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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 21, 2009	471,121	165,517	35.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	451,349	157,412	34.9%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		410,810	147,896	36.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	627	62	9.9%
Initial entitlement for service-connected disability (=>8)	010	27,341	10,866	39.7%
Initial entitlement for service-connected disability (<=7)	110	101,931	38,063	37.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,869	2,400	22.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	73	23	31.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	268,831	96,338	35.8%
Increased entitlement due to hospitalization or surgery	320	1,097	130	11.9%
Spina bifida and/or birth defects reconsideration	420	41	14	34.1%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		139,332	44,812	32.2%
Dependency	130	46,991	11,635	24.8%
Survivor restored entitlement	133	8	3	37.5%
Hospitalization adjustment (non-rating)	135	134	34	25.4%
Misc determinations	290	51,548	27,300	53.0%
Spina bifida and/or birth defects adjustments	450	2	1	50.0%
Future examination for disabilities	310	10,024	2,012	20.1%
Due process	600	30,625	3,827	12.5%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		26,045	9,713	37.3%
Income verification for unemployability	314	433	302	69.7%
Review of Hemodialysis related cases/conditions	680	7,128	2,152	30.2%
Review of Radiation related cases/conditions	682	680	599	88.1%
Review of Misc cases referred to central office	684	641	2	0.3%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,887	1,579	32.3%
Social Security number verification	690 Group	12,202	5,005	41.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		30,275	15,299	50.5%
Pre-decisional hearings	173	1,233	619	50.2%
Correspondence	400	3,493	1,402	40.1%
Congressional correspondence	500	258	88	34.1%
Freedom of Information Act (FOIA) requests	510	9,742	2,784	28.6%
Review, including quality assurance	930	15,412	10,335	67.1%
Correction of errors	960	137	71	51.8%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		60,311	17,621	29.2%
Increased entitlement and/or reconsideration	120	19,339	5,439	28.1%
Initial entitlement - Veteran	180	11,917	2,164	18.2%
Initial entitlement - Survivor	190	29,055	10,018	34.5%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		62,279	25,983	41.7%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,311	155	11.8%
Dependency	137	6,950	3,503	50.4%
Income adjustments	150	30,012	16,193	54.0%
Annual eligibility verification reporting (EVRs)	155	68	51	75.0%
Misc determinations	297	8,003	2,015	25.2%
Due process	607	15,935	4,066	25.5%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		24,139	10,768	44.6%
Income Verification Match	154	24,034	10,687	44.5%
Cost of Living Adjustments	696	90	73	81.1%
Non-entitlement reviews	697	15	8	53.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,250	1,462	34.4%
Correspondence	407	2,429	520	21.4%
Congressional correspondence	507	351	29	8.3%
Internal quality reviews	937	1,470	913	62.1%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,463
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,709
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of November 23, 2009	NA	179,688
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	65,829
	All	217,936

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

November 21, 2009

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	471,121	165,517 35.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	410,810	147,896	36.0%	139,332	44,812	32.2%	26,045	9,713	37.3%	30,275	15,299	50.5%	1,709	347	178,870
EASTERN AREA	86,679	34,548	39.9%	25,060	7,218	28.8%	6,112	2,864	46.9%	5,117	2,928	57.2%	387	82	32,133
Baltimore	8,913	4,617	51.8%	3,200	1,669	52.2%	2,198	1,374	62.5%	488	323	66.2%	16	11	2,165
Boston	4,541	1,496	32.9%	866	142	16.4%	504	155	30.8%	372	205	55.1%	20	5	2,287
Buffalo	5,459	2,353	43.1%	1,974	279	14.1%	266	86	32.3%	230	100	43.5%	24	3	767
Cleveland	10,290	3,940	38.3%	1,951	244	12.5%	281	63	22.4%	462	247	53.5%	-	-	6,208
Detroit	12,189	5,670	46.5%	2,326	433	18.6%	383	153	39.9%	765	543	71.0%	2	-	4,135
Hartford	1,749	444	25.4%	649	63	9.7%	104	47	45.2%	103	47	45.6%	1	4	1,013
Indianapolis	10,752	4,619	43.0%	4,518	1,613	35.7%	535	239	44.7%	590	277	46.9%	5	12	3,015
Manchester	1,308	433	33.1%	415	36	8.7%	12	2	16.7%	86	48	55.8%	60	4	687
New York	7,356	3,433	46.7%	2,702	868	32.1%	399	312	78.2%	415	299	72.0%	8	2	2,460
Newark	3,426	1,249	36.5%	672	192	28.6%	121	38	31.4%	224	122	54.5%	9	7	1,639
Philadelphia	11,267	3,043	27.0%	1,917	266	13.9%	520	285	54.8%	768	440	57.3%	83	-	2,996
Pittsburgh	4,578	1,977	43.2%	2,589	1,275	49.2%	465	53	11.4%	256	153	59.8%	35	27	2,218
Providence	1,667	402	24.1%	295	44	14.9%	82	34	41.5%	126	41	32.5%	94	3	1,136
Togus	1,780	449	25.2%	608	44	7.2%	216	22	10.2%	138	55	39.9%	5	1	666
White River J.	789	305	38.7%	156	20	12.8%	10	1	10.0%	39	14	35.9%	25	1	340
Wilmington	615	118	19.2%	222	30	13.5%	16	-	0.0%	55	14	25.5%	-	2	401
SOUTHERN AREA	131,115	48,494	37.0%	39,780	8,194	20.6%	8,623	3,398	39.4%	12,757	7,288	57.1%	671	111	48,957
Atlanta	18,631	7,494	40.2%	5,414	1,612	29.8%	1,121	595	53.1%	1,758	1,545	87.9%	-	2	6,380
Columbia	9,799	3,144	32.1%	2,491	271	10.9%	349	96	27.5%	973	500	51.4%	239	35	3,242
Huntington	2,184	393	18.0%	755	114	15.1%	148	71	48.0%	272	220	80.9%	1	2	2,100
Jackson	6,289	3,081	49.0%	1,542	270	17.5%	859	649	75.6%	416	225	54.1%	35	9	2,583
Louisville	5,059	1,331	26.3%	2,041	273	13.4%	508	125	24.6%	260	185	71.2%	11	10	1,602
Montgomery	11,687	5,840	50.0%	4,859	2,209	45.5%	1,404	830	59.1%	1,625	876	53.9%	1	2	7,662
Nashville	7,735	1,769	22.9%	1,833	91	5.0%	527	22	4.2%	572	212	37.1%	9	1	3,758
Roanoke	13,419	5,036	37.5%	2,627	213	8.1%	1,266	106	8.4%	666	415	62.3%	1	4	4,445
San Juan	3,810	1,565	41.1%	1,275	110	8.6%	136	46	33.8%	336	221	65.8%	6	-	3,422
St. Petersburg	28,969	11,369	39.2%	7,471	1,908	25.5%	1,410	794	56.3%	4,976	2,635	53.0%	319	35	7,723
Washington	13	5	38.5%	10	7	70.0%	198	35	17.7%	6	6	100.0%	12	-	4
Winston-Salem	23,520	7,467	31.7%	9,462	1,116	11.8%	697	29	4.2%	897	248	27.6%	37	11	6,036

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	106,869	33,776	31.6%	24,405	4,491	18.4%	3,953	1,115	28.2%	6,386	2,713	42.5%	164	44	44,033
Chicago	9,112	3,269	35.9%	2,693	723	26.8%	489	205	41.9%	567	274	48.3%	-	-	5,759
Des Moines	3,267	1,161	35.5%	885	107	12.1%	95	26	27.4%	133	60	45.1%	4	1	1,357
Fargo	1,163	213	18.3%	256	13	5.1%	109	3	2.8%	41	10	24.4%	-	-	250
Houston	20,323	8,398	41.3%	7,484	2,144	28.6%	390	192	49.2%	1,569	709	45.2%	1	1	11,210
Lincoln	2,290	318	13.9%	507	14	2.8%	155	7	4.5%	171	19	11.1%	6	-	1,237
Little Rock	5,216	1,767	33.9%	1,808	353	19.5%	132	79	59.8%	723	456	63.1%	47	9	2,361
Milwaukee	10,058	2,822	28.1%	1,241	111	8.9%	397	127	32.0%	467	66	14.1%	65	-	1,800
Muskogee	7,295	1,591	21.8%	1,785	77	4.3%	605	131	21.7%	349	129	37.0%	6	1	3,006
New Orleans	5,935	1,766	29.8%	847	81	9.6%	164	14	8.5%	223	113	50.7%	-	-	2,737
Sioux Falls	994	183	18.4%	250	15	6.0%	102	10	9.8%	54	8	14.8%	2	6	221
St. Louis	8,777	2,996	34.1%	1,628	355	21.8%	266	93	35.0%	621	284	45.7%	13	8	3,531
St. Paul	10,494	1,851	17.6%	1,101	59	5.4%	316	91	28.8%	435	168	38.6%	13	-	1,512
Waco	18,998	6,627	34.9%	3,204	306	9.6%	632	122	19.3%	921	364	39.5%	2	12	7,895
Wichita	2,947	814	27.6%	716	133	18.6%	101	15	14.9%	112	53	47.3%	5	6	1,157
WESTERN AREA	86,145	31,077	36.1%	50,078	24,908	49.7%	7,332	2,312	31.5%	5,990	2,363	39.4%	487	109	32,655
Albuquerque	3,086	977	31.7%	502	48	9.6%	186	12	6.5%	254	106	41.7%	21	-	1,919
Anchorage	1,402	639	45.6%	790	302	38.2%	311	150	48.2%	91	52	57.1%	13	4	183
Boise	1,360	246	18.1%	743	59	7.9%	101	16	15.8%	83	20	24.1%	2	-	528
Denver	6,729	2,083	31.0%	2,071	435	21.0%	1,064	148	13.9%	201	107	53.2%	15	7	3,516
Fort Harrison	1,572	405	25.8%	437	28	6.4%	91	5	5.5%	321	15	4.7%	6	2	254
Honolulu	2,676	1,024	38.3%	437	71	16.2%	211	34	16.1%	206	143	69.4%	-	-	735
Los Angeles	8,759	3,103	35.4%	3,284	557	17.0%	98	40	40.8%	873	459	52.6%	9	-	5,001
Manila	1,513	359	23.7%	21,421	18,113	84.6%	50	13	26.0%	595	148	24.9%	302	50	1,015
Oakland	14,993	7,072	47.2%	4,504	1,676	37.2%	1,255	570	45.4%	766	402	52.5%	25	11	4,148
Phoenix	8,536	2,714	31.8%	1,675	92	5.5%	362	53	14.6%	479	195	40.7%	5	2	3,018
Portland	6,186	2,176	35.2%	3,329	1,226	36.8%	543	151	27.8%	480	178	37.1%	19	31	3,782
Reno	4,334	1,946	44.9%	756	98	13.0%	163	12	7.4%	175	56	32.0%	-	-	1,029
Salt Lake City	4,845	1,618	33.4%	2,264	480	21.2%	83	1	1.2%	486	131	27.0%	-	1	1,070
San Diego	10,236	3,124	30.5%	2,173	99	4.6%	975	80	8.2%	442	176	39.8%	4	-	2,739
Seattle	9,918	3,591	36.2%	5,692	1,624	28.5%	1,839	1,027	55.8%	538	175	32.5%	66	1	3,718
Other	2	1	50.0%	9	1	11.1%	25	24	96.0%	25	7	28.0%	-	1	21,092

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	60,311	17,621	29.2%	62,279	25,983	41.7%	24,139	10,768	44.6%	4,250	1,462	34.4%	20,754	2,362	818
Philadelphia	26,500	8,676	32.7%	30,392	15,491	51.0%	11,179	3,295	29.5%	1,341	735	54.8%	10,300	1,214	230
Milwaukee	13,677	3,258	23.8%	15,804	5,592	35.4%	5,227	5,177	99.0%	372	171	46.0%	5,289	466	275
St. Paul	19,876	5,606	28.2%	15,733	4,713	30.0%	7,676	2,260	29.4%	2,476	535	21.6%	5,121	682	313
Other (in transit)	258	81	31.4%	350	187	53.4%	57	36	63.2%	61	21	34.4%	44	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	65,829	64,109	1,720	2.7%	217,936	216,335	1,601	0.7%
Buffalo	18,661	17,972	689	3.8%	57,932	59,582	(1,650)	-2.8%
Atlanta	18,988	18,824	164	0.9%	58,075	57,889	186	0.3%
St Louis	13,394	13,198	196	1.5%	44,479	43,770	709	1.6%
Muskogee	14,786	14,115	671	4.8%	57,450	55,094	2,356	4.3%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.