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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
	<b>873,754</b>	<b>541,691</b>	<b>62.0%</b>

November 26, 2011

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>841,128</b>	<b>522,301</b>	<b>62.1%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>799,818</b>	<b>507,906</b>	<b>63.5%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	485	62	12.8%
Initial entitlement for service-connected disability (=>8)	010	64,287	42,143	65.6%
Initial entitlement for service-connected disability (<=7)	110	210,904	132,757	62.9%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	12,370	4,624	37.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	137	38	27.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	459,812	291,351	63.4%
Increased entitlement due to hospitalization or surgery	320	2,409	716	29.7%
Spina bifida and/or birth defects reconsideration	420	43	28	65.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,001	875	87.4%
Nehmer review cases based upon new Agent Orange presumptives *	687	15,494	14,780	95.4%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	29,644	19,019	64.2%
Agent Orange claims where an interim decision was provided*	409	3,232	1,513	46.8%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>186,327</b>	<b>67,688</b>	<b>36.3%</b>
Dependency	130	83,174	29,037	34.9%
Survivor restored entitlement	133	23	8	34.8%
Hospitalization adjustment (non-rating)	135	191	75	39.3%
Misc determinations	290	52,800	28,564	54.1%
Spina bifida and/or birth defects adjustments	450	6	5	83.3%
Future examination for disabilities	310	11,990	4,077	34.0%
Due process	600	38,143	5,922	15.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>33,468</b>	<b>17,425</b>	<b>52.1%</b>
Income verification for unemployability	314	2,251	146	6.5%
Review of Hemodialysis related cases/conditions	680	58	43	74.1%
Review of Radiation related cases/conditions	682	504	440	87.3%
Review of Misc cases referred to central office	684	38	30	78.9%
Review of effective date related to herbicide exposure	685	174	149	85.6%
Cost of Living Adjustments (COLAs) and other reviews	690	6,716	2,167	32.3%
Social Security number verification	690 Group	23,727	14,450	60.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>85,230</b>	<b>50,883</b>	<b>59.7%</b>
Pre-decisional hearings	173	1,482	1,028	69.4%
Correspondence	400	40,494	24,728	61.1%
Congressional correspondence	500	717	202	28.2%
Freedom of Information Act (FOIA) requests	510	19,779	6,583	33.3%
Review, including quality assurance	930	22,467	18,153	80.8%
Correction of errors	960	291	189	64.9%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>73,936</b>	<b>33,785</b>	<b>45.7%</b>
Increased entitlement and/or reconsideration	120	19,009	7,325	38.5%
Initial entitlement - Veteran	180	10,976	3,121	28.4%
Initial entitlement - Survivor	190	43,951	23,339	53.1%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>82,959</b>	<b>40,721</b>	<b>49.1%</b>
Hospitalization adjustment (non-rating)	135	1,931	928	48.1%
Dependency	137	9,264	4,872	52.6%
Income adjustments	150	36,706	23,944	65.2%
Annual eligibility verification reporting (EVRs)	155	952	856	89.9%
Misc determinations	297	19,140	7,042	36.8%
Due process	607	14,966	3,079	20.6%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>19,858</b>	<b>275</b>	<b>1.4%</b>
Income Verification Match	154	19,414	38	0.2%
Cost of Living Adjustments	696	43	27	62.8%
Non-entitlement reviews	697	401	210	52.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>4,897</b>	<b>2,700</b>	<b>55.1%</b>
Correspondence	407	788	503	63.8%
Congressional correspondence	507	1,646	288	17.5%
Internal quality reviews	937	2,463	1,909	77.5%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	57,005
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	7,773
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of November 14, 2011	NA	250,146
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	15,153
	All	115,588
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

# COMPENSATION AND PENSION INVENTORY

November 26, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	873,754	541,691 62.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>799,818</b>	<b>507,906</b>	<b>63.5%</b>	<b>186,327</b>	<b>67,689</b>	<b>36.3%</b>	<b>33,468</b>	<b>17,425</b>	<b>52.1%</b>	<b>85,230</b>	<b>50,883</b>	<b>59.7%</b>	<b>25,791</b>	<b>948</b>	<b>247,369</b>
<b>EASTERN AREA</b>	165,043	109,594	66.4%	37,553	16,337	43.5%	7,073	3,978	56.2%	18,474	12,027	65.1%	17,663	94	40,779
Baltimore	16,350	12,569	76.9%	3,283	1,720	52.4%	430	280	65.1%	1,311	958	73.1%	1	2	2,867
Boston	8,442	5,384	63.8%	1,490	377	25.3%	189	103	54.5%	959	679	70.8%	1	1	4,042
Buffalo	7,488	4,277	57.1%	3,343	1,273	38.1%	179	99	55.3%	743	427	57.5%	4	1	745
Cleveland	22,739	14,201	62.5%	5,151	1,958	38.0%	867	711	82.0%	3,202	1,559	48.7%	3	31	6,353
Detroit	19,528	12,498	64.0%	4,226	1,527	36.1%	377	257	68.2%	2,704	1,711	63.3%	2	36	5,834
Hartford	4,057	2,404	59.3%	892	221	24.8%	439	269	61.3%	353	247	70.0%	-	-	881
Indianapolis	20,767	15,748	75.8%	3,753	2,070	55.2%	373	319	85.5%	2,519	1,851	73.5%	1	18	4,291
Manchester	2,013	1,156	57.4%	772	249	32.3%	158	7	4.4%	234	141	60.3%	-	-	787
New York	15,177	11,535	76.0%	3,152	1,114	35.3%	160	9	5.6%	1,068	860	80.5%	1	1	3,866
Newark	4,693	2,535	54.0%	1,287	575	44.7%	133	126	94.7%	555	313	56.4%	-	1	1,959
Philadelphia	25,613	16,367	63.9%	4,185	2,346	56.1%	2,489	1,041	41.8%	2,162	1,602	74.1%	17,649	-	3,439
Pittsburgh	9,491	6,226	65.6%	2,655	1,372	51.7%	457	350	76.6%	1,379	854	61.9%	1	3	3,043
Providence	3,420	1,776	51.9%	791	171	21.6%	367	153	41.7%	459	283	61.7%	-	-	1,066
Togus	2,843	1,574	55.4%	1,866	1,107	59.3%	423	240	56.7%	491	343	69.9%	-	-	719
White River J.	1,113	680	61.1%	291	91	31.3%	25	9	36.0%	138	90	65.2%	-	-	383
Wilmington	1,309	664	50.7%	416	166	39.9%	7	5	71.4%	197	109	55.3%	-	-	504
<b>SOUTHERN AREA</b>	244,099	147,829	60.6%	61,042	18,904	31.0%	9,953	5,419	54.4%	25,282	13,576	53.7%	48	149	77,442
Atlanta	32,273	20,779	64.4%	7,110	2,209	31.1%	306	204	66.7%	5,273	2,874	54.5%	-	-	10,217
Columbia	21,676	12,456	57.5%	4,165	621	14.9%	423	78	18.4%	1,262	844	66.9%	3	4	4,445
Huntington	7,897	5,206	65.9%	1,119	300	26.8%	250	134	53.6%	1,150	700	60.9%	1	2	2,852
Jackson	10,369	6,925	66.8%	2,212	478	21.6%	754	527	69.9%	884	594	67.2%	14	21	3,989
Louisville	9,833	5,017	51.0%	4,002	1,254	31.3%	1,345	733	54.5%	1,108	562	50.7%	8	12	2,563
Montgomery	14,108	7,295	51.7%	4,798	1,321	27.5%	754	416	55.2%	1,540	708	46.0%	1	25	9,576
Nashville	13,232	5,243	39.6%	3,729	445	11.9%	512	174	34.0%	2,201	799	36.3%	4	32	5,713
Roanoke	25,835	17,603	68.1%	6,544	2,073	31.7%	697	273	39.2%	2,147	1,117	52.0%	1	5	6,923
San Juan	5,380	2,874	53.4%	1,777	312	17.6%	92	67	72.8%	486	378	77.8%	4	3	4,422
St. Petersburg	47,512	28,772	60.6%	8,452	2,251	26.6%	643	350	54.4%	5,730	3,024	52.8%	10	44	18,419
Washington	97	26	26.8%	72	66	91.7%	38	38	100.0%	12	9	75.0%	-	-	6
Winston-Salem	55,887	35,633	63.8%	17,062	7,574	44.4%	4,139	2,425	58.6%	3,489	1,967	56.4%	2	1	8,317

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	195,828	122,065	62.3%	44,526	16,736	37.6%	8,222	2,862	34.8%	21,416	12,799	59.8%	7,528	386	60,473
Chicago	20,746	15,515	74.8%	3,619	2,157	59.6%	733	547	74.6%	3,026	2,140	70.7%	3	41	6,225
Des Moines	6,507	3,538	54.4%	2,148	1,020	47.5%	197	143	72.6%	699	464	66.4%	-	-	1,900
Fargo	1,370	554	40.4%	274	44	16.1%	61	11	18.0%	189	101	53.4%	-	-	282
Houston	35,056	23,745	67.7%	13,974	7,979	57.1%	967	744	76.9%	4,182	2,494	59.6%	3	5	14,142
Lincoln	2,714	460	16.9%	574	30	5.2%	135	28	20.7%	450	79	17.6%	-	-	1,569
Little Rock	7,708	4,434	57.5%	3,036	723	23.8%	1,182	249	21.1%	1,478	790	53.5%	-	10	4,301
Milwaukee	11,753	4,962	42.2%	2,136	152	7.1%	500	21	4.2%	932	319	34.2%	6,706	-	2,486
Muskogee	13,592	7,409	54.5%	3,470	660	19.0%	1,658	294	17.7%	1,299	830	63.9%	9	2	3,445
New Orleans	11,526	6,623	57.5%	2,796	1,114	39.8%	229	207	90.4%	1,414	964	68.2%	1	23	5,119
Sioux Falls	1,076	266	24.7%	321	19	5.9%	238	16	6.7%	198	76	38.4%	-	2	252
St. Louis	17,160	10,941	63.8%	3,273	1,581	48.3%	441	264	59.9%	1,593	951	59.7%	1	20	6,658
St. Paul	10,351	2,552	24.7%	1,985	100	5.0%	1,266	78	6.2%	565	284	50.3%	585	-	1,648
Waco	51,478	38,643	75.1%	5,829	1,012	17.4%	566	217	38.3%	4,858	3,022	62.2%	219	283	11,611
Wichita	4,791	2,423	50.6%	1,091	145	13.3%	49	43	87.8%	533	285	53.5%	-	-	835
<b>WESTERN AREA</b>	194,846	126,720	65.0%	43,163	15,703	36.4%	8,153	5,166	63.4%	20,024	12,461	62.2%	550	319	48,012
Albuquerque	4,859	2,419	49.8%	1,031	201	19.5%	51	31	60.8%	568	294	51.8%	-	-	2,150
Anchorage	1,650	823	49.9%	1,210	638	52.7%	421	205	48.7%	301	201	66.8%	-	-	168
Boise	2,174	783	36.0%	1,024	192	18.8%	86	33	38.4%	406	143	35.2%	1	-	858
Denver	10,045	4,933	49.1%	3,024	630	20.8%	481	109	22.7%	729	348	47.7%	2	3	3,941
Cheyenne	1,060	432	40.8%	587	363	61.8%	32	10	31.3%	280	143	51.1%	-	1	336
Fort Harrison	1,170	203	17.4%	468	45	9.6%	216	11	5.1%	221	53	24.0%	-	-	361
Honolulu	5,032	3,349	66.6%	651	163	25.0%	69	40	58.0%	817	662	81.0%	1	1	732
Los Angeles	22,043	15,594	70.7%	5,176	1,471	28.4%	1,840	1,325	72.0%	1,548	1,090	70.4%	-	1	6,775
Manila	3,225	1,255	38.9%	1,244	423	34.0%	147	63	42.9%	1,277	638	50.0%	33	33	2,205
Oakland	31,096	22,295	71.7%	5,718	2,484	43.4%	405	253	62.5%	3,565	2,665	74.8%	3	4	7,117
Phoenix	21,230	15,875	74.8%	3,147	700	22.2%	735	564	76.7%	2,482	1,520	61.2%	-	1	5,096
Portland	12,375	7,359	59.5%	3,551	1,891	53.3%	537	270	50.3%	1,639	848	51.7%	2	10	5,078
Reno	7,642	5,171	67.7%	1,369	441	32.2%	87	37	42.5%	818	566	69.2%	-	-	1,026
Salt Lake City	13,715	5,878	42.9%	4,710	1,482	31.5%	1,399	1,235	88.3%	1,551	915	59.0%	-	-	1,966
San Diego	28,905	17,715	61.3%	2,484	436	17.6%	672	377	56.1%	1,221	639	52.3%	2	1	4,246
Seattle	28,625	22,636	79.1%	7,769	4,143	53.3%	975	603	61.8%	2,601	1,736	66.7%	308	264	5,957
Other	2	1,698	84900.0%	43	9	20.9%	67	-	-	34	20	58.8%	2	-	20,663

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	73,936	33,785	45.7%	82,959	40,721	49.1%	19,858	275	1.4%	4,897	2,700	55.1%	31,214	6,825	2,777
Philadelphia	33,357	18,114	54.3%	38,813	21,173	54.6%	8,466	18	0.2%	2,360	870	36.9%	5,857	3,305	1,090
Milwaukee	19,627	6,848	34.9%	15,746	3,612	22.9%	4,052	15	0.4%	539	301	55.8%	1,656	1,329	634
St. Paul	20,573	8,696	42.3%	27,830	15,643	56.2%	7,274	229	3.1%	1,760	1,340	76.1%	23,575	2,191	1,053
Other (in transit)	379	127	33.5%	570	293	51.4%	66	13	19.7%	238	189	79.4%	126	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	15,153	14,019	1,134	8.1%	115,588	114,882	706	0.6%
Buffalo	5,568	4,901	667	13.6%	39,236	40,567	(1,331)	-3.3%
Atlanta	2,402	2,339	63	2.7%	16,247	16,233	14	0.1%
St. Louis	3,845	3,560	285	8.0%	23,457	24,176	(719)	-3.0%
Muskogee	3,338	3,219	119	3.7%	36,648	33,906	2,742	8.1%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.