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<b>Compensation and Pension Entitlement</b> December 17, 2011	# Pending	# Pending Over 125	% Over 125
	<b>878,746</b>	<b>552,869</b>	<b>62.9%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>844,822</b>	<b>531,743</b>	<b>62.9%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>805,079</b>	<b>518,005</b>	<b>64.3%</b>
<b>Original Entitlement - Veterans<sup>1</sup></b>				
Initial entitlement decisions for Voc Rehab	<b>095</b>	402	67	16.7%
Initial entitlement for service-connected disability (=>8)	<b>010</b>	66,440	44,610	67.1%
Initial entitlement for service-connected disability (<=7)	<b>110</b>	214,383	136,641	63.7%
<b>Original Entitlement - Survivors<sup>2</sup></b>				
Initial claims from surviving spouses, children or parents	<b>140</b>	12,601	4,828	38.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	<b>410</b>	81	37	45.7%
<b>Supplemental Entitlement</b>				
Increased evaluation and/or additional claimed conditions	<b>020</b>	463,054	296,143	64.0%
Increased entitlement due to hospitalization or surgery	<b>320</b>	2,441	702	28.8%
Spina bifida and/or birth defects reconsideration	<b>420</b>	45	30	66.7%
<b>Agent Orange presumptives *</b>				
Reopened or new Agent Orange claims prior to 8/30/10 *	<b>681</b>	1,006	829	82.4%
Nehmer review cases based upon new Agent Orange presumptives *	<b>687</b>	14,184	13,098	92.3%
Reopened or new Agent Orange claims prior to After 9/01/10 *	<b>405</b>	27,319	19,466	71.3%
Agent Orange claims where an interim decision was provided*	<b>409</b>	3,123	1,554	49.8%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

\*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

\*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>188,109</b>	<b>71,572</b>	<b>38.0%</b>
Dependency	<b>130</b>	85,898	32,493	37.8%
Survivor restored entitlement	<b>133</b>	13	8	61.5%
Hospitalization adjustment (non-rating)	<b>135</b>	193	105	54.4%
Misc determinations	<b>290</b>	51,737	27,488	53.1%
Spina bifida and/or birth defects adjustments	<b>450</b>	6	6	100.0%
Future examination for disabilities	<b>310</b>	12,338	4,269	34.6%
Due process	<b>600</b>	37,924	7,203	19.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>35,630</b>	<b>17,385</b>	<b>48.8%</b>
Income verification for unemployment	<b>314</b>	2,234	144	6.4%
Review of Hemodialysis related cases/conditions	<b>680</b>	49	42	85.7%
Review of Radiation related cases/conditions	<b>682</b>	540	470	87.0%
Review of Misc cases referred to central office	<b>684</b>	39	32	82.1%
Review of effective date related to herbicide exposure	<b>685</b>	163	141	86.5%
Cost of Living Adjustments (COLAs) and other reviews	<b>690</b>	6,685	2,179	32.6%
Social Security number verification	<b>690 Group</b>	25,920	14,377	55.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>83,048</b>	<b>51,808</b>	<b>62.4%</b>
Pre-decisional hearings	<b>173</b>	1,544	1,065	69.0%
Correspondence	<b>400</b>	37,985	25,324	66.7%
Congressional correspondence	<b>500</b>	874	219	25.1%
Freedom of Information Act (FOIA) requests	<b>510</b>	19,624	6,592	33.6%
Review, including quality assurance	<b>930</b>	22,731	18,407	81.0%
Correction of errors	<b>960</b>	290	201	69.3%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>73,667</b>	<b>34,864</b>	<b>47.3%</b>
Increased entitlement and/or reconsideration	120	17,738	6,670	37.6%
Initial entitlement - Veteran	180	10,195	2,933	28.8%
Initial entitlement - Survivor	190	45,734	25,261	55.2%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>81,332</b>	<b>39,177</b>	<b>48.2%</b>
Hospitalization adjustment (non-rating)	135	2,115	1,049	49.6%
Dependency	137	9,430	4,954	52.5%
Income adjustments	150	35,220	22,441	63.7%
Annual eligibility verification reporting (EVRs)	155	261	206	78.9%
Misc determinations	297	19,231	7,111	37.0%
Due process	607	15,075	3,416	22.7%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>17,435</b>	<b>247</b>	<b>1.4%</b>
Income Verification Match	154	16,989	29	0.2%
Cost of Living Adjustments	696	57	23	40.4%
Non-entitlement reviews	697	389	195	50.1%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>5,090</b>	<b>2,844</b>	<b>55.9%</b>
Correspondence	407	987	493	49.9%
Congressional correspondence	507	1,535	347	22.6%
Internal quality reviews	937	2,568	2,004	78.0%
Combination of workload received from Veterans, survivors and internal sources.				

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>		
	160	58,361
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
<b>Accrued</b>		
	165	8,266
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
<b>Appeals</b>		
As Of December 19, 2011	NA	253,266
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
<b>Education</b>		
	Ch 33	14,364
	All	123,558
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

# COMPENSATION AND PENSION INVENTORY

December 17, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	878,746	552,869 62.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>805,079</b>	<b>518,005</b>	<b>64.3%</b>	<b>188,109</b>	<b>71,573</b>	<b>38.0%</b>	<b>35,630</b>	<b>17,385</b>	<b>48.8%</b>	<b>83,048</b>	<b>51,808</b>	<b>62.4%</b>	<b>28,833</b>	<b>1,119</b>	<b>247,369</b>
<b>EASTERN AREA</b>	165,689	111,120	67.1%	37,933	17,557	46.3%	7,107	3,873	54.5%	17,788	12,139	68.2%	17,321	105	40,779
Baltimore	16,309	12,729	78.0%	3,257	1,852	56.9%	320	250	78.1%	1,310	991	75.6%	1	4	2,867
Boston	8,650	5,569	64.4%	1,612	524	32.5%	474	108	22.8%	956	701	73.3%	1	-	4,042
Buffalo	7,556	4,402	58.3%	3,282	1,339	40.8%	189	97	51.3%	620	420	67.7%	3	1	745
Cleveland	23,437	14,836	63.3%	5,148	2,093	40.7%	833	698	83.8%	3,158	1,692	53.6%	3	34	6,353
Detroit	19,372	12,452	64.3%	4,246	1,683	39.6%	365	250	68.5%	2,593	1,807	69.7%	2	36	5,834
Hartford	4,099	2,428	59.2%	804	244	30.3%	462	293	63.4%	358	252	70.4%	-	-	881
Indianapolis	20,756	15,932	76.8%	3,803	2,201	57.9%	387	323	83.5%	2,481	1,873	75.5%	1	24	4,291
Manchester	2,117	1,194	56.4%	705	218	30.9%	113	6	5.3%	207	141	68.1%	-	-	787
New York	15,378	11,676	75.9%	3,267	1,333	40.8%	162	11	6.8%	973	812	83.5%	1	2	3,866
Newark	4,598	2,551	55.5%	1,208	561	46.4%	118	111	94.1%	528	316	59.8%	-	1	1,959
Philadelphia	25,327	16,348	64.5%	4,358	2,556	58.7%	2,421	1,051	43.4%	2,145	1,562	72.8%	17,309	-	3,439
Pittsburgh	9,593	6,451	67.2%	2,940	1,478	50.3%	358	263	73.5%	1,351	879	65.1%	-	2	3,043
Providence	3,384	1,726	51.0%	752	187	24.9%	368	175	47.6%	432	272	63.0%	-	-	1,066
Togus	2,699	1,435	53.2%	1,856	1,006	54.2%	451	220	48.8%	347	205	59.1%	-	-	719
White River J.	1,092	678	62.1%	294	108	36.7%	56	12	21.4%	122	93	76.2%	-	-	383
Wilmington	1,322	713	53.9%	401	174	43.4%	30	5	16.7%	207	123	59.4%	-	1	504
<b>SOUTHERN AREA</b>	244,612	150,416	61.5%	61,353	20,374	33.2%	10,983	5,428	49.4%	24,443	13,489	55.2%	49	162	77,442
Atlanta	32,373	20,987	64.8%	7,165	2,381	33.2%	288	200	69.4%	5,208	2,914	56.0%	1	-	10,217
Columbia	21,663	12,463	57.5%	3,948	541	13.7%	734	78	10.6%	1,284	855	66.6%	1	4	4,445
Huntington	7,730	5,081	65.7%	902	230	25.5%	215	136	63.3%	1,036	595	57.4%	2	4	2,852
Jackson	10,351	7,009	67.7%	1,936	440	22.7%	763	528	69.2%	813	570	70.1%	16	18	3,989
Louisville	9,925	5,232	52.7%	4,099	1,335	32.6%	1,384	701	50.7%	1,081	615	56.9%	10	15	2,563
Montgomery	14,350	7,623	53.1%	4,845	1,432	29.6%	725	360	49.7%	1,541	749	48.6%	3	31	9,576
Nashville	12,794	5,403	42.2%	3,804	557	14.6%	624	199	31.9%	2,057	800	38.9%	-	30	5,713
Roanoke	25,945	17,877	68.9%	6,623	2,644	39.9%	1,244	260	20.9%	2,049	1,078	52.6%	2	5	6,923
San Juan	5,368	2,798	52.1%	1,805	337	18.7%	95	68	71.6%	475	371	78.1%	4	2	4,422
St. Petersburg	47,307	28,887	61.1%	8,806	2,319	26.3%	691	360	52.1%	5,241	2,877	54.9%	6	46	18,419
Washington	103	30	29.1%	79	65	82.3%	37	35	94.6%	143	15	10.5%	-	-	6
Winston-Salem	56,703	37,026	65.3%	17,341	8,093	46.7%	4,183	2,503	59.8%	3,515	2,050	58.3%	4	7	8,317

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	197,413	124,407	63.0%	44,700	16,709	37.4%	8,472	2,789	32.9%	20,895	13,391	64.1%	10,863	381	60,473
Chicago	20,794	15,984	76.9%	3,639	2,221	61.0%	735	546	74.3%	2,954	2,286	77.4%	4	48	6,225
Des Moines	6,956	3,656	52.6%	2,135	965	45.2%	195	144	73.8%	684	479	70.0%	-	-	1,900
Fargo	1,429	577	40.4%	259	40	15.4%	84	9	10.7%	169	94	55.6%	-	-	282
Houston	35,481	24,477	69.0%	14,219	7,373	51.9%	1,106	725	65.6%	4,145	2,628	63.4%	3	4	14,142
Lincoln	2,686	482	17.9%	544	26	4.8%	169	31	18.3%	439	86	19.6%	-	1	1,569
Little Rock	7,775	4,553	58.6%	3,151	882	28.0%	1,261	273	21.6%	1,462	847	57.9%	-	11	4,301
Milwaukee	11,550	4,831	41.8%	1,911	141	7.4%	382	18	4.7%	853	332	38.9%	7,771	-	2,486
Muskogee	13,772	7,669	55.7%	3,258	694	21.3%	1,326	300	22.6%	1,204	858	71.3%	7	5	3,445
New Orleans	11,689	6,901	59.0%	2,900	1,198	41.3%	362	204	56.4%	1,447	1,006	69.5%	1	29	5,119
Sioux Falls	1,139	278	24.4%	284	22	7.7%	314	20	6.4%	190	71	37.4%	-	3	252
St. Louis	17,330	11,208	64.7%	3,525	1,668	47.3%	476	259	54.4%	1,559	971	62.3%	1	21	6,658
St. Paul	10,953	2,637	24.1%	1,681	135	8.0%	1,325	47	3.5%	588	296	50.3%	2,885	-	1,648
Waco	50,885	38,543	75.7%	6,059	1,194	19.7%	720	203	28.2%	4,682	3,124	66.7%	191	259	11,611
Wichita	4,974	2,611	52.5%	1,135	150	13.2%	17	10	58.8%	519	313	60.3%	-	-	835
<b>WESTERN AREA</b>	197,362	130,554	66.1%	44,079	16,923	38.4%	9,011	5,295	58.8%	19,881	12,771	64.2%	598	470	48,012
Albuquerque	4,828	2,494	51.7%	1,015	237	23.3%	57	32	56.1%	541	310	57.3%	-	-	2,150
Anchorage	1,652	837	50.7%	1,293	714	55.2%	545	214	39.3%	301	211	70.1%	-	-	168
Boise	2,203	806	36.6%	993	199	20.0%	113	29	25.7%	371	146	39.4%	-	-	858
Denver	10,395	5,352	51.5%	2,963	638	21.5%	421	107	25.4%	734	371	50.5%	3	3	3,941
Cheyenne	1,009	437	43.3%	612	388	63.4%	32	14	43.8%	265	147	55.5%	-	-	336
Fort Harrison	1,297	251	19.4%	478	59	12.3%	153	11	7.2%	211	49	23.2%	-	2	361
Honolulu	5,210	3,506	67.3%	729	162	22.2%	83	38	45.8%	826	679	82.2%	1	1	732
Los Angeles	22,473	16,325	72.6%	4,962	1,713	34.5%	2,233	1,434	64.2%	1,702	1,138	66.9%	-	1	6,775
Manila	3,340	1,442	43.2%	1,176	368	31.3%	147	49	33.3%	1,414	711	50.3%	242	40	2,205
Oakland	31,488	23,077	73.3%	6,150	2,725	44.3%	549	249	45.4%	3,537	2,764	78.1%	4	2	7,117
Phoenix	20,945	15,597	74.5%	3,072	760	24.7%	763	567	74.3%	2,303	1,486	64.5%	-	2	5,096
Portland	12,644	7,615	60.2%	3,755	2,052	54.6%	798	283	35.5%	1,553	837	53.9%	1	8	5,078
Reno	7,599	5,334	70.2%	1,416	520	36.7%	91	41	45.1%	792	571	72.1%	-	-	1,026
Salt Lake City	14,289	6,861	48.0%	4,715	1,659	35.2%	1,395	1,218	87.3%	1,529	998	65.3%	-	1	1,966
San Diego	29,160	18,104	62.1%	2,600	474	18.2%	669	390	58.3%	1,187	621	52.3%	-	-	4,246
Seattle	28,830	22,516	78.1%	8,150	4,255	52.2%	962	619	64.3%	2,615	1,732	66.2%	347	410	5,957
Other	3	1,508	50266.7%	44	10	22.7%	57	-	-	41	18	43.9%	2	1	20,663

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	73,667	34,864	47.3%	81,332	39,177	48.2%	17,435	247	1.4%	5,090	2,844	55.9%	29,528	7,147	2,777
Philadelphia	33,065	18,249	55.2%	38,728	21,308	55.0%	6,452	19	0.3%	2,299	956	41.6%	5,991	3,389	1,090
Milwaukee	19,361	7,321	37.8%	14,888	2,930	19.7%	3,770	12	0.3%	541	288	53.2%	1,580	1,424	634
St. Paul	20,842	9,159	43.9%	27,140	14,630	53.9%	7,114	200	2.8%	2,014	1,411	70.1%	21,838	2,334	1,053
Other (in transit)	399	135	33.8%	576	309	53.6%	99	16	16.2%	236	189	80.1%	119	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	14,364	15,153	(789)	-5.2%	123,558	115,588	7,970	6.9%
Buffalo	5,329	5,568	(239)	-4.3%	35,616	39,236	(3,620)	-9.2%
Atlanta	2,341	2,402	(61)	-2.5%	22,692	16,247	6,445	39.7%
St. Louis	3,228	3,845	(617)	-16.0%	25,682	23,457	2,225	9.5%
Muskogee	3,466	3,338	128	3.8%	39,568	36,648	2,920	8.0%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.