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Compensation and Pension Entitlement November 21, 2011	# Pending	# Pending Over 125	% Over 125
	869,588	533,230	61.3%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	837,373	514,667	61.5%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		795,838	500,225	62.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	501	60	12.0%
Initial entitlement for service-connected disability (=>8)	010	63,803	41,556	65.1%
Initial entitlement for service-connected disability (<=7)	110	209,184	130,379	62.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,397	4,510	36.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	135	38	28.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	457,149	286,817	62.7%
Increased entitlement due to hospitalization or surgery	320	2,403	693	28.8%
Spina bifida and/or birth defects reconsideration	420	38	27	71.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	988	878	88.9%
Nehmer review cases based upon new Agent Orange presumptives *	687	15,785	15,118	95.8%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	30,187	18,656	61.8%
Agent Orange claims where an interim decision was provided*	409	3,268	1,493	45.7%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405
*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		183,721	63,746	34.7%
Dependency	130	81,279	27,264	33.5%
Survivor restored entitlement	133	24	8	33.3%
Hospitalization adjustment (non-rating)	135	185	75	40.5%
Misc determinations	290	52,274	26,665	51.0%
Spina bifida and/or birth defects adjustments	450	7	6	85.7%
Future examination for disabilities	310	11,935	4,121	34.5%
Due process	600	38,017	5,607	14.7%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		32,364	16,207	50.1%
Income verification for unemployability	314	2,252	146	6.5%
Review of Hemodialysis related cases/conditions	680	56	44	78.6%
Review of Radiation related cases/conditions	682	502	437	87.1%
Review of Misc cases referred to central office	684	37	30	81.1%
Review of effective date related to herbicide exposure	685	173	149	86.1%
Cost of Living Adjustments (COLAs) and other reviews	690	6,457	2,133	33.0%
Social Security number verification	690 Group	22,887	13,268	58.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		85,284	49,990	58.6%
Pre-decisional hearings	173	1,485	1,023	68.9%
Correspondence	400	40,958	24,252	59.2%
Congressional correspondence	500	826	194	23.5%
Freedom of Information Act (FOIA) requests	510	19,463	6,417	33.0%
Review, including quality assurance	930	22,257	17,917	80.5%
Correction of errors	960	295	187	63.4%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,750	33,005	44.8%
Increased entitlement and/or reconsideration	120	19,202	7,332	38.2%
Initial entitlement - Veteran	180	11,072	3,114	28.1%
Initial entitlement - Survivor	190	43,476	22,559	51.9%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,347	40,190	48.8%
Hospitalization adjustment (non-rating)	135	1,898	903	47.6%
Dependency	137	9,048	4,707	52.0%
Income adjustments	150	36,630	23,715	64.7%
Annual eligibility verification reporting (EVRs)	155	1,153	1,035	89.8%
Misc determinations	297	18,695	6,808	36.4%
Due process	607	14,923	3,022	20.3%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		20,841	282	1.4%
Income Verification Match	154	20,399	50	0.2%
Cost of Living Adjustments	696	39	28	71.8%
Non-entitlement reviews	697	403	204	50.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,826	2,620	54.3%
Correspondence	407	779	478	61.4%
Congressional correspondence	507	1,604	272	17.0%
Internal quality reviews	937	2,443	1,870	76.5%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	56,490
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	7,532
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	250,146
As Of November 14, 2011		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education	Ch 33	14,019
	All	114,882
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

November 21, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	869,588	533,230 61.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	795,838	500,225	62.9%	183,721	63,747	34.7%	32,364	16,207	50.1%	85,284	49,990	58.6%	25,155	852	247,369
EASTERN AREA	164,007	107,787	65.7%	37,105	15,832	42.7%	7,016	3,915	55.8%	18,602	11,825	63.6%	17,593	86	40,779
Baltimore	16,113	12,388	76.9%	3,241	1,679	51.8%	426	284	66.7%	1,330	939	70.6%	3	2	2,867
Boston	8,389	5,277	62.9%	1,462	347	23.7%	192	91	47.4%	955	673	70.5%	1	-	4,042
Buffalo	7,417	4,211	56.8%	3,306	1,253	37.9%	179	101	56.4%	740	418	56.5%	4	1	745
Cleveland	22,605	13,889	61.4%	5,081	1,883	37.1%	887	713	80.4%	3,195	1,506	47.1%	2	30	6,353
Detroit	19,382	12,255	63.2%	4,173	1,439	34.5%	381	267	70.1%	2,716	1,656	61.0%	2	32	5,834
Hartford	3,997	2,320	58.0%	894	210	23.5%	437	267	61.1%	355	239	67.3%	-	-	881
Indianapolis	20,681	15,558	75.2%	3,721	1,994	53.6%	376	315	83.8%	2,540	1,836	72.3%	1	16	4,291
Manchester	1,998	1,125	56.3%	756	251	33.2%	30	7	23.3%	235	142	60.4%	-	-	787
New York	15,147	11,422	75.4%	3,138	1,069	34.1%	160	8	5.0%	1,093	861	78.8%	-	1	3,866
Newark	4,633	2,451	52.9%	1,288	562	43.6%	134	125	93.3%	562	300	53.4%	-	1	1,959
Philadelphia	25,522	16,156	63.3%	4,116	2,296	55.8%	2,531	979	38.7%	2,166	1,579	72.9%	17,579	-	3,439
Pittsburgh	9,397	6,103	64.9%	2,653	1,337	50.4%	477	361	75.7%	1,398	851	60.9%	1	3	3,043
Providence	3,391	1,729	51.0%	771	160	20.8%	398	164	41.2%	461	283	61.4%	-	-	1,066
Togus	2,908	1,582	54.4%	1,806	1,101	61.0%	376	221	58.8%	519	348	67.1%	-	-	719
White River J.	1,126	677	60.1%	284	90	31.7%	25	8	32.0%	140	88	62.9%	-	-	383
Wilmington	1,301	644	49.5%	415	161	38.8%	7	4	57.1%	197	106	53.8%	-	-	504
SOUTHERN AREA	243,118	145,547	59.9%	60,082	17,101	28.5%	9,696	4,471	46.1%	25,165	13,393	53.2%	49	154	77,442
Atlanta	32,284	20,551	63.7%	6,908	2,083	30.2%	311	207	66.6%	5,090	2,827	55.5%	-	-	10,217
Columbia	21,509	12,270	57.0%	4,057	616	15.2%	411	73	17.8%	1,214	827	68.1%	4	4	4,445
Huntington	7,872	5,194	66.0%	1,121	290	25.9%	250	134	53.6%	1,159	704	60.7%	2	2	2,852
Jackson	10,301	6,848	66.5%	2,209	453	20.5%	749	518	69.2%	896	596	66.5%	14	20	3,989
Louisville	9,700	4,849	50.0%	3,909	1,143	29.2%	1,279	638	49.9%	1,110	531	47.8%	8	12	2,563
Montgomery	14,081	7,114	50.5%	4,804	1,239	25.8%	760	392	51.6%	1,504	707	47.0%	1	26	9,576
Nashville	13,185	5,018	38.1%	3,638	415	11.4%	503	170	33.8%	2,234	783	35.0%	5	34	5,713
Roanoke	25,866	17,434	67.4%	6,382	1,798	28.2%	654	283	43.3%	2,166	1,140	52.6%	2	6	6,923
San Juan	5,365	2,865	53.4%	1,778	327	18.4%	91	65	71.4%	484	371	76.7%	4	3	4,422
St. Petersburg	47,417	28,222	59.5%	8,245	2,102	25.5%	608	334	54.9%	5,760	2,965	51.5%	6	46	18,419
Washington	106	27	25.5%	75	67	89.3%	38	38	100.0%	13	9	69.2%	-	-	6
Winston-Salem	55,432	35,155	63.4%	16,956	6,568	38.7%	4,042	1,619	40.1%	3,535	1,933	54.7%	3	1	8,317

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	194,747	120,040	61.6%	44,117	15,808	35.8%	7,491	2,794	37.3%	21,516	12,589	58.5%	7,009	357	60,473
Chicago	20,607	15,253	74.0%	3,601	2,092	58.1%	732	541	73.9%	3,032	2,079	68.6%	3	40	6,225
Des Moines	6,392	3,483	54.5%	2,157	1,005	46.6%	200	144	72.0%	713	460	64.5%	-	-	1,900
Fargo	1,356	547	40.3%	286	43	15.0%	59	11	18.6%	190	99	52.1%	1	-	282
Houston	34,754	23,411	67.4%	13,962	7,413	53.1%	976	711	72.8%	4,142	2,476	59.8%	3	5	14,142
Lincoln	2,712	444	16.4%	572	24	4.2%	143	29	20.3%	441	79	17.9%	-	-	1,569
Little Rock	7,675	4,357	56.8%	3,066	671	21.9%	1,174	239	20.4%	1,512	783	51.8%	-	10	4,301
Milwaukee	11,748	4,862	41.4%	2,049	144	7.0%	424	18	4.2%	959	321	33.5%	6,652	-	2,486
Muskogee	13,451	7,238	53.8%	3,311	619	18.7%	1,067	277	26.0%	1,297	806	62.1%	8	2	3,445
New Orleans	11,383	6,419	56.4%	2,762	1,071	38.8%	228	207	90.8%	1,406	932	66.3%	1	22	5,119
Sioux Falls	1,064	260	24.4%	314	18	5.7%	228	16	7.0%	204	75	36.8%	-	3	252
St. Louis	17,023	10,713	62.9%	3,219	1,533	47.6%	402	267	66.4%	1,597	934	58.5%	1	18	6,658
St. Paul	10,482	2,477	23.6%	2,024	85	4.2%	1,246	77	6.2%	588	284	48.3%	122	-	1,648
Waco	51,333	38,193	74.4%	5,713	949	16.6%	562	214	38.1%	4,888	2,977	60.9%	218	257	11,611
Wichita	4,767	2,383	50.0%	1,081	141	13.0%	50	43	86.0%	547	284	51.9%	-	-	835
WESTERN AREA	193,964	125,185	64.5%	42,376	14,997	35.4%	8,098	5,027	62.1%	19,969	12,164	60.9%	502	255	48,012
Albuquerque	4,880	2,433	49.9%	1,039	190	18.3%	51	30	58.8%	581	297	51.1%	-	-	2,150
Anchorage	1,652	817	49.5%	1,207	602	49.9%	421	202	48.0%	307	206	67.1%	-	-	168
Boise	2,141	770	36.0%	972	166	17.1%	85	33	38.8%	396	133	33.6%	1	-	858
Denver	9,899	4,816	48.7%	2,984	598	20.0%	512	92	18.0%	693	332	47.9%	2	3	3,941
Cheyenne	1,043	424	40.7%	579	362	62.5%	32	10	31.3%	273	133	48.7%	-	1	336
Fort Harrison	1,136	170	15.0%	471	45	9.6%	109	12	11.0%	227	53	23.3%	-	-	361
Honolulu	4,984	3,305	66.3%	607	142	23.4%	68	40	58.8%	823	658	80.0%	1	1	732
Los Angeles	21,796	15,332	70.3%	5,203	1,400	26.9%	1,853	1,272	68.6%	1,542	1,044	67.7%	-	1	6,775
Manila	3,192	1,205	37.8%	1,209	389	32.2%	150	65	43.3%	1,192	625	52.4%	230	34	2,205
Oakland	30,859	21,938	71.1%	5,685	2,361	41.5%	418	258	61.7%	3,554	2,580	72.6%	3	4	7,117
Phoenix	21,269	15,874	74.6%	3,064	708	23.1%	736	567	77.0%	2,519	1,506	59.8%	-	1	5,096
Portland	12,370	7,268	58.8%	3,518	1,848	52.5%	536	263	49.1%	1,715	867	50.6%	2	10	5,078
Reno	7,594	5,068	66.7%	1,317	397	30.1%	84	32	38.1%	815	552	67.7%	-	-	1,026
Salt Lake City	13,637	5,762	42.3%	4,496	1,371	30.5%	1,402	1,229	87.7%	1,544	882	57.1%	-	-	1,966
San Diego	28,919	17,517	60.6%	2,442	429	17.6%	682	379	55.6%	1,194	619	51.8%	2	1	4,246
Seattle	28,593	22,486	78.6%	7,583	3,989	52.6%	959	543	56.6%	2,594	1,677	64.6%	261	199	5,957
Other	2	1,666	83300.0%	41	9	22.0%	63	-	-	32	19	59.4%	2	-	20,663

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,750	33,005	44.8%	82,347	40,190	48.8%	20,841	282	1.4%	4,826	2,620	54.3%	31,335	6,680	2,777
Philadelphia	33,399	17,931	53.7%	38,587	20,936	54.3%	9,285	18	0.2%	2,357	841	35.7%	5,807	3,212	1,090
Milwaukee	19,439	6,514	33.5%	15,679	3,592	22.9%	4,135	16	0.4%	507	279	55.0%	1,644	1,320	634
St. Paul	20,547	8,442	41.1%	27,521	15,381	55.9%	7,349	235	3.2%	1,730	1,319	76.2%	23,757	2,148	1,053
Other (in transit)	365	118	32.3%	560	281	50.2%	72	13	18.1%	232	181	78.0%	127	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,019	14,915	(896)	-6.0%	114,882	110,300	4,582	4.2%
Buffalo	4,901	5,280	(379)	-7.2%	40,567	41,697	(1,130)	-2.7%
Atlanta	2,339	2,406	(67)	-2.8%	16,233	14,598	1,635	11.2%
St Louis	3,560	3,445	115	3.3%	24,176	24,340	(164)	-0.7%
Muskogee	3,219	3,784	(565)	-14.9%	33,906	29,665	4,241	14.3%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.