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Compensation and Pension Entitlement October 15, 2011	# Pending	# Pending Over 125	% Over 125
	855,862	516,517	60.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	823,754	499,594	60.6%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		782,603	484,955	62.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	916	197	21.5%
Initial entitlement for service-connected disability (=>8)	010	61,206	38,951	63.6%
Initial entitlement for service-connected disability (<=7)	110	202,798	124,258	61.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,826	4,355	36.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	173	35	20.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	446,996	277,804	62.1%
Increased entitlement due to hospitalization or surgery	320	2,288	739	32.3%
Spina bifida and/or birth defects reconsideration	420	67	18	26.9%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,047	991	94.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	18,995	18,035	94.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	32,900	18,144	55.1%
Agent Orange claims where an interim decision was provided*	409	3,391	1,428	42.1%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		180,158	56,342	31.3%
Dependency	130	76,450	22,328	29.2%
Survivor restored entitlement	133	13	9	69.2%
Hospitalization adjustment (non-rating)	135	170	72	42.4%
Misc determinations	290	54,696	24,680	45.1%
Spina bifida and/or birth defects adjustments	450	7	2	28.6%
Future examination for disabilities	310	10,648	4,062	38.1%
Due process	600	38,174	5,189	13.6%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		30,644	15,351	50.1%
Income verification for unemployability	314	153	153	100.0%
Review of Hemodialysis related cases/conditions	680	46	42	91.3%
Review of Radiation related cases/conditions	682	471	414	87.9%
Review of Misc cases referred to central office	684	35	29	82.9%
Review of effective date related to herbicide exposure	685	172	144	83.7%
Cost of Living Adjustments (COLAs) and other reviews	690	6,121	2,051	33.5%
Social Security number verification	690 Group	23,646	12,518	52.9%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		87,054	48,220	55.4%
Pre-decisional hearings	173	1,526	1,025	67.2%
Correspondence	400	43,245	23,349	54.0%
Congressional correspondence	500	992	183	18.4%
Freedom of Information Act (FOIA) requests	510	19,185	5,951	31.0%
Review, including quality assurance	930	21,794	17,534	80.5%
Correction of errors	960	312	178	57.1%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,259	31,562	43.1%
Increased entitlement and/or reconsideration	120	19,783	7,673	38.8%
Initial entitlement - Veteran	180	11,876	3,154	26.6%
Initial entitlement - Survivor	190	41,600	20,735	49.8%
<p>Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		86,554	41,958	48.5%
Hospitalization adjustment (non-rating)	135	1,750	825	47.1%
Dependency	137	9,455	4,605	48.7%
Income adjustments	150	39,267	25,299	64.4%
Annual eligibility verification reporting (EVRs)	155	2,581	2,448	94.8%
Misc determinations	297	18,200	5,720	31.4%
Due process	607	15,301	3,061	20.0%
<p>Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		1,698	364	21.4%
Income Verification Match	154	1,240	156	12.6%
Cost of Living Adjustments	696	55	25	45.5%
Non-entitlement reviews	697	403	183	45.4%
<p>These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,165	2,394	57.5%
Correspondence	407	635	464	73.1%
Congressional correspondence	507	1,147	163	14.2%
Internal quality reviews	937	2,383	1,767	74.2%
<p>Combination of workload received from Veterans, survivors and internal sources.</p>				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	54,614
<p>Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.</p>		

Accrued	EP	# Pending
	165	6,936
<p>Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.</p>		

Appeals	EP	# Pending
As Of October 17, 2011	NA	248,773
<p>Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).</p>		

Education	Type	# Pending
	Ch 33	19,340
	All	146,624
<p>Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.</p>		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

October 15, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	855,862	516,517 60.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	782,603	484,955	62.0%	180,158	56,343	31.3%	30,644	15,351	50.1%	87,054	48,220	55.4%	24,212	699	245,936
EASTERN AREA	161,281	104,246	64.6%	36,191	13,805	38.1%	6,159	3,870	62.8%	18,977	11,314	59.6%	17,628	77	40,740
Baltimore	15,654	11,659	74.5%	3,177	1,525	48.0%	414	283	68.4%	1,240	896	72.3%	4	-	2,870
Boston	8,039	4,873	60.6%	1,474	226	15.3%	197	74	37.6%	952	630	66.2%	-	-	3,969
Buffalo	7,043	3,954	56.1%	3,600	1,160	32.2%	151	114	75.5%	667	408	61.2%	3	1	715
Cleveland	22,239	13,458	60.5%	4,633	1,696	36.6%	815	614	75.3%	3,299	1,439	43.6%	2	30	6,232
Detroit	19,078	12,035	63.1%	3,962	1,166	29.2%	451	328	72.7%	2,731	1,481	54.2%	1	29	5,912
Hartford	3,763	1,941	51.6%	991	160	16.1%	393	230	58.5%	396	223	56.3%	-	1	892
Indianapolis	20,262	15,009	74.1%	3,497	1,773	50.7%	372	304	81.7%	2,677	1,836	68.6%	-	14	4,265
Manchester	2,030	1,128	55.6%	694	264	38.0%	32	9	28.1%	230	126	54.8%	-	-	792
New York	14,680	11,000	74.9%	2,835	723	25.5%	100	9	9.0%	1,153	868	75.3%	-	-	3,921
Newark	4,652	2,481	53.3%	1,336	539	40.3%	138	130	94.2%	549	274	49.9%	2	1	1,938
Philadelphia	25,421	15,806	62.2%	4,035	1,958	48.5%	1,680	936	55.7%	2,149	1,448	67.4%	17,615	-	3,444
Pittsburgh	9,183	5,789	63.0%	2,524	1,281	50.8%	544	445	81.8%	1,422	790	55.6%	1	-	3,093
Providence	3,198	1,635	51.1%	754	147	19.5%	413	165	40.0%	515	294	57.1%	-	-	1,097
Togus	3,591	2,194	61.1%	1,961	970	49.5%	412	216	52.4%	664	411	61.9%	-	1	724
White River J.	1,150	676	58.8%	271	81	29.9%	24	7	29.2%	134	84	62.7%	-	-	378
Wilmington	1,298	608	46.8%	447	146	32.7%	23	6	26.1%	199	106	53.3%	-	-	498
SOUTHERN AREA	239,511	141,950	59.3%	57,948	14,811	25.6%	9,681	4,122	42.6%	26,313	13,458	51.1%	99	124	76,829
Atlanta	32,129	20,570	64.0%	6,530	1,903	29.1%	346	219	63.3%	5,286	2,794	52.9%	-	-	10,126
Columbia	21,512	12,060	56.1%	3,887	636	16.4%	465	110	23.7%	1,229	869	70.7%	3	2	4,305
Huntington	8,518	5,786	67.9%	1,159	290	25.0%	247	127	51.4%	1,297	919	70.9%	-	4	2,865
Jackson	9,948	6,546	65.8%	2,256	390	17.3%	729	474	65.0%	940	612	65.1%	16	16	4,025
Louisville	9,285	4,566	49.2%	3,446	913	26.5%	1,163	542	46.6%	1,204	536	44.5%	61	9	2,472
Montgomery	13,491	6,671	49.4%	4,855	1,068	22.0%	785	383	48.8%	1,530	679	44.4%	1	20	9,403
Nashville	12,903	4,826	37.4%	3,466	364	10.5%	508	124	24.4%	2,282	691	30.3%	2	32	5,845
Roanoke	25,738	17,134	66.6%	6,133	1,445	23.6%	792	358	45.2%	2,253	1,214	53.9%	2	4	7,198
San Juan	5,225	2,859	54.7%	1,446	251	17.4%	81	53	65.4%	522	380	72.8%	4	3	4,351
St. Petersburg	46,775	27,477	58.7%	8,069	1,968	24.4%	571	322	56.4%	6,100	2,935	48.1%	7	33	18,023
Washington	67	17	25.4%	75	63	84.0%	41	40	97.6%	7	7	100.0%	-	-	2
Winston-Salem	53,920	33,438	62.0%	16,626	5,520	33.2%	3,953	1,370	34.7%	3,663	1,822	49.7%	3	1	8,214

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	190,121	116,125	61.1%	44,424	15,066	33.9%	6,439	2,648	41.1%	21,553	11,994	55.6%	6,054	369	59,895
Chicago	19,999	14,441	72.2%	3,734	1,956	52.4%	762	561	73.6%	2,843	1,783	62.7%	1	30	6,295
Des Moines	5,973	3,303	55.3%	2,196	838	38.2%	205	154	75.1%	753	452	60.0%	-	1	1,882
Fargo	1,446	580	40.1%	369	45	12.2%	89	15	16.9%	186	98	52.7%	1	-	270
Houston	33,542	22,381	66.7%	13,402	7,174	53.5%	958	602	62.8%	4,009	2,396	59.8%	3	5	14,086
Lincoln	2,611	436	16.7%	580	16	2.8%	197	39	19.8%	401	70	17.5%	-	-	1,552
Little Rock	7,431	4,202	56.5%	3,215	746	23.2%	1,228	239	19.5%	1,492	737	49.4%	-	7	4,283
Milwaukee	12,275	5,261	42.9%	2,265	145	6.4%	223	20	9.0%	1,249	375	30.0%	5,665	-	2,411
Muskogee	13,014	6,921	53.2%	3,733	701	18.8%	1,241	296	23.9%	1,271	754	59.3%	7	2	3,460
New Orleans	10,901	6,022	55.2%	2,449	925	37.8%	221	188	85.1%	1,405	877	62.4%	-	15	5,062
Sioux Falls	1,068	268	25.1%	334	18	5.4%	194	18	9.3%	214	68	31.8%	-	3	256
St. Louis	16,861	10,333	61.3%	3,435	1,413	41.1%	368	274	74.5%	1,709	969	56.7%	-	13	6,635
St. Paul	9,704	2,409	24.8%	2,229	58	2.6%	148	22	14.9%	648	305	47.1%	125	-	1,527
Waco	50,777	37,331	73.5%	5,285	845	16.0%	551	178	32.3%	4,886	2,877	58.9%	251	293	11,390
Wichita	4,519	2,237	49.5%	1,198	186	15.5%	54	42	77.8%	487	233	47.8%	1	-	786
WESTERN AREA	191,689	121,254	63.3%	41,563	12,656	30.5%	8,118	4,711	58.0%	20,176	11,440	56.7%	427	129	47,724
Albuquerque	4,858	2,443	50.3%	989	172	17.4%	45	26	57.8%	586	307	52.4%	-	-	2,149
Anchorage	1,569	719	45.8%	1,070	526	49.2%	379	213	56.2%	279	184	65.9%	-	-	170
Boise	2,048	644	31.4%	978	160	16.4%	86	35	40.7%	380	101	26.6%	1	-	834
Denver	9,692	4,655	48.0%	2,769	585	21.1%	499	100	20.0%	725	324	44.7%	1	3	3,934
Cheyenne	1,030	422	41.0%	542	282	52.0%	32	12	37.5%	263	125	47.5%	-	-	326
Fort Harrison	1,229	211	17.2%	638	25	3.9%	124	31	25.0%	240	43	17.9%	-	-	334
Honolulu	4,937	3,348	67.8%	576	123	21.4%	64	38	59.4%	847	655	77.3%	1	-	712
Los Angeles	20,847	14,161	67.9%	5,417	1,214	22.4%	1,988	1,073	54.0%	1,573	952	60.5%	-	-	6,770
Manila	3,124	911	29.2%	1,125	297	26.4%	105	56	53.3%	1,094	560	51.2%	208	33	2,213
Oakland	29,744	20,480	68.9%	5,735	2,076	36.2%	403	290	72.0%	3,527	2,247	63.7%	3	4	7,013
Phoenix	21,991	16,330	74.3%	3,279	540	16.5%	713	515	72.2%	2,711	1,581	58.3%	-	2	5,017
Portland	11,738	6,868	58.5%	2,881	1,022	35.5%	670	228	34.0%	1,707	785	46.0%	1	11	5,065
Reno	7,646	5,052	66.1%	1,252	342	27.3%	79	27	34.2%	838	524	62.5%	-	-	1,017
Salt Lake City	12,770	4,665	36.5%	4,364	1,156	26.5%	1,366	1,207	88.4%	1,521	815	53.6%	-	-	1,916
San Diego	29,339	17,570	59.9%	2,495	462	18.5%	732	379	51.8%	1,113	637	57.2%	-	-	4,355
Seattle	29,127	22,775	78.2%	7,453	3,674	49.3%	833	481	57.7%	2,772	1,600	57.7%	212	76	5,899
Other	1	1,380	138000.0%	32	5	15.6%	247	-	-	35	14	40.0%	4	-	20,748

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,259	31,562	43.1%	86,554	41,958	48.5%	1,698	364	21.4%	4,165	2,394	57.5%	30,402	6,237	2,837
Philadelphia	33,506	17,595	52.5%	39,252	21,826	55.6%	938	20	2.1%	1,911	722	37.8%	5,572	2,986	1,194
Milwaukee	18,981	5,873	30.9%	17,800	3,983	22.4%	44	10	22.7%	489	301	61.6%	1,712	1,248	657
St. Paul	20,438	7,977	39.0%	28,891	15,870	54.9%	693	316	45.6%	1,560	1,209	77.5%	22,981	2,003	986
Other (in transit)	334	117	35.0%	611	279	45.7%	23	18	78.3%	205	162	79.0%	137	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	19,340	19,594	(254)	-1.3%	146,624	124,278	22,346	18.0%
Buffalo	7,126	7,488	(362)	-4.8%	53,593	50,126	3,467	6.9%
Atlanta	3,042	2,921	121	4.1%	21,484	16,006	5,478	34.2%
St Louis	3,746	3,927	(181)	-4.6%	26,716	25,357	1,359	5.4%
Muskogee	5,426	5,258	168	3.2%	44,831	32,789	12,042	36.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>