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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 19, 2009	481,601	172,970	35.9%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	461,713	163,569	35.4%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		418,910	153,076	36.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	582	76	13.1%
Initial entitlement for service-connected disability (=>8)	010	27,344	11,453	41.9%
Initial entitlement for service-connected disability (<=7)	110	102,765	39,639	38.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,832	3,249	27.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	92	25	27.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	274,790	98,423	35.8%
Increased entitlement due to hospitalization or surgery	320	1,459	198	13.6%
Spina bifida and/or birth defects reconsideration	420	46	13	28.3%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		135,132	44,995	33.3%
Dependency	130	44,783	11,594	25.9%
Survivor restored entitlement	133	7	3	42.9%
Hospitalization adjustment (non-rating)	135	108	28	25.9%
Misc determinations	290	50,774	27,422	54.0%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	10,264	1,993	19.4%
Due process	600	29,194	3,953	13.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		26,928	10,256	38.1%
Income verification for unemployability	314	430	415	96.5%
Review of Hemodialysis related cases/conditions	680	8,406	2,543	30.3%
Review of Radiation related cases/conditions	682	694	622	89.6%
Review of Misc cases referred to central office	684	232	2	0.9%
Review of effective date related to herbicide exposure	685	74	74	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,728	1,534	32.4%
Social Security number verification	690 Group	12,364	5,066	41.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		32,257	16,054	49.8%
Pre-decisional hearings	173	1,218	670	55.0%
Correspondence	400	3,823	1,544	40.4%
Congressional correspondence	500	257	88	34.2%
Freedom of Information Act (FOIA) requests	510	11,843	3,474	29.3%
Review, including quality assurance	930	14,976	10,206	68.1%
Correction of errors	960	140	72	51.4%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		62,691	19,894	31.7%
Increased entitlement and/or reconsideration	120	20,606	6,100	29.6%
Initial entitlement - Veteran	180	12,653	2,514	19.9%
Initial entitlement - Survivor	190	29,432	11,280	38.3%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		61,118	24,085	39.4%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,203	214	17.8%
Dependency	137	7,122	3,446	48.4%
Income adjustments	150	29,063	14,186	48.8%
Annual eligibility verification reporting (EVRs)	155	33	25	75.8%
Misc determinations	297	7,978	2,157	27.0%
Due process	607	15,719	4,057	25.8%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 180	% Over 180
Program Reviews		23,419	23,371	99.8%
Income Verification Match	154	23,342	23,310	99.9%
Cost of Living Adjustments	696	67	54	80.6%
Non-entitlement reviews	697	10	7	70.0%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,149	2,971	71.6%
Correspondence	407	2,301	1,980	86.0%
Congressional correspondence	507	289	15	5.2%
Internal quality reviews	937	1,559	976	62.6%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	22,394
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	2,795
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of December 22, 2009	NA	181,378
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	52,962
	All	210,028

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 19, 2009

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	481,601	172,970 35.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	418,910	153,076	36.5%	135,132	44,995	33.3%	26,928	10,256	38.1%	32,257	16,054	49.8%	1,482	269	180,544
EASTERN AREA	88,278	35,607	40.3%	23,887	6,989	29.3%	6,655	3,123	46.9%	5,166	2,884	55.8%	402	59	32,688
Baltimore	8,848	4,679	52.9%	2,859	1,504	52.6%	2,274	1,505	66.2%	486	315	64.8%	17	10	2,277
Boston	4,516	1,573	34.8%	928	163	17.6%	543	183	33.7%	379	223	58.8%	14	3	2,404
Buffalo	5,392	2,377	44.1%	1,815	261	14.4%	346	90	26.0%	237	96	40.5%	8	2	759
Cleveland	10,478	3,989	38.1%	1,751	261	14.9%	550	97	17.6%	505	250	49.5%	-	-	6,252
Detroit	12,462	5,705	45.8%	2,381	464	19.5%	298	133	44.6%	728	471	64.7%	1	-	4,319
Hartford	1,753	443	25.3%	444	64	14.4%	99	47	47.5%	107	44	41.1%	1	4	988
Indianapolis	11,294	4,941	43.7%	4,517	1,460	32.3%	573	225	39.3%	621	296	47.7%	1	10	3,045
Manchester	1,372	485	35.3%	422	37	8.8%	19	2	10.5%	85	44	51.8%	72	3	681
New York	7,578	3,416	45.1%	2,718	851	31.3%	411	301	73.2%	460	326	70.9%	9	2	2,532
Newark	3,370	1,327	39.4%	632	172	27.2%	137	36	26.3%	174	117	67.2%	4	1	1,557
Philadelphia	11,886	3,489	29.4%	1,567	247	15.8%	518	351	67.8%	788	443	56.2%	111	-	3,063
Pittsburgh	4,522	1,893	41.9%	2,646	1,349	51.0%	539	99	18.4%	236	132	55.9%	25	19	2,238
Providence	1,588	371	23.4%	292	42	14.4%	98	31	31.6%	119	50	42.0%	107	3	1,148
Togus	1,835	466	25.4%	572	61	10.7%	213	22	10.3%	148	40	27.0%	2	-	680
White River J.	796	332	41.7%	168	17	10.1%	12	1	8.3%	40	21	52.5%	28	1	336
Wilmington	588	121	20.6%	175	36	20.6%	25	-	0.0%	53	16	30.2%	2	1	409
SOUTHERN AREA	133,187	49,924	37.5%	38,089	8,345	21.9%	9,029	3,545	39.3%	12,873	7,501	58.3%	493	84	49,682
Atlanta	18,459	7,437	40.3%	4,558	1,345	29.5%	1,217	617	50.7%	1,745	1,529	87.6%	-	1	6,387
Columbia	10,139	3,403	33.6%	2,147	240	11.2%	441	69	15.6%	950	561	59.1%	66	28	3,270
Huntington	2,185	363	16.6%	708	135	19.1%	210	70	33.3%	271	206	76.0%	1	1	2,185
Jackson	6,547	3,277	50.1%	1,595	328	20.6%	904	672	74.3%	379	222	58.6%	28	9	2,602
Louisville	5,121	1,326	25.9%	2,277	274	12.0%	546	135	24.7%	237	168	70.9%	4	10	1,598
Montgomery	11,626	5,951	51.2%	4,582	1,962	42.8%	1,735	893	51.5%	1,526	846	55.4%	1	1	7,671
Nashville	8,140	1,824	22.4%	1,627	111	6.8%	295	18	6.1%	553	205	37.1%	9	2	3,845
Roanoke	13,348	5,164	38.7%	2,300	213	9.3%	940	129	13.7%	620	374	60.3%	1	-	4,509
San Juan	3,830	1,608	42.0%	1,009	143	14.2%	125	51	40.8%	317	208	65.6%	4	-	3,459
St. Petersburg	29,388	11,632	39.6%	7,658	1,915	25.0%	1,885	821	43.6%	5,223	2,912	55.8%	176	22	8,073
Washington	13	6	46.2%	9	8	88.9%	180	34	18.9%	5	5	100.0%	195	-	6
Winston-Salem	24,391	7,933	32.5%	9,619	1,671	17.4%	551	36	6.5%	1,047	265	25.3%	8	10	6,077

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	110,246	36,124	32.8%	23,886	4,976	20.8%	3,892	1,140	29.3%	7,529	3,285	43.6%	145	26	44,023
Chicago	9,255	3,342	36.1%	2,671	770	28.8%	583	212	36.4%	630	244	38.7%	-	-	5,637
Des Moines	3,292	1,122	34.1%	594	102	17.2%	80	32	40.0%	150	57	38.0%	-	1	1,362
Fargo	1,139	216	19.0%	284	17	6.0%	70	4	5.7%	41	9	22.0%	-	-	257
Houston	20,925	9,141	43.7%	7,819	2,554	32.7%	378	186	49.2%	1,987	790	39.8%	-	-	11,214
Lincoln	2,204	307	13.9%	467	19	4.1%	165	11	6.7%	255	93	36.5%	4	-	1,192
Little Rock	5,162	1,689	32.7%	1,608	365	22.7%	105	77	73.3%	747	451	60.4%	37	7	2,421
Milwaukee	10,587	3,431	32.4%	1,119	98	8.8%	305	142	46.6%	562	82	14.6%	69	-	1,822
Muskogee	7,432	1,730	23.3%	1,700	86	5.1%	664	152	22.9%	383	156	40.7%	2	-	3,067
New Orleans	6,079	1,917	31.5%	880	104	11.8%	143	12	8.4%	221	112	50.7%	-	-	2,466
Sioux Falls	1,009	170	16.8%	224	15	6.7%	108	11	10.2%	43	10	23.3%	1	3	254
St. Louis	9,434	2,939	31.2%	1,833	390	21.3%	350	88	25.1%	471	267	56.7%	11	7	3,535
St. Paul	11,231	2,220	19.8%	1,010	77	7.6%	182	107	58.8%	457	201	44.0%	17	-	1,424
Waco	19,504	7,024	36.0%	3,102	301	9.7%	718	95	13.2%	966	402	41.6%	1	6	8,185
Wichita	2,993	876	29.3%	575	78	13.6%	41	11	26.8%	616	411	66.7%	3	2	1,187
WESTERN AREA	87,198	31,420	36.0%	49,261	24,684	50.1%	7,333	2,429	33.1%	6,657	2,382	35.8%	441	98	32,841
Albuquerque	3,061	1,031	33.7%	501	50	10.0%	160	25	15.6%	289	107	37.0%	11	-	1,917
Anchorage	1,370	604	44.1%	925	366	39.6%	322	152	47.2%	97	61	62.9%	4	3	184
Boise	1,413	253	17.9%	738	42	5.7%	89	15	16.9%	108	23	21.3%	3	-	543
Denver	5,931	1,756	29.6%	1,807	339	18.8%	1,217	213	17.5%	185	87	47.0%	1	5	3,212
Cheyenne	884	329	37.2%	204	49	24.0%	28	11	39.3%	40	20	50.0%	3	-	228
Fort Harrison	1,621	429	26.5%	527	22	4.2%	137	6	4.4%	199	17	8.5%	4	1	243
Honolulu	2,732	1,095	40.1%	419	64	15.3%	199	35	17.6%	217	148	68.2%	-	-	738
Los Angeles	9,022	3,352	37.2%	3,234	596	18.4%	197	45	22.8%	1,066	466	43.7%	6	-	5,111
Manila	1,564	385	24.6%	20,820	17,611	84.6%	52	15	28.8%	701	167	23.8%	332	58	1,099
Oakland	14,765	6,861	46.5%	4,258	1,702	40.0%	1,296	594	45.8%	752	382	50.8%	19	9	4,176
Phoenix	8,661	2,795	32.3%	1,575	90	5.7%	394	60	15.2%	553	199	36.0%	4	-	3,006
Portland	6,199	2,143	34.6%	3,146	1,065	33.9%	422	119	28.2%	475	164	34.5%	8	20	3,779
Reno	4,399	1,996	45.4%	768	77	10.0%	176	9	5.1%	141	45	31.9%	-	-	978
Salt Lake City	4,827	1,549	32.1%	2,261	607	26.8%	78	4	5.1%	579	158	27.3%	-	1	1,225
San Diego	10,614	3,211	30.3%	2,222	71	3.2%	918	97	10.6%	634	177	27.9%	1	-	2,686
Seattle	10,135	3,631	35.8%	5,856	1,933	33.0%	1,648	1,029	62.4%	621	161	25.9%	45	1	3,716
Other	1	1	100.0%	9	1	11.1%	19	19	100.0%	32	2	6.3%	1	2	21,310

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	62,691	19,894	31.7%	61,118	24,085	39.4%	23,419	23,371	99.8%	4,149	2,971	71.6%	20,912	2,526	834
Philadelphia	27,162	9,522	35.1%	29,909	14,243	47.6%	11,076	11,039	99.7%	1,311	755	57.6%	11,021	1,346	227
Milwaukee	15,116	3,694	24.4%	15,942	5,378	33.7%	4,941	4,936	99.9%	414	186	44.9%	5,032	518	249
St. Paul	20,098	6,611	32.9%	14,971	4,350	29.1%	7,347	7,341	99.9%	2,347	2,007	85.5%	4,841	662	358
Other (in transit)	315	67	21.3%	296	114	38.5%	55	55	100.0%	77	23	29.9%	18	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	52,962	56,149	(3,187)	-5.7%	210,028	210,380	(352)	-0.2%
Buffalo	16,454	17,255	(801)	-4.6%	57,429	55,140	2,289	4.2%
Atlanta	15,636	16,785	(1,149)	-6.8%	53,871	57,202	(3,331)	-5.8%
St Louis	9,728	11,633	(1,905)	-16.4%	40,700	41,070	(370)	-0.9%
Muskogee	11,144	10,476	668	6.4%	58,028	56,968	1,060	1.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.