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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
		444,321	158,290

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		423,022	150,470

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			388,774	142,652
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	557	42	7.5%
Initial entitlement for service-connected disability (=>8)	010	27,293	9,736	35.7%
Initial entitlement for service-connected disability (<=7)	110	99,467	36,978	37.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,113	1,650	18.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	128	35	27.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	251,057	94,062	37.5%
Increased entitlement due to hospitalization or surgery	320	1,128	143	12.7%
Spina bifida and/or birth defects reconsideration	420	32	7	21.9%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			148,042	47,131
Dependency	130	50,790	12,871	25.3%
Survivor restored entitlement	133	5	1	20.0%
Hospitalization adjustment (non-rating)	135	124	32	25.8%
Misc determinations	290	55,348	28,746	51.9%
Spina bifida and/or birth defects adjustments	450	1	0	0.0%
Future examination for disabilities	310	7,953	1,415	17.8%
Due process	600	33,821	4,066	12.0%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			22,129	9,108
Income verification for unemployability	314	455	201	44.2%
Review of Hemodialysis related cases/conditions	680	4,018	1,675	41.7%
Review of Radiation related cases/conditions	682	602	549	91.2%
Review of Misc cases referred to central office	684	673	0	0.0%
Review of effective date related to herbicide exposure	685	75	75	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,759	1,546	32.5%
Social Security number verification	690 Group	11,547	5,062	43.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			27,635	15,176
Pre-decisional hearings	173	1,159	571	49.3%
Correspondence	400	3,597	1,527	42.5%
Congressional correspondence	500	183	83	45.4%
Freedom of Information Act (FOIA) requests	510	6,698	2,221	33.2%
Review, including quality assurance	930	15,851	10,713	67.6%
Correction of errors	960	147	61	41.5%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		55,546	15,637	28.2%
Increased entitlement and/or reconsideration	120	16,749	4,700	28.1%
Initial entitlement - Veteran	180	10,262	1,786	17.4%
Initial entitlement - survivor	190	28,535	9,151	32.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		70,158	30,910	44.1%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,405	58	4.1%
Dependency	137	7,029	3,668	52.2%
Income adjustments	150	33,755	20,209	59.9%
Annual eligibility verification reporting (EVRs)	155	1,047	878	83.9%
Misc determinations	297	7,110	1,711	24.1%
Due process	607	19,812	4,386	22.1%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		25,815	9,044	35.0%
Income Verification Match	154	25,705	8,956	34.8%
Cost of Living Adjustments	696	98	78	79.6%
Non-entitlement reviews	697	12	10	83.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,577	1,338	29.2%
Correspondence	407	2,764	454	16.4%
Congressional correspondence	507	330	22	6.7%
Internal quality reviews	937	1,483	862	58.1%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation and Pension Workload

	EP	# Pending
Burial		
	160	21,004

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
Accrued		
	165	2,337

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals		
October 5, 2009	NA	175,649

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

COMPENSATION AND PENSION INVENTORY

Data Current as of Close of Business October 3, 2009

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	444,321	158,290 35.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	388,774	142,652	36.7%	148,042	47,131	31.8%	22,129	9,108	41.2%	27,635	15,176	54.9%	3,799	457	174,891
EASTERN AREA	82,276	33,396	40.6%	27,441	7,754	28.3%	5,627	2,891	51.4%	5,015	2,993	59.7%	771	106	31,196
Baltimore	8,567	4,320	50.4%	3,202	1,917	59.9%	1,933	1,232	63.7%	459	297	64.7%	28	15	2,106
Boston	4,253	1,213	28.5%	889	178	20.0%	378	125	33.1%	305	204	66.9%	71	5	2,142
Buffalo	5,096	2,290	44.9%	1,751	349	19.9%	278	101	36.3%	249	92	36.9%	151	4	776
Cleveland	10,121	4,018	39.7%	2,603	290	11.1%	519	81	15.6%	480	290	60.4%	7	-	6,107
Detroit	11,577	5,650	48.8%	2,891	581	20.1%	418	200	47.8%	951	731	76.9%	19	1	3,884
Hartford	1,525	384	25.2%	979	62	6.3%	117	65	55.6%	72	33	45.8%	7	5	1,068
Indianapolis	10,309	4,752	46.1%	4,232	1,719	40.6%	524	348	66.4%	604	227	37.6%	41	15	2,842
Manchester	1,272	417	32.8%	426	51	12.0%	2	-	0.0%	104	36	34.6%	59	-	667
New York	7,236	3,321	45.9%	2,814	983	34.9%	409	326	79.7%	424	310	73.1%	23	4	2,491
Newark	3,286	1,105	33.6%	642	150	23.4%	84	41	48.8%	200	112	56.0%	14	9	1,640
Philadelphia	9,880	2,637	26.7%	2,899	249	8.6%	563	288	51.2%	677	404	59.7%	83	-	2,815
Pittsburgh	4,653	2,146	46.1%	2,415	1,135	47.0%	175	36	20.6%	230	156	67.8%	122	43	2,204
Providence	1,514	360	23.8%	564	23	4.1%	83	20	24.1%	120	47	39.2%	106	1	1,082
Togus	1,751	409	23.4%	718	35	4.9%	141	27	19.1%	78	44	56.4%	21	1	607
White River J.	728	276	37.9%	144	13	9.0%	1	-	0.0%	27	2	7.4%	19	1	369
Wilmington	508	98	19.3%	272	19	7.0%	2	1	50.0%	35	8	22.9%	-	2	396
SOUTHERN AREA	124,026	46,841	37.8%	40,687	9,411	23.1%	7,218	2,972	41.2%	12,194	6,928	56.8%	1,950	152	48,172
Atlanta	18,263	7,747	42.4%	5,686	2,013	35.4%	1,125	304	27.0%	1,824	1,537	84.3%	4	1	6,163
Columbia	8,818	2,869	32.5%	2,199	284	12.9%	298	118	39.6%	1,114	491	44.1%	435	42	3,203
Huntington	2,045	355	17.4%	798	123	15.4%	109	72	66.1%	264	213	80.7%	17	2	2,145
Jackson	5,815	2,886	49.6%	1,545	273	17.7%	679	588	86.6%	535	246	46.0%	107	12	2,486
Louisville	4,786	1,355	28.3%	1,879	257	13.7%	432	94	21.8%	347	249	71.8%	75	18	1,602
Montgomery	11,317	5,706	50.4%	5,510	2,920	53.0%	1,066	798	74.9%	1,719	953	55.4%	3	-	7,677
Nashville	7,192	1,604	22.3%	2,285	63	2.8%	175	11	6.3%	361	198	54.8%	28	5	3,794
Roanoke	12,982	4,715	36.3%	3,087	195	6.3%	1,389	78	5.6%	725	517	71.3%	7	4	4,335
San Juan	3,469	1,346	38.8%	1,567	121	7.7%	156	48	30.8%	312	211	67.6%	21	-	3,349
St. Petersburg	27,221	10,951	40.2%	7,941	2,036	25.6%	1,155	787	68.1%	4,572	2,086	45.6%	1,137	54	7,513
Washington	18	7	38.9%	13	9	69.2%	220	36	16.4%	8	6	75.0%	39	-	7
Winston-Salem	22,100	7,300	33.0%	8,177	1,117	13.7%	414	38	9.2%	413	221	53.5%	77	14	5,898

COMPENSATION INVENTORY

Monday Morning Workload Report

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	99,352	32,265	32.5%	26,435	4,039	15.3%	3,109	901	29.0%	5,657	2,878	50.9%	271	47	42,730
Chicago	8,884	3,239	36.5%	2,668	770	28.9%	510	176	34.5%	522	286	54.8%	2	-	5,710
Des Moines	3,392	1,258	37.1%	1,196	100	8.4%	125	39	31.2%	210	115	54.8%	3	4	1,352
Fargo	1,049	215	20.5%	242	12	5.0%	68	3	4.4%	28	8	28.6%	-	-	265
Houston	19,097	7,647	40.0%	7,748	1,750	22.6%	392	197	50.3%	1,464	836	57.1%	7	-	11,022
Lincoln	2,262	331	14.6%	904	8	0.9%	143	3	2.1%	115	21	18.3%	3	-	1,191
Little Rock	5,160	1,940	37.6%	1,689	328	19.4%	91	72	79.1%	570	434	76.1%	93	8	2,214
Milwaukee	8,582	2,026	23.6%	1,295	90	6.9%	252	19	7.5%	335	62	18.5%	58	-	1,860
Muskogee	6,779	1,644	24.3%	1,949	68	3.5%	222	83	37.4%	226	126	55.8%	13	3	2,840
New Orleans	5,766	2,057	35.7%	941	105	11.2%	108	7	6.5%	268	149	55.6%	-	-	2,773
Sioux Falls	873	164	18.8%	456	6	1.3%	85	6	7.1%	24	9	37.5%	4	3	207
St. Louis	8,316	2,954	35.5%	1,849	325	17.6%	174	77	44.3%	710	288	40.6%	27	12	3,511
St. Paul	7,971	1,330	16.7%	907	59	6.5%	187	74	39.6%	337	133	39.5%	6	-	1,469
Waco	18,516	6,674	36.0%	3,685	276	7.5%	730	135	18.5%	756	356	47.1%	17	13	7,268
Wichita	2,705	786	29.1%	906	142	15.7%	22	10	45.5%	92	55	59.8%	38	4	1,048
WESTERN AREA	83,120	30,151	36.3%	53,468	25,924	48.5%	6,143	2,313	37.7%	4,705	2,325	49.4%	802	151	31,557
Albuquerque	2,889	944	32.7%	571	49	8.6%	82	9	11.0%	187	102	54.5%	63	-	1,867
Anchorage	1,385	612	44.2%	763	295	38.7%	262	104	39.7%	78	62	79.5%	17	4	189
Boise	1,252	204	16.3%	441	48	10.9%	87	15	17.2%	74	16	21.6%	21	-	531
Denver	6,506	2,088	32.1%	2,430	517	21.3%	975	136	13.9%	235	100	42.6%	24	14	3,625
Fort Harrison	1,643	420	25.6%	831	15	1.8%	28	1	3.6%	141	23	16.3%	22	3	253
Honolulu	2,555	947	37.1%	517	82	15.9%	211	29	13.7%	171	127	74.3%	-	-	741
Los Angeles	7,944	2,737	34.5%	2,714	453	16.7%	63	43	68.3%	655	400	61.1%	14	-	4,731
Manila	1,343	360	26.8%	22,888	19,440	84.9%	15	13	86.7%	363	145	39.9%	250	50	914
Oakland	15,045	7,325	48.7%	5,503	1,767	32.1%	1,260	756	60.0%	563	419	74.4%	39	23	3,971
Phoenix	7,998	2,686	33.6%	2,432	123	5.1%	212	35	16.5%	511	168	32.9%	30	5	2,756
Portland	6,030	2,356	39.1%	3,318	1,314	39.6%	398	139	34.9%	355	242	68.2%	59	44	3,786
Reno	4,185	1,690	40.4%	761	96	12.6%	111	18	16.2%	170	61	35.9%	1	1	984
Salt Lake City	5,124	1,458	28.5%	2,145	319	14.9%	93	2	2.2%	484	120	24.8%	-	1	1,168
San Diego	9,797	3,081	31.4%	2,362	53	2.2%	724	51	7.0%	357	156	43.7%	12	-	2,641
Seattle	9,424	3,243	34.4%	5,792	1,353	23.4%	1,622	962	59.3%	361	184	51.0%	250	6	3,400
Other	1	-	0.0%	11	3	27.3%	32	31	96.9%	64	52	81.3%	5	1	21,236

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	55,546	15,637	28.2%	70,158	30,910	44.1%	25,815	9,044	35.0%	4,577	1,338	29.2%	17,205	1,880	758
Philadelphia	25,270	8,438	33.4%	36,301	17,759	48.9%	11,320	3,337	29.5%	1,312	629	47.9%	8,041	1,052	212
Milwaukee	13,428	2,925	21.8%	17,163	6,732	39.2%	5,433	2,180	40.1%	353	183	51.8%	4,899	349	264
St. Paul	16,615	4,189	25.2%	16,173	6,051	37.4%	9,020	3,496	38.8%	2,871	503	17.5%	4,222	479	282
Other (in transit)	233	85	36.5%	521	368	70.6%	42	31	73.8%	41	23	56.1%	43	N/A	N/A