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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	October 29, 2011	856,985	520,047

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		825,300	502,464

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			784,355	488,255
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	900	204	22.7%
Initial entitlement for service-connected disability (=>8)	010	61,452	39,199	63.8%
Initial entitlement for service-connected disability (<=7)	110	204,170	126,050	61.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,862	4,316	36.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	175	39	22.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	449,323	280,347	62.4%
Increased entitlement due to hospitalization or surgery	320	2,319	701	30.2%
Spina bifida and/or birth defects reconsideration	420	62	26	41.9%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,018	946	92.9%
Nehmer review cases based upon new Agent Orange presumptives *	687	17,281	16,588	96.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	32,429	18,384	56.7%
Agent Orange claims where an interim decision was provided*	409	3,364	1,455	43.3%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			183,299	59,484
Dependency	130	79,689	24,246	30.4%
Survivor restored entitlement	133	13	9	69.2%
Hospitalization adjustment (non-rating)	135	182	72	39.6%
Misc determinations	290	53,615	26,054	48.6%
Spina bifida and/or birth defects adjustments	450	8	3	37.5%
Future examination for disabilities	310	11,372	3,811	33.5%
Due process	600	38,420	5,289	13.8%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			33,387	15,942
Income verification for unemployability	314	2,256	147	6.5%
Review of Hemodialysis related cases/conditions	680	49	42	85.7%
Review of Radiation related cases/conditions	682	501	434	86.6%
Review of Misc cases referred to central office	684	36	29	80.6%
Review of effective date related to herbicide exposure	685	170	144	84.7%
Cost of Living Adjustments (COLAs) and other reviews	690	6,420	2,081	32.4%
Social Security number verification	690 Group	23,955	13,065	54.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			86,771	49,031
Pre-decisional hearings	173	1,523	1,036	68.0%
Correspondence	400	42,956	23,723	55.2%
Congressional correspondence	500	830	189	22.8%
Freedom of Information Act (FOIA) requests	510	19,078	6,130	32.1%
Review, including quality assurance	930	22,084	17,774	80.5%
Correction of errors	960	300	179	59.7%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>72,630</b>	<b>31,792</b>	<b>43.8%</b>
Increased entitlement and/or reconsideration	120	19,247	7,515	39.0%
Initial entitlement - Veteran	180	11,463	3,152	27.5%
Initial entitlement - Survivor	190	41,920	21,125	50.4%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>85,091</b>	<b>41,288</b>	<b>48.5%</b>
Hospitalization adjustment (non-rating)	135	1,813	840	46.3%
Dependency	137	9,312	4,734	50.8%
Income adjustments	150	38,469	24,891	64.7%
Annual eligibility verification reporting (EVRs)	155	1,846	1,744	94.5%
Misc determinations	297	18,648	5,954	31.9%
Due process	607	15,003	3,125	20.8%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>24,052</b>	<b>353</b>	<b>1.5%</b>
Income Verification Match	154	23,608	118	0.5%
Cost of Living Adjustments	696	49	35	71.4%
Non-entitlement reviews	697	395	200	50.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>4,359</b>	<b>2,529</b>	<b>58.0%</b>
Correspondence	407	681	466	68.4%
Congressional correspondence	507	1,241	225	18.1%
Internal quality reviews	937	2,437	1,838	75.4%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	54,594
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	7,209
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of October 24, 2011	NA	249,038
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	16,449
	All	120,286
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

# COMPENSATION AND PENSION INVENTORY

October 29, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	856,985	520,047 60.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>784,355</b>	<b>488,255</b>	<b>62.2%</b>	<b>183,299</b>	<b>59,485</b>	<b>32.5%</b>	<b>33,387</b>	<b>15,942</b>	<b>47.7%</b>	<b>86,771</b>	<b>49,031</b>	<b>56.5%</b>	<b>24,404</b>	<b>784</b>	<b>246,171</b>
<b>EASTERN AREA</b>	161,910	105,417	65.1%	36,894	14,883	40.3%	7,438	3,910	52.6%	18,877	11,551	61.2%	17,317	72	40,746
Baltimore	15,793	11,960	75.7%	3,167	1,550	48.9%	422	286	67.8%	1,257	911	72.5%	3	1	2,872
Boston	8,196	5,022	61.3%	1,507	259	17.2%	201	85	42.3%	951	653	68.7%	-	-	4,003
Buffalo	7,278	4,044	55.6%	3,465	1,131	32.6%	180	107	59.4%	690	410	59.4%	3	1	710
Cleveland	22,355	13,610	60.9%	4,933	1,802	36.5%	826	637	77.1%	3,246	1,452	44.7%	3	28	6,231
Detroit	19,325	12,172	63.0%	4,050	1,270	31.4%	410	297	72.4%	2,815	1,590	56.5%	3	28	5,877
Hartford	3,920	2,115	54.0%	991	163	16.4%	410	238	58.0%	365	217	59.5%	-	-	887
Indianapolis	20,309	15,133	74.5%	3,582	1,885	52.6%	371	305	82.2%	2,588	1,834	70.9%	1	13	4,306
Manchester	1,949	1,076	55.2%	747	273	36.5%	29	7	24.1%	243	129	53.1%	-	-	791
New York	14,831	11,168	75.3%	3,020	776	25.7%	126	8	6.3%	1,131	861	76.1%	2	-	3,900
Newark	4,673	2,488	53.2%	1,294	542	41.9%	138	128	92.8%	565	286	50.6%	1	-	1,936
Philadelphia	25,368	16,021	63.2%	4,090	2,233	54.6%	2,906	970	33.4%	2,163	1,542	71.3%	17,298	-	3,463
Pittsburgh	9,279	5,901	63.6%	2,629	1,306	49.7%	557	442	79.4%	1,428	808	56.6%	1	-	3,086
Providence	3,223	1,660	51.5%	733	155	21.1%	400	154	38.5%	502	292	58.2%	-	-	1,087
Togus	2,983	1,722	57.7%	1,959	1,302	66.5%	417	235	56.4%	584	372	63.7%	2	1	725
White River J.	1,152	711	61.7%	274	82	29.9%	26	7	26.9%	141	89	63.1%	-	-	376
Wilmington	1,276	614	48.1%	453	154	34.0%	19	4	21.1%	208	105	50.5%	-	-	496
<b>SOUTHERN AREA</b>	239,315	142,228	59.4%	59,400	15,799	26.6%	9,854	4,398	44.6%	26,054	13,456	51.6%	49	141	76,870
Atlanta	32,049	20,453	63.8%	6,823	1,916	28.1%	323	214	66.3%	5,191	2,835	54.6%	-	1	10,111
Columbia	21,233	12,025	56.6%	4,182	671	16.0%	436	90	20.6%	1,227	860	70.1%	3	3	4,348
Huntington	8,101	5,390	66.5%	1,165	282	24.2%	253	133	52.6%	1,245	815	65.5%	-	4	2,853
Jackson	10,076	6,635	65.8%	2,289	434	19.0%	769	517	67.2%	957	605	63.2%	17	17	4,017
Louisville	9,328	4,624	49.6%	3,811	1,059	27.8%	1,273	593	46.6%	1,176	543	46.2%	8	11	2,502
Montgomery	13,653	6,825	50.0%	4,883	1,096	22.4%	802	399	49.8%	1,539	682	44.3%	2	25	9,389
Nashville	13,080	4,917	37.6%	3,471	371	10.7%	543	145	26.7%	2,286	753	32.9%	3	31	5,870
Roanoke	25,859	17,383	67.2%	6,313	1,552	24.6%	771	304	39.4%	2,255	1,204	53.4%	1	6	7,058
San Juan	5,161	2,775	53.8%	1,585	281	17.7%	83	55	66.3%	493	373	75.7%	4	4	4,376
St. Petersburg	46,979	27,762	59.1%	8,251	1,980	24.0%	613	334	54.5%	6,080	2,981	49.0%	8	38	18,096
Washington	137	32	23.4%	78	68	87.2%	41	41	100.0%	9	8	88.9%	-	-	2
Winston-Salem	53,659	33,407	62.3%	16,549	6,089	36.8%	3,947	1,573	39.9%	3,596	1,797	50.0%	3	1	8,248

\* Revised to more accurately categorize the Agent Orange presumptive workload.

# COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	191,238	117,176	61.3%	44,840	15,227	34.0%	7,598	2,778	36.6%	21,707	12,325	56.8%	6,567	407	60,069
Chicago	20,209	14,814	73.3%	3,685	1,990	54.0%	738	533	72.2%	2,958	1,932	65.3%	3	37	6,282
Des Moines	6,040	3,303	54.7%	2,190	737	33.7%	207	147	71.0%	734	451	61.4%	-	-	1,875
Fargo	1,368	541	39.5%	331	48	14.5%	95	12	12.6%	196	91	46.4%	1	-	274
Houston	33,941	22,681	66.8%	13,574	7,361	54.2%	962	720	74.8%	3,950	2,428	61.5%	4	6	14,098
Lincoln	2,598	422	16.2%	609	23	3.8%	153	30	19.6%	407	73	17.9%	-	-	1,565
Little Rock	7,548	4,237	56.1%	3,122	711	22.8%	1,216	254	20.9%	1,498	753	50.3%	-	5	4,293
Milwaukee	11,961	5,058	42.3%	2,333	133	5.7%	421	20	4.8%	1,126	371	32.9%	6,168	-	2,425
Muskogee	13,102	7,010	53.5%	3,706	657	17.7%	1,156	279	24.1%	1,343	776	57.8%	7	3	3,457
New Orleans	11,173	6,110	54.7%	2,606	964	37.0%	225	207	92.0%	1,434	908	63.3%	-	18	5,104
Sioux Falls	1,080	264	24.4%	372	22	5.9%	218	16	7.3%	215	67	31.2%	-	3	260
St. Louis	16,764	10,404	62.1%	3,371	1,471	43.6%	394	268	68.0%	1,662	939	56.5%	1	14	6,664
St. Paul	9,890	2,360	23.9%	2,091	76	3.6%	1,221	76	6.2%	648	284	43.8%	117	-	1,523
Waco	51,016	37,731	74.0%	5,587	885	15.8%	537	171	31.8%	5,041	3,007	59.7%	266	321	11,458
Wichita	4,548	2,241	49.3%	1,263	149	11.8%	55	45	81.8%	495	245	49.5%	-	-	791
<b>WESTERN AREA</b>	191,891	121,822	63.5%	42,119	13,569	32.2%	8,382	4,856	57.9%	20,108	11,684	58.1%	465	163	47,852
Albuquerque	4,757	2,347	49.3%	1,018	183	18.0%	49	28	57.1%	588	302	51.4%	-	-	2,152
Anchorage	1,610	757	47.0%	1,125	564	50.1%	459	218	47.5%	294	202	68.7%	-	-	165
Boise	2,054	699	34.0%	981	167	17.0%	92	32	34.8%	389	107	27.5%	1	-	840
Denver	9,788	4,590	46.9%	2,911	609	20.9%	612	92	15.0%	701	319	45.5%	1	4	3,954
Cheyenne	1,042	414	39.7%	570	333	58.4%	29	10	34.5%	269	129	48.0%	-	-	330
Fort Harrison	1,189	188	15.8%	592	39	6.6%	96	11	11.5%	241	50	20.7%	-	-	351
Honolulu	4,851	3,277	67.6%	549	137	25.0%	64	37	57.8%	829	647	78.0%	1	-	709
Los Angeles	21,284	14,644	68.8%	5,333	1,395	26.2%	1,922	1,158	60.2%	1,576	987	62.6%	-	-	6,762
Manila	3,155	997	31.6%	1,225	358	29.2%	141	58	41.1%	1,145	595	52.0%	234	35	2,210
Oakland	30,150	21,015	69.7%	5,861	2,091	35.7%	401	275	68.6%	3,509	2,361	67.3%	2	4	7,045
Phoenix	21,663	16,175	74.7%	3,256	820	25.2%	730	541	74.1%	2,562	1,534	59.9%	-	2	5,037
Portland	12,099	6,995	57.8%	2,853	1,059	37.1%	635	241	38.0%	1,770	821	46.4%	1	13	5,081
Reno	7,626	5,003	65.6%	1,327	360	27.1%	83	30	36.1%	798	534	66.9%	1	-	1,015
Salt Lake City	12,817	4,854	37.9%	4,541	1,251	27.5%	1,376	1,215	88.3%	1,591	872	54.8%	-	-	1,926
San Diego	28,910	17,240	59.6%	2,500	434	17.4%	805	377	46.8%	1,205	619	51.4%	-	-	4,336
Seattle	28,896	22,627	78.3%	7,477	3,769	50.4%	888	533	60.0%	2,641	1,605	60.8%	224	105	5,939
Other	1	1,612	161200.0%	46	7	15.2%	115	-	-	25	15	60.0%	6	1	20,634

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>72,630</b>	<b>31,792</b>	<b>43.8%</b>	<b>85,091</b>	<b>41,288</b>	<b>48.5%</b>	<b>24,052</b>	<b>353</b>	<b>1.5%</b>	<b>4,359</b>	<b>2,529</b>	<b>58.0%</b>	<b>30,190</b>	<b>6,425</b>	<b>2,867</b>
Philadelphia	33,188	17,652	53.2%	38,895	21,432	55.1%	11,707	20	0.2%	1,977	774	39.2%	5,581	3,085	1,159
Milwaukee	19,093	5,971	31.3%	17,080	3,770	22.1%	4,735	21	0.4%	490	307	62.7%	1,663	1,281	614
St. Paul	19,996	8,058	40.3%	28,493	15,788	55.4%	7,543	297	3.9%	1,678	1,276	76.0%	22,820	2,059	1,094
Other (in transit)	353	111	31.4%	623	298	47.8%	67	15	22.4%	214	172	80.4%	126	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>16,449</b>	<b>18,105</b>	<b>(1,656)</b>	<b>-9.1%</b>	<b>120,286</b>	<b>127,747</b>	<b>(7,461)</b>	<b>-5.8%</b>
Buffalo	5,909	6,517	(608)	-9.3%	45,917	50,196	(4,279)	-8.5%
Atlanta	2,559	2,836	(277)	-9.8%	15,707	16,718	(1,011)	-6.0%
St Louis	3,767	5,373	(1,606)	-29.9%	26,749	23,521	3,228	13.7%
Muskogee	4,214	3,379	835	24.7%	31,913	37,312	(5,399)	-14.5%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.