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Compensation and Pension Entitlement October 12, 2010	# Pending	# Pending Over 125	% Over 125
	565,327	198,401	35.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	537,939	185,485	34.5%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		500,976	178,171	35.6%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	522	69	13.2%
Initial entitlement for service-connected disability (=>8)	010	35,146	14,120	40.2%
Initial entitlement for service-connected disability (<=7)	110	129,138	44,748	34.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,110	4,212	34.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	106	6	5.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	322,064	114,808	35.6%
Increased entitlement due to hospitalization or surgery	320	1,856	199	10.7%
Spina bifida and/or birth defects reconsideration	420	34	9	26.5%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		100,610	23,007	22.9%
Dependency	130	48,932	8,788	18.0%
Survivor restored entitlement	133	10	5	50.0%
Hospitalization adjustment (non-rating)	135	204	77	37.7%
Misc determinations	290	26,287	9,274	35.3%
Spina bifida and/or birth defects adjustments	450	3	1	33.3%
Future examination for disabilities	310	5,545	1,353	24.4%
Due process	600	19,629	3,509	17.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews *		18,601	8,068	43.4%
Income verification for unemployability	314	301	300	99.7%
Review of Hemodialysis related cases/conditions *	680	354	112	31.6%
Review of Radiation related cases/conditions	682	581	521	89.7%
Review of Misc cases referred to central office	684	56	51	91.1%
Review of effective date related to herbicide exposure	685	4	4	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	3,968	1,409	35.5%
Social Security number verification	690 Group	13,337	5,671	42.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

*Revised to more accurately categorize the Agent Orange presumptive workload.

	EP	# Pending	# Pending Over 125	% Over 125
Other *		194,455	128,163	65.9%
Pre-decisional hearings	173	1,340	849	63.4%
Correspondence	400	8,956	1,702	19.0%
Congressional correspondence	500	378	71	18.8%
Freedom of Information Act (FOIA) requests	510	19,854	6,952	35.0%
Reopened or new claims *	681	63,567	46,157	72.6%
Nehmer review cases based upon new Agent Orange presumptives *	687	85,026	61,489	72.3%
Review, including quality assurance	930	15,140	10,850	71.7%
Correction of errors	960	194	93	47.9%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		64,351	20,230	31.4%
Increased entitlement and/or reconsideration	120	18,855	3,981	21.1%
Initial entitlement - Veteran	180	13,225	2,064	15.6%
Initial entitlement - Survivor	190	32,271	14,185	44.0%
<p>Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		78,046	36,610	46.9%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,241	387	31.2%
Dependency	137	7,134	3,387	47.5%
Income adjustments	150	28,933	14,884	51.4%
Annual eligibility verification reporting (EVRs)	155	8,086	7,489	92.6%
Misc determinations	297	10,301	3,209	31.2%
Due process	607	22,351	7,254	32.5%
<p>Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		10,565	9,755	92.3%
Income Verification Match	154	8,738	8,737	100.0%
Cost of Living Adjustments	696	33	22	66.7%
Non-entitlement reviews	697	1,794	996	55.5%
<p>These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,376	2,017	59.7%
Correspondence	407	1,367	956	69.9%
Congressional correspondence	507	352	26	7.4%
Internal quality reviews	937	1,657	1,035	62.5%
<p>Combination of workload received from Veterans, survivors and internal sources.</p>				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	25,837
<p>Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.</p>		

Accrued	EP	# Pending
	165	3,544
<p>Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.</p>		

Appeals	EP	# Pending
October 12, 2010	NA	210,641
<p>Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).</p>		

Education	Type	# Pending
	Ch 33	19,804
	All	161,329
<p>Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.</p>		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

October 12, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	565,327	198,401 35.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	500,976	178,171	35.6%	100,610	23,007	22.9%	18,601	8,068	43.4%	194,455	128,163	65.9%	16,658	793	207,389
EASTERN AREA	104,564	43,989	42.1%	18,790	5,636	30.0%	5,102	2,157	42.3%	34,119	22,435	65.8%	4,284	139	35,832
Baltimore	10,996	6,302	57.3%	2,456	1,111	45.2%	173	137	79.2%	1,561	1,082	69.3%	128	7	2,628
Boston	5,775	2,165	37.5%	1,110	296	26.7%	573	349	60.9%	854	565	66.2%	718	8	2,907
Buffalo	5,318	2,136	40.2%	1,346	442	32.8%	132	83	62.9%	1,107	746	67.4%	301	11	789
Cleveland	13,919	4,088	29.4%	1,568	269	17.2%	415	74	17.8%	3,753	2,290	61.0%	333	19	6,231
Detroit	14,507	7,955	54.8%	1,949	437	22.4%	181	98	54.1%	3,397	1,939	57.1%	386	26	4,723
Hartford	1,713	152	8.9%	435	35	8.0%	91	22	24.2%	444	259	58.3%	48	3	878
Indianapolis	12,554	5,539	44.1%	1,662	313	18.8%	257	170	66.1%	2,788	1,740	62.4%	370	12	4,012
Manchester	1,599	585	36.6%	403	59	14.6%	44	17	38.6%	313	173	55.3%	86	4	679
New York	9,907	4,700	47.4%	1,836	397	21.6%	243	150	61.7%	1,929	1,470	76.2%	402	20	3,181
Newark	3,670	1,033	28.1%	612	119	19.4%	79	54	68.4%	998	529	53.0%	136	9	1,562
Philadelphia	12,218	4,931	40.4%	1,593	303	19.0%	1,906	399	20.9%	6,999	3,746	53.5%	327	-	3,417
Pittsburgh	5,441	2,334	42.9%	2,244	1,496	66.7%	591	485	82.1%	1,614	1,002	62.1%	624	17	2,173
Providence	1,907	349	18.3%	257	21	8.2%	79	5	6.3%	435	256	58.9%	66	2	1,266
Togus	3,107	960	30.9%	881	211	24.0%	290	87	30.0%	7,560	6,441	85.2%	277	-	659
White River J.	930	489	52.6%	175	58	33.1%	15	14	93.3%	150	94	62.7%	39	1	299
Wilmington	1,003	271	27.0%	263	69	26.2%	33	13	39.4%	217	103	47.5%	43	-	428
SOUTHERN AREA	162,347	55,397	34.1%	33,209	6,188	18.6%	6,103	3,608	59.1%	55,360	39,348	71.1%	4,404	283	60,497
Atlanta	22,878	8,815	38.5%	3,146	575	18.3%	484	301	62.2%	5,379	3,290	61.2%	258	33	7,894
Columbia	12,975	4,030	31.1%	1,997	303	15.2%	310	181	58.4%	6,520	5,105	78.3%	232	33	4,144
Huntington	4,030	817	20.3%	967	210	21.7%	150	71	47.3%	7,612	6,455	84.8%	212	9	2,241
Jackson	7,430	3,282	44.2%	1,692	350	20.7%	755	576	76.3%	1,213	770	63.5%	444	15	3,212
Louisville	5,137	1,057	20.6%	1,814	227	12.5%	570	281	49.3%	1,310	817	62.4%	393	6	1,544
Montgomery	11,934	4,900	41.1%	3,651	816	22.4%	1,608	1,143	71.1%	2,894	1,851	64.0%	599	33	8,873
Nashville	8,108	1,374	16.9%	1,274	54	4.2%	216	86	39.8%	2,925	1,791	61.2%	190	12	4,466
Roanoke	15,204	4,457	29.3%	2,510	165	6.6%	547	94	17.2%	5,473	4,386	80.1%	202	29	5,793
San Juan	4,496	1,795	39.9%	953	117	12.3%	49	33	67.3%	813	445	54.7%	325	19	3,819
St. Petersburg	32,052	9,919	30.9%	6,206	1,021	16.5%	1,227	787	64.1%	16,934	12,256	72.4%	1,102	74	12,309
Washington	41	10	24.4%	18	3	16.7%	2	2	100.0%	22	22	100.0%	13	-	11
Winston-Salem	38,062	14,941	39.3%	8,981	2,347	26.1%	185	53	28.6%	4,265	2,160	50.6%	434	20	6,191

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review *			Other *			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	120,069	40,132	33.4%	22,701	3,635	16.0%	3,381	1,105	32.7%	57,829	38,777	67.1%	5,051	148	49,969
Chicago	11,997	4,929	41.1%	1,746	371	21.2%	645	276	42.8%	3,118	2,200	70.6%	390	16	6,235
Des Moines	3,773	1,075	28.5%	624	84	13.5%	102	27	26.5%	1,013	563	55.6%	54	10	1,652
Fargo	1,075	144	13.4%	196	14	7.1%	53	3	5.7%	520	386	74.2%	45	1	317
Houston	24,792	11,784	47.5%	7,251	1,784	24.6%	335	222	66.3%	7,745	5,831	75.3%	539	21	12,309
Lincoln	2,967	339	11.4%	499	16	3.2%	90	7	7.8%	6,436	5,218	81.1%	56	22	1,303
Little Rock	6,025	1,550	25.7%	1,471	257	17.5%	269	142	52.8%	1,735	1,095	63.1%	259	8	2,894
Milwaukee	9,142	3,388	37.1%	1,055	63	6.0%	130	32	24.6%	3,282	2,226	67.8%	2,241	-	2,012
Muskogee	8,919	2,274	25.5%	1,469	94	6.4%	573	75	13.1%	7,663	6,257	81.7%	30	12	3,120
New Orleans	6,732	1,481	22.0%	1,107	102	9.2%	93	7	7.5%	1,391	887	63.8%	194	5	3,582
Sioux Falls	945	124	13.1%	250	32	12.8%	145	25	17.2%	375	218	58.1%	33	1	228
St. Louis	9,477	2,234	23.6%	1,961	438	22.3%	293	124	42.3%	5,288	4,242	80.2%	445	24	4,547
St. Paul	7,190	1,287	17.9%	1,081	78	7.2%	85	54	63.5%	3,376	2,727	80.8%	124	-	1,191
Waco	23,094	7,943	34.4%	3,458	239	6.9%	481	40	8.3%	15,019	6,368	42.4%	633	27	9,773
Wichita	3,941	1,580	40.1%	533	63	11.8%	87	71	81.6%	868	559	64.4%	8	1	806
WESTERN AREA	113,995	38,653	33.9%	25,889	7,544	29.1%	4,015	1,198	29.8%	46,382	27,582	59.5%	2,917	218	40,121
Albuquerque	3,656	1,219	33.3%	472	38	8.1%	120	61	50.8%	390	421	107.9%	137	2	1,994
Anchorage	1,112	339	30.5%	280	43	15.4%	56	18	32.1%	140	169	120.7%	30	2	213
Boise	1,706	223	13.1%	541	39	7.2%	93	19	20.4%	145	252	173.8%	69	5	640
Denver	7,369	1,690	22.9%	1,753	220	12.5%	312	135	43.3%	1,362	724	53.2%	256	12	3,164
Cheyenne	877	254	29.0%	235	68	28.9%	87	79	90.8%	266	127	47.7%	54	4	185
Fort Harrison	1,367	146	10.7%	329	11	3.3%	69	9	13.0%	502	231	46.0%	52	11	260
Honolulu	4,043	1,980	49.0%	421	60	14.3%	88	47	53.4%	799	593	74.2%	60	2	676
Los Angeles	11,754	4,654	39.6%	2,605	809	31.1%	78	73	93.6%	1,867	1,254	67.2%	226	16	6,333
Manila	1,412	345	24.4%	3,160	2,016	63.8%	49	38	77.6%	660	318	48.2%	306	71	2,377
Oakland	17,056	6,999	41.0%	3,024	851	28.1%	726	196	27.0%	3,036	1,908	62.8%	424	21	5,825
Phoenix	11,028	3,522	31.9%	1,217	54	4.4%	276	45	16.3%	6,905	5,766	83.5%	191	8	3,560
Portland	7,482	1,858	24.8%	2,106	533	25.3%	551	92	16.7%	1,691	943	55.8%	209	20	4,197
Reno	5,437	2,404	44.2%	895	137	15.3%	122	60	49.2%	735	420	57.1%	82	8	1,013
Salt Lake City	7,109	934	13.1%	1,539	153	9.9%	375	5	1.3%	1,077	395	36.7%	61	1	1,704
San Diego	20,085	6,638	33.0%	1,668	154	9.2%	637	147	23.1%	6,405	5,293	82.6%	109	8	3,322
Seattle	12,502	5,448	43.6%	5,644	2,358	41.8%	376	174	46.3%	20,402	8,768	43.0%	651	27	4,658
Other	1	-	0.0%	21	4	19.0%	-	-	-	765	21	2.7%	2	5	20,970

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	64,351	20,230	31.4%	78,046	36,610	46.9%	10,565	9,755	92.3%	3,376	2,017	59.7%	9,180	2,751	2,469
Philadelphia	21,328	8,520	39.9%	39,467	21,937	55.6%	1,066	1,063	99.7%	1,131	550	48.6%	5,316	1,858	779
Milwaukee	15,814	5,761	36.4%	16,966	6,811	40.1%	2,396	2,396	100.0%	460	274	59.6%	1,104	499	842
St. Paul	14,179	5,333	37.6%	20,899	7,597	36.4%	7,047	6,241	88.6%	1,290	913	70.8%	2,678	394	848
Other (in transit)	13,030	616	4.7%	714	265	37.1%	56	55	98.2%	495	280	56.6%	82	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	19,804	20,270	(466)	-2.3%	161,329	175,023	(13,694)	-7.8%
Buffalo	4,221	4,807	(586)	-12.2%	43,624	43,677	(53)	-0.1%
Atlanta	3,685	3,740	(55)	-1.5%	30,524	32,798	(2,274)	-6.9%
St Louis	4,302	4,773	(471)	-9.9%	34,716	37,146	(2,430)	-6.5%
Muskogee	7,596	6,950	646	9.3%	52,465	61,402	(8,937)	-14.6%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>