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Compensation and Pension Entitlement October 6, 2012	# Pending	# Pending Over 125	% Over 125
	892,402	588,602	66.0%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	855,742	563,845	65.9%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		817,556	551,064	67.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,920	1,544	80.4%
Initial entitlement for service-connected disability (=>8)	010	74,234	50,028	67.4%
Initial entitlement for service-connected disability (<=7)	110	237,831	163,928	68.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,536	5,594	41.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	324	205	63.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	479,725	321,516	67.0%
Increased entitlement due to hospitalization or surgery	320	1,966	611	31.1%
Spina bifida and/or birth defects reconsideration	420	108	71	65.7%
Reopened or new Agent Orange claims prior to 8/30/10	681	215	63	29.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims prior to After 9/01/10	405	6,947	6,933	99.8%
Agent Orange claims where an interim decision was provided	409	750	571	76.1%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		281,533	158,714	56.4%
Dependency	130	157,627	94,101	59.7%
Survivor restored entitlement	133	32	13	40.6%
Hospitalization adjustment (non-rating)	135	215	148	68.8%
Misc determinations	290	70,675	42,193	59.7%
Spina bifida and/or birth defects adjustments	450	8	5	62.5%
Future examination for disabilities	310	12,446	4,882	39.2%
Due process	600	40,530	17,372	42.9%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		49,759	29,617	59.5%
Income verification for unemployability	314	2,748	1,047	38.1%
Review of Hemodialysis related cases/conditions	680	29	26	89.7%
Review of Radiation related cases/conditions	682	1,015	914	90.0%
Review of Misc cases referred to central office	684	890	22	2.5%
Review of effective date related to herbicide exposure	685	140	138	98.6%
Cost of Living Adjustments (COLAs) and other reviews	690	9,170	5,557	60.6%
Social Security number verification	690 Group	35,767	21,913	61.3%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		82,871	54,811	66.1%
Pre-decisional hearings	173	2,207	1,637	74.2%
Correspondence	400	22,765	17,849	78.4%
Congressional correspondence	500	1,042	217	20.8%
Freedom of Information Act (FOIA) requests	510	25,465	11,615	45.6%
Review, including quality assurance	930	30,370	23,092	76.0%
Correction of errors	960	1,022	401	39.2%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,846	37,538	50.2%
Increased entitlement and/or reconsideration	120	16,025	5,050	31.5%
Initial entitlement - Veteran	180	12,067	4,669	38.7%
Initial entitlement - Survivor	190	46,754	27,819	59.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		110,603	68,430	61.9%
Hospitalization adjustment (non-rating)	135	1,623	464	28.6%
Dependency	137	11,250	6,605	58.7%
Income adjustments	150	48,136	35,724	74.2%
Annual eligibility verification reporting (EVRs)	155	7,006	6,582	93.9%
Misc determinations	297	21,472	12,712	59.2%
Due process	607	21,116	6,343	30.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		30,330	12,800	42.2%
Income Verification Match	154	28,983	12,184	42.0%
Cost of Living Adjustments	696	228	219	96.1%
Non-entitlement reviews	697	1,119	397	35.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,555	6,660	49.1%
Correspondence	407	9,252	4,423	47.8%
Congressional correspondence	507	1,857	350	18.8%
Internal quality reviews	937	2,446	1,887	77.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	62,895

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	12,003

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	254,274

As Of October 9, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	27,899
	All	289,281

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

October 6, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	892,402	588,602 66.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	817,556	551,064	67.4%	281,533	158,714	56.4%	49,759	29,617	59.5%	82,871	54,811	66.1%	48,450	1,101	253,293
EASTERN AREA	163,377	111,702	68.4%	54,129	31,411	58.0%	9,982	6,236	62.5%	17,249	11,624	67.4%	17,511	219	43,439
Baltimore	19,218	15,927	82.9%	5,400	3,995	74.0%	496	428	86.3%	2,231	1,465	65.7%	2	2	3,420
Boston	11,099	8,220	74.1%	4,022	1,817	45.2%	748	470	62.8%	875	629	71.9%	1	1	4,106
Buffalo	7,829	4,588	58.6%	3,573	1,982	55.5%	157	115	73.2%	684	386	56.4%	2	2	1,035
Cleveland	23,925	16,671	69.7%	6,758	3,720	55.0%	1,218	1,109	91.1%	2,388	1,382	57.9%	5	106	7,782
Detroit	17,205	10,621	61.7%	6,061	3,434	56.7%	616	333	54.1%	1,799	1,438	79.9%	4	28	5,996
Hartford	2,853	1,201	42.1%	1,096	247	22.5%	17	7	41.2%	132	64	48.5%	-	0	828
Indianapolis	19,293	15,227	78.9%	5,633	4,006	71.1%	514	358	69.6%	2,216	1,642	74.1%	7	74	4,598
Manchester	2,229	1,429	64.1%	941	486	51.6%	109	53	48.6%	152	109	71.7%	1	1	770
New York	13,057	10,460	80.1%	4,579	1,976	43.2%	431	229	53.1%	798	621	77.8%	2	3	4,035
Newark	4,447	2,476	55.7%	1,743	1,003	57.5%	168	43	25.6%	427	259	60.7%	-	1	2,244
Philadelphia	22,284	13,560	60.9%	5,788	3,677	63.5%	3,943	2,266	57.5%	3,508	2,514	71.7%	17,482	-	3,495
Pittsburgh	11,176	8,187	73.3%	4,444	3,275	73.7%	544	397	73.0%	944	654	69.3%	3	1	2,764
Providence	3,688	1,475	40.0%	1,024	235	22.9%	328	159	48.5%	562	160	28.5%	1	0	1,027
Togus	2,984	534	17.9%	2,108	1,061	50.3%	619	235	38.0%	208	93	44.7%	-	0	577
White River J.	989	567	57.3%	407	180	44.2%	54	30	55.6%	132	87	65.9%	1	0	404
Wilmington	1,101	559	50.8%	552	317	57.4%	20	4	20.0%	193	121	62.7%	-	0	358
SOUTHERN AREA	243,027	153,100	63.0%	90,059	52,228	58.0%	14,416	10,753	74.6%	21,667	13,647	63.0%	80	285	87,459
Atlanta	32,424	20,029	61.8%	10,911	5,856	53.7%	619	388	62.7%	4,833	3,080	63.7%	1	2	11,876
Columbia	23,152	14,993	64.8%	5,287	1,324	25.0%	617	389	63.0%	1,029	735	71.4%	1	7	5,764
Huntington	9,857	4,547	46.1%	2,032	579	28.5%	186	104	55.9%	541	283	52.3%	-	3	3,172
Jackson	10,593	7,360	69.5%	3,032	645	21.3%	1,269	1,060	83.5%	840	550	65.5%	36	5	3,954
Louisville	10,989	6,909	62.9%	4,893	3,268	66.8%	1,172	976	83.3%	1,477	1,024	69.3%	22	47	3,259
Montgomery	15,031	10,078	67.0%	6,707	3,783	56.4%	2,622	1,374	52.4%	1,203	784	65.2%	4	63	10,684
Nashville	12,752	4,821	37.8%	5,651	2,475	43.8%	401	273	68.1%	1,408	558	39.6%	4	47	6,131
Roanoke	28,300	20,568	72.7%	10,526	7,002	66.5%	488	268	54.9%	2,646	1,794	67.8%	2	15	6,863
San Juan	5,137	3,574	69.6%	2,102	1,152	54.8%	199	139	69.8%	898	718	80.0%	-	0	4,874
St. Petersburg	46,517	29,594	63.6%	14,002	7,530	53.8%	994	430	43.3%	2,737	1,596	58.3%	10	91	20,337
Washington	82	55	67.1%	57	44	77.2%	39	28	71.8%	1,125	1,094	97.2%	-	0	-
Winston-Salem	48,193	30,572	63.4%	24,859	18,570	74.7%	5,810	5,324	91.6%	2,930	1,431	48.8%	-	5	10,545

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,503	134,634	64.6%	65,119	32,964	50.6%	12,186	4,557	37.4%	20,615	14,583	70.7%	30,337	384	60,332
Chicago	21,349	16,948	79.4%	5,467	4,437	81.2%	872	713	81.8%	2,887	2,269	78.6%	10	130	5,658
Des Moines	7,230	4,920	68.0%	2,306	1,142	49.5%	199	112	56.3%	312	255	81.7%	-	2	1,378
Fargo	1,012	303	29.9%	630	30	4.8%	62	12	19.4%	53	26	49.1%	-	0	322
Houston	37,628	27,516	73.1%	14,363	9,905	69.0%	1,031	874	84.8%	6,065	4,837	79.8%	5	4	13,759
Lincoln	4,961	1,538	31.0%	1,636	251	15.3%	201	42	20.9%	546	220	40.3%	-	0	1,530
Little Rock	8,164	5,078	62.2%	5,433	2,471	45.5%	1,302	829	63.7%	1,426	1,037	72.7%	2	36	5,031
Milwaukee	10,412	4,041	38.8%	3,216	980	30.5%	439	154	35.1%	642	228	35.5%	11,577	-	3,207
Muskogee	17,595	8,360	47.5%	4,982	951	19.1%	833	205	24.6%	745	374	50.2%	2	5	3,243
New Orleans	14,044	9,485	67.5%	4,956	3,224	65.1%	282	216	76.6%	1,816	1,332	73.3%	13	96	5,008
Sioux Falls	1,126	372	33.0%	694	25	3.6%	120	20	16.7%	157	67	42.7%	-	1	262
St. Louis	19,238	12,806	66.6%	5,615	3,229	57.5%	1,028	602	58.6%	1,521	976	64.2%	11	100	5,967
St. Paul	11,792	3,157	26.8%	3,560	304	8.5%	4,739	200	4.2%	483	262	54.2%	18,712	-	1,383
Waco	49,281	37,646	76.4%	10,477	5,319	50.8%	1,015	536	52.8%	3,414	2,359	69.1%	4	10	12,709
Wichita	4,671	2,464	52.8%	1,784	696	39.0%	63	42	66.7%	548	341	62.2%	1	0	875
WESTERN AREA	202,648	151,627	74.8%	72,192	42,102	58.3%	13,175	8,071	61.3%	23,193	14,867	64.1%	522	210	46,872
Albuquerque	5,098	2,725	53.5%	2,130	1,045	49.1%	183	109	59.6%	605	361	59.7%	1	1	1,825
Anchorage	2,431	1,574	64.7%	2,269	1,455	64.1%	760	665	87.5%	366	305	83.3%	-	0	142
Boise	2,245	1,081	48.2%	1,354	398	29.4%	163	65	39.9%	385	190	49.4%	-	1	902
Denver	12,946	7,728	59.7%	5,481	2,905	53.0%	1,242	545	43.9%	1,630	831	51.0%	8	4	3,969
Cheyenne	1,180	405	34.3%	557	273	49.0%	35	31	88.6%	163	77	47.2%	2	3	318
Fort Harrison	2,030	950	46.8%	1,148	356	31.0%	136	68	50.0%	371	237	63.9%	-	0	280
Honolulu	6,065	4,646	76.6%	1,582	256	16.2%	137	32	23.4%	784	689	87.9%	3	0	723
Los Angeles	22,199	20,657	93.1%	6,344	3,190	50.3%	1,637	995	60.8%	1,254	1,133	90.4%	3	8	6,117
Manila	2,672	1,670	62.5%	1,266	475	37.5%	120	99	82.5%	721	489	67.8%	403	76	2,110
Oakland	29,697	27,728	93.4%	8,929	7,117	79.7%	941	762	81.0%	4,063	3,754	92.4%	13	5	7,515
Phoenix	22,535	16,878	74.9%	5,995	2,617	43.7%	737	616	83.6%	3,428	782	22.8%	1	2	4,959
Portland	11,866	7,603	64.1%	5,653	3,376	59.7%	1,479	992	67.1%	611	420	68.7%	3	18	5,312
Reno	9,374	7,284	77.7%	2,316	1,435	62.0%	153	84	54.9%	696	564	81.0%	6	0	1,048
Salt Lake City	18,664	13,254	71.0%	8,667	5,736	66.2%	1,034	798	77.2%	2,699	2,022	74.9%	-	3	1,759
San Diego	29,234	18,980	64.9%	6,042	3,217	53.2%	1,850	1,154	62.4%	2,891	1,262	43.7%	-	1	3,840
Seattle	24,412	18,464	75.6%	12,459	8,251	66.2%	2,568	1,056	41.1%	2,526	1,751	69.3%	79	88	6,053
Other	1	1	100.0%	34	9	26.5%	-	-	-	147	90	61.2%	-	3	15,191

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,846	37,538	50.2%	110,603	68,430	61.9%	30,330	12,800	42.2%	13,575	6,674	49.2%	14,445	10,902	2,373
Philadelphia	32,106	21,056	65.6%	54,365	40,863	75.2%	13,260	5,783	43.6%	7,396	3,836	51.9%	8,433	4,891	841
Milwaukee	17,270	4,752	27.5%	19,571	4,699	24.0%	6,265	2,547	40.7%	610	304	49.8%	2,491	1,524	737
St. Paul	25,040	11,542	46.1%	35,759	22,163	62.0%	10,611	4,318	40.7%	5,203	2,230	42.9%	3,453	4,487	795
Other (in transit)	430	188	43.7%	908	705	77.6%	194	152	78.4%	366	304	83.1%	68	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	27,899	28,543	(644)	-2.3%	289,281	302,050	(12,769)	-4.2%
Buffalo	7,015	6,856	159	2.3%	65,391	67,164	(1,773)	-2.6%
Atlanta	6,065	6,656	(591)	-8.9%	53,793	56,883	(3,090)	-5.4%
St. Louis	8,638	8,213	425	5.2%	86,253	89,615	(3,362)	-3.8%
Muskogee	6,181	6,818	(637)	-9.3%	83,844	88,388	(4,544)	-5.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.