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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	October 22, 2011	858,706	519,335

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		827,167	502,324

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			785,558	487,735
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	891	203	22.8%
Initial entitlement for service-connected disability (=>8)	010	61,416	39,146	63.7%
Initial entitlement for service-connected disability (<=7)	110	203,861	125,409	61.5%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,960	4,368	36.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	174	37	21.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	449,538	279,881	62.3%
Increased entitlement due to hospitalization or surgery	320	2,253	714	31.7%
Spina bifida and/or birth defects reconsideration	420	64	21	32.8%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,040	976	93.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	18,075	17,261	95.5%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	32,914	18,280	55.5%
Agent Orange claims where an interim decision was provided*	409	3,372	1,439	42.7%
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			182,470	57,676
Dependency	130	78,486	23,282	29.7%
Survivor restored entitlement	133	14	9	64.3%
Hospitalization adjustment (non-rating)	135	178	73	41.0%
Misc determinations	290	54,058	25,058	46.4%
Spina bifida and/or birth defects adjustments	450	8	2	25.0%
Future examination for disabilities	310	11,262	4,017	35.7%
Due process	600	38,464	5,235	13.6%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			32,879	15,258
Income verification for unemployability	314	2,258	149	6.6%
Review of Hemodialysis related cases/conditions	680	51	44	86.3%
Review of Radiation related cases/conditions	682	476	414	87.0%
Review of Misc cases referred to central office	684	37	30	81.1%
Review of effective date related to herbicide exposure	685	174	143	82.2%
Cost of Living Adjustments (COLAs) and other reviews	690	6,304	2,062	32.7%
Social Security number verification	690 Group	23,579	12,416	52.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			87,225	48,577
Pre-decisional hearings	173	1,525	1,037	68.0%
Correspondence	400	43,355	23,529	54.3%
Congressional correspondence	500	995	187	18.8%
Freedom of Information Act (FOIA) requests	510	19,170	5,998	31.3%
Review, including quality assurance	930	21,871	17,647	80.7%
Correction of errors	960	309	179	57.9%
Combination of workload received from Veterans, survivors and internal sources.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>73,148</b>	<b>31,600</b>	<b>43.2%</b>
Increased entitlement and/or reconsideration	120	19,685	7,654	38.9%
Initial entitlement - Veteran	180	11,791	3,179	27.0%
Initial entitlement - Survivor	190	41,672	20,767	49.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>85,306</b>	<b>41,463</b>	<b>48.6%</b>
Hospitalization adjustment (non-rating)	135	1,764	849	48.1%
Dependency	137	9,312	4,679	50.2%
Income adjustments	150	38,647	25,052	64.8%
Annual eligibility verification reporting (EVRs)	155	2,107	2,003	95.1%
Misc determinations	297	18,449	5,796	31.4%
Due process	607	15,027	3,084	20.5%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>24,556</b>	<b>382</b>	<b>1.6%</b>
Income Verification Match	154	24,111	148	0.6%
Cost of Living Adjustments	696	53	38	71.7%
Non-entitlement reviews	697	392	196	50.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>4,160</b>	<b>2,417</b>	<b>58.1%</b>
Correspondence	407	632	449	71.0%
Congressional correspondence	507	1,156	195	16.9%
Internal quality reviews	937	2,372	1,773	74.7%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	54,665
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	7,090
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of October 24, 2011	NA	249,038
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	18,105
	All	127,747
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

# COMPENSATION AND PENSION INVENTORY

October 22, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	858,706	519,335 60.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>785,558</b>	<b>487,735</b>	<b>62.1%</b>	<b>182,470</b>	<b>57,677</b>	<b>31.6%</b>	<b>32,879</b>	<b>15,258</b>	<b>46.4%</b>	<b>87,225</b>	<b>48,577</b>	<b>55.7%</b>	<b>24,244</b>	<b>766</b>	<b>246,171</b>
<b>EASTERN AREA</b>	161,756	104,890	64.8%	36,966	14,458	39.1%	7,143	3,866	54.1%	18,955	11,423	60.3%	17,553	79	40,746
Baltimore	15,717	11,821	75.2%	3,203	1,549	48.4%	423	283	66.9%	1,238	906	73.2%	4	-	2,872
Boston	8,099	4,993	61.6%	1,534	250	16.3%	192	75	39.1%	944	638	67.6%	-	-	4,003
Buffalo	7,149	3,997	55.9%	3,581	1,166	32.6%	183	113	61.7%	662	406	61.3%	3	1	710
Cleveland	22,248	13,403	60.2%	4,864	1,749	36.0%	825	631	76.5%	3,254	1,426	43.8%	1	28	6,231
Detroit	19,252	12,194	63.3%	4,081	1,219	29.9%	438	321	73.3%	2,801	1,547	55.2%	3	31	5,877
Hartford	3,854	2,042	53.0%	1,029	154	15.0%	397	234	58.9%	381	221	58.0%	-	1	887
Indianapolis	20,362	15,107	74.2%	3,550	1,849	52.1%	376	305	81.1%	2,651	1,830	69.0%	-	14	4,306
Manchester	2,007	1,122	55.9%	708	261	36.9%	30	9	30.0%	243	131	53.9%	-	-	791
New York	14,755	11,051	74.9%	2,983	755	25.3%	111	10	9.0%	1,158	874	75.5%	1	1	3,900
Newark	4,747	2,540	53.5%	1,341	554	41.3%	138	128	92.8%	563	288	51.2%	3	1	1,936
Philadelphia	25,450	15,932	62.6%	4,104	1,949	47.5%	2,617	924	35.3%	2,162	1,491	69.0%	17,536	-	3,463
Pittsburgh	9,256	5,851	63.2%	2,542	1,297	51.0%	549	446	81.2%	1,426	790	55.4%	1	1	3,086
Providence	3,212	1,640	51.1%	754	157	20.8%	410	163	39.8%	509	290	57.0%	-	-	1,087
Togus	3,219	1,899	59.0%	1,959	1,321	67.4%	406	211	52.0%	626	394	62.9%	1	1	725
White River J.	1,140	687	60.3%	283	80	28.3%	26	7	26.9%	138	87	63.0%	-	-	376
Wilmington	1,289	611	47.4%	450	148	32.9%	22	6	27.3%	199	104	52.3%	-	-	496
<b>SOUTHERN AREA</b>	240,239	142,482	59.3%	58,873	15,061	25.6%	9,856	4,042	41.0%	26,264	13,412	51.1%	45	138	76,870
Atlanta	32,195	20,496	63.7%	6,683	1,889	28.3%	332	208	62.7%	5,252	2,806	53.4%	-	-	10,111
Columbia	21,514	12,105	56.3%	4,115	683	16.6%	518	115	22.2%	1,226	867	70.7%	3	3	4,348
Huntington	8,452	5,707	67.5%	1,165	301	25.8%	252	131	52.0%	1,274	874	68.6%	-	5	2,853
Jackson	10,062	6,610	65.7%	2,293	405	17.7%	752	485	64.5%	947	605	63.9%	16	17	4,017
Louisville	9,392	4,627	49.3%	3,579	955	26.7%	1,192	548	46.0%	1,198	538	44.9%	8	9	2,502
Montgomery	13,710	6,828	49.8%	4,897	1,087	22.2%	801	389	48.6%	1,542	688	44.6%	1	22	9,389
Nashville	13,094	4,932	37.7%	3,501	366	10.5%	538	127	23.6%	2,332	716	30.7%	3	34	5,870
Roanoke	25,804	17,304	67.1%	6,259	1,475	23.6%	815	332	40.7%	2,290	1,213	53.0%	1	4	7,058
San Juan	5,204	2,813	54.1%	1,549	269	17.4%	80	54	67.5%	483	368	76.2%	4	3	4,376
St. Petersburg	46,985	27,640	58.8%	8,138	1,935	23.8%	560	304	54.3%	6,066	2,934	48.4%	6	40	18,096
Washington	67	17	25.4%	76	64	84.2%	41	41	100.0%	7	7	100.0%	-	-	2
Winston-Salem	53,760	33,403	62.1%	16,618	5,632	33.9%	3,975	1,308	32.9%	3,647	1,796	49.2%	3	1	8,248

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	191,090	116,998	61.2%	44,717	15,095	33.8%	7,527	2,652	35.2%	21,747	12,180	56.0%	6,196	416	60,069
Chicago	20,097	14,705	73.2%	3,700	1,978	53.5%	736	539	73.2%	2,903	1,859	64.0%	1	35	6,282
Des Moines	6,056	3,335	55.1%	2,209	808	36.6%	205	146	71.2%	752	459	61.0%	-	1	1,875
Fargo	1,428	566	39.6%	347	45	13.0%	96	12	12.5%	195	96	49.2%	1	-	274
Houston	33,787	22,605	66.9%	13,491	7,209	53.4%	958	604	63.0%	4,003	2,414	60.3%	3	6	14,098
Lincoln	2,552	430	16.8%	618	26	4.2%	159	33	20.8%	406	78	19.2%	-	-	1,565
Little Rock	7,542	4,233	56.1%	3,203	714	22.3%	1,224	244	19.9%	1,498	736	49.1%	-	7	4,293
Milwaukee	12,112	5,154	42.6%	2,320	142	6.1%	368	21	5.7%	1,175	359	30.6%	5,794	-	2,425
Muskogee	13,114	6,939	52.9%	3,589	660	18.4%	1,121	268	23.9%	1,291	771	59.7%	7	3	3,457
New Orleans	11,082	6,100	55.0%	2,539	947	37.3%	226	200	88.5%	1,428	902	63.2%	1	20	5,104
Sioux Falls	1,056	263	24.9%	379	17	4.5%	230	14	6.1%	210	62	29.5%	-	3	260
St. Louis	16,864	10,440	61.9%	3,390	1,430	42.2%	373	274	73.5%	1,703	971	57.0%	1	14	6,664
St. Paul	9,841	2,407	24.5%	2,186	88	4.0%	1,234	84	6.8%	660	293	44.4%	123	-	1,523
Waco	50,973	37,546	73.7%	5,539	867	15.7%	543	171	31.5%	5,020	2,938	58.5%	265	326	11,458
Wichita	4,586	2,275	49.6%	1,207	164	13.6%	54	42	77.8%	503	242	48.1%	-	1	791
<b>WESTERN AREA</b>	192,472	121,770	63.3%	41,872	13,057	31.2%	8,174	4,698	57.5%	20,222	11,547	57.1%	444	133	47,852
Albuquerque	4,918	2,448	49.8%	974	173	17.8%	46	26	56.5%	584	299	51.2%	-	-	2,152
Anchorage	1,602	746	46.6%	1,085	529	48.8%	454	219	48.2%	292	194	66.4%	-	-	165
Boise	2,046	672	32.8%	957	171	17.9%	83	32	38.6%	385	102	26.5%	1	-	840
Denver	9,737	4,492	46.1%	2,886	600	20.8%	458	100	21.8%	710	332	46.8%	1	3	3,954
Cheyenne	1,045	416	39.8%	553	302	54.6%	30	10	33.3%	268	125	46.6%	-	-	330
Fort Harrison	1,150	196	17.0%	633	33	5.2%	93	11	11.8%	237	44	18.6%	-	-	351
Honolulu	4,976	3,354	67.4%	596	140	23.5%	64	37	57.8%	855	666	77.9%	1	-	709
Los Angeles	21,062	14,416	68.4%	5,418	1,199	22.1%	1,956	1,066	54.5%	1,582	971	61.4%	-	-	6,762
Manila	3,186	961	30.2%	1,189	320	26.9%	124	57	46.0%	1,113	570	51.2%	224	32	2,210
Oakland	29,998	20,758	69.2%	5,716	2,026	35.4%	399	281	70.4%	3,531	2,329	66.0%	3	4	7,045
Phoenix	21,868	16,274	74.4%	3,304	884	26.8%	716	523	73.0%	2,600	1,522	58.5%	-	2	5,037
Portland	11,999	6,939	57.8%	2,874	1,038	36.1%	648	231	35.6%	1,754	799	45.6%	1	12	5,081
Reno	7,676	5,091	66.3%	1,299	351	27.0%	85	28	32.9%	824	533	64.7%	-	-	1,015
Salt Lake City	12,992	4,823	37.1%	4,372	1,149	26.3%	1,392	1,208	86.8%	1,586	844	53.2%	-	-	1,926
San Diego	29,088	17,376	59.7%	2,497	455	18.2%	731	384	52.5%	1,178	629	53.4%	-	-	4,336
Seattle	29,129	22,808	78.3%	7,519	3,687	49.0%	895	485	54.2%	2,723	1,588	58.3%	213	80	5,939
Other	1	1,595	159500.0%	42	6	14.3%	179	-	-	37	15	40.5%	6	-	20,634

\* Revised to more accurately categorize the Agent Orange presumptive workload.

**PENSION INVENTORY**

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>73,148</b>	<b>31,600</b>	<b>43.2%</b>	<b>85,306</b>	<b>41,463</b>	<b>48.6%</b>	<b>24,556</b>	<b>382</b>	<b>1.6%</b>	<b>4,160</b>	<b>2,417</b>	<b>58.1%</b>	<b>30,421</b>	<b>6,324</b>	<b>2,867</b>
Philadelphia	33,331	17,584	52.8%	38,896	21,541	55.4%	11,729	19	0.2%	1,890	730	38.6%	5,579	3,045	1,159
Milwaukee	19,161	5,894	30.8%	17,493	3,897	22.3%	5,048	25	0.5%	497	311	62.6%	1,699	1,259	614
St. Paul	20,300	8,004	39.4%	28,303	15,740	55.6%	7,712	322	4.2%	1,566	1,211	77.3%	23,009	2,020	1,094
Other (in transit)	356	118	33.1%	614	285	46.4%	67	16	23.9%	207	165	79.7%	134	N/A	N/A

**EDUCATION INVENTORY**

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>18,105</b>	<b>19,340</b>	<b>(1,235)</b>	<b>-6.4%</b>	<b>127,747</b>	<b>146,624</b>	<b>(18,877)</b>	<b>-12.9%</b>
Buffalo	6,517	7,126	(609)	-8.5%	50,196	53,593	(3,397)	-6.3%
Atlanta	2,836	3,042	(206)	-6.8%	16,718	21,484	(4,766)	-22.2%
St Louis	5,373	3,746	1,627	43.4%	23,521	26,716	(3,195)	-12.0%
Muskogee	3,379	5,426	(2,047)	-37.7%	37,312	44,831	(7,519)	-16.8%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>