	738
Los Angeles	20,407	13,718	67.2%	5,276	1,187	22.5%	1,980	1,067	53.9%	1,514	926	61.2%	-	-	6,796
Manila	3,094	803	26.0%	1,026	242	23.6%	76	52	68.4%	1,081	534	49.4%	210	34	2,245
Oakland	29,415	19,860	67.5%	5,576	2,134	38.3%	410	286	69.8%	3,433	2,145	62.5%	2	5	6,973
Phoenix	22,237	16,574	74.5%	3,213	489	15.2%	705	456	64.7%	2,805	1,674	59.7%	-	2	4,989
Portland	11,357	6,595	58.1%	2,929	1,009	34.4%	704	252	35.8%	1,664	760	45.7%	1	12	5,027
Reno	7,394	4,882	66.0%	1,213	321	26.5%	69	24	34.8%	819	501	61.2%	1	-	974
Salt Lake City	12,298	3,885	31.6%	4,470	1,134	25.4%	1,334	1,045	78.3%	1,427	730	51.2%	-	-	1,868
San Diego	29,638	17,571	59.3%	2,395	406	17.0%	758	355	46.8%	1,068	641	60.0%	-	-	4,384
Seattle	29,193	22,936	78.6%	7,512	3,581	47.7%	796	472	59.3%	2,780	1,638	58.9%	199	65	5,865
Other	1	1,278	127800.0%	34	5	14.7%	-	-	-	27	15	55.6%	4	-	20,941

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,262	31,007	42.3%	88,730	42,075	47.4%	663	399	60.2%	4,193	2,234	53.3%	30,244	6,156	2,858
Philadelphia	33,453	17,314	51.8%	40,200	21,738	54.1%	24	21	87.5%	1,959	633	32.3%	5,415	2,927	1,151
Milwaukee	18,548	5,579	30.1%	18,157	4,463	24.6%	43	5	11.6%	563	345	61.3%	1,707	1,246	718
St. Paul	20,909	7,991	38.2%	29,766	15,604	52.4%	575	356	61.9%	1,474	1,101	74.7%	22,983	1,983	989
Other (in transit)	352	123	34.9%	607	270	44.5%	21	17	81.0%	197	155	78.7%	139	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	19,687	21,090	(1,403)	-6.7%	124,991	124,833	158	0.1%
Buffalo	7,515	7,563	(48)	-0.6%	52,566	50,527	2,039	4.0%
Atlanta	3,170	3,515	(345)	-9.8%	17,171	18,292	(1,121)	-6.1%
St Louis	3,846	4,026	(180)	-4.5%	24,672	25,551	(879)	-3.4%
Muskogee	5,156	5,986	(830)	-13.9%	30,582	30,463	119	0.4%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>