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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	December 5, 2011	830,917	522,758

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		842,020	526,520

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			801,528	512,561
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	459	64	13.9%
Initial entitlement for service-connected disability (=>8)	010	65,909	42,363	64.3%
Initial entitlement for service-connected disability (<=7)	110	212,100	134,618	63.5%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	12,480	4,740	38.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	121	40	33.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	460,164	294,128	63.9%
Increased entitlement due to hospitalization or surgery	320	2,417	699	28.9%
Spina bifida and/or birth defects reconsideration	420	42	28	66.7%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	1,013	849	83.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	14,873	14,156	95.2%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	28,732	19,343	67.3%
Agent Orange claims where an interim decision was provided*	409	3,218	1,533	47.6%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			188,265	69,818
Dependency	130	84,899	30,337	35.7%
Survivor restored entitlement	133	20	8	40.0%
Hospitalization adjustment (non-rating)	135	190	78	41.1%
Misc determinations	290	53,492	29,256	54.7%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	11,725	3,894	33.2%
Due process	600	37,933	6,239	16.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			34,695	17,399
Income verification for unemployability	314	2,248	146	6.5%
Review of Hemodialysis related cases/conditions	680	59	44	74.6%
Review of Radiation related cases/conditions	682	497	434	87.3%
Review of Misc cases referred to central office	684	37	30	81.1%
Review of effective date related to herbicide exposure	685	162	138	85.2%
Cost of Living Adjustments (COLAs) and other reviews	690	6,781	2,175	32.1%
Social Security number verification	690 Group	24,911	14,432	57.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			84,470	51,508
Pre-decisional hearings	173	1,503	1,038	69.1%
Correspondence	400	39,530	25,147	63.6%
Congressional correspondence	500	732	210	28.7%
Freedom of Information Act (FOIA) requests	510	19,919	6,704	33.7%
Review, including quality assurance	930	22,499	18,212	80.9%
Correction of errors	960	287	197	68.6%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>29,389</b>	<b>10,197</b>	<b>34.7%</b>
Increased entitlement and/or reconsideration	120	18,698	7,075	37.8%
Initial entitlement - Veteran	180	10,691	3,122	29.2%
Initial entitlement - Survivor	190	0	0	

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>82,546</b>	<b>40,472</b>	<b>49.0%</b>
Hospitalization adjustment (non-rating)	135	1,965	936	47.6%
Dependency	137	9,240	4,833	52.3%
Income adjustments	150	36,600	23,967	65.5%
Annual eligibility verification reporting (EVRs)	155	671	600	89.4%
Misc determinations	297	19,207	7,014	36.5%
Due process	607	14,863	3,122	21.0%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>18,795</b>	<b>271</b>	<b>1.4%</b>
Income Verification Match	154	18,354	34	0.2%
Cost of Living Adjustments	696	39	26	66.7%
Non-entitlement reviews	697	402	211	52.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>4,959</b>	<b>2,744</b>	<b>55.3%</b>
Correspondence	407	845	467	55.3%
Congressional correspondence	507	1,588	317	20.0%
Internal quality reviews	937	2,526	1,960	77.6%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	56,927

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	7,955

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of December 5, 2011	NA	250,146

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	15,153
	All	115,588

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

# COMPENSATION AND PENSION INVENTORY

December 3, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
830,917	522,758	62.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>801,528</b>	<b>512,561</b>	<b>63.9%</b>	<b>188,265</b>	<b>69,819</b>	<b>37.1%</b>	<b>34,695</b>	<b>17,399</b>	<b>50.1%</b>	<b>84,470</b>	<b>51,508</b>	<b>61.0%</b>	<b>26,482</b>	<b>1,027</b>	<b>247,369</b>
<b>EASTERN AREA</b>	165,325	110,793	67.0%	37,696	16,792	44.5%	7,207	3,959	54.9%	18,277	12,197	66.7%	17,456	95	40,779
Baltimore	16,380	12,717	77.6%	3,274	1,749	53.4%	373	272	72.9%	1,293	972	75.2%	1	3	2,867
Boston	8,518	5,477	64.3%	1,489	407	27.3%	422	100	23.7%	963	690	71.7%	1	1	4,042
Buffalo	7,483	4,361	58.3%	3,308	1,290	39.0%	178	100	56.2%	749	427	57.0%	4	2	745
Cleveland	22,962	14,459	63.0%	5,202	2,026	38.9%	860	710	82.6%	3,202	1,637	51.1%	3	31	6,353
Detroit	19,513	12,634	64.7%	4,310	1,608	37.3%	380	255	67.1%	2,673	1,791	67.0%	2	34	5,834
Hartford	4,087	2,458	60.1%	834	230	27.6%	426	263	61.7%	342	253	74.0%	-	-	881
Indianapolis	20,694	15,793	76.3%	3,802	2,133	56.1%	373	323	86.6%	2,499	1,854	74.2%	1	19	4,291
Manchester	2,050	1,183	57.7%	750	234	31.2%	159	8	5.0%	228	143	62.7%	-	-	787
New York	15,272	11,626	76.1%	3,201	1,193	37.3%	161	11	6.8%	1,033	839	81.2%	1	1	3,866
Newark	4,645	2,606	56.1%	1,244	565	45.4%	134	127	94.8%	547	318	58.1%	1	2	1,959
Philadelphia	25,591	16,500	64.5%	4,233	2,406	56.8%	2,463	1,048	42.5%	2,144	1,603	74.8%	17,441	-	3,439
Pittsburgh	9,491	6,335	66.7%	2,763	1,426	51.6%	443	335	75.6%	1,347	866	64.3%	1	2	3,043
Providence	3,485	1,774	50.9%	754	186	24.7%	369	161	43.6%	451	276	61.2%	-	-	1,066
Togus	2,716	1,505	55.4%	1,839	1,075	58.5%	433	231	53.3%	484	328	67.8%	-	-	719
White River J.	1,126	686	60.9%	291	97	33.3%	26	10	38.5%	130	90	69.2%	-	-	383
Wilmington	1,312	679	51.8%	402	167	41.5%	7	5	71.4%	192	110	57.3%	-	-	504
<b>SOUTHERN AREA</b>	244,333	148,626	60.8%	61,449	19,681	32.0%	10,322	5,393	52.2%	24,980	13,627	54.6%	46	159	77,442
Atlanta	32,180	20,890	64.9%	7,141	2,312	32.4%	295	209	70.8%	5,268	2,921	55.4%	-	-	10,217
Columbia	21,554	12,461	57.8%	4,300	617	14.3%	734	72	9.8%	1,277	864	67.7%	2	3	4,445
Huntington	7,848	5,193	66.2%	1,053	296	28.1%	252	135	53.6%	1,117	661	59.2%	1	2	2,852
Jackson	10,294	6,929	67.3%	2,173	478	22.0%	737	517	70.1%	855	587	68.7%	13	25	3,989
Louisville	9,800	5,081	51.8%	4,050	1,278	31.6%	1,411	714	50.6%	1,073	577	53.8%	10	14	2,563
Montgomery	14,150	7,386	52.2%	4,805	1,344	28.0%	759	427	56.3%	1,538	723	47.0%	1	30	9,576
Nashville	12,997	5,313	40.9%	3,786	450	11.9%	590	184	31.2%	2,122	784	36.9%	2	32	5,713
Roanoke	25,929	17,839	68.8%	6,510	2,556	39.3%	564	257	45.6%	2,107	1,114	52.9%	1	5	6,923
San Juan	5,311	2,816	53.0%	1,775	298	16.8%	95	69	72.6%	479	381	79.5%	4	3	4,422
St. Petersburg	47,473	28,905	60.9%	8,584	2,245	26.2%	652	349	53.5%	5,573	2,994	53.7%	10	44	18,419
Washington	99	30	30.3%	86	68	79.1%	38	38	100.0%	13	10	76.9%	-	-	6
Winston-Salem	56,698	35,783	63.1%	17,186	7,739	45.0%	4,195	2,422	57.7%	3,558	2,011	56.5%	2	1	8,317

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	195,968	123,302	62.9%	45,062	17,000	37.7%	8,302	2,755	33.2%	21,173	13,015	61.5%	8,404	395	60,473
Chicago	20,683	15,685	75.8%	3,631	2,173	59.8%	727	546	75.1%	2,961	2,197	74.2%	4	43	6,225
Des Moines	6,593	3,594	54.5%	2,153	1,021	47.4%	196	142	72.4%	686	462	67.3%	-	-	1,900
Fargo	1,399	562	40.2%	280	44	15.7%	62	10	16.1%	181	99	54.7%	-	-	282
Houston	35,166	24,086	68.5%	14,164	7,983	56.4%	943	726	77.0%	4,216	2,559	60.7%	3	5	14,142
Lincoln	2,706	458	16.9%	555	27	4.9%	191	30	15.7%	443	76	17.2%	-	-	1,569
Little Rock	7,684	4,494	58.5%	3,082	786	25.5%	1,199	244	20.4%	1,444	813	56.3%	-	10	4,301
Milwaukee	11,731	5,000	42.6%	2,117	134	6.3%	505	18	3.6%	917	325	35.4%	6,960	-	2,486
Muskogee	13,604	7,518	55.3%	3,411	689	20.2%	1,582	271	17.1%	1,250	835	66.8%	7	3	3,445
New Orleans	11,627	6,785	58.4%	2,856	1,140	39.9%	374	207	55.3%	1,411	987	70.0%	1	25	5,119
Sioux Falls	1,078	281	26.1%	320	21	6.6%	248	17	6.9%	191	73	38.2%	-	2	252
St. Louis	17,048	11,047	64.8%	3,487	1,649	47.3%	467	260	55.7%	1,577	949	60.2%	2	19	6,658
St. Paul	10,456	2,574	24.6%	1,914	114	6.0%	1,243	59	4.7%	574	284	49.5%	1,212	-	1,648
Waco	51,300	38,693	75.4%	5,927	1,072	18.1%	545	214	39.3%	4,807	3,060	63.7%	215	288	11,611
Wichita	4,893	2,525	51.6%	1,165	147	12.6%	20	11	55.0%	515	296	57.5%	-	-	835
<b>WESTERN AREA</b>	195,900	128,107	65.4%	44,011	16,336	37.1%	8,804	5,292	60.1%	20,004	12,649	63.2%	572	378	48,012
Albuquerque	4,816	2,480	51.5%	1,016	199	19.6%	50	30	60.0%	558	309	55.4%	-	-	2,150
Anchorage	1,657	820	49.5%	1,218	649	53.3%	443	205	46.3%	301	204	67.8%	-	-	168
Boise	2,225	826	37.1%	1,020	206	20.2%	95	34	35.8%	384	146	38.0%	-	-	858
Denver	10,161	5,027	49.5%	2,995	639	21.3%	455	119	26.2%	737	359	48.7%	2	3	3,941
Cheyenne	980	404	41.2%	596	376	62.1%	32	12	37.5%	273	145	53.1%	-	1	336
Fort Harrison	1,250	229	18.3%	491	51	10.4%	219	12	5.5%	218	55	25.2%	-	-	361
Honolulu	5,061	3,389	67.0%	684	169	24.7%	73	40	54.8%	806	660	81.9%	1	1	732
Los Angeles	22,176	15,981	72.1%	5,050	1,722	34.1%	2,351	1,445	61.5%	1,580	1,126	71.3%	-	1	6,775
Manila	3,265	1,316	40.3%	1,220	414	33.9%	146	65	44.5%	1,313	654	49.8%	227	34	2,205
Oakland	31,222	22,695	72.7%	6,031	2,573	42.7%	397	251	63.2%	3,558	2,727	76.6%	3	2	7,117
Phoenix	21,138	15,833	74.9%	3,081	698	22.7%	753	561	74.5%	2,402	1,526	63.5%	-	1	5,096
Portland	12,595	7,519	59.7%	3,786	2,030	53.6%	592	271	45.8%	1,637	846	51.7%	1	8	5,078
Reno	7,619	5,222	68.5%	1,407	463	32.9%	92	40	43.5%	811	564	69.5%	-	-	1,026
Salt Lake City	14,117	5,903	41.8%	4,673	1,546	33.1%	1,393	1,230	88.3%	1,547	921	59.5%	-	-	1,966
San Diego	28,941	17,840	61.6%	2,584	429	16.6%	728	375	51.5%	1,203	640	53.2%	2	1	4,246
Seattle	28,677	22,623	78.9%	8,159	4,172	51.1%	985	602	61.1%	2,676	1,767	66.0%	336	326	5,957
Other	2	1,733	86650.0%	47	10	21.3%	60	-	-	36	20	55.6%	4	-	20,663

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	29,389	10,197	34.7%	82,546	40,472	49.0%	18,795	271	1.4%	4,959	2,744	55.3%	30,445	6,928	2,777
Philadelphia	14,027	7,064	50.4%	38,956	21,325	54.7%	7,613	18	0.2%	2,323	900	38.7%	5,845	3,339	1,090
Milwaukee	8,507	2,111	24.8%	15,328	3,363	21.9%	3,908	11	0.3%	541	291	53.8%	1,657	1,368	634
St. Paul	6,562	914	13.9%	27,693	15,487	55.9%	7,201	226	3.1%	1,854	1,362	73.5%	22,816	2,221	1,053
Other (in transit)	293	108	36.9%	569	297	52.2%	73	16	21.9%	241	191	79.3%	127	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	15,153	14,019	1,134	8.1%	115,588	114,882	706	0.6%
Buffalo	5,568	4,901	667	13.6%	39,236	40,567	(1,331)	-3.3%
Atlanta	2,402	2,339	63	2.7%	16,247	16,233	14	0.1%
St Louis	3,845	3,560	285	8.0%	23,457	24,176	(719)	-3.0%
Muskogee	3,338	3,219	119	3.7%	36,648	33,906	2,742	8.1%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.