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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	868,011	531,419	61.2%

November 14, 2011

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	836,253	513,352	61.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		794,251	498,403	62.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	608	84	13.8%
Initial entitlement for service-connected disability (=>8)	010	63,594	41,335	65.0%
Initial entitlement for service-connected disability (<=7)	110	207,940	129,465	62.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,260	4,504	36.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	140	37	26.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	455,608	285,630	62.7%
Increased entitlement due to hospitalization or surgery	320	2,365	681	28.8%
Spina bifida and/or birth defects reconsideration	420	52	39	75.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	983	895	91.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	16,233	15,546	95.8%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	31,132	18,702	60.1%
Agent Orange claims where an interim decision was provided*	409	3,336	1,485	44.5%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		184,540	62,901	34.1%
Dependency	130	81,258	26,521	32.6%
Survivor restored entitlement	133	12	8	66.7%
Hospitalization adjustment (non-rating)	135	182	74	40.7%
Misc determinations	290	53,020	26,572	50.1%
Spina bifida and/or birth defects adjustments	450	7	4	57.1%
Future examination for disabilities	310	11,769	4,215	35.8%
Due process	600	38,292	5,507	14.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		32,877	16,399	49.9%
Income verification for unemployability	314	2,253	146	6.5%
Review of Hemodialysis related cases/conditions	680	52	43	82.7%
Review of Radiation related cases/conditions	682	511	439	85.9%
Review of Misc cases referred to central office	684	36	29	80.6%
Review of effective date related to herbicide exposure	685	172	148	86.0%
Cost of Living Adjustments (COLAs) and other reviews	690	6,496	2,122	32.7%
Social Security number verification	690 Group	23,357	13,472	57.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		86,151	49,837	57.8%
Pre-decisional hearings	173	1,518	1,037	68.3%
Correspondence	400	41,874	24,254	57.9%
Congressional correspondence	500	778	194	24.9%
Freedom of Information Act (FOIA) requests	510	19,228	6,261	32.6%
Review, including quality assurance	930	22,464	17,907	79.7%
Correction of errors	960	289	184	63.7%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,760	33,016	44.8%
Increased entitlement and/or reconsideration	120	19,421	7,608	39.2%
Initial entitlement - Veteran	180	11,612	3,286	28.3%
Initial entitlement - Survivor	190	42,727	22,122	51.8%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		83,872	40,916	48.8%
Hospitalization adjustment (non-rating)	135	1,844	860	46.6%
Dependency	137	9,432	4,742	50.3%
Income adjustments	150	37,479	24,131	64.4%
Annual eligibility verification reporting (EVRs)	155	1,351	1,280	94.7%
Misc determinations	297	18,667	6,818	36.5%
Due process	607	15,099	3,085	20.4%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		23,337	303	1.3%
Income Verification Match	154	22,891	68	0.3%
Cost of Living Adjustments	696	42	31	73.8%
Non-entitlement reviews	697	404	204	50.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,728	2,651	56.1%
Correspondence	407	841	492	58.5%
Congressional correspondence	507	1,392	260	18.7%
Internal quality reviews	937	2,495	1,899	76.1%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	55,552
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	7,497
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	249,797
As Of November 7, 2011		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education	Ch 33	14,019
	All	114,882
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

November 14, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	868,011	531,419 61.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	794,251	498,403	62.8%	184,540	62,902	34.1%	32,877	16,399	49.9%	86,151	49,837	57.8%	24,854	842	246,969
EASTERN AREA	163,556	107,244	65.6%	37,249	15,605	41.9%	7,124	3,994	56.1%	18,749	11,775	62.8%	17,546	83	40,652
Baltimore	16,043	12,239	76.3%	3,213	1,633	50.8%	421	285	67.7%	1,269	934	73.6%	3	2	2,882
Boston	8,305	5,194	62.5%	1,484	336	22.6%	201	93	46.3%	950	656	69.1%	-	1	4,026
Buffalo	7,389	4,150	56.2%	3,357	1,277	38.0%	181	104	57.5%	748	414	55.3%	4	1	724
Cleveland	22,510	13,853	61.5%	4,972	1,880	37.8%	858	698	81.4%	3,237	1,490	46.0%	2	28	6,222
Detroit	19,466	12,311	63.2%	4,211	1,393	33.1%	402	283	70.4%	2,767	1,644	59.4%	3	31	5,826
Hartford	3,958	2,266	57.3%	935	203	21.7%	436	267	61.2%	356	232	65.2%	-	-	889
Indianapolis	20,573	15,399	74.9%	3,739	1,978	52.9%	376	314	83.5%	2,538	1,830	72.1%	1	16	4,330
Manchester	2,013	1,125	55.9%	728	260	35.7%	32	8	25.0%	245	138	56.3%	-	-	782
New York	15,073	11,338	75.2%	3,157	847	26.8%	163	8	4.9%	1,133	882	77.8%	-	1	3,887
Newark	4,679	2,492	53.3%	1,318	567	43.0%	137	127	92.7%	550	294	53.5%	-	1	1,945
Philadelphia	25,535	16,187	63.4%	4,118	2,287	55.5%	2,558	977	38.2%	2,169	1,577	72.7%	17,532	-	3,444
Pittsburgh	9,353	6,046	64.6%	2,666	1,341	50.3%	541	423	78.2%	1,425	848	59.5%	1	2	3,029
Providence	3,330	1,701	51.1%	739	163	22.1%	384	163	42.4%	487	295	60.6%	-	-	1,061
Togus	2,937	1,627	55.4%	1,887	1,190	63.1%	397	232	58.4%	535	348	65.0%	-	-	726
White River J.	1,115	690	61.9%	281	88	31.3%	26	8	30.8%	140	87	62.1%	-	-	375
Wilmington	1,277	626	49.0%	444	162	36.5%	11	4	36.4%	200	106	53.0%	-	-	504
SOUTHERN AREA	242,629	145,381	59.9%	60,432	16,853	27.9%	9,878	4,585	46.4%	25,524	13,515	53.0%	50	159	77,321
Atlanta	32,264	20,688	64.1%	6,921	2,040	29.5%	337	220	65.3%	5,014	2,847	56.8%	1	-	10,201
Columbia	21,453	12,261	57.2%	4,283	646	15.1%	432	78	18.1%	1,226	830	67.7%	4	4	4,405
Huntington	8,011	5,305	66.2%	1,162	294	25.3%	257	132	51.4%	1,195	749	62.7%	2	3	2,858
Jackson	10,176	6,766	66.5%	2,216	437	19.7%	765	522	68.2%	915	598	65.4%	15	19	3,992
Louisville	9,703	4,870	50.2%	3,884	1,130	29.1%	1,300	644	49.5%	1,163	539	46.3%	8	14	2,558
Montgomery	13,981	7,069	50.6%	4,865	1,199	24.6%	786	409	52.0%	1,540	711	46.2%	1	28	9,562
Nashville	13,258	4,954	37.4%	3,629	401	11.0%	496	155	31.3%	2,287	789	34.5%	4	34	5,747
Roanoke	25,855	17,352	67.1%	6,349	1,748	27.5%	681	292	42.9%	2,209	1,163	52.6%	2	6	6,972
San Juan	5,292	2,860	54.0%	1,731	328	18.9%	87	64	73.6%	493	373	75.7%	4	4	4,406
St. Petersburg	47,471	28,307	59.6%	8,310	2,069	24.9%	652	373	57.2%	5,913	3,004	50.8%	6	46	18,293
Washington	136	31	22.8%	74	65	87.8%	40	40	100.0%	16	10	62.5%	-	-	5
Winston-Salem	55,029	34,918	63.5%	17,008	6,496	38.2%	4,045	1,656	40.9%	3,553	1,902	53.5%	3	1	8,322

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	194,165	119,411	61.5%	44,403	15,787	35.6%	7,595	2,839	37.4%	21,795	12,522	57.5%	6,778	394	60,403
Chicago	20,489	15,151	73.9%	3,671	2,089	56.9%	739	543	73.5%	2,988	2,024	67.7%	3	42	6,255
Des Moines	6,301	3,428	54.4%	2,157	1,055	48.9%	200	146	73.0%	726	468	64.5%	-	-	1,904
Fargo	1,345	542	40.3%	291	43	14.8%	83	11	13.3%	185	99	53.5%	1	-	277
Houston	34,665	23,230	67.0%	13,989	7,385	52.8%	988	718	72.7%	4,119	2,456	59.6%	3	5	14,123
Lincoln	2,749	446	16.2%	598	28	4.7%	153	29	19.0%	437	83	19.0%	-	-	1,570
Little Rock	7,569	4,290	56.7%	3,088	669	21.7%	1,190	243	20.4%	1,486	768	51.7%	-	8	4,295
Milwaukee	11,807	5,010	42.4%	2,149	140	6.5%	420	19	4.5%	997	342	34.3%	6,398	-	2,475
Muskogee	13,303	7,179	54.0%	3,409	633	18.6%	1,149	300	26.1%	1,294	799	61.7%	7	2	3,435
New Orleans	11,339	6,297	55.5%	2,637	1,029	39.0%	230	209	90.9%	1,416	922	65.1%	-	21	5,131
Sioux Falls	1,092	265	24.3%	319	22	6.9%	216	15	6.9%	204	74	36.3%	-	3	251
St. Louis	16,988	10,700	63.0%	3,268	1,525	46.7%	406	272	67.0%	1,637	929	56.8%	1	17	6,673
St. Paul	10,473	2,491	23.8%	1,955	72	3.7%	1,256	74	5.9%	770	286	37.1%	129	-	1,638
Waco	51,329	38,029	74.1%	5,737	954	16.6%	513	217	42.3%	4,998	3,008	60.2%	236	296	11,556
Wichita	4,716	2,353	49.9%	1,135	143	12.6%	52	43	82.7%	538	264	49.1%	-	-	820
WESTERN AREA	193,896	124,930	64.4%	42,419	14,649	34.5%	8,189	4,981	60.8%	20,037	12,008	59.9%	476	204	47,956
Albuquerque	4,886	2,450	50.1%	1,061	197	18.6%	49	30	61.2%	588	294	50.0%	-	-	2,158
Anchorage	1,624	804	49.5%	1,188	601	50.6%	412	200	48.5%	291	199	68.4%	-	-	166
Boise	2,123	753	35.5%	991	176	17.8%	82	31	37.8%	396	126	31.8%	1	-	856
Denver	9,800	4,976	50.8%	3,010	648	21.5%	556	92	16.5%	701	325	46.4%	2	4	3,963
Cheyenne	1,050	423	40.3%	579	356	61.5%	32	11	34.4%	278	132	47.5%	-	1	329
Fort Harrison	1,142	171	15.0%	506	41	8.1%	102	13	12.7%	231	48	20.8%	-	-	359
Honolulu	4,936	3,305	67.0%	593	141	23.8%	67	40	59.7%	824	654	79.4%	1	-	728
Los Angeles	21,652	15,156	70.0%	5,361	1,476	27.5%	1,893	1,247	65.9%	1,566	1,038	66.3%	-	1	6,771
Manila	3,224	1,122	34.8%	1,214	379	31.2%	152	62	40.8%	1,172	606	51.7%	230	34	2,185
Oakland	30,733	21,656	70.5%	5,735	2,297	40.1%	421	267	63.4%	3,536	2,494	70.5%	-	4	7,078
Phoenix	21,354	15,975	74.8%	3,166	783	24.7%	735	557	75.8%	2,570	1,531	59.6%	-	1	5,092
Portland	12,334	7,235	58.7%	3,182	1,410	44.3%	595	254	42.7%	1,744	868	49.8%	2	11	5,077
Reno	7,635	5,035	65.9%	1,316	379	28.8%	82	31	37.8%	804	539	67.0%	-	-	1,017
Salt Lake City	13,570	5,665	41.7%	4,526	1,380	30.5%	1,383	1,219	88.1%	1,573	884	56.2%	-	-	1,948
San Diego	29,005	17,531	60.4%	2,388	431	18.0%	717	379	52.9%	1,217	615	50.5%	1	-	4,273
Seattle	28,828	22,673	78.6%	7,603	3,954	52.0%	911	548	60.2%	2,546	1,655	65.0%	237	148	5,956
Other	5	1,437	28740.0%	37	8	21.6%	91	-	-	46	17	37.0%	4	2	20,637

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,760	33,016	44.8%	83,872	40,916	48.8%	23,337	303	1.3%	4,728	2,651	56.1%	30,698	6,655	2,828
Philadelphia	33,750	18,060	53.5%	38,679	20,976	54.2%	11,649	19	0.2%	2,178	831	38.2%	5,750	3,213	1,132
Milwaukee	19,430	6,441	33.1%	16,297	3,994	24.5%	4,195	18	0.4%	503	283	56.3%	1,661	1,291	643
St. Paul	20,187	8,392	41.6%	28,316	15,656	55.3%	7,421	252	3.4%	1,819	1,351	74.3%	23,158	2,151	1,053
Other (in transit)	393	123	31.3%	580	290	50.0%	72	14	19.4%	228	186	81.6%	129	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,019	14,915	(896)	-6.0%	114,882	110,300	4,582	4.2%
Buffalo	4,901	5,280	(379)	-7.2%	40,567	41,697	(1,130)	-2.7%
Atlanta	2,339	2,406	(67)	-2.8%	16,233	14,598	1,635	11.2%
St. Louis	3,560	3,445	115	3.3%	24,176	24,340	(164)	-0.7%
Muskogee	3,219	3,784	(565)	-14.9%	33,906	29,665	4,241	14.3%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.