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▶▶▶ February 2013 ◀◀◀

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 7, 2009	479,607	173,350	36.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	458,838	164,029	35.7%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		416,916	153,988	36.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	581	72	12.4%
Initial entitlement for service-connected disability (=>8)	010	28,052	11,617	41.4%
Initial entitlement for service-connected disability (<=7)	110	103,068	39,847	38.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,430	2,805	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	74	16	21.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	272,628	99,491	36.5%
Increased entitlement due to hospitalization or surgery	320	1,043	131	12.6%
Spina bifida and/or birth defects reconsideration	420	40	9	22.5%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		137,885	45,933	33.3%
Dependency	130	45,872	11,755	25.6%
Survivor restored entitlement	133	7	3	42.9%
Hospitalization adjustment (non-rating)	135	126	35	27.8%
Misc determinations	290	52,506	28,440	54.2%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	9,512	1,823	19.2%
Due process	600	29,860	3,875	13.0%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		26,395	9,910	37.5%
Income verification for unemployability	314	433	421	97.2%
Review of Hemodialysis related cases/conditions	680	7,402	2,244	30.3%
Review of Radiation related cases/conditions	682	677	610	90.1%
Review of Misc cases referred to central office	684	587	2	0.3%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,909	1,567	31.9%
Social Security number verification	690 Group	12,313	4,992	40.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		31,309	15,642	50.0%
Pre-decisional hearings	173	1,223	649	53.1%
Correspondence	400	3,753	1,491	39.7%
Congressional correspondence	500	252	90	35.7%
Freedom of Information Act (FOIA) requests	510	10,763	2,950	27.4%
Review, including quality assurance	930	15,175	10,392	68.5%
Correction of errors	960	143	70	49.0%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		62,691	19,362	30.9%
Increased entitlement and/or reconsideration	120	20,482	5,888	28.7%
Initial entitlement - Veteran	180	12,623	2,427	19.2%
Initial entitlement - Survivor	190	29,586	11,047	37.3%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		62,889	25,599	40.7%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,130	172	15.2%
Dependency	137	7,243	3,563	49.2%
Income adjustments	150	30,213	15,616	51.7%
Annual eligibility verification reporting (EVRs)	155	58	45	77.6%
Misc determinations	297	8,466	2,106	24.9%
Due process	607	15,779	4,097	26.0%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		23,761	23,711	99.8%
Income Verification Match	154	23,668	23,634	99.9%
Cost of Living Adjustments	696	82	70	85.4%
Non-entitlement reviews	697	11	7	63.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,245	3,103	73.1%
Correspondence	407	2,463	2,143	87.0%
Congressional correspondence	507	262	12	4.6%
Internal quality reviews	937	1,520	948	62.4%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	22,737
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	2,762
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	180,405
As Of December 7, 2009		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education	Ch 33	60,975
	All	211,754

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 7, 2009

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	479,607	173,350 36.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	416,916	153,988	36.9%	137,885	45,933	33.3%	26,395	9,910	37.5%	31,309	15,642	50.0%	1,470	320	179,581
EASTERN AREA	87,982	35,840	40.7%	24,500	7,235	29.5%	6,283	2,960	47.1%	5,098	2,946	57.8%	405	69	32,416
Baltimore	8,997	4,699	52.2%	3,079	1,686	54.8%	2,091	1,395	66.7%	484	325	67.1%	16	10	2,201
Boston	4,597	1,605	34.9%	845	143	16.9%	538	156	29.0%	365	222	60.8%	16	4	2,326
Buffalo	5,450	2,440	44.8%	1,950	290	14.9%	323	90	27.9%	258	106	41.1%	15	2	760
Cleveland	10,518	4,111	39.1%	1,866	263	14.1%	284	63	22.2%	463	250	54.0%	-	-	6,253
Detroit	12,331	5,842	47.4%	2,330	433	18.6%	512	140	27.3%	739	506	68.5%	1	-	4,244
Hartford	1,817	478	26.3%	509	53	10.4%	106	38	35.8%	89	43	48.3%	1	4	1,000
Indianapolis	11,072	4,890	44.2%	4,525	1,536	33.9%	576	237	41.1%	621	304	49.0%	6	10	3,032
Manchester	1,333	427	32.0%	442	33	7.5%	18	-	0.0%	85	42	49.4%	76	4	690
New York	7,336	3,444	46.9%	2,767	895	32.3%	409	307	75.1%	452	323	71.5%	9	2	2,501
Newark	3,431	1,328	38.7%	680	196	28.8%	122	39	32.0%	171	112	65.5%	5	5	1,614
Philadelphia	11,718	3,299	28.2%	1,638	252	15.4%	555	380	68.5%	766	441	57.6%	106	-	3,025
Pittsburgh	4,620	1,963	42.5%	2,642	1,326	50.2%	452	63	13.9%	251	146	58.2%	27	22	2,235
Providence	1,639	395	24.1%	310	38	12.3%	92	29	31.5%	120	42	35.0%	100	4	1,124
Togus	1,734	471	27.2%	548	43	7.8%	174	22	12.6%	141	49	34.8%	3	-	666
White River J.	795	325	40.9%	183	20	10.9%	9	1	11.1%	41	19	46.3%	23	1	339
Wilmington	594	123	20.7%	186	28	15.1%	22	-	0.0%	52	16	30.8%	1	1	406
SOUTHERN AREA	132,777	50,378	37.9%	39,357	8,616	21.9%	8,641	3,418	39.6%	12,925	7,443	57.6%	451	100	49,335
Atlanta	18,556	7,584	40.9%	4,913	1,482	30.2%	1,186	613	51.7%	1,774	1,543	87.0%	-	1	6,381
Columbia	10,004	3,356	33.5%	2,318	254	11.0%	393	69	17.6%	961	523	54.4%	107	29	3,254
Huntington	2,210	408	18.5%	709	115	16.2%	191	71	37.2%	295	224	75.9%	1	1	2,154
Jackson	6,400	3,199	50.0%	1,604	304	19.0%	896	659	73.5%	406	220	54.2%	32	11	2,599
Louisville	5,099	1,367	26.8%	2,205	282	12.8%	461	131	28.4%	245	172	70.2%	5	11	1,605
Montgomery	11,645	5,962	51.2%	4,772	2,145	44.9%	1,582	814	51.5%	1,543	853	55.3%	1	1	7,638
Nashville	7,958	1,912	24.0%	1,780	91	5.1%	403	10	2.5%	590	219	37.1%	8	1	3,803
Roanoke	13,410	5,292	39.5%	2,491	245	9.8%	1,058	126	11.9%	675	407	60.3%	1	3	4,474
San Juan	3,853	1,615	41.9%	1,168	133	11.4%	129	48	37.2%	325	214	65.8%	7	-	3,474
St. Petersburg	29,273	11,706	40.0%	7,558	1,890	25.0%	1,614	809	50.1%	5,102	2,800	54.9%	246	30	7,904
Washington	10	3	30.0%	9	7	77.8%	196	37	18.9%	5	5	100.0%	22	-	4
Winston-Salem	24,359	7,974	32.7%	9,830	1,668	17.0%	532	31	5.8%	1,004	263	26.2%	21	12	6,045

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	109,084	35,898	32.9%	24,177	4,884	20.2%	3,827	1,139	29.8%	6,789	2,877	42.4%	152	39	43,769
Chicago	9,295	3,425	36.8%	2,720	748	27.5%	521	207	39.7%	631	256	40.6%	1	-	5,649
Des Moines	3,370	1,164	34.5%	733	115	15.7%	82	31	37.8%	138	53	38.4%	2	1	1,350
Fargo	1,207	231	19.1%	258	14	5.4%	83	3	3.6%	46	12	26.1%	-	-	280
Houston	20,612	9,001	43.7%	7,676	2,467	32.1%	390	187	47.9%	1,717	751	43.7%	-	1	11,148
Lincoln	2,225	312	14.0%	454	15	3.3%	194	6	3.1%	206	63	30.6%	6	-	1,209
Little Rock	5,134	1,764	34.4%	1,721	369	21.4%	106	82	77.4%	743	463	62.3%	41	9	2,369
Milwaukee	10,516	3,239	30.8%	1,200	113	9.4%	296	136	45.9%	531	86	16.2%	67	-	1,803
Muskogee	7,371	1,701	23.1%	1,776	80	4.5%	616	136	22.1%	376	144	38.3%	2	1	3,057
New Orleans	6,067	1,903	31.4%	847	95	11.2%	163	12	7.4%	220	110	50.0%	-	-	2,595
Sioux Falls	991	184	18.6%	234	14	6.0%	104	12	11.5%	52	9	17.3%	1	3	237
St. Louis	9,020	3,029	33.6%	1,691	359	21.2%	320	93	29.1%	553	292	52.8%	12	7	3,443
St. Paul	10,960	2,074	18.9%	1,009	55	5.5%	186	109	58.6%	475	192	40.4%	14	-	1,454
Waco	19,288	6,981	36.2%	3,224	333	10.3%	721	112	15.5%	937	386	41.2%	2	14	8,004
Wichita	3,028	890	29.4%	634	107	16.9%	45	13	28.9%	164	60	36.6%	4	3	1,171
WESTERN AREA	87,070	31,870	36.6%	49,839	25,195	50.6%	7,624	2,373	31.1%	6,474	2,367	36.6%	461	111	32,783
Albuquerque	3,054	1,030	33.7%	497	43	8.7%	166	16	9.6%	270	101	37.4%	17	-	1,927
Anchorage	1,380	622	45.1%	908	339	37.3%	322	145	45.0%	98	63	64.3%	11	4	187
Boise	1,407	264	18.8%	754	56	7.4%	98	15	15.3%	86	18	20.9%	3	1	530
Denver	6,008	1,828	30.4%	1,820	351	19.3%	1,228	173	14.1%	192	95	49.5%	2	4	3,243
Cheyenne	900	341	37.9%	241	65	27.0%	23	11	47.8%	36	17	47.2%	4	-	227
Fort Harrison	1,597	423	26.5%	431	26	6.0%	126	5	4.0%	239	18	7.5%	5	2	243
Honolulu	2,686	1,052	39.2%	407	69	17.0%	236	40	16.9%	202	144	71.3%	-	-	732
Los Angeles	8,892	3,308	37.2%	3,180	579	18.2%	113	45	39.8%	1,024	460	44.9%	7	-	5,051
Manila	1,569	378	24.1%	21,133	17,921	84.8%	56	14	25.0%	681	157	23.1%	325	56	1,043
Oakland	14,872	7,060	47.5%	4,519	1,780	39.4%	1,400	641	45.8%	784	394	50.3%	23	11	4,203
Phoenix	8,585	2,826	32.9%	1,655	89	5.4%	396	54	13.6%	525	189	36.0%	4	2	3,023
Portland	6,238	2,212	35.5%	3,248	1,177	36.2%	456	136	29.8%	489	175	35.8%	6	29	3,762
Reno	4,408	1,995	45.3%	740	98	13.2%	230	8	3.5%	147	53	36.1%	-	-	1,016
Salt Lake City	5,018	1,571	31.3%	2,211	544	24.6%	72	4	5.6%	532	147	27.6%	-	1	1,125
San Diego	10,530	3,300	31.3%	2,248	91	4.0%	951	71	7.5%	579	173	29.9%	1	-	2,719
Seattle	9,926	3,660	36.9%	5,847	1,967	33.6%	1,751	995	56.8%	590	163	27.6%	53	1	3,752
Other	3	2	66.7%	12	3	25.0%	20	20	100.0%	23	9	39.1%	1	1	21,278

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	62,691	19,362	30.9%	62,889	25,599	40.7%	23,761	23,711	99.8%	4,245	3,103	73.1%	21,267	2,442	824
Philadelphia	27,015	9,219	34.1%	31,281	15,448	49.4%	11,136	11,100	99.7%	1,314	757	57.6%	10,903	1,281	235
Milwaukee	14,862	3,746	25.2%	15,976	5,524	34.6%	5,044	5,038	99.9%	390	174	44.6%	5,040	490	255
St. Paul	20,529	6,317	30.8%	15,283	4,453	29.1%	7,526	7,518	99.9%	2,469	2,149	87.0%	5,279	671	334
Other (in transit)	285	80	28.1%	349	174	49.9%	55	55	100.0%	72	23	31.9%	45	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	60,975	62,735	(1,760)	-2.8%	211,754	214,281	(2,527)	-1.2%
Buffalo	18,321	18,146	175	1.0%	57,571	57,958	(387)	-0.7%
Atlanta	18,170	18,430	(260)	-1.4%	59,156	56,268	2,888	5.1%
St Louis	12,885	12,772	113	0.9%	40,643	44,173	(3,530)	-8.0%
Muskogee	11,599	13,387	(1,788)	-13.4%	54,384	55,882	(1,498)	-2.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.