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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
December 14, 2009	<b>481,494</b>	<b>172,984</b>	<b>35.9%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>461,175</b>	<b>163,800</b>	<b>35.5%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>418,357</b>	<b>153,215</b>	<b>36.6%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	564	79	14.0%
Initial entitlement for service-connected disability (=>8)	010	27,647	11,493	41.6%
Initial entitlement for service-connected disability (<=7)	110	102,923	39,633	38.5%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,708	3,027	25.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	77	19	24.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	274,159	98,806	36.0%
Increased entitlement due to hospitalization or surgery	320	1,237	148	12.0%
Spina bifida and/or birth defects reconsideration	420	42	10	23.8%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>136,209</b>	<b>45,718</b>	<b>33.6%</b>
Dependency	130	44,869	11,585	25.8%
Survivor restored entitlement	133	7	3	42.9%
Hospitalization adjustment (non-rating)	135	114	31	27.2%
Misc determinations	290	51,695	28,026	54.2%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	9,925	2,157	21.7%
Due process	600	29,597	3,914	13.2%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>26,527</b>	<b>10,198</b>	<b>38.4%</b>
Income verification for unemployability	314	432	417	96.5%
Review of Hemodialysis related cases/conditions	680	7,749	2,358	30.4%
Review of Radiation related cases/conditions	682	684	611	89.3%
Review of Misc cases referred to central office	684	489	2	0.4%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,759	1,553	32.6%
Social Security number verification	690 Group	12,340	5,183	42.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>31,571</b>	<b>15,614</b>	<b>49.5%</b>
Pre-decisional hearings	173	1,226	665	54.2%
Correspondence	400	3,753	1,497	39.9%
Congressional correspondence	500	259	87	33.6%
Freedom of Information Act (FOIA) requests	510	11,163	3,020	27.1%
Review, including quality assurance	930	15,030	10,275	68.4%
Correction of errors	960	140	70	50.0%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>63,137</b>	<b>19,769</b>	<b>31.3%</b>
Increased entitlement and/or reconsideration	120	20,762	6,030	29.0%
Initial entitlement - Veteran	180	12,814	2,506	19.6%
Initial entitlement - Survivor	190	29,561	11,233	38.0%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>62,386</b>	<b>24,977</b>	<b>40.0%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,246	212	17.0%
Dependency	137	7,282	3,521	48.4%
Income adjustments	150	29,794	14,930	50.1%
Annual eligibility verification reporting (EVRs)	155	38	30	78.9%
Misc determinations	297	8,174	2,152	26.3%
Due process	607	15,852	4,132	26.1%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
<b>Program Reviews</b>		<b>23,561</b>	<b>23,512</b>	<b>99.8%</b>
Income Verification Match	154	23,463	23,432	99.9%
Cost of Living Adjustments	696	85	72	84.7%
Non-entitlement reviews	697	13	8	61.5%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>4,268</b>	<b>3,093</b>	<b>72.5%</b>
Correspondence	407	2,456	2,123	86.4%
Congressional correspondence	507	307	14	4.6%
Internal quality reviews	937	1,505	956	63.5%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,479
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,785
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of December 14, 2009	NA	180,965
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	56,149
	All	210,380

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

December 14, 2009

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	481,494	172,984 35.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>418,357</b>	<b>153,215</b>	<b>36.6%</b>	<b>136,209</b>	<b>45,718</b>	<b>33.6%</b>	<b>26,527</b>	<b>10,198</b>	<b>38.4%</b>	<b>31,571</b>	<b>15,614</b>	<b>49.5%</b>	<b>1,397</b>	<b>296</b>	<b>180,147</b>
<b>EASTERN AREA</b>	88,324	35,726	40.4%	24,125	7,127	29.5%	6,244	3,049	48.8%	5,089	2,895	56.9%	418	59	32,622
Baltimore	8,964	4,713	52.6%	2,960	1,580	53.4%	2,137	1,444	67.6%	488	320	65.6%	16	10	2,244
Boston	4,574	1,589	34.7%	892	154	17.3%	602	195	32.4%	352	217	61.6%	15	3	2,375
Buffalo	5,476	2,444	44.6%	1,830	283	15.5%	349	94	26.9%	253	107	42.3%	14	2	770
Cleveland	10,476	4,025	38.4%	1,777	265	14.9%	254	60	23.6%	471	240	51.0%	-	-	6,257
Detroit	12,388	5,802	46.8%	2,406	478	19.9%	308	143	46.4%	710	490	69.0%	1	-	4,269
Hartford	1,787	453	25.3%	493	65	13.2%	102	52	51.0%	95	39	41.1%	1	4	995
Indianapolis	11,191	4,871	43.5%	4,507	1,495	33.2%	605	225	37.2%	633	304	48.0%	6	10	3,057
Manchester	1,371	443	32.3%	434	36	8.3%	23	2	8.7%	84	46	54.8%	75	4	688
New York	7,450	3,448	46.3%	2,702	868	32.1%	400	305	76.3%	455	325	71.4%	9	1	2,542
Newark	3,379	1,318	39.0%	668	185	27.7%	138	39	28.3%	168	107	63.7%	4	1	1,564
Philadelphia	11,879	3,396	28.6%	1,572	241	15.3%	516	366	70.9%	775	437	56.4%	113	-	3,046
Pittsburgh	4,562	1,905	41.8%	2,651	1,334	50.3%	469	67	14.3%	246	135	54.9%	26	19	2,232
Providence	1,608	378	23.5%	309	45	14.6%	79	33	41.8%	116	48	41.4%	107	3	1,158
Togus	1,812	477	26.3%	563	48	8.5%	224	23	10.3%	150	45	30.0%	3	-	676
White River J.	808	340	42.1%	182	19	10.4%	13	1	7.7%	43	18	41.9%	26	1	338
Wilmington	599	124	20.7%	179	31	17.3%	25	-	0.0%	50	17	34.0%	2	1	411
<b>SOUTHERN AREA</b>	133,022	50,025	37.6%	38,528	8,594	22.3%	8,837	3,553	40.2%	12,895	7,437	57.7%	374	92	49,535
Atlanta	18,477	7,466	40.4%	4,682	1,395	29.8%	1,214	613	50.5%	1,770	1,533	86.6%	-	1	6,414
Columbia	10,017	3,370	33.6%	2,237	249	11.1%	415	69	16.6%	961	545	56.7%	76	29	3,304
Huntington	2,209	391	17.7%	735	144	19.6%	205	71	34.6%	288	214	74.3%	1	1	2,158
Jackson	6,491	3,233	49.8%	1,613	316	19.6%	885	661	74.7%	378	225	59.5%	32	10	2,591
Louisville	5,109	1,351	26.4%	2,148	284	13.2%	462	130	28.1%	235	166	70.6%	2	10	1,604
Montgomery	11,602	5,921	51.0%	4,687	2,076	44.3%	1,734	898	51.8%	1,504	838	55.7%	1	2	7,664
Nashville	8,108	1,854	22.9%	1,661	117	7.0%	344	18	5.2%	598	220	36.8%	8	2	3,809
Roanoke	13,362	5,202	38.9%	2,396	241	10.1%	951	145	15.2%	631	378	59.9%	1	2	4,530
San Juan	3,842	1,589	41.4%	1,101	138	12.5%	127	48	37.8%	328	212	64.6%	5	-	3,462
St. Petersburg	29,369	11,742	40.0%	7,635	1,977	25.9%	1,761	828	47.0%	5,144	2,836	55.1%	211	24	7,971
Washington	14	7	50.0%	9	8	88.9%	207	40	19.3%	5	5	100.0%	20	-	5
Winston-Salem	24,422	7,899	32.3%	9,624	1,649	17.1%	532	32	6.0%	1,053	265	25.2%	17	11	6,023

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	109,900	35,868	32.6%	24,005	4,999	20.8%	3,807	1,159	30.4%	6,985	2,902	41.5%	154	38	43,831
Chicago	9,190	3,339	36.3%	2,696	763	28.3%	568	217	38.2%	640	248	38.8%	2	-	5,606
Des Moines	3,321	1,165	35.1%	662	118	17.8%	84	33	39.3%	144	56	38.9%	2	2	1,356
Fargo	1,183	228	19.3%	288	15	5.2%	74	2	2.7%	37	10	27.0%	-	-	271
Houston	20,800	9,022	43.4%	7,756	2,513	32.4%	380	185	48.7%	1,835	759	41.4%	13	-	11,203
Lincoln	2,193	300	13.7%	491	20	4.1%	184	9	4.9%	227	73	32.2%	4	-	1,202
Little Rock	5,233	1,748	33.4%	1,646	376	22.8%	110	84	76.4%	749	457	61.0%	38	9	2,405
Milwaukee	10,583	3,353	31.7%	1,129	117	10.4%	302	139	46.0%	518	84	16.2%	61	-	1,820
Muskogee	7,396	1,702	23.0%	1,684	88	5.2%	566	138	24.4%	376	148	39.4%	2	1	3,025
New Orleans	6,123	1,897	31.0%	906	102	11.3%	145	13	9.0%	228	115	50.4%	-	-	2,539
Sioux Falls	997	174	17.5%	228	11	4.8%	91	12	13.2%	59	11	18.6%	1	3	250
St. Louis	9,363	3,015	32.2%	1,756	378	21.5%	326	89	27.3%	554	288	52.0%	11	7	3,467
St. Paul	11,084	2,106	19.0%	982	66	6.7%	184	110	59.8%	469	197	42.0%	13	-	1,456
Waco	19,436	6,971	35.9%	3,204	344	10.7%	747	113	15.1%	968	393	40.6%	2	14	8,058
Wichita	2,998	848	28.3%	577	88	15.3%	46	15	32.6%	181	63	34.8%	5	2	1,173
<b>WESTERN AREA</b>	87,110	31,595	36.3%	49,542	24,997	50.5%	7,620	2,418	31.7%	6,579	2,378	36.1%	451	106	32,793
Albuquerque	3,095	1,039	33.6%	488	48	9.8%	173	22	12.7%	275	102	37.1%	11	-	1,919
Anchorage	1,383	625	45.2%	925	351	37.9%	322	152	47.2%	97	63	64.9%	6	4	189
Boise	1,416	258	18.2%	738	43	5.8%	93	13	14.0%	93	20	21.5%	3	1	531
Denver	5,954	1,784	30.0%	1,820	359	19.7%	1,246	190	15.2%	165	84	50.9%	2	4	3,227
Cheyenne	901	339	37.6%	223	53	23.8%	25	12	48.0%	40	20	50.0%	4	-	225
Fort Harrison	1,613	420	26.0%	459	24	5.2%	133	6	4.5%	218	20	9.2%	5	2	248
Honolulu	2,711	1,077	39.7%	394	62	15.7%	214	37	17.3%	204	143	70.1%	-	-	737
Los Angeles	8,908	3,305	37.1%	3,257	612	18.8%	177	46	26.0%	1,059	472	44.6%	7	-	5,096
Manila	1,624	382	23.5%	21,013	17,764	84.5%	60	15	25.0%	701	166	23.7%	328	55	1,044
Oakland	14,832	6,980	47.1%	4,386	1,759	40.1%	1,471	622	42.3%	761	389	51.1%	22	11	4,158
Phoenix	8,595	2,798	32.6%	1,612	102	6.3%	382	60	15.7%	548	192	35.0%	6	1	3,037
Portland	6,274	2,197	35.0%	3,235	1,146	35.4%	401	123	30.7%	469	169	36.0%	6	26	3,761
Reno	4,403	1,997	45.4%	710	84	11.8%	171	8	4.7%	141	46	32.6%	-	-	1,002
Salt Lake City	4,866	1,548	31.8%	2,287	566	24.7%	74	4	5.4%	567	157	27.7%	-	1	1,164
San Diego	10,504	3,181	30.3%	2,274	72	3.2%	949	95	10.0%	642	180	28.0%	1	-	2,688
Seattle	10,031	3,665	36.5%	5,721	1,952	34.1%	1,729	1,013	58.6%	599	155	25.9%	50	1	3,767
Other	1	1	100.0%	9	1	11.1%	19	19	100.0%	23	2	8.7%	-	1	21,366

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>63,137</b>	<b>19,769</b>	<b>31.3%</b>	<b>62,386</b>	<b>24,977</b>	<b>40.0%</b>	<b>23,561</b>	<b>23,512</b>	<b>99.8%</b>	<b>4,268</b>	<b>3,093</b>	<b>72.5%</b>	<b>21,082</b>	<b>2,489</b>	<b>818</b>
Philadelphia	27,403	9,426	34.4%	30,718	14,842	48.3%	11,113	11,076	99.7%	1,329	744	56.0%	11,079	1,333	246
Milwaukee	15,240	3,786	24.8%	16,152	5,533	34.3%	4,975	4,971	99.9%	388	176	45.4%	4,901	494	244
St. Paul	20,196	6,491	32.1%	15,244	4,491	29.5%	7,418	7,410	99.9%	2,475	2,150	86.9%	5,090	662	328
Other (in transit)	298	66	22.1%	272	111	40.8%	55	55	100.0%	76	23	30.3%	12	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>56,149</b>	<b>60,975</b>	<b>(4,826)</b>	<b>-7.9%</b>	<b>210,380</b>	<b>211,754</b>	<b>(1,374)</b>	<b>-0.6%</b>
Buffalo	17,255	18,321	(1,066)	-5.8%	55,140	57,571	(2,431)	-4.2%
Atlanta	16,785	18,170	(1,385)	-7.6%	57,202	59,156	(1,954)	-3.3%
St Louis	11,633	12,885	(1,252)	-9.7%	41,070	40,643	427	1.1%
Muskogee	10,476	11,599	(1,123)	-9.7%	56,968	54,384	2,584	4.8%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.