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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
October 13, 2012	895,401	591,708	66.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	858,421	566,599	66.0%

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>818,925</b>	<b>553,680</b>	<b>67.6%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,943	1,551	79.8%
Initial entitlement for service-connected disability (=>8)	010	73,933	49,935	67.5%
Initial entitlement for service-connected disability (<=7)	110	238,480	165,221	69.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,858	5,676	41.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	304	204	67.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	480,617	323,079	67.2%
Increased entitlement due to hospitalization or surgery	320	2,013	626	31.1%
Spina bifida and/or birth defects reconsideration	420	108	75	69.4%
Reopened or new Agent Orange claims prior to 8/30/10	681	227	65	28.6%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims prior to After 9/01/10	405	6,721	6,705	99.8%
Agent Orange claims where an interim decision was provided	409	721	543	75.3%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>284,148</b>	<b>161,110</b>	<b>56.7%</b>
Dependency	130	159,018	95,938	60.3%
Survivor restored entitlement	133	32	13	40.6%
Hospitalization adjustment (non-rating)	135	212	150	70.8%
Misc determinations	290	71,437	42,515	59.5%
Spina bifida and/or birth defects adjustments	450	7	4	57.1%
Future examination for disabilities	310	12,582	4,832	38.4%
Due process	600	40,860	17,658	43.2%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>50,219</b>	<b>31,157</b>	<b>62.0%</b>
Income verification for unemployability	314	2,740	2,740	100.0%
Review of Hemodialysis related cases/conditions	680	30	25	83.3%
Review of Radiation related cases/conditions	682	1,033	923	89.4%
Review of Misc cases referred to central office	684	830	17	2.0%
Review of effective date related to herbicide exposure	685	142	139	97.9%
Cost of Living Adjustments (COLAs) and other reviews	690	9,207	5,655	61.4%
Social Security number verification	690 Group	36,237	21,658	59.8%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>82,709</b>	<b>55,343</b>	<b>66.9%</b>
Pre-decisional hearings	173	2,222	1,646	74.1%
Correspondence	400	22,753	17,771	78.1%
Congressional correspondence	500	1,079	241	22.3%
Freedom of Information Act (FOIA) requests	510	25,514	11,861	46.5%
Review, including quality assurance	930	30,105	23,427	77.8%
Correction of errors	960	1,036	397	38.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>76,476</b>	<b>38,028</b>	<b>49.7%</b>
Increased entitlement and/or reconsideration	120	16,896	5,233	31.0%
Initial entitlement - Veteran	180	12,373	4,684	37.9%
Initial entitlement - Survivor	190	47,207	28,111	59.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>110,165</b>	<b>67,976</b>	<b>61.7%</b>
Hospitalization adjustment (non-rating)	135	1,673	481	28.8%
Dependency	137	11,500	6,639	57.7%
Income adjustments	150	47,935	35,416	73.9%
Annual eligibility verification reporting (EVRs)	155	6,614	6,208	93.9%
Misc determinations	297	21,119	12,629	59.8%
Due process	607	21,324	6,603	31.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>29,985</b>	<b>29,209</b>	<b>97.4%</b>
Income Verification Match	154	28,693	28,653	99.9%
Cost of Living Adjustments	696	158	152	96.2%
Non-entitlement reviews	697	1,134	404	35.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>14,112</b>	<b>7,802</b>	<b>55.3%</b>
Correspondence	407	9,821	5,592	56.9%
Congressional correspondence	507	1,849	310	16.8%
Internal quality reviews	937	2,442	1,900	77.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>62,953</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>12,147</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>254,147</b>

As Of October 15, 2012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>26,872</b>
	<b>All</b>	<b>254,271</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

# COMPENSATION AND PENSION INVENTORY

October 13, 2012

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
<b>USA</b>	895,401	591,708	66.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>818,925</b>	<b>553,680</b>	<b>67.6%</b>	<b>284,148</b>	<b>161,110</b>	<b>56.7%</b>	<b>50,219</b>	<b>31,157</b>	<b>62.0%</b>	<b>82,709</b>	<b>55,343</b>	<b>66.9%</b>	<b>48,418</b>	<b>1,072</b>	<b>253,293</b>
<b>EASTERN AREA</b>	163,966	112,320	68.5%	54,139	31,870	58.9%	10,410	7,067	67.9%	17,057	11,816	69.3%	17,362	212	43,439
Baltimore	19,217	16,077	83.7%	5,438	4,029	74.1%	491	426	86.8%	2,215	1,489	67.2%	2	2	3,420
Boston	11,146	8,308	74.5%	4,143	1,848	44.6%	777	472	60.7%	869	625	71.9%	1	1	4,106
Buffalo	7,844	4,660	59.4%	3,534	2,011	56.9%	153	112	73.2%	686	479	69.8%	2	2	1,035
Cleveland	23,843	16,691	70.0%	6,770	3,815	56.4%	1,221	1,127	92.3%	2,089	1,358	65.0%	5	103	7,782
Detroit	17,147	10,580	61.7%	6,017	3,496	58.1%	595	332	55.8%	1,810	1,462	80.8%	3	29	5,996
Hartford	2,875	1,201	41.8%	1,108	268	24.2%	17	7	41.2%	137	67	48.9%	-	0	828
Indianapolis	19,323	15,252	78.9%	5,647	4,042	71.6%	519	367	70.7%	2,229	1,644	73.8%	8	69	4,598
Manchester	2,210	1,424	64.4%	935	494	52.8%	107	55	51.4%	154	108	70.1%	1	1	770
New York	12,987	10,449	80.5%	4,597	2,003	43.6%	419	237	56.6%	810	619	76.4%	2	3	4,035
Newark	4,488	2,523	56.2%	1,761	1,023	58.1%	168	41	24.4%	432	260	60.2%	-	1	2,244
Philadelphia	22,722	13,722	60.4%	5,729	3,691	64.4%	4,404	3,090	70.2%	3,584	2,580	72.0%	17,333	-	3,495
Pittsburgh	11,233	8,230	73.3%	4,420	3,305	74.8%	538	396	73.6%	951	654	68.8%	3	1	2,764
Providence	3,770	1,506	39.9%	1,007	263	26.1%	316	146	46.2%	592	151	25.5%	1	0	1,027
Togus	3,098	556	17.9%	2,096	1,072	51.1%	616	227	36.9%	173	104	60.1%	-	0	577
White River J.	980	580	59.2%	393	184	46.8%	50	29	58.0%	131	91	69.5%	1	0	404
Wilmington	1,083	561	51.8%	544	326	59.9%	19	3	15.8%	195	125	64.1%	-	0	358
<b>SOUTHERN AREA</b>	243,408	153,927	63.2%	90,666	52,886	58.3%	14,302	10,644	74.4%	21,793	13,817	63.4%	89	288	87,459
Atlanta	32,418	20,173	62.2%	11,065	5,954	53.8%	618	383	62.0%	4,839	3,122	64.5%	1	2	11,876
Columbia	23,428	15,169	64.7%	5,356	1,366	25.5%	596	360	60.4%	1,007	720	71.5%	1	6	5,764
Huntington	10,067	4,652	46.2%	1,972	589	29.9%	189	110	58.2%	631	280	44.4%	1	4	3,172
Jackson	10,643	7,439	69.9%	3,077	720	23.4%	1,283	1,071	83.5%	792	554	69.9%	39	6	3,954
Louisville	10,984	6,943	63.2%	4,826	3,337	69.1%	1,157	988	85.4%	1,456	1,025	70.4%	23	49	3,259
Montgomery	15,053	10,182	67.6%	6,738	3,868	57.4%	2,664	1,387	52.1%	1,331	888	66.7%	4	63	10,684
Nashville	12,847	4,868	37.9%	5,774	2,523	43.7%	399	290	72.7%	1,400	545	38.9%	4	47	6,131
Roanoke	28,306	20,672	73.0%	10,729	7,027	65.5%	510	287	56.3%	2,586	1,771	68.5%	3	15	6,863
San Juan	5,123	3,525	68.8%	2,043	1,120	54.8%	197	138	70.1%	922	741	80.4%	-	0	4,874
St. Petersburg	46,808	29,876	63.8%	14,199	7,812	55.0%	1,018	450	44.2%	2,753	1,619	58.8%	12	91	20,337
Washington	85	57	67.1%	54	44	81.5%	39	28	71.8%	1,119	1,106	98.8%	-	0	-
Winston-Salem	47,646	30,371	63.7%	24,833	18,526	74.6%	5,632	5,152	91.5%	2,957	1,446	48.9%	1	5	10,545

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	208,758	135,549	64.9%	65,346	33,457	51.2%	12,165	5,392	44.3%	20,652	14,660	71.0%	30,442	379	60,332
Chicago	21,383	17,078	79.9%	5,447	4,471	82.1%	866	708	81.8%	2,868	2,297	80.1%	10	124	5,658
Des Moines	7,156	4,897	68.4%	2,335	1,210	51.8%	194	105	54.1%	305	246	80.7%	-	2	1,378
Fargo	1,025	302	29.5%	569	27	4.7%	64	15	23.4%	53	26	49.1%	-	0	322
Houston	37,737	27,765	73.6%	14,420	9,991	69.3%	1,029	885	86.0%	6,095	4,866	79.8%	6	4	13,759
Lincoln	4,908	1,564	31.9%	1,706	254	14.9%	208	45	21.6%	545	215	39.4%	-	0	1,530
Little Rock	8,178	5,125	62.7%	5,490	2,514	45.8%	1,284	823	64.1%	1,430	1,056	73.8%	2	39	5,031
Milwaukee	10,445	4,056	38.8%	3,215	992	30.9%	443	294	66.4%	639	234	36.6%	11,485	-	3,207
Muskogee	17,582	8,669	49.3%	5,129	1,020	19.9%	830	202	24.3%	756	384	50.8%	1	5	3,243
New Orleans	14,131	9,562	67.7%	4,977	3,282	65.9%	275	211	76.7%	1,829	1,352	73.9%	14	97	5,008
Sioux Falls	1,119	378	33.8%	726	18	2.5%	121	15	12.4%	162	66	40.7%	-	1	262
St. Louis	19,244	12,728	66.1%	5,459	3,257	59.7%	1,010	586	58.0%	1,532	970	63.3%	12	98	5,967
St. Paul	11,924	3,220	27.0%	3,538	316	8.9%	4,733	912	19.3%	503	268	53.3%	18,908	-	1,383
Waco	49,207	37,686	76.6%	10,527	5,361	50.9%	1,042	549	52.7%	3,381	2,331	68.9%	4	9	12,709
Wichita	4,719	2,519	53.4%	1,808	744	41.2%	66	42	63.6%	554	349	63.0%	-	0	875
<b>WESTERN AREA</b>	202,792	151,883	74.9%	73,960	42,887	58.0%	13,342	8,054	60.4%	23,069	14,961	64.9%	525	190	46,872
Albuquerque	5,158	2,761	53.5%	2,130	1,060	49.8%	183	108	59.0%	604	361	59.8%	1	1	1,825
Anchorage	2,490	1,613	64.8%	2,300	1,469	63.9%	878	665	75.7%	369	309	83.7%	-	0	142
Boise	2,229	1,062	47.6%	1,383	402	29.1%	140	68	48.6%	366	202	55.2%	-	1	902
Denver	12,961	7,776	60.0%	5,552	2,988	53.8%	1,214	500	41.2%	1,584	828	52.3%	8	4	3,969
Cheyenne	1,221	445	36.4%	542	249	45.9%	33	28	84.8%	170	83	48.8%	2	4	318
Fort Harrison	2,022	950	47.0%	1,179	366	31.0%	141	65	46.1%	373	237	63.5%	-	0	280
Honolulu	6,100	4,673	76.6%	1,609	289	18.0%	134	36	26.9%	791	207	26.3%	3	1	723
Los Angeles	22,124	20,535	92.8%	6,405	3,253	50.8%	1,670	986	59.0%	1,249	1,128	90.3%	3	7	6,117
Manila	2,618	1,640	62.6%	1,283	489	38.1%	121	97	80.2%	737	489	66.4%	407	79	2,110
Oakland	29,787	27,554	92.5%	10,204	7,251	71.1%	941	760	80.8%	4,093	3,793	92.7%	13	4	7,515
Phoenix	22,628	17,003	75.1%	6,062	2,683	44.3%	741	631	85.2%	3,278	804	24.5%	1	2	4,959
Portland	11,887	7,578	63.8%	5,682	3,411	60.0%	1,509	989	65.5%	651	424	65.1%	3	18	5,312
Reno	9,393	7,361	78.4%	2,335	1,459	62.5%	151	87	57.6%	690	562	81.4%	6	1	1,048
Salt Lake City	18,659	13,348	71.5%	8,728	5,877	67.3%	1,063	818	77.0%	2,677	2,023	75.6%	-	3	1,759
San Diego	29,204	19,058	65.3%	6,044	3,275	54.2%	1,853	1,154	62.3%	2,914	1,262	43.3%	-	1	3,840
Seattle	24,311	18,526	76.2%	12,522	8,366	66.8%	2,570	1,062	41.3%	2,523	1,756	69.6%	78	64	6,053
Other	1	1	100.0%	37	10	27.0%	-	-	-	138	89	64.5%	-	3	15,191

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	76,476	38,028	49.7%	110,165	67,976	61.7%	29,985	29,209	97.4%	14,134	7,816	55.3%	14,535	11,075	2,373
Philadelphia	33,322	21,210	63.7%	54,456	40,442	74.3%	13,004	12,963	99.7%	8,111	3,943	48.6%	8,486	5,012	841
Milwaukee	17,228	4,851	28.2%	19,222	4,459	23.2%	6,172	6,167	99.9%	563	281	49.9%	2,518	1,513	737
St. Paul	25,504	11,781	46.2%	35,603	22,384	62.9%	10,612	9,893	93.2%	5,090	3,281	64.5%	3,462	4,550	795
Other (in transit)	422	186	44.1%	884	691	78.2%	197	186	94.4%	370	311	84.1%	69	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	26,872	27,899	(1,027)	-3.7%	254,271	289,281	(35,010)	-12.1%
Buffalo	6,907	7,015	(108)	-1.5%	58,950	65,391	(6,441)	-9.8%
Atlanta	5,693	6,065	(372)	-6.1%	50,106	53,793	(3,687)	-6.9%
St. Louis	8,371	8,638	(267)	-3.1%	80,985	86,253	(5,268)	-6.1%
Muskogee	5,901	6,181	(280)	-4.5%	64,230	83,844	(19,614)	-23.4%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.